Date:	**Wednesday 27 August 2025**
Time:	**9:30 am**
Meeting Room:	**Council Chamber**
Venue:	**156 High Street** **Dannevirke**

Tararua District Council

OPEN ATTACHMENTS

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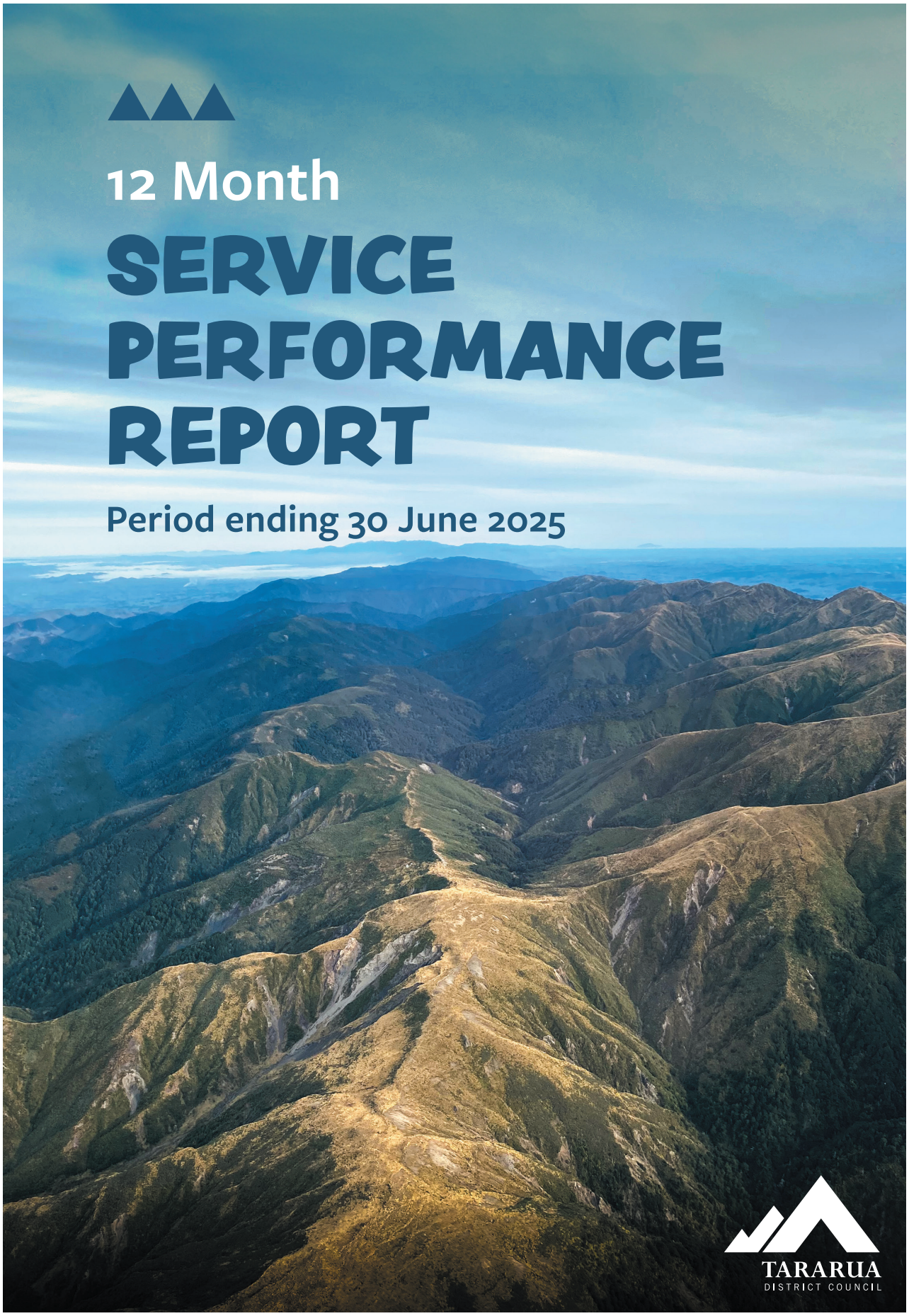
12 Month
SERVICE PERFORMANCE REPORT
Period ending 30 June 2025
TARARUA
DISTRICT COUNCIL

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He rohe tōnui
THRIVING DISTRICT

Te Whakahāngaitanga Rautaki
Strategic Alignment

Thriving District guides Council through navigating the ever-changing landscape of population growth and environmental shifts, ensuring our commitment to adaptive, sustainable development stands at the cornerstone of planning.

At the forefront of these efforts are Economic Development and Community Development. Community Development leads impactful community driven initiatives to promote leadership and development, access to external funding, and development of District identity. Economic Development is at the forefront of external partnerships to put Tararua on the face of economic opportunities through district promotion and growth opportunities, such as through the new Te Ahu a Tūranga – Manawatū Tararua Highway. Their collective efforts contribute to the creation of a Thriving District, where residents can enjoy a high quality of life, sustainable practices are embedded in daily life, and the community stands resilient in the face of evolving challenges.

Ensuring we strive towards a Thriving District also honours our commitment to Te Tiriti o Waitangi, and our two iwi partners, Rangitāne o Tamaki Nui-ā-Rua, and Ngāti Kahungunu ki Tāmaki-nui-a-Rua. A flourishing District provides a platform for cultural preservation and enhanced well-being. As we build towards the future, our commitment to inclusivity ensures that the benefits of a Thriving District are shared equitably among all residents, fostering a sense of unity and mutual success.

Ngā ngohe kei tēnei rōpū
Activities in This Group

Economic and Community Development *Te Whakawhanaketanga Ōhanga, Hapori hoki*

Economic Development *Te Whakawhanaketanga Ohaoha*

Community Development *Whanaketanga Hapori*

Te Whakawhanaketanga Ohaoha Economic Development

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Growth and Partnership: Engage with local businesses and regional partnerships to grow the economy.	Development and maintenance of new business partnerships.	1 Maintain 1	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved
District Promotion: Council continues to explore external funding streams.	The number of government funding applications applied for on behalf of Council.	1	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved
District Promotion: Council promotes the Tararua District to visitors and residents.	There is an increase in visitor numbers as shown annually through retail spend.	Increase from baseline (March 2024 Retail Spend)	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved

**With the restructure of Economic Development no work has been undertaken towards this workstream.*

Whanaketanga Hapori
Community Development

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Facilitate active community-led development	Number of communities active in community-led development activities (participation)	3	Achieved 4	On target 4	On target 4	On target 4	Achieved 4
Council actively seeks external funding for projects and activities	Percentage of external funding applications submitted by Council that were successful	50%	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved*
Community projects are supported in gaining external funding	Percentage of funding applications made by community organisations and supported by Council that were successful	50%	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved*
Increase community access to funding opportunities	Number of philanthropic trusts and fund administrators that attended the annual Funders Forum event	10	New measure	On target 15	On target 15	On target 15	Achieved 15
	Number of appointments generated between community and fund providers through the Funders Forum event	30	New measure	This has not been able to be measured with the data used in the forums	This has not been able to be measured with the data used in the forums	Not met 27 No further appointments expected	Not achieved 27 No further appointments expected
Community are satisfied with activities of the community development service	Percentage of surveyed community organisations satisfied or better than satisfied with Council fundraising support or CLD activities	70%	New measure	On target 100%	On target 100%	On target 100%	Achieved 100%
Develop community leadership and collaborative skills	Number of community workshops or training events council has supported or coordinated	4	New measure	Needs improvement*	Needs improvement*	Needs improvement*	Not achieved No events were held due to the change in scope of the Economic & Community Development funding

**With the restructure of Community Development no work has been undertaken towards this workstream.*

Te wahakapaipai i te taiao

IMPROVING OUR ENVIRONMENT

Te Whakahāngaitanga Rautaki

Strategic Alignment

In this ten-year plan, Tararua District Council underscores the imperative of Improving our Environment, recognising the profound impact it has on the District's well-being. Climate change poses significant challenges, impacting farming, agricultural opportunities, biodiversity, and the overall health of our ecosystem. We have felt deeply the impact of climate change through Cyclone Gabrielle and we continue to build back stronger from these challenges.

Improving our Environment requires targeted effort across Council and the community to think critically on Tararua-specific solutions to environmental issues, to ensure the environment is considered in developing infrastructure, services, and future town planning, and to enable initiatives that can improve our responses to climate change. Our 3 Waters infrastructure, Waste Management, and District Planning all contribute to this Focus Area through developing innovative solutions and reducing harm to our natural environment. Simultaneously, Emergency Management works to ensure our community is ready and able to face the impacts of climate change, fostering a collective spirit that can weather environmental challenges.

These initiatives hold particular importance for Māori, as they embody core values such as Kaitiakitanga (guardianship) and Whanaungatanga (relationships). Recognizing the intrinsic connection between the environment and cultural identity, our plan seeks to uphold Te Tiriti o Waitangi principles of partnership. We will work hand-in-hand with our iwi partners and Māori communities, honouring their values, and our natural resources. Together, Māori and the wider community will work as guardians, respecting cultural heritage, nurturing relationships, and building a resilient future that acknowledges and embraces the unique values Māori bring to environmental stewardship.

Ngā ngohe kei tēnei rōpū

Activities in This Group

Environmental Management *Manaakitanga Taiao*

District Planning *Te Whakamahere Ā-Rohe*

Emergency Management *Te Whakahaeretanga Ohotata*

Waste Management *Te Whakahaeretanga Para*

Stormwater *Te Wai Ua*

Wastewater *Te Wai Kino*

Water *Te Wai*

Te Whakamahere Ā-Rohe
District Planning

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
To promote, support and facilitate safe communities	The percentage of non-notified resource consent applications processed within statutory timeframes (20 working days)	95%	Achieved 4	On target 100%	On target 100%	On target 100%	Achieved 100%
To provide a friendly, efficient and timely service	Applications for subdivision or land use consents are processed within 20 working says	95%	New measure	On target 100%	On target 100%	On target 100%	Achieved 100%

Te Whakahaeretanga Ohotata Emergency Management

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Support communities to develop response and recovery plans for the current eight-community civil defence groups	Percentage of community response plans up to date.	80%	New measure	On target 100%	On target 100%	On target 84%	Achieved 84%*
A minimum of one Council officer in attendance at Regional Coordinating Executive Group and Regional Emergency Management Officers meetings	Percentage of Regional Coordinating Executive Group and Regional Emergency Management Officer Meetings with at least one Council officer in attendance.	100%	New measure	On target 100%	On target 100%	On target 100%	Achieved 100%
Residents and households are self-prepared for an emergency event.	Percentage of respondents in community survey that identify they are prepared to be self-sufficient for three days or more.	60%	New measure	Needs improvement 58%	On target 85%	On target 93%	Achieved 93%
Ensure an adequate number of trained staff to operate an emergency operations centre and recovery office.	Percentage of management staff are trained, as evidenced in training records, to Integrated Training Framework – Intermediate level.	80%	Achieved 93%	On target 100%	On target 93%	On target 96%	Achieved 96%
Lead local emergency management coordination and planning by administering the Tararua Emergency Management Committees	Percentage of annual stakeholder survey respondents are satisfied with Council's role.	80%	Achieved 100%	Not measured yet	Not measured yet	Not measured yet, expected May	Survey was not taken to May meeting. Will take to next meeting in August

**Two plans are still under review at year end.*

Te Whakahaeretanga Para
Waste Management

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Refuse and recycling services meet user needs.	Percentage of residents rating recycling as "fairly satisfactory" or "very satisfactory" in the community survey.	85%	Not achieved 68%	Needs improvement 68%	Needs improvement 75%	Needs improvement 77%	Not achieved 74%
	Percentage of residents rating landfills/ transfer station management as "fairly satisfactory" or "very satisfactory" in the community survey.	75%	Not achieved 60%	Needs improvement 63%	Needs improvement 64%	Needs improvement 75%	Not achieved 64%
Reduce waste to landfill	Kilograms of waste per resident sent to landfills by the Council per annum	< 250kg	Achieved 179kg	On target 36kg	On target 71kg	On target 105kg	Achieved 141kg
Reduce waste to landfill	Tonnage of recycled materials processed by Council	>1,200 tonnes	Achieved 1,301 tonnes	On target 299kg	On target 638kg	Needs improvement 966kg	Achieved 141,237kg
Council's open and closed landfills are well managed	% of landfills where all Horizons resource consent conditions are met	100%	Achieved 100%	Not measured yet	Not measured yet	Not measured yet	Achieved 100%

Te Wai Ua Stormwater

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
An effective stormwater system that protects people and properties from flooding	The number of flooding events where an overflow of stormwater had entered a habitable floor*	< 20	Achieved Nil	On target 2	On target 2	On target 2	Achieved 2
	For each flooding event, the number of habitable floors affected, expressed per 1,000 properties connected to the stormwater system*	< 5	Achieved Nil	On target 0.39	On target 0.39	On target 0.39	Achieved 0.39
A reliable stormwater network	Percentage of residents rating stormwater management as "fairly satisfactory" or "very satisfactory" in the community survey.	70%	Not achieved 60%	Needs improvement 67%	Needs improvement 59%	Needs improvement 54%	Not achieved 60%
	Number of complaints received by Council about the performance of its stormwater system, expressed per 1,000 properties connected to the stormwater system*	< 9	Not achieved 10.66	Needs improvement 7.5	Needs improvement 8.88**	Needs improvement 10.05**	Not achieved 11.01
Council ensures quality and efficiency of the stormwater network	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Abatement Notices*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Infringement notices*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council ensures quality and efficiency of the stormwater network	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Enforcement orders*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Convictions*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil
Council ensures quality and efficiency of the stormwater network	Median time (hours) to attend a flooding event, measured from the time that Council receives a notification that service personnel reach the site*	2 hours	Achieved 0 minutes	On target 1 hour 25 minutes	On target 1 hour 25 minutes	On target 1 hour 25 minutes	Achieved 1 hour 52 minutes

***Flooding event in August saw 35 CRM's being received to stormwater complaints. A total of 56 CRM's have been received.*

Te Wai Kino Wastewater

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
A reliable wastewater service	The number of dry weather sewerage overflows from the wastewater system per 1,000 connections*	< 5	Achieved 2.05	On target 0.82	On target 0.82	On target 1.64	Achieved 2.04
	Percentage of residents rating wastewater management as "fairly satisfactory" or "very satisfactory" in the community survey.	80%	Not achieved 77%	Needs improvement 76%	Needs improvement 67%	On target 84%	Not achieved 76%
Risks to public health and our natural environment are minimised	Number of schemes with consents which are current	5	New measure	On target 5#	On target 5#	On target 5#	Achieved 5*
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Abatement Notices*	0	Not achieved 2	On target Nil	On target Nil	On target Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Infringement notices*	0	Not achieved 2	On target Nil	On target Nil	On target Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Enforcement orders*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Convictions*	0	Achieved Nil	On target Nil	On target Nil	On target Nil	Achieved Nil

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council responds quickly when things go wrong	Median time to attend a sewage fault, measured from the time Council receives notification to the time that service personnel reach the site*	1 hour	Achieved 36 minutes	On target 37 minutes	On target 34 minutes	On target 40 minutes	Achieved 40 minutes
	Median time to resolve a sewage fault, measured from the time Council receives notification to the time that service personnel confirm resolution of the fault*	5 hours	Achieved 1 hour 26 minutes	On target 1 hour 42 minutes	On target 1 hour 45 minutes	On target 1 hour 41 minutes	Achieved 1 hour 41 minutes
	Number of complaint received about wastewater per 1,000 connections for: Sewerage odour*	< 4	Achieved 0.20	On target 0.00	On target 0.20	On target 0.41	Achieved Nil
	Number of complaint received about wastewater per 1,000 connections for: Sewerage system faults*	< 5	Achieved 3.48	Needs improvement 3.7	Needs improvement 2.87	Needs improvement 3.89	Achieved 4.48
	Number of complaint received about wastewater per 1,000 connections for: Sewerage system blockages*	< 7	Achieved 3.48	On target 1.64	On target 1.84	On target 2.45	Achieved 2.65
	Number of complaint received about wastewater per 1,000 connections for: Councils response to the above issues*	< 3	Achieved 0.20	On target 0.00	On target 0.41	On target 0.41	Achieved 0.61
	Number of complaint received about wastewater per 1,000 connections for: Total Number of recorded complaints*	< 19	Achieved 7.58	On target 4.71	On target 5.33	On target 7.16	Achieved 7.73

Indicates this is a Department of Internal Affairs local government non-financial performance measure.

#The remaining two waste water schemes are operating under existing use (x124) which we are in the process of renewing.

Te Wai Water Supply

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council provides a reliable water supply	Percentage of customers rating water management as "fairly satisfactory" or "very satisfactory" in the community survey.	80%	Not achieved 70%	Needs improvement 63%	Needs improvement 48%	Needs improvement 59%	Not achieved 59%
Council provides water at a consistent volume	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water pressure or flow*	< 4	Achieved 2.65	On target 0.82	On target 1.02	On target 2.65	Achieved 3.44
Water looks and tastes good	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water taste*	< 5	Achieved 0.61	On target 0.41	On target 0.41	On target 1.02	Achieved 1.01
	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water clarity*	< 5	Not achieved 7.35	On target 2.25	On target 5.10#	Needs improvement 5.50#	Not achieved 7.28
	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water odour*	< 4	Achieved 1.22	On target 0.00	On target 0.00	On target 0.00	Achieved Nil
Interruptions to supply are minimised	Number of complaints over 1,000 connections to Council's networked reticulation system for: Continuity of supply*	< 5	Not achieved 11.84	Needs improvement 2.45	Needs improvement 3.67	Needs improvement 7.53#	Not achieved 8.70*

 # A total of 120 CRM's have been received for the year, 54 in Dannevirke, 38 in Woodville, 10 in Norsewood, 11 in Pahiatua and seven in Eketāhuna.

July 2024 dead end mains flushing caused discoloured water. August 2024 a water main repair on Guy & Hargill streets also caused discolouration. September 2024 a block in the wastewater network resulted in the team needing to use a fire hydrant to run water to the setter unit. This resulted in stirring up of the network and cause discoloured water. November 2024 a leak was repaired which also caused discolour to the water. February planned water shutdown for renewals effected more properties than anticipated.

** A total of 43 CRM's have been received for the year, 25 in Woodville, nine in Dannevirke, three in Eketāhuna, three in Norsewood and three in Pahiatua. In February a planned water shutdown in woodville for renewals effected more properties than notified and anticipated.*

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council is responsive to issues relating to water supply	Number of complaints over 1,000 connections to Council's networked reticulation system for: Council's response to the issues above*	< 2	Achieved 1.02	On target 0.41	On target 0.41	On target 0.41	Achieved 0.61
Council is responsive to issues relating to water supply	Number of complaints over 1,000 connections to Council's networked reticulation system for: Total number of recorded complaints*	< 25	Not achieved 27	On target 6.33	On target 11.84	On target 19.34#	Achieved 24.27#
Water provided is safe to drink	Number of schemes that comply with bacteria requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.*^	7	Not achieved 6	Measured at year end	Measured at year end	Measured at year end	Measured at year end
	Number of schemes that comply with Protozaoa requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.*^	7	Not achieved 1	Measured at year end	Measured at year end	Measured at year end	Measured at year end
Council is responsive to issues relating to water supplies	Median response time to attend an urgent call out, measured from the time Council receives notification to the time that service personnel reach the site*	1 hour	Achieved 8 minutes	On target 47 minutes	On target 6 minutes	On target 15 minutes	Achieved 18 minutes
	Median time to resolve an urgent callout, measured from the time Council receives notification to the time that service personnel confirm he resolution of the fault*	5 hours	Achieved 0 minutes	On target 1 hour 14 minutes	On target 28 minutes	On target 38 minutes	Achieved 50 minutes
	Median response time to attend a non-urgent call out, measured from the time Council receives notification to the time that service personnel reach the site*	8 hours	Achieved 3 hours 7 minutes	On target 2 hours 59 minutes	On target 3 hours 28 minutes	On target 3 hours	Achieved 2 hours 56 minutes

**Indicates this is a Department of Internal Affairs local government non-financial performance measure.*

^The Non-Financial Performance Measures Rules 2013 required local authorities to report their compliance with the bacterial and protozoal contamination criteria of the New Zealand Drinking Water Standards 2005. These standards have been superseded by the Water Services (Drinking Water Services for New Zealand) Regulations 2022 (the regulations) and DWQAR (Drinking Water Quality Assurance Rules 2022) and therefore the council is reporting against these measures relying upon the relevant incorporation by reference provisions in New Zealand law.

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council is responsive to issues relating to water supplies	Median time to resolve a non- urgent callout, measured from the time Council receives notification to the time that service personnel confirm the resolution of the fault*	24 hours	Achieved 6 hours 25 minutes	On target 6 hours 27 minutes	On target 4 hours 57 minutes	On target 6 hours 8 minutes	Achieved 6 hours 10 minutes
Wastage of water is minimised	The percentage of real water loss from the Council's networked reticulation schemes based on the minimum night flow (MNF) analysis*	10%	Not achieved 63.7%	Measured at year end	Measured at year end	Measured at year end	Measured at year end
	Average consumption of drinking water per day per resident connected to a Council scheme*	300 Litres	Not achieved 358 Litres	Measured at year end	Measured at year end	Measured at year end	Measured at year end

**Indicates this is a Department of Internal Affairs local government non-financial performance measure.*

^The Non-Financial Performance Measures Rules 2013 required local authorities to report their compliance with the bacterial and protozoal contamination criteria of the New Zealand Drinking Water Standards 2005. These standards have been superseded by the Water Services (Drinking Water Services for New Zealand) Regulations 2022 (the regulations) and DWQAR (Drinking Water Quality Assurance Rules 2022) and therefore the council is reporting against these measures relying upon the relevant incorporation by reference provisions in New Zealand law.

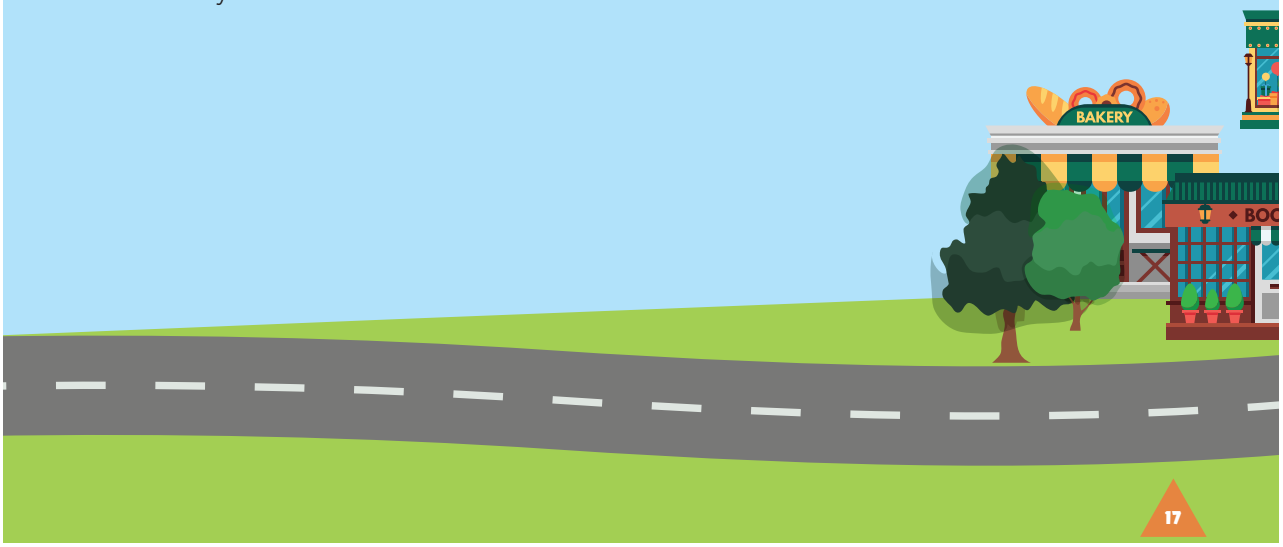
He Hapori Tūhono
CONNECTED COMMUNITIES

Te Whakahāngaitanga Rautaki
Strategic Alignment

In envisioning the trajectory of our district, a further core principle remains the cultivation of Connected Communities. We are dedicated to providing outstanding facilities and services that address the specific needs of our residents, maintaining and enhancing the well-being and vitality of our district in the coming decade. Our vision emphasizes the necessity for communities to feel secure and interconnected at both local and district-wide levels. This involves investing in functional facilities and services that adapt to evolving needs, improving infrastructure, and ensuring recreational and cultural needs are met.

Numerous key departments across council contribute to Connected Communities, including Libraries, Parks and Reserves, and Roading, to name a few. Each area is aligned in their mission to provide essential facilities and services to Tararua, both now and in the coming years. Our commitment seeks to ensure towns are accessible through provide robust infrastructure connecting our communities both physically and digitally. The ability to connect with the community is fostered further through services that support safe participation in society, such as through Animal Control, and Health and Safety compliance. This interconnectedness is crucial to facilitate local and district-wide participation, safeguarding that no community is left behind.

To achieve Connected Communities, we will seek to also provide facilities and services tailored to meet the distinct needs of Māori communities. Facilities should be designed not just with functionality in mind, but with a deep respect for cultural values and traditions. We will aim to create spaces that resonate with the identity of all residents, including our Māori communities, fostering a sense of belonging and pride. We will seek to work in Partnership, honouring both Te Tiriti o Waitangi and Councils commitment to the iwi partners by making sure community services are developed collaboratively.



Ngā ngohe kei tēnei rōpū

Activities in This Group

Community Facilities & Services *Ngā Whare me ngā Ratonga Hapori*

Animal Control *Ngā Here Kararehe*

Cemeteries *Ngā Urupā*

Community Buildings *Ngā Whare Hapori*

Libraries *Ngā Whare Pukapuka*

Parks and Reserves *Ngā Papa Tākaro me ngā Papa Rāhui*

Pensioner Housing *Ngā Whare Kaumātua*

Public Conveniences *Ngā Ratonga Tūmatanui*

Swimming Pools *Ngā Puna Kaukau*

Regulatory Compliance *Ngā Here a te Ture*

Building Control *Ngā Here Waihanga*

Compliance and Monitoring *Te Tautuku me te Aroturuki*

Transportation *Ngā Waka Kawe Tangata*

Roads *Ngā Mahi Huarahi*

Footpaths *Ngā Ara Hīkoi*

Ngā Here Kararehe Animal Control

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Residents are satisfied with the Animal Control service	Percentage of residents rating Animal Control as "fairly satisfactory", "satisfactory" or "very satisfactory" in the community survey	80%	Not achieved 62%	Needs improvement 57%	Needs improvement 77%	Needs improvement 69%	Not achieved 65%
Residents are satisfied with the Animal Control service	The percentage of customer service request complaints related to dogs attacking or biting are responded to within 2 hours.	95%	Achieved 96%	On target 100%	Needs improvement 81%	On target 97%	Achieved 95%
Dog owners are complying with their registration responsibilities	The percentage of known dogs that are registered.	95%	Achieved 99%	On target 95%	On target 98%	On target 99%	Achieved 99.85%

Ngā Urupā Cemeteries

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
The cemetery grounds are presented to a high standard.	Percentage of residents rating cemeteries for presentation and maintenance of the grounds as "excellent", "very good" or "good" in the resident's survey.	90%	New measure	Needs improvement 85%	On target 91%	Needs improvement 80%	Not achieved 83%
	Quarterly surveying of funeral directors and monumentalists on the presentation and maintenance of cemetery grounds.	90%	New measure	Needs improvement Survey not yet completed	Needs improvement Survey not yet completed	On target 90%#	Achieved 90%
The cemetery grounds are presented to a high standard.	Routine maintenance is undertaken as per contractual requirements through monthly audits by council contracts officer. A minimum of 90% grounds should meet maintenance requirement	90%	New measure	Needs improvement Not yet completed	Needs improvement Not yet completed	On target 90%^	Achieved 90%
	Council reviews annually the contribution provided to the maintenance of the five urupā in the District.	1	New measure	On target Review not yet conducted	Needs improvement Review not yet completed	Achieved*	Achieved*
Plots are available in all local cemeteries.	Percentage of cemeteries in district with plots available for the next 12 months, based on historical burial data.	100%	Achieved 100%	On target 100%	On target 100%	On target 100%	Achieved 100%
Information on cemeteries is easily available.	Percentage of residents rating information on cemeteries as easily accessible through the Council website in the community survey.	90%	New measure	Needs improvement Survey not yet completed	Needs improvement Survey not yet completed	Needs improvement Survey not yet completed	Not achieved#

^ *Council officer monthly audits of routine maintenance contracts were completed and found contractual obligations satisfactory with no more than 5% below standard.*

* *Completed as part of the Annual Plan. Notifications are due to be issued in next quarter pending the adoption of the Annual Plan.*

This question was omitted from the 2024/2025 community survey as a result this measure is not achieved. Officers have ensured it is included in the community survey for the 2025/2026 year.

Ngā Whare Hapori
Community Buildings

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council provides community buildings that are fit for purpose	Percentage of users rating community buildings as being suitable for their required needs as evidenced by 'suitable' or 'very suitable in the community survey.	90%	New measure	On target 95%	Needs improvement 87%	On target 96%	Achieved 92%
	Percentage of residents who are aware of Council facilities available for hire in the community survey.	80%	New measure	Needs improvement 70%	Needs improvement 67%	Needs improvement 70%	Not achieved 68%
Facilities are well utilised	The increase from previous year in the total number of hours per annum facilities are booked through Council.	> 10%	Achieved 39%	On target 11%	On target 28%	On target 30%	Achieved 20%

Ngā Whare Pukapuka Libraries

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council provides libraries that the community is satisfied with	Percentage of residents rating libraries as "fairly satisfactory" or "very satisfactory" in the community survey.	90%	Not achieved 88%	On target 95%	On target 92%	On target 98%	Achieved 94%
To provide community and recreation facilities to our communities	Percentage of customers satisfied with children's programmes in the annual survey.	90%	Achieved 100%	On target 100%	On target 100%	On target 100%	Achieved 100%
Library facilities are clean, welcoming, and open at times suited to the community	Percentage of residents rating libraries as clean in the community survey.	90%	New measure	On target 95%	On target 94%	On target 100%	Achieved 96%
	Percentage of residents rating libraries as welcoming in the community survey.	90%	New measure	Not measured yet*	Not measured yet*	Not measured yet*	Not achieved*
	Percentage of residents rating libraries as having suitable opening hours in the community survey.	90%	New measure	Not measured yet*	Not measured yet*	Not measured yet*	Not achieved*
Patrons have access to a range of current information in both print and digital format	Number of items loaned from library collections District-wide.	Baseline measure	New measure	Measured at year end	Measured at year end	Measured at year end	N/A 95,592 items loaned
	% increase in use of online subscribed resources (Incl. PressReader, Haynes, and Britannica)	Baseline measure	New measure	Measured at year end	Measured at year end	Measured at year end	N/A -80.66%^
Patrons have access to programmes and activities that enhance their wellbeing.	Number of participants at libraries programmes increases annually, reflecting engagement and high use of programmes and activities within the community	Baseline measure	New measure	Measured at year end	Measured at year end	Measured at year end	N/A 4,099 participants
	% of population who are active Libraries Tararua members	Baseline measure	New measure	Measured at year end	Measured at year end	Measured at year end	N/A 18.96%#

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Residents are able to freely make use of the Libraries Tararua services.	Annual % increase in membership	Baseline measure	– New measure	– Measured at year end	– Measured at year end	– Measured at year end	N/A -21.29%[@]

**Survey was not conducted during the year. This is now to be completed as part of the community survey moving forward.*

^ he reduction is a result of changing one of the Council's databases it has available. This database was missed by our community and as a result has been reinstated in the 2025/2026 year.

[#]Note this has been calculated on the number of active users as at 28 July 2025 as the system is unable to provide retrospective numbers. Will ensure this is run at year end moving forward.

[@]The % increase in new members only reflects as increase of 12% which is what the intent is behind this measure. In 2024 there were 449 new members and in 2025 there were a total of 512 new members.

Ngā Papa Tākaro me ngā Papa Rāhui Parks and Reserves

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Our parks, and park facilities are well presented.	Percentage of residents rating parks and reserves as well maintained in the community survey.	90%	Not achieved 87%	Needs improvement 80%	Needs improvement 78%	Needs improvement 80%	Not achieved 78%
	Percentage of residents rating playgrounds as clean and tidy in the residents survey.	90%	New measure	Needs improvement 87%	Needs improvement 81%	Needs improvement 89%	Not achieved 80%
	Percentage of residents rating parks and reserve – sports fields as "fairly satisfactory", "satisfactory", or "very satisfactory" in the residents survey.	90%	New measure	On target 91%	On target 93%	Needs improvement 86%	Achieved 90%
Playing fields and associated facilities are fit for purpose.	Number of recorded incidences where parks and reserves are found to be below the agreed maintenance standard.	< 5	Achieved 2	On target Nil	On target Nil	On target Nil	Achieved 1
Playground equipment is safe to use and fit for purpose.	Percentage of playgrounds in the district that had no faults under the 2017/18 AUS/NZ playground safety standard (new)	95%	Not achieved 0%	Needs improvement 0% Remedial works in progress	Needs improvement 0% Remedial works in progress	Needs improvement 50%*	Not achieved 92% 1 of 13 playgrounds across the district presents with a fault for remedial works for this quarter.

** Auditing of playgrounds is incomplete for this quarter, remedial works still underway.*

Ngā Whare Kaumātua Pensioner Housing

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Council acts as a good, caring landlord	Respond efficiently to all CRM's which council are responsible for." Measured through responding within at least 5 business days to all CRM's	100%	New measure	On target 100%	On target 100%	On target 100%	Achieved 100%
Housing units and grounds are maintained to a suitable standard (housing standards)	Percentage of housing units which, when inspected, are found to have maintenance issues which are more than minor	< 5%	Not achieved 23%	Needs improvement < 8%*	Needs improvement < 8%*	Needs improvement < 8%*	Not achieved 9%*
Housing units and grounds are maintained to a suitable standard (housing standards)	All housing units adhere to housing standards, including all healthy homes standards, evidenced through annual checks	100%	New measure	Needs improvement < 80%	Needs improvement < 80%	On target 100%	Achieved 100%

** 7 out of 85 units inspected need more than minor maintenance, further inspections to be carried out May and June.<10% of housing units were found with more than minor maintenance required. One unit was identified requiring a full refurbishment which has been programmed for completion in August.*

Ngā Ratonga Tūmatanui
Public Conveniences

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Public conveniences provide a quality user experience	The number of complaints received per annum about the maintenance and cleanliness of public toilets (excluding graffiti and vandalism).	< 90	Not achieved 145	Needs improvement 40	Needs improvement 107*	Needs improvement 107*	Not achieved 229*
	Percentage of customer request responded to within 48 hours	85%	Achieved 98%	On target 100%	On target 98%	On target 96%	Achieved 91.82%
	Percentage of residents rating public conveniences for cleanliness as "clean" or "very clean" in the community survey.	80%	New measure	Needs improvement 72%	Needs improvement 66%	On target 82%	Not achieved 74%

** 229 CRM's were received. 117 in Dannevirke, 48 in Pahiatua, 37 in Woodville, 26 in Eketāhuna and one in Pongaroa. This increase in number of complaints received is driven from officers requesting its cleaning contractors to use Council's Antenno app to notify Council of any non-cleaning maintenance problems they identify during the scheduled cleans. This helps officers respond quickly and keep our facilities clean, safe and working well. The target that was set for this performance measure will not reflect this change in process.*

Ngā Puna Kaukau Swimming Pools

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Public swimming pools provide a quality visitor experience	Percentage of residents rating swimming pools as clean and tidy in the community survey	95%	New measure	On target 98%	Needs improvement 81%	On target 98%	Not achieved 92%
	Percentage of residents who agree the opening hours of the swimming pools are fit for purpose in the community survey.	95%	New measure	Needs improvement 85%	Needs improvement 69%	Needs improvement 82%	Not achieved 78%
Public swimming pools open during summer months	The number of weeks each year indoor pools are open for public use	< 49 weeks	Achieved 50 weeks	On target 13 weeks	On target 26 weeks	On target 36 weeks	Achieved 49 weeks
Public swimming pools open during summer months	The number of weeks each year outdoor pools is open for public use	> 10 weeks	Achieved 10 weeks	Not measured yet	Not measured yet	On target 12 weeks	Achieved 12 weeks Eketāhuna 10 weeks Pahiatua 12 weeks Woodville 13 weeks

Ngā Here Waihanga Building Control

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
To provide a friendly, efficient and timely service.	Percentage of building consent applications processed within the statutory time frame specified in the Building Act (20 working days).	95%	Achieved 96%	On target 100%	On target 98%	On target 98%	Achieved 97.95%
To protect the community from unsafe buildings.	Accreditation as a Building Consent Authority is maintained	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved

Te Tautuku me te Aroturuki
Compliance and Monitoring

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Protect public health by monitoring, advising and inspecting food premises, sale of liquor outlets, funeral parlours, offensive trades, hairdressing businesses, and camping grounds	The percentage of registered template food control plans verified within statutory timeframes.	95%	Achieved 100%	On target 100%	On target 100%	On target 100%	Achieved 100%
	The percentage of registered health regulated premises inspected annually.	95%	Achieved 100%	On target 96%	On target 96%	On target 96%	Achieved 96%
	The percentage of licensed premises selling alcohol inspected annually	95%	Achieved 100%	Needs improvement 32%	Needs improvement 32%	Needs improvement 35%*	Achieved 100%
Customer complaints about environmental nuisances are responded to in a timely manner	The percentage of customer service request complaints related to excessive noise responded to within 2 hours.	90%	Achieved 94%	On target 90%	On target 96%	On target 95%	Achieved 93.69%
Protect health and amenity of district by investigating illegal rubbish dumping, abandoned vehicles and vegetation blocking pathways complaints.	The percentage of customer service request complaints related to illegal rubbish dumping, abandoned vehicles, and vegetation blocking footpaths that are responded to within 3 working days.	85%	Achieved 92%	On target 97%	On target 94%	On target 94%	Achieved 93.81%
To provide a friendly, efficient and timely service	The percentage of customer complaints relating to land use are responded to within five working days	85%	Achieved 97%	On target 100%	On target 100%	On target 100%	Achieved 100%

** Inspections completed to date are low with new resource in this role and associated training required. The team have a plan in place to meet 100% of licensed premises prior to the end of the financial year.*

Ngā Mahi Huarahi Roading

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Our roading network is safe	The change (expressed as a number) from the previous financial year in the number of fatalities and serious injury crashes on the local road network*	< 0	Not achieved 2	Measured at year end	Measured at year end	Measured at year end	Measured at year end
Our customers are responded to in a timely manner	Customer service requests relating to roads are responded to within 3 working days*	90%	Not achieved 88%	On target 92.41%	On target 94%	On target 95%	Achieved 94.56%
Our roads are maintained to an appropriate standard	Percentage of Residents rating Urban roads as "quite satisfactory" or "very satisfactory" in community survey.	75%	Not achieved 44%	Needs improvement 49%	Needs improvement 49%	Needs improvement 56%	Not achieved 51%
Our roads are maintained to an appropriate standard	Percentage of Residents rating Rural roads as "quite satisfactory" or "very satisfactory" in community survey.	60%	Not achieved 40%	Needs improvement 53%	Needs improvement 47%	Needs improvement 51%	Not achieved 51%
	The average quality of the ride on the sealed road network as measured by smooth travel exposure*	< 95%	Not achieved Not measured	Measured at year end	Measured at year end	Measured at year end	Not achieved 95%
Our transportation network is being maintained effectively	The percentage of road network that is resurfaced*	75%	Not achieved 3.1%	Measured at year end	Measured at year end	Measured at year end	Achieved 6%
Consent compliance	Consents with Horizons achieving environmental compliance	100%	New measure	On target 100%	On target 100%	On target 100%	Achieved 100%
Achieving the base preservation renewal quantities as laid out in the AMP	Our NZTA Annual Achievement reports against forecast renewals	Baseline measure	New measure	On target 100%	On target 100%	On target 100%	Achieved 85%

** Indicates this is a Department of Internal Affairs local government mandatory non-financial performance measure.*

Ngā Ara Hīkoi Footpaths

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Our footpaths are maintained to an appropriate standard	Percentage of residents rate footpaths as "fairly satisfactory" or "very satisfactory" in the community survey.	75%	Not achieved 63%	Needs improvement 58%	Needs improvement 58%	Needs improvement 71%	Not achieved 62%
	The percentage of footpaths within the district fall within the footpath condition standards set out in the Asset Management Plan*	90%	Achieved 97.3%	Measured at year end	Measured at year end	Measured at year end	Achieved 91%
	Complaints regarding footpaths are responded to within 3 working days*	90%	Achieved 95%	On target 100%	On target 100%	On target 100%	Achieved 100%

** Indicates this is a Department of Internal Affairs local government mandatory non-financial performance measure.*

He Kaunihera Pāhekoheko
INTERACTIVE COUNCIL

Te Whakahāngaitanga Rautaki
Strategic Alignment

Interactive Council envisions a community that actively shapes the future of Tararua District, responding dynamically to evolving needs. Our commitment as a Council lies in continuous improvement, aiming to build trust and confidence through transparent, high-performing, and engaging governance.

At the heart of our approach is the recognition that effective partnerships with iwi are essential. This collaborative effort not only aligns with Te Tiriti o Waitangi but also acknowledges the unique perspectives and contributions of Māori communities. By fostering meaningful relationships, we aim to address disparities, promote cultural inclusivity, and ensure that the aspirations of Māori are woven into the fabric of our district's growth.

Numerous departments play a pivotal role in supporting this vision. Customer Services is dedicated to customer and community support, providing a responsive and accessible interface for residents. Representation focuses on ensuring that communities actively participate in the decision-making process, creating a more inclusive and representative governance model. Communications ensures that information is effectively and clearly distributed, promoting transparency and accountability.

Interactive Council strives for collaboration, and to empower, include, and uplift every resident of the Tararua district. As we navigate the next decade, we are committed to actively engaging with the community, building strong partnerships with iwi, and fostering a district where everyone feels heard, valued, and proud to call home.

Ngā ngohe kei tēnei rōpū
Activities in This Group

Governance & Community Engagement *Te Whai Wāhitanga Kāwanatanga, Hapori hoki*

Customer Services *Ngā Ratonga Kiritaki*

Communications *Ngā Whakawhitiwhiti*

Democracy Services *Ngā Ratonga Manapori*

Ngā Ratonga Kiritaki
Customer Services

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Customer requests are handled effectively and accurately.	Average wait time for incoming calls.	20 seconds	Achieved 18 seconds	On target 17 seconds	On target 13 seconds	On target 13 seconds	Achieved 17.56 seconds
	Percentage of abandoned calls.	< 5%	Achieved 3%	On target 3.28%	On target 3.11%	On target 3%	Achieved 2.63%
Customers experience friendly, efficient, and reliable service from Council.	Percentage of customers who lodge faults/ requests are satisfied with service provided in the community survey.	80%	Not achieved 70%	Needs improvement 74%	On target 81%	On target 79%	Not achieved 77%
	Percentage of walk-in customers rating the service as friendly customer satisfaction survey.	Year 1 N/A	New measure	N/A	N/A	N/A	N/A
	Percentage of walk-in customers rating the service as efficient customer satisfaction survey.	Year 1 N/A	New measure	N/A	N/A	N/A	N/A
	Percentage of walk-in customers rating the service as reliable customer satisfaction survey.	Year 1 N/A	New measure	N/A	N/A	N/A	N/A
Responsive 24/7 phone service.	Percentage of customers who lodge faults/ requests are satisfied with the service provided by after-hours call centre team in the community survey.	85%	Not achieved 47%	Needs improvement 56%	Needs improvement 35%	Needs improvement 75%	Not achieved 63%

Ngā Whakawhitiwhiti Communications

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
Increased community contributions with Council planning activities e.g., Annual Plan/Long-Term Plan submissions (physical and online)	An increase in the number of submission/ feedback forms received	350	New measure	On target 502*	On target 502*	On target 502*	Achieved 547*
Increasing our digital presence	An increase in Council digital platforms traffic	6,000	New measure	On target 6,436#	On target 6,548#	On target 6,548#	Achieved 6,548#
Number of people that participate in the annual communications survey	An increase in the number of Annual Communications Survey Respondents	200	New measure	Not measured yet	Not measured yet	Not measured yet	Not achieved 154 responses received

** A total of 502 submissions were received on the LTP. Many of these were submissions made on the Pahiatua Pool and new approaches to the Consultation Document and marketing. A total of 45 formal submissions were received on the Annual Plan.*

Survey was conducted in May. Although the number of responses received didn't quit4e reach our target, the timing of when the survey was conducted may have influenced this with the number of public consultations being carried out could signal consultation fatigue.

 # As a result of various new approaches to enhance online engagement this target has been surpassed reaching 6,548 followers.

Ngā Ratonga Manapori
Democracy Services

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2023/24 Results	First Quarter Results	Six Month Results	Third Quarter Results	12 Month Results
To provide the community with access to Council, Committee and Community Board meeting agendas and reports to enable transparency of decision-making by the elected members.	Agendas and meeting papers available via Council's website at least two clear working days ahead of the meeting day.	< 2	New measure	On target 100%	On target 100%#	On target 100%#	Achieved 100%*
To provide the community with access to minutes from Council, Committee and Community Board meetings to enable transparency of decision-making by the elected members.	Minutes from meetings available via Council's website within five working days of the meeting.	100%	New measure	Needs improvement 68%*	Needs improvement 90%*	On target 100%*	Achieved 100%*
	Meetings held at times and places notified in all notifications made to the public.	100%	Achieved 100%	On target 100%	On target 100%	On target 100%	Achieved 100%
	Members Pecuniary Interests Register published on Council's website and updated annually	Achieved	New measure	Not measured yet	Not measured yet	On target 100%*	Achieved 100%*

 # All agendas are published a minimum of two clear working days ahead of the day of the meeting.

** Two sets of minutes took longer than five days to load to the website. One set of minutes took six days, and one set seven days. On average minutes were loaded to the website within three days.*

** A Pecuniary Interests Register was published to the Council's website 28 February 2025.*

TARARUA
DISTRICT COUNCIL

Tararua District Council
2024/2025 Residents' Survey

land of ranges TARARUA DISTRICT COUNCIL

2024/2025 Residents' Survey
Final Report | June 2025

KEYRESEARCH Unlocking Business Knowledge

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ackground, objectives and methodology

Background

The Tararua District Council has an ongoing need to measure how satisfied residents are with resources, facilities and services provided by Council, and to prioritise improvement opportunities which will be valued by the community.

Research objectives

- Measure residents' satisfaction with the Tararua District Council's performance.
- Provide insights into how the Council can best invest its resources to improve residents' satisfaction with its overall performance.

Methodology

- A statistically robust postal to online survey with a sample of n=459 residents across the Tararua District.
- Data collection was managed to quota targets by age, ward and ethnicity. Post data collection, the sample has been weighted so it is aligned with known population distributions as per the 2023 Census.
- At an aggregate level, the sample has an expected 95% confidence interval (margin of error) of +/- 4.57%. The margins of error associated with sub-groups will be larger than this as the results become less precise as the sample size shrinks. Thus, results associated with small sample sizes should be read with caution.
- The survey was undertaken in three waves between October 2024 and May 2025, with approximately n=150 survey completions being targeted per wave.

Notes

- Due to rounding, percentages may add to just over or under (+/- 1%) totals.
- Within the survey, respondents were asked to select their gender. The options provided were Male, Female, or Non-Binary. Non-Binary was not selected by any respondents, therefore gender results are reported as Male and Female only.

The responses were given scores on a scale of 1 to 10, which were grouped as follows:

1-4 Very dissatisfied

5 Somewhat dissatisfied

6 Somewhat satisfied

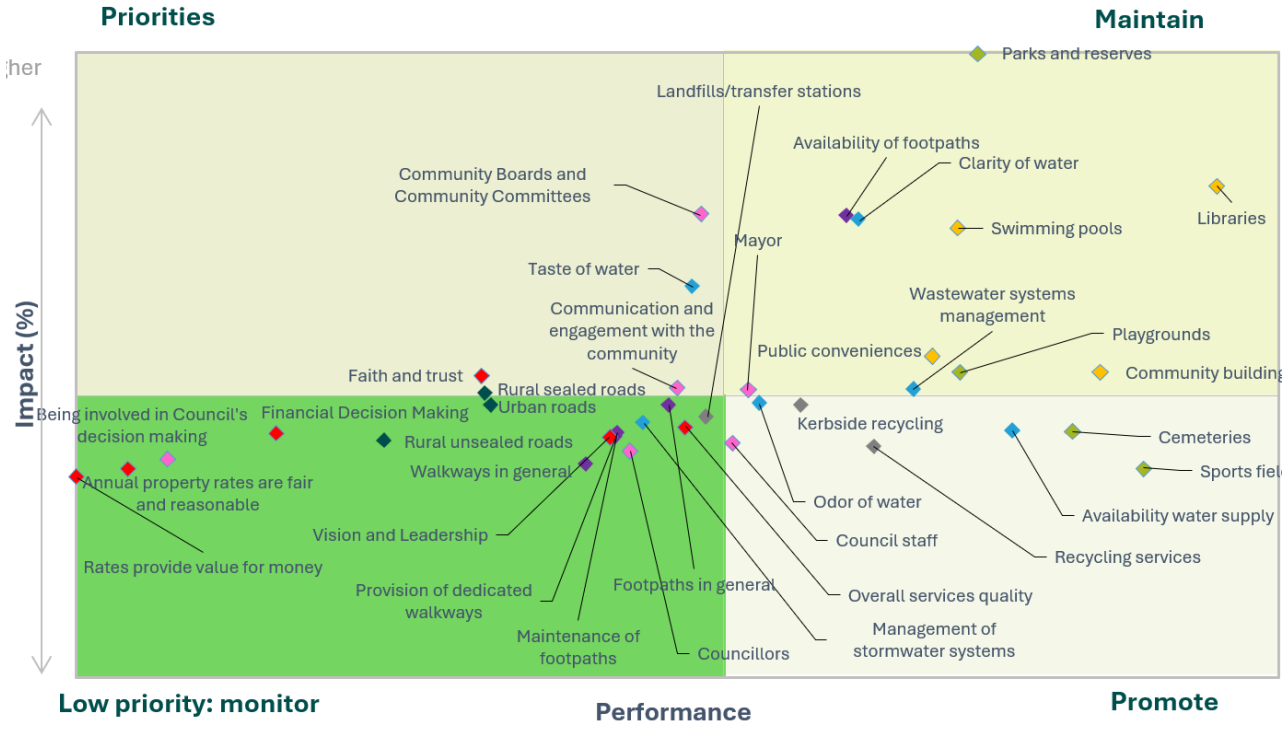
7-8 Satisfied

9-10 Very satisfied

Executive Summary

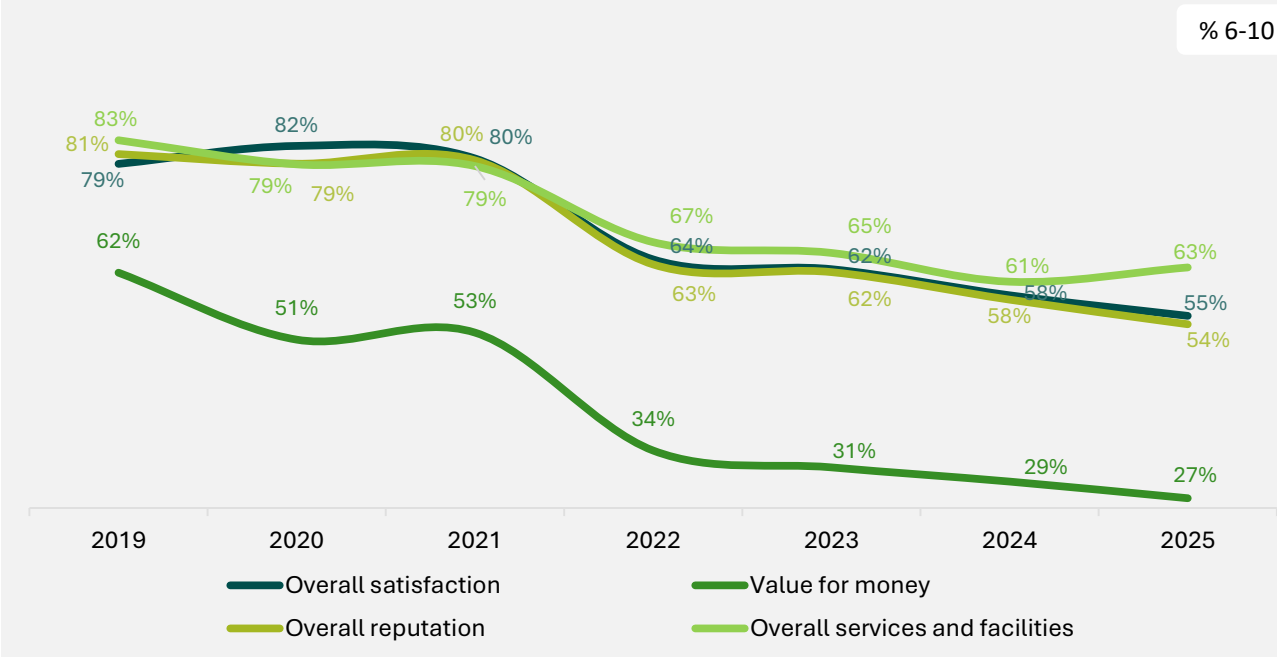
ey Findings

- 55% of residents are satisfied with the Council's ***Overall performance***. While this result is relatively consistent with the 2024 result (58%), it continues a gradual downward trend observed over the past few years.
- The perception of ***Council facilities*** (21%) is the most impactful driver of overall performance. These are among the highest-rated areas and have been identified as measures to maintain performance across. Continuing to highlight these visible, everyday services can help sustain and potentially improve residents' perceptions of overall performance.
- ***Community boards and community committees*** (64%), ***Communication and engagement with the community*** (62%) and ***Faith and Trust*** (51%), are identified as areas for improvement. These aspects reflect how residents feel about the Council's leadership. Comments highlight concerns such as ***Poor servicing, lack of judgment, or being out of touch with residents' needs*** (45%), as well as calls for greater ***Transparency and accountability*** (39%). These insights suggest that while visible services shape first impressions, residents also place significant value on how they are represented and communicated with.
- Core services such as ***Taste of water*** (63%) and ***Rural sealed roads*** (51%), are also identified as key areas for improvement. ***Improved water quality*** (22%) and concerns about ***Roading and footpaths*** (16%), were frequently mentioned when residents were asked about the issues the Council should prioritise and invest more time and effort in.
- However, despite a relatively low satisfaction score, ***Overall roads*** have shown a significant improvement, increasing from 42% in 2024 to 53% this year.
- Tararua District Council's Reputation benchmark (+48) still falls within the '*Poor*' range.
- Residents' overall perception of their ***Quality of life*** remains high at 88%.

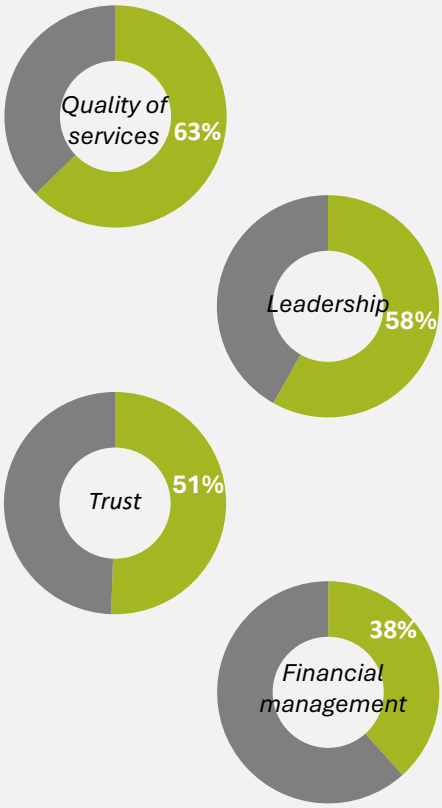


ummary of Key Performance Indicators

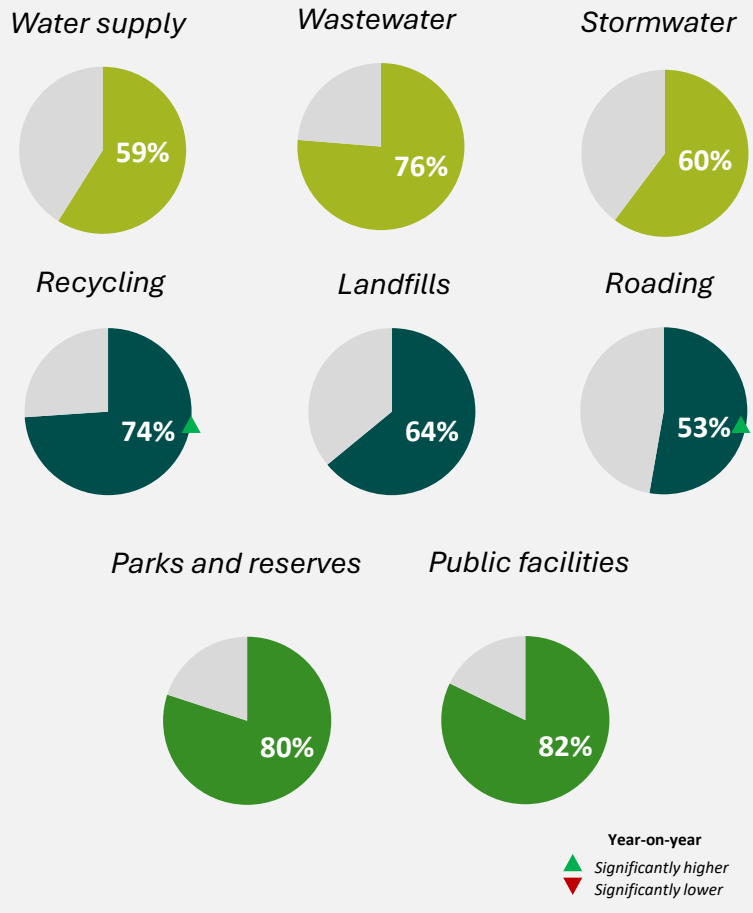
OVERALL MEASURES



REPUTATION



SERVICES AND FACILITIES



ends in overall measures and reputation (%6-10 excluding don't know)

		% point increase / decrease (2025-2024)	Percentage of respondents satisfied, or very satisfied					
			2025	2024	2023	2022	2021	2020
34_5	Most recent request - The service provided by the after-hours call centre staff	16%	63%	47%	74%	76%	72%	67%
34_3	Most recent request - The information provided being accurate	14%	65%	51%	57%	62%	44%	58%
V2_1	The availability of the water supply	12%	82%	70%	71%	64%	81%	86%
F2_2	Rural sealed roads	12%	51%	39%	40%	46%	51%	51%
F3_1	Overall roads	11%	53%	42%	42%	51%	58%	62%
S9_1	Satisfaction with afterhours services	9%	55%	46%	68%	45%	48%	-
34_2	Most recent request - How long it took to resolve the matter	9%	50%	41%	44%	39%	36%	41%
34_6	Most recent request - The resolution or outcome achieved	8%	53%	45%	50%	47%	38%	46%
34_7	Most recent request - Overall enquiry handling	8%	57%	49%	50%	49%	41%	58%
34_4	Most recent request - The front-line staff for how well they handled your enquiry	7%	77%	70%	71%	68%	78%	76%
F10_3	I am satisfied with swimming pools	6%	79%	73%	79%	73%	85%	87%
F11_2	I am satisfied with public conveniences	6%	77%	71%	72%	83%	84%	81%
R3_1	The recycling services	6%	74%	68%	76%	63%	79%	80%
F1B_2	I am satisfied with council libraries	6%	94%	88%	90%	94%	97%	96%
R5_1	The maintenance of Council sports fields	5%	92%	87%	83%	89%	97%	95%
R3_3	Landfills / transfer stations	4%	64%	60%	67%	62%	81%	79%
F1_1	Urban roads	4%	51%	47%	44%	51%	65%	75%
F2_1	Rural unsealed roads	4%	45%	41%	47%	49%	49%	48%
S6_NEW_	Managing and issuing building consents	4%	46%	42%	55%	53%	74%	86%
M7_1	Overall communication and engagement with the community	4%	62%	58%	58%	57%	74%	78%
V2_5	Overall management of your water supply	4%	59%	55%	53%	51%	76%	80%
V2_2	The taste of the water	3%	63%	60%	63%	58%	72%	67%
S2_1	Animal Management	3%	65%	62%	72%	71%	75%	79%

OTES:
Sample: 2025 n=459; 2024 n=512; 2023 n=460; 2022 n=553; 2021 n=451; 2020 n=451.
Note: darker green and darker red indicate significance of the year-on-year change

ends in overall measures and reputation (%6-10 excluding don't know)

		% point increase / decrease (2025-2024)	Percentage of respondents satisfied, or very satisfied					
			2025	2024	2023	2022	2021	2020
R3_2	The Kerbside recycling services	3%	70%	67%	76%	-	-	-
P1_3	Overall performance of the Community Boards and Community Committees	2%	64%	62%	68%	69%	86%	83%
EP4_1	Overall services quality	2%	63%	61%	65%	67%	79%	79%
EP1_1	Vision and Leadership	2%	58%	56%	65%	66%	77%	81%
MD1_1	Satisfaction with Community Development	1%	58%	57%	68%	67%	77%	82%
S6_NEW_4	Managing food licensing	1%	70%	69%	78%	100%	53%	-
M4_3	Usefulness of Council website content	1%	67%	66%	75%	68%	85%	87%
P1_2	Overall performance of the Councillors	1%	59%	58%	67%	64%	80%	81%
V2_3	The clarity of the water	-	73%	73%	73%	68%	83%	74%
V6_1	How well the stormwater system is managed	-	60%	60%	68%	69%	63%	66%
F4_1	The availability of footpaths	-	72%	72%	77%	76%	83%	83%
F4_2	How well footpaths are maintained	-	59%	59%	62%	63%	70%	71%
R2_NEW_2	The cleanliness and tidiness of Council parks and reserves	-	80%	-	-	-	-	-
R2_NEW_3	Parks and reserves overall satisfaction	-	80%	-	-	-	-	-
R5_2	The cleanliness and tidiness of Council sports fields	-	90%	-	-	-	-	-
R5_3	Sports fields overall satisfaction	-	90%	-	-	-	-	-
R10_2	The cleanliness and tidiness of Council playgrounds	-	85%	-	-	-	-	-
R10_3	Playground overall satisfaction	-	79%	-	-	-	-	-
R7_2	The cleanliness and tidiness of Council cemeteries	-	87%	-	-	-	-	-
R7_3	Cemeteries overall satisfaction	-	86%	-	-	-	-	-
F1B_1	Council libraries are clean and tidy	-	96%	-	-	-	-	-
F10_1	Swimming pools are clean and tidy	-	92%	-	-	-	-	-
F10_2	The opening hours of swimming pools are fit for purpose	-	78%	-	-	-	-	-

OTES:
Sample: 2025 n=459; 2024 n=512; 2023 n=460; 2022 n=553; 2021 n=451; 2020 n=451.
Note: darker green and darker red indicate significance of the year-on-year change

ends in overall measures and reputation (%6-10 excluding don't know)

		% point increase / decrease (2025-2024)	Percentage of respondents satisfied, or very satisfied					
			2025	2024	2023	2022	2021	2020
F11_1	Public conveniences are clean and tidy	-	74%	-	-	-	-	-
F12B_1	Community buildings are clean and tidy	-	93%	-	-	-	-	-
F12B_2	Community buildings are suitable for the activities I use it for	-	92%	-	-	-	-	-
F12B_3	I am satisfied with community buildings	-	87%	87%	89%	89%	94%	94%
S7_NEW_	Helpfulness of the staff overall in handling your enquiry/service - Managing and issuing building consents	-	58%	-	-	-	-	-
S7_NEW_	Helpfulness of the staff overall in handling your enquiry/service - Managing and issuing resource consents	-	37%	-	-	-	-	-
S7_NEW_	Helpfulness of the staff overall in handling your enquiry/service - Managing liquor licensing	-	40%	-	-	-	-	-
S7_NEW_	Helpfulness of the staff overall in handling your enquiry/service - Managing food licensing	-	70%	-	-	-	-	-
S7_NEW_	Helpfulness of the staff overall in handling your enquiry/service - Noise Control	-	65%	-	-	-	-	-
S8_1	Most recent complaint - How easy it was to make your enquiry or request	-	50%	-	-	-	-	-
S8_2	Most recent complaint - How long it took to resolve the matter	-	25%	-	-	-	-	-
S8_3	Most recent complaint - The information provided being accurate	-	25%	-	-	-	-	-
S8_4	Most recent complaint - The front-line staff for how well they handled your enquiry	-	42%	-	-	-	-	-
S8_5	Most recent complaint - The service provided by the after-hours call centre staff	-	36%	-	-	-	-	-
S8_6	Most recent complaint - The resolution or outcome achieved	-	27%	-	-	-	-	-
S8_7	Most recent complaint - Overall enquiry handling	-	30%	-	-	-	-	-
M8_1	How involved do you feel in council decision making	-	32%	-	-	-	-	-
V4_1	Council management of the wastewater system	-1%	76%	77%	81%	83%	88%	91%
F4_3	Footpaths in general	-1%	62%	63%	67%	65%	74%	79%
R7_1	The maintenance of Council cemeteries	-1%	83%	84%	86%	88%	95%	92%
R8_1	Overall sports-fields, parks, playgrounds, cemeteries and other open spaces	-1%	82%	83%	85%	88%	95%	95%
F6_1	Overall satisfaction with Council's public facilities	-1%	79%	80%	79%	82%	92%	92%

OTES:

Sample: 2025 n=459; 2024 n=512; 2023 n=460; 2022 n=553; 2021 n=451; 2020 n=451.

Note: darker green and darker red indicate significance of the year-on-year change

ends in overall measures and reputation (%6-10 excluding don't know)

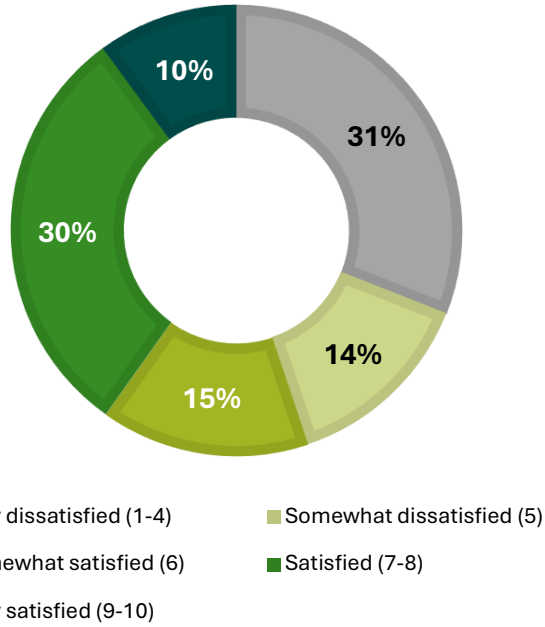
		% point increase / decrease (2025-2024)	Percentage of respondents satisfied, or very satisfied					
			2025	2024	2023	2022	2021	2020
M4_2	Usefulness of the Bush Telegraph Council page	-1%	70%	71%	78%	73%	82%	87%
P1_4	Overall performance of the Council staff	-1%	65%	66%	76%	75%	87%	86%
S6_NEW_	Managing and issuing resource consents	-2%	34%	36%	39%	36%	51%	62%
M1_2	Rates provide value for money	-2%	27%	29%	31%	34%	53%	51%
P1_1	Overall performance of the Mayor	-2%	66%	68%	75%	75%	89%	92%
OL1	Overall quality of your life	-2%	88%	90%	89%	-	-	-
P1_1	Overall performance	-3%	55%	58%	62%	64%	80%	82%
S3B_1	Dog Exercise Areas	-3%	44%	47%	52%	47%	88%	0%
F5_1	The provision of dedicated walkways around the District	-3%	59%	62%	61%	61%	79%	77%
V2_4	The odor of the water	-4%	67%	71%	72%	61%	76%	74%
EP5_1	Overall reputation	-4%	54%	58%	62%	63%	80%	79%
M1_1	Annual property rates are fair & reasonable	-4%	30%	34%	38%	41%	56%	58%
EP2_1	Trust	-4%	51%	55%	61%	61%	75%	75%
F5_2	Walkways in general	-5%	57%	62%	61%	62%	79%	79%
R10_1	The maintenance of Council playgrounds	-5%	82%	87%	82%	90%	95%	94%
OL2_1	You are confident that the District is going in the right direction	-6%	55%	61%	65%	-	-	-
EP3_1	Financial Decision Making	-6%	38%	44%	45%	55%	69%	73%
S4_1	Most recent request - How easy it was to make your enquiry or request	-6%	71%	77%	85%	75%	87%	84%
R2_NEW_	The maintenance of Council parks and reserves	-8%	78%	86%	85%	88%	95%	92%
S6_NEW_	Noise Control	-8%	41%	49%	59%	65%	-	-
D5_1	Emergency Management services	-9%	59%	68%	61%	60%	70%	74%
F6_1	Overall footpaths and walkways	-12%	51%	63%	63%	61%	74%	78%
S6_NEW_	Managing liquor licensing	-32%	36%	68%	74%	89%	95%	66%

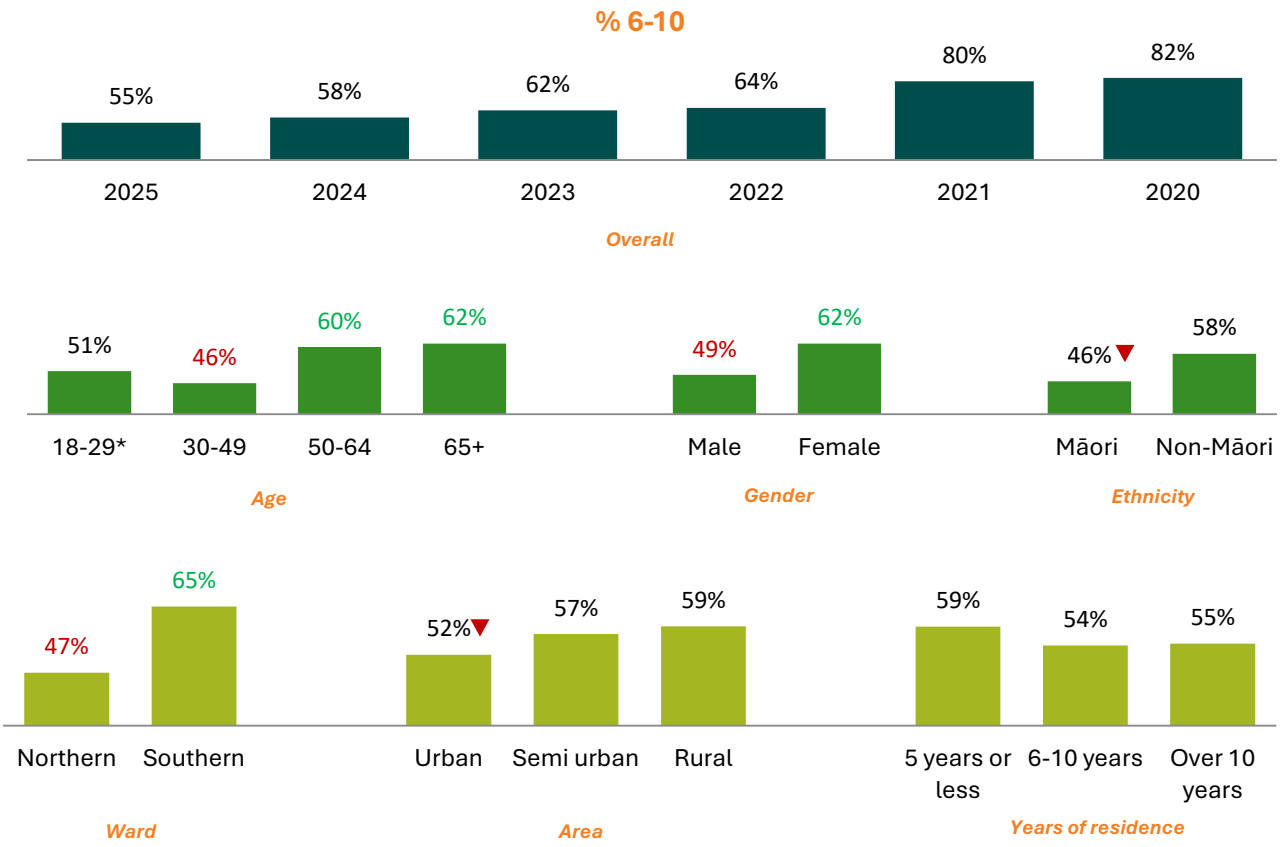
OTES:
Sample: 2025 n=459; 2024 n=512; 2023 n=460; 2022 n=553; 2021 n=451; 2020 n=451.
Note: darker green and darker red indicate significance of the year-on-year change

Overall Satisfaction with Tararua District Council

Overall Satisfaction

- ***Overall satisfaction with the Council*** has continued to gradually decline since 2022, from 64% in 2022, to 62% in 2023, 58% in 2024, and down to 55% in 2025.
- This downward trend is likely driven by a significant decrease in satisfaction among *Urban* residents (from 62% in 2024 to 52% in 2025) and *Māori* residents (from 62% in 2024 to 46% in 2025).
- The top 3 reasons residents provided for their levels of dissatisfaction were:
  - Poor servicing/lack of judgement (45%)
  - More transparency/accountability (39%)
  - Wasteful spending (25%)

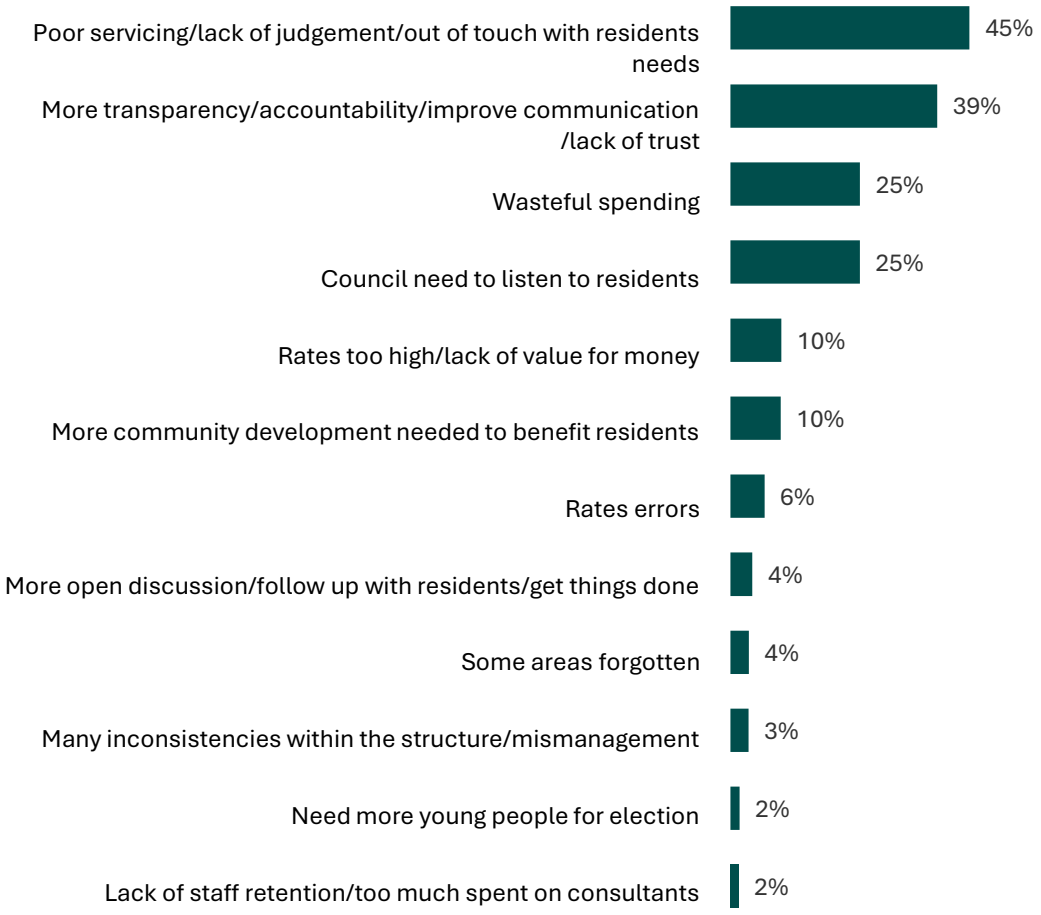




NOTES:
OP1. Everything considered; reputation, services and value for money, how satisfied are you with the performance of the COUNCIL? n=422
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

Dissatisfaction with Council's Overall Performance



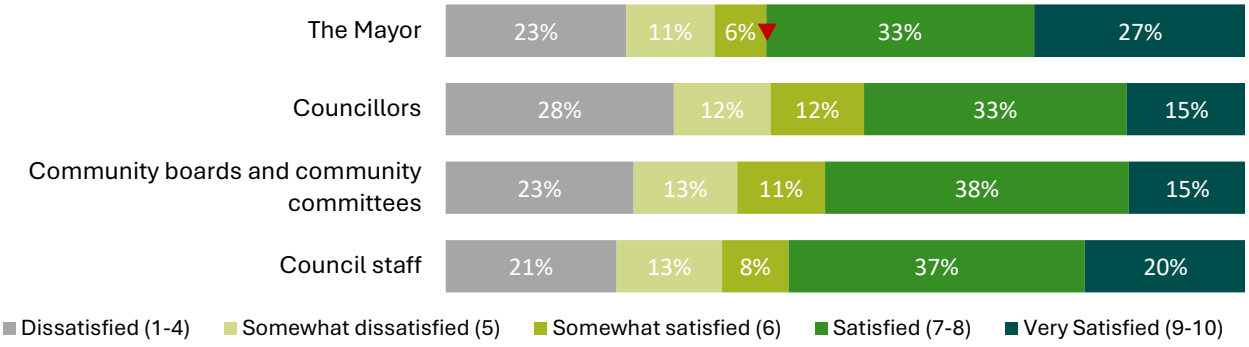
- *I'm just disappointed in the poor decisions and mistakes that have been made, water reservoirs, no funding for the Christmas Parade and community events and the rates errors.*
- *They should only provide core services and disengage from the nice to have items.*
- *Poor planning, and the pursuit of green ideology above service.*
- *Council in general fails to listen to the ratepayers. Further Council continues with steep climbs in rates for non core spending.*
- *We don't trust these people to be open and honest. They waste money on out of town building inspectors, waste money on the water supply and have no accountability for anything they do.*
- *I feel absolutely let down and hung out to dry by this Council.*
- *They waste money and don't listen to the people of the community. Dannevirke is going backwards.*
- *They misuse our money and don't care about the people they should be serving.*
- *They spent millions putting lighting along the footpaths in the town centre that could have been handled by regular lighting.*

NOTES:
OP1A. Could you please tell us why you gave that rating? n=73

verall performance of Mayor, Councillors, Community Boards, and Council staf

- The perception of the overall performance of the ***Mayor*** has remained consistent since 2024. In addition, the perceptions of the performance of ***Councillors*** and ***Community Boards/Community Committees*** remain on par with 2024.
- *Semi-urban and rural* residents are more likely to be satisfied with the ***Mayor, Councillors, Community Boards,*** and ***Council staff*** compared to their *Urban* counterparts.
- Among dissatisfied residents who provided a comment, more than half (57%) expressed concern with the ***Mayor or Councillors having their own agendas or that the residents' complaints are being ignored.***

Engagement in the last 12 months	2025
The Mayor	28%
Councillors	28%
Community boards and community committees	9%
Community staff	7%



% 6-10	2025	2024	2023	2022	2021	2020	Māori	Non-Māori
The Mayor	66%	68%▼	75%	75%▼	89%	92%	54%▼	70%
Councillors	59%	58%▼	67%	64%▼	80%	81%	43%	64%
Community boards and community committees	64%	62%	68%	69%▼	86%	83%	55%	66%
Council staff	65%	66%▼	76%	75%▼	87%	86%	61%	67%

% 6-10	Northern	Southern	Urban	Semi-urban	Rural
The Mayor	61%	73%	60%	77%	71%
Councillors	52%	68%	52%	70%	67%
Community boards and community committees	60%	68%	56%	75%	72%
Council staff	64%	68%	61%▼	68%	71%▲

)TES:
CP1. Have you engaged with any of the following in the last 12 months? n=452
CP1A. How would you rate the overall performance of the …?
a. Mayor n=379
b. Councillors n=337
c. Community Boards and Community Committees n=275
d. Council staff n=343
Excludes 'Don't know' responses.

Year-on-year
▲ *Significantly higher*
▼ *Significantly lower*

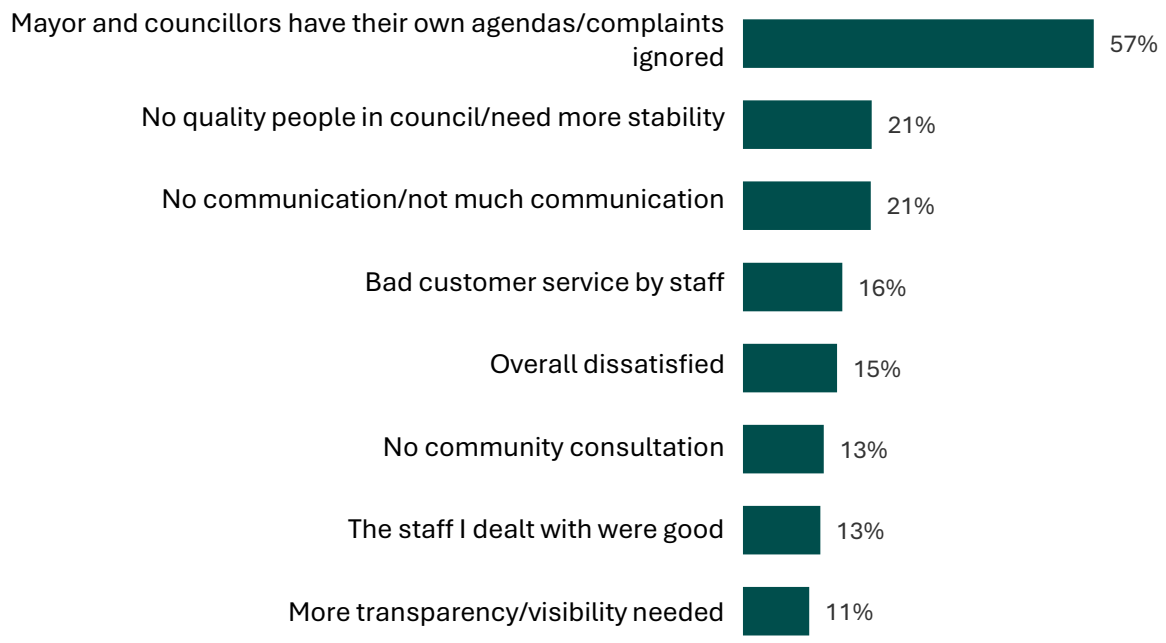
Between demographics
Significantly higher
Significantly lower

verall performance of Mayor, Councillors and Council staff (continued)

% 6-10	18-29*	30-49	50-64	65+
The Mayor	46%	64%	71%	74%
Councillors	38%	55%	63%	68%
Community boards and community committees	34%	63%	70%	70%
Council staff	28%	61%	74%	76%

% 6-10	5 years or less*	Between 6 and 10	Over 10 years
The Mayor	52%	60%	69%
Councillors	53%	49%	62%
Community Boards and community committees	55%	68%	64%
Council staff	63%	57%	67%

eason for dissatisfaction



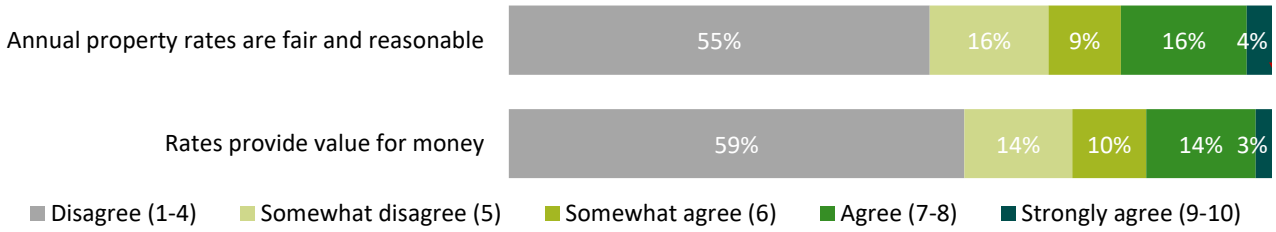
OTES:
CP1A. How would you rate the overall performance of the ...?
a. Mayor n=379
b. Councillors n=337
c. Community Boards and Community Committees n=275
d. Council staff n=343
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only.
CP1A. Could you please tell us why you gave that rating? n=94

Year-on-year
Significantly higher
Significantly lower

Between demographics
Significantly higher
Significantly lower

alue for Money

- Nearly a third of residents (30%) agree that the ***Annual property rates are fair and reasonable***, which is 4% points lower than that recorded in the previous surveying period (34%).
- 27% agree that the ***Rates provide value for money***. This has decreased by 2% points since 2024.



% 6-10	2025	2024	2023	2022	2021	2020
nnual property rates are fair and reasonable	30%	34%	38%	41% ▼	56%	58%
ates provide value for money	27%	29%	31%	34% ▼	53%	51%

% 6-10	18-29*	30-49	50-64	65+	Male	Female
nnual property rates are fair and easonable	5%	26%	30%	44%	26%	33%
ates provide value for money	10%	23%	26%	37%	23%	31%

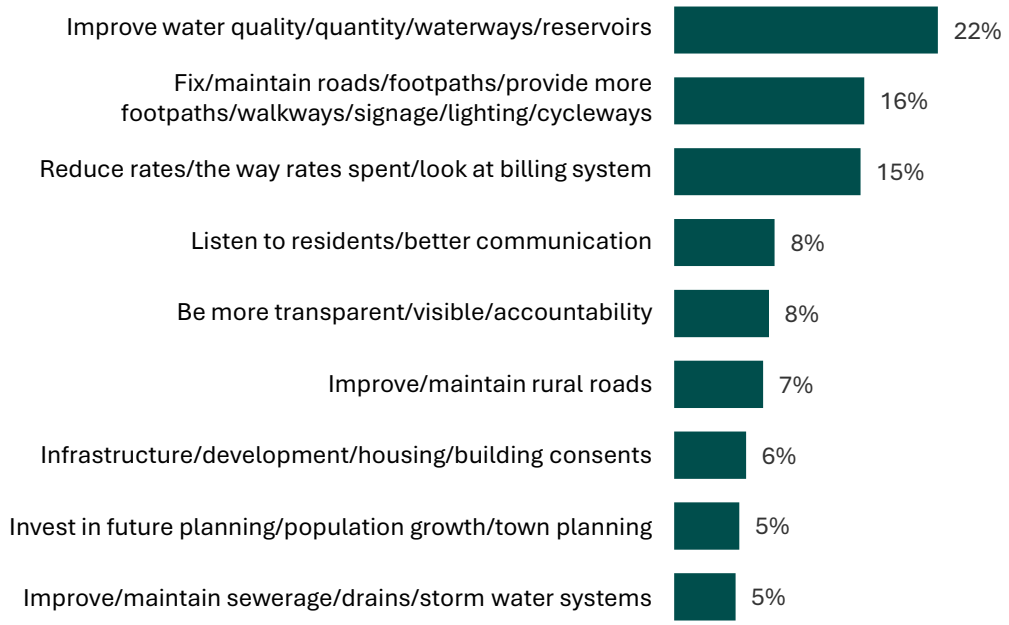
% 6-10	Māori	Non-Māori	Northern	Southern
nnual property rates are fair and reasonable	25%	31%	29%	31%
ates provide value for money	25%	27%	27%	26%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
nnual property rates are fair and easonable	29%	36%	28%	37%	24%	30%
ates provide value for money	27%	31%	23%	29%	23%	27%

OTES:
VM1. Using a scale of 1-10 where 1 is strongly disagree and 10 is strongly agree, how much do you agree with the following statements?
1. Annual property rates are fair and reasonable n=427
2. Rates provide value for money n=426
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

nportant Issues for Residents



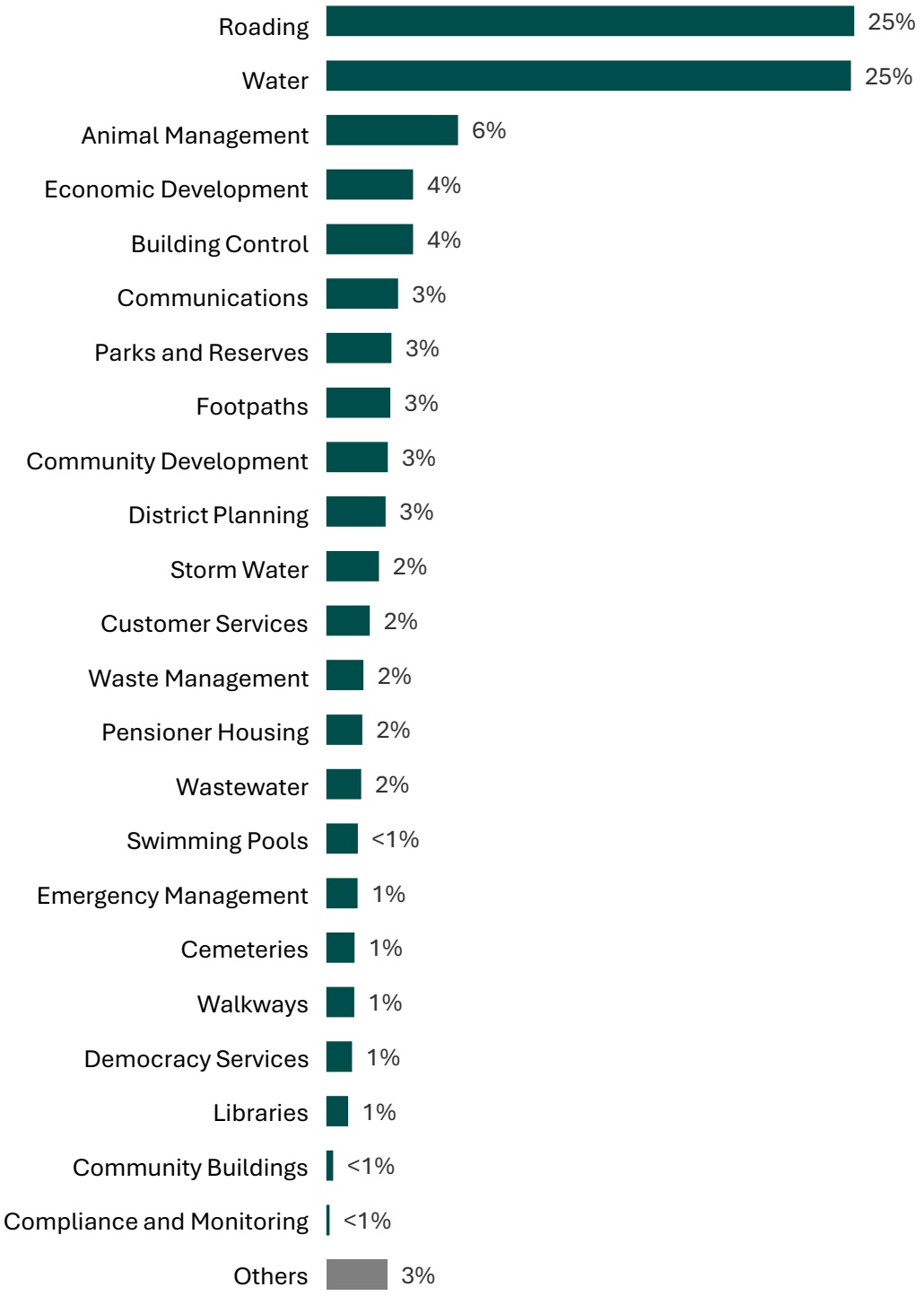
- Core services and infrastructure such as ***Improved water quality (22%),*** concerns about ***Roading and footpaths (16%),*** and ***Rates (15%)*** are the top three issues residents believe the Council should prioritise and invest more time and effort into.

- *Sorting out our water situation in Dannevirke. We need a reliable and secure water supply. It is not good enough that this is still a problem so many years after all the reassurance that our rates would secure reliable water for well into the future.*
- *Supplying fresh clean water, and giving a dam about the people they are affecting.*
- *Focus on the necessities such as water and infrastructure, forget about the nice to haves.*
- *Fixing our roads potholes properly one time instead of wasting money on temporary fixes every month or so.*
- *Footpaths around our community, not in towns.*
- *User pays where appropriate. Roading, safe cycleways, and a hell of a lot less red tape.*
- *Cost efficiency across all aspects of its operation.*
- *Financial control of their spending.*
- *Reducing rates.*

OTES:
OP2. What do you think is the single most important issue that the Council should put more time and effort into? n=404
Issues mentioned by <5% of respondents are not included.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

esidents' Priority Areas for Council Focus*



NOTES:
1. *New question for 2024/2025 survey. No historical data available.
2. GOP1. Tararua District Council has a relatively small population with a smaller rating base. Noting the limitations on being able to achieve all outcomes, which activities would you like to see prioritised in

eneral Comments

- *Listen to the community and what the bulk of people are asking for.*
- *Transparency over who was responsible for the water supply dam failure.*
- *I believe better communication of what is happening within Council would be of benefit.*
- *An awful lot of time and money has been spent on the dam in the past couple of years with no decisions yet made. Our rates have increased.*
- *Stop wasting money, stop changing the rules to make more money, for example, zoning and water meters because Council waste it.*
- *I have panic attacks over rates, not paying enough and Council waited years to tell us, we can't apply for rates rebates because of Council not having the appropriate papers.*

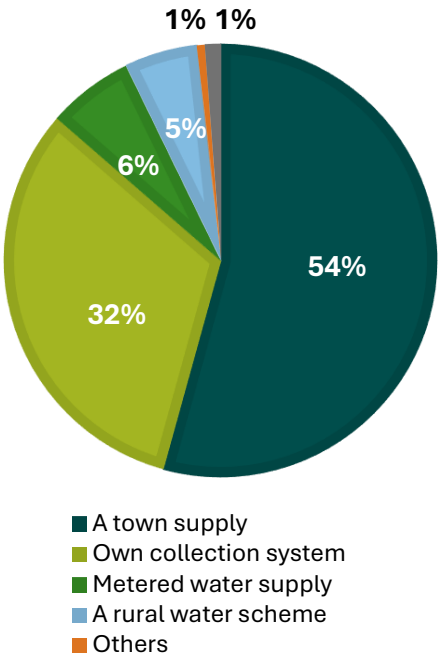
- *Overall, I think the Council are doing well for the district during difficult times. They're getting better at communicating with residents and holding public meetings so residents can voice their opinions on issues, is a good step.*
- *They do their best with limited resources spread too thinly across too many activities.*
- *Overall, very happy, especially with the Mayor's performance and input recently. We realise with the population base we have it will always be a struggle.*
- *Very impressed with the efforts from the Mayor and councillors with the objections to the road toll. Thanks.*
- *Council has such a huge rural area with little funds. They are doing their best.*
- *You do pretty well for such a large area with few ratepayers.*

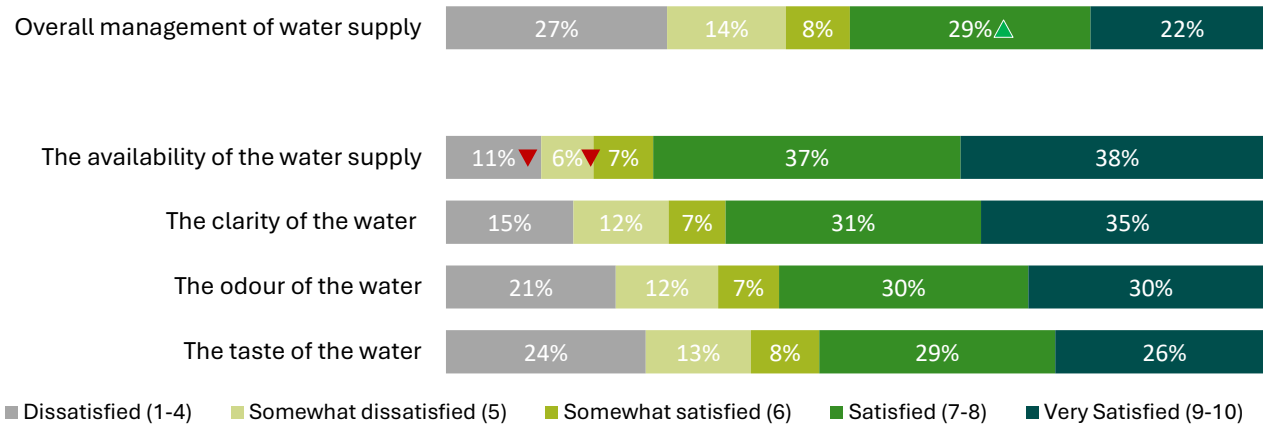
NOTES:
1. OP3. Are there any other comments that you would like to make about the Council? n=203
2. Comments mentioned by <5% of respondents are not included.

Satisfaction with Services and Infrastructure

ater Supply

- More than one-half (54%) of residents are connected to ***A town supply.***
- Among them, nearly six in ten (59%) are satisfied with the ***Overall management of water supply.***
- Satisfaction with the ***Availability of water supply*** has significantly increased since 2024 from 70% to 82%, the highest level recorded in the past four years.





% 6-10	2025	2024	2023	2022	2021	2020
Overall management of water supply	59%	55%	53%	51%▼	76%	80%
The availability of the water supply	82%▲	70%	71%	64%▼	81%	86%
The clarity of the water	73%	73%	73%	68%▼	83%	74%
The odour of the water	67%	71%	72% ▲	61%▼	76%	74%
The taste of the water	63%	60%	63%	58%▼	72%	67%

)TES:
TW1. Which of the following best describes your water supply connection? n=459
TW2. On the scale of 1- 10, how would you rate your satisfaction with…
a. Overall management of water supply n=276
b. The clarity of the water n=281
c. The odour of the water n=274
d. The availability of the water supply n=282
e. The taste of the water n=280

Year-on-year	Between demographics
▲ *Significantly higher*	*Significantly higher*
▼ *Significantly lower*	*Significantly lower*

ater Supply (continued)

- Residents in *Southern* Tararua are significantly more likely to be satisfied with the ***Overall management of the water supply*** (75%) and ***The availability of water supply*** (88%) compared to those living in *Northern* Tararua. Satisfaction with both measures has significantly increased among *Southern* residents since 2024.

- Almost all residents in *Semi-urban* areas (92%) are satisfied with ***The clarity of water***. Additionally, 84% are satisfied with ***The odour of water***, which is significantly higher than the 64% satisfaction recorded among *Urban* residents.

% 6-10	18-29*	30-49	50-64	65+	Male	Female
Overall management of water supply	46%	59%	64%	59%	57%	62%
The availability of the water supply	89%	77%	84%	83%	80%	85% ▲
The clarity of the water	65%	65%	82%	76%	73%	74%
The odour of the water	60%	62%	75%	67%	66%	68%
The taste of the water	65%	52%	72%	64%	64%	62%

% 6-10	Māori	Non-Māori	Northern	Southern
Overall management of water supply	50%	62% ▲	47%	75% ▲
The availability of the water supply	82%	82%	78% ▲	88% ▲
The clarity of the water	73%	73%	70%	77%
The odour of the water	67%	67%	67%	67%
The taste of the water	62%	64%	65%	61%

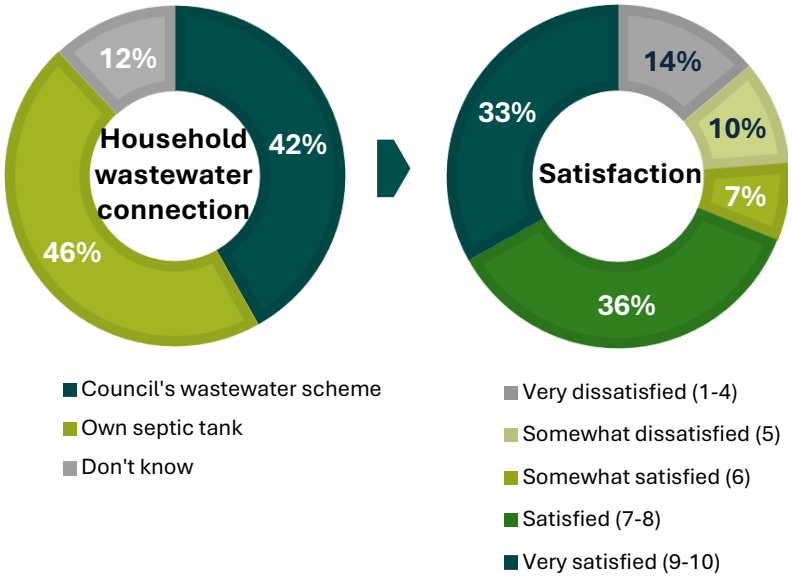
% 6-10	Urban	Semi-urban	Rural*	5 years or less*	6-10 years	Over 10 years
Overall management of water supply	58%	66%	19%	67%	43%	61%
The availability of the water supply	84% ▲	77%	49%	91%	81%	81%
The clarity of the water	70%	92% ▲	33%	78%	60%	75%
The odour of the water	64%	84%	33%	61%	63%	69%
The taste of the water	62%	74%	33%	58%	55%	66%

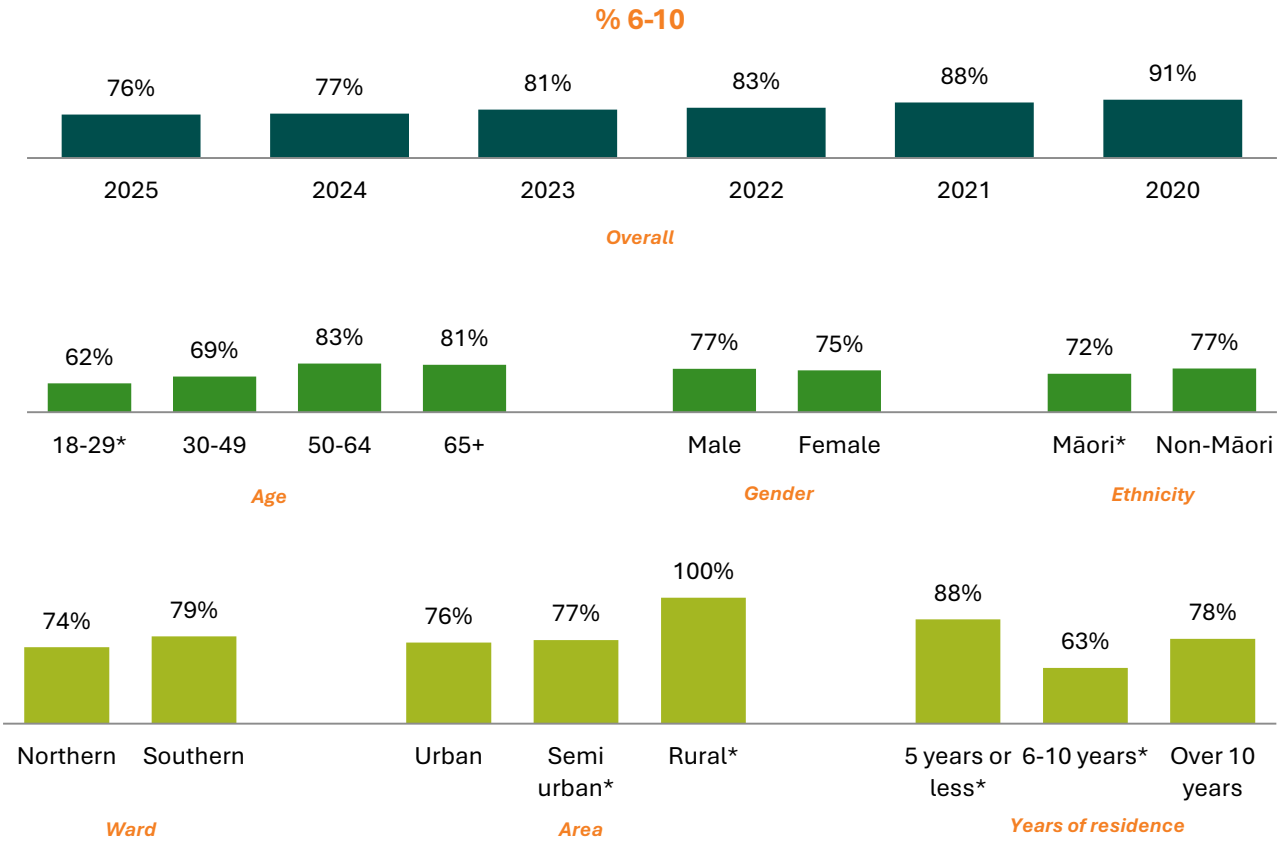
NOTES:
TW2. On the scale of 1- 10, how would you rate your satisfaction with...
a. Overall management of water supply n=276
b. The clarity of the water n=281
c. The odour of the water n=274
d. The availability of the water supply n=282
e. The taste of the water n=280
Excludes 'Don't know' responses
*Caution: Small sample size (n<30). Results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

Wastewater System

- 42% of residents are connected to ***Council's wastewater scheme.***
- Among those connected to ***Council's wastewater scheme*** 76% are satisfied with the service.
- Satisfaction levels are relatively high across all demographic groups, with no significant differences recorded.



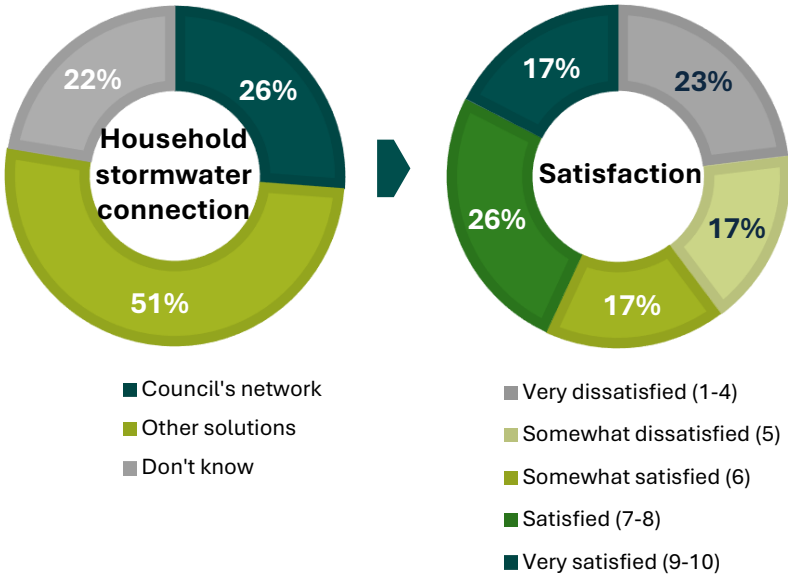


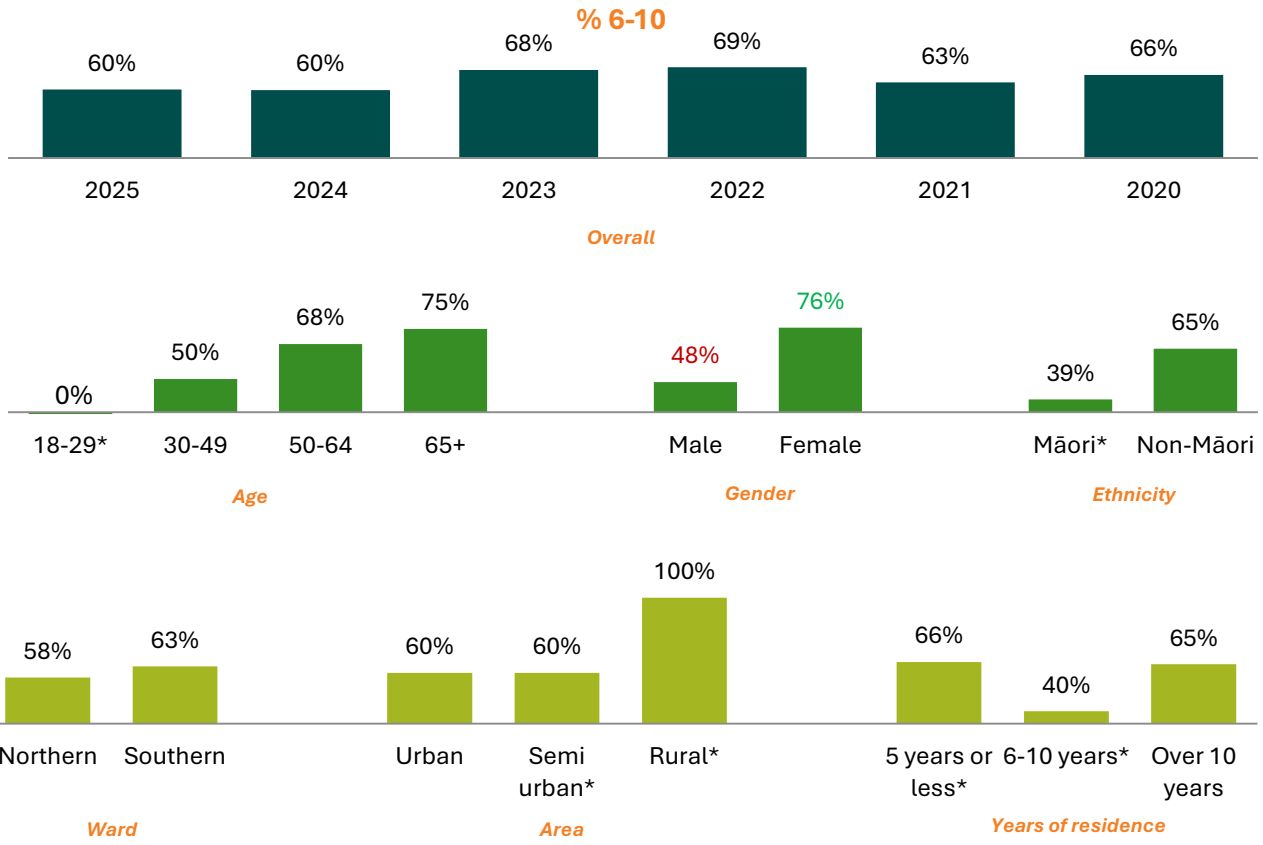
NOTES:
TW3. Are you connected to Council's Wastewater Scheme? n=459
TW4. On the scale of 1- 10, how would you rate your satisfaction with Council's Wastewater Scheme? n=197
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

tormwater Management

- 26% of residents are connected to ***Council's stormwater network.***
- Among those connected to ***Council's stormwater network*** 60% are satisfied with the service.
- Satisfaction levels are relatively consistent across most demographic groups.





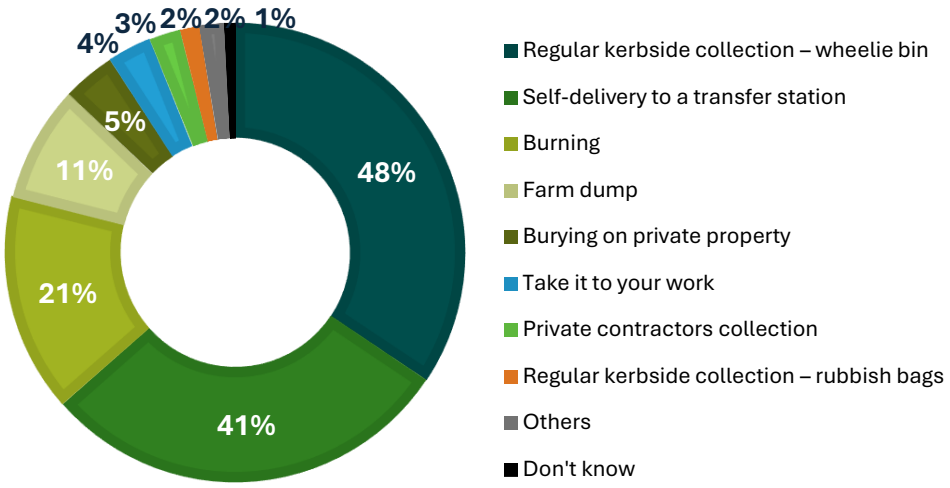
NOTES:
TW5. Are you serviced by Council's stormwater network? n=459
TW6. On the scale of 1- 10, how would you rate your satisfaction with how well the stormwater system is managed? n=129
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

isposal of Non-recyclable Waste

- Most residents dispose of non-recyclable waste either through ***Regular kerbside collection using a wheelie bin*** (48%) or by ***Self-delivery to a transfer station*** (41%).

- Just over two in ten residents (21%) dispose of their non-recyclable waste by ***Burning it***.



% Use per method	2025	2024	2023	2022	2021	2020
Regular kerbside collection – wheelie bin	48%	46%	50%	47%▲	27%	21%
Self-delivery to a transfer station	41%	41%	42%▼	49%▲	41%	37%
Burning	21%	22%	21%	17%▼	27%	25%
Farm dump	11%	11%	13%▲	6% ▼	16%	16%
Burying on private property	5%	5%	3%	2% ▼	8%	5%
Take it to your work	4%	5%▲	2%	3%	2%	2%
Private contractors collection	3%	2%	0%	0%	19%	19%
Regular kerbside collection – rubbish bags	2%	2%▼	4%	6%	7%	14%

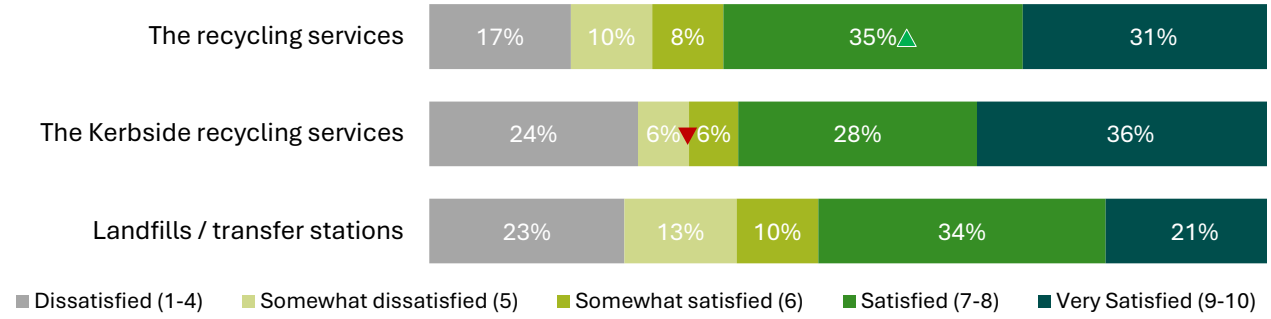
NOTES:
1. WR1. Which of the following methods does your household use for disposal of non-recyclable waste? n=458

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

atisfaction with Waste Disposal

- Satisfaction with ***The recycling services*** has significantly increased since 2024 (74% vs 68%).

- Satisfaction levels with other waste disposal measures, such as ***The kerbside recycling services*** (70%) and ***Landfills/transfer stations*** (64%), have also increased since 2024.



% 6-10	2025	2024	2023	2022	2021	2020
The recycling services	74%▲	68%▼	76%▲	63%▼	79%	80%
The Kerbside recycling services	70%	67%▼	76%	-	-	-
Landfills / transfer stations	64%	60%	67%	62%▼	81%	79%

% 6-10	18-29*	30-49	50-64	65+	Male	Female
The recycling services	63%	69%	75%▲	83%▲	75%▲	73%
The Kerbside recycling services	40%	70%	67%	85%	66%	74%
Landfills / transfer stations	59%	62%	61%	72%	63%	65%

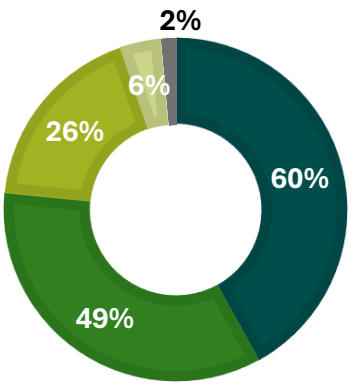
% 6-10	Māori	Non-Māori	Northern	Southern
The recycling services	75%▼	74%▲	77%	70%
The Kerbside recycling services	65%▼	71%▲	72%	67%
Landfills / transfer stations	68%	63%	69%	57%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
The recycling services	81%	59%	69%▲	66%	71%	76%▲
The Kerbside recycling services	80%	39%	29%	61%	67%	72%
Landfills / transfer stations	66%	63%	61%	71%	59%	64%

)TES:
WR3. How satisfied are you with the following services that are provided by Council?
a. The recycling services n=410
b. The kerbside recycling services n=294
c. Landfills / transfer stations n=355
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

isposal of Recycling

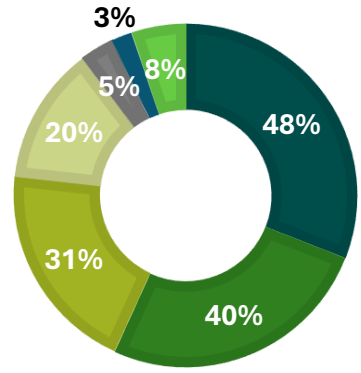


- Recycling centre drop-off
- Regular kerbside collection
- Composting/worm farming
- Don't recycle
- Other

Recycling Methods

% Use per method	2025	2024	2023	2022	2021	2020
Recycling centre drop-off	60%	57%	60%▼	82%	79%	81%
Regular kerbside collection	49%	48%	51%▲	22%▲	15%	15%
Composting/worm farming	26%	26%	23%	28%	30%	18%
Don't recycle	6%	7%	5%	6%	5%	4%
Other	2%	4%	3%	3%▼	6%	8%

- Many residents (60%) use the ***Recycling centre drop-off*** for recycling, while 49% use ***Regular kerbside collection***, both of which have remained relatively consistent over the past years.

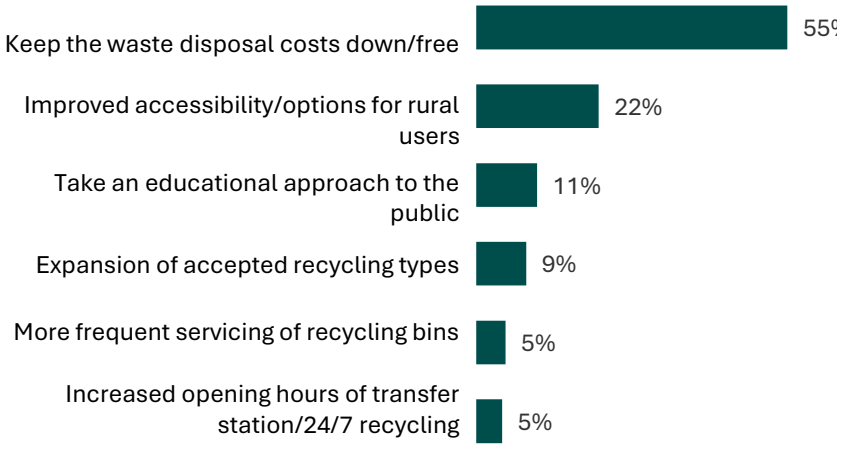


- It does not make a difference
- Lack of convenient access
- Lack of incentives
- Lack of time to separate recyclables
- Lack of knowledge
- Lack of space for extra bins
- Other

Barriers to Recycling

Other Barriers to Recycling	2025*	2024	2023	2022
It does not make a difference	48%	27%	19%	5%
Lack of convenient access	40%	53%	52%	41%
Lack of incentives	31%	27%	10%	20%
Lack of time to separate recyclables	20%	16%	27%	14%
Lack of knowledge	5%	5%	6%	10%
Lack of space for extra bins	3%	12%	5%	9%
Other	8%	17%	13%	12%

Top Suggested Improvements[5]



NOTES:
WR5. What methods do you use for recycling? n=459
WR6. What are the things that prevent you from recycling? Please select all that apply. n=22
*Caution: small sample size (n<30) results are indicative only.
WR4. If you are dissatisfied with Council recycling waste disposal services, what would you like to see changed? n=85

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

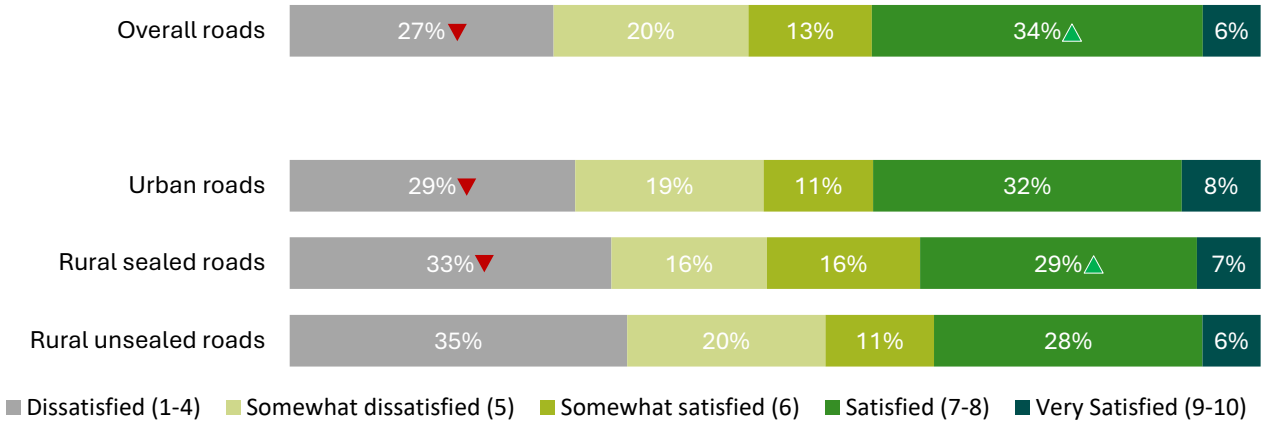
oading

- Satisfaction with overall roads and related measures have improved since 2024.

- Satisfaction with ***Overall roads*** has significantly increased by 11% points, from 42% in 2024 to 53% in 2025, the highest level recorded in the past three years.

- Satisfaction with ***Sealed roads*** has also increased, rising from 39% in 2024 to 51% in 2025. Meanwhile, ***Urban roads*** and ***Rural unsealed roads*** each show a 4% point improvement year-on-year.

- While there has been improvement in roading performance this year, residents continue to request better ***Road widening and maintenance***, mentioned by nearly half (49%) of those who provided comments. Specific concerns were raised about the ***Victoria Avenue and Queen Street intersection/roundabout*** (8%), and ***Pahiatua Track/Track roads*** (8%)



% 6-10	2025	2024	2023	2022	2021	2020
Overall roads	53%▲	42%	42%▼	51%▼	58%	62%
Urban roads	51%	47%	44%▼	51%▼	65%	75%
Rural sealed roads	51%▲	39%	40%▼	46%	51%	51%
Rural unsealed roads	45%	41%	47%	49%	49%	48%

OTES:
RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with urban roads? n=449
RF2. How would you rate your satisfaction with each of the following?
1. Rural sealed roads n=425
2. Rural unsealed roads n=344
RF3. Overall, how satisfied are you with the roads around the Tararua District (excluding the state highways)? n=445
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

oading (continued)

- With the exception of ***Rural unsealed roads,*** satisfaction with ***Overall roads*** and related measures is significantly higher among older residents, those aged 50 and above, compared to younger residents.

- Residents who have lived in Tararua for *5 years or less* are significantly more likely to be satisfied with all aspects of roading infrastructure compared to those who have lived in the district longer.

% 6-10	18-29*	30-49	50-64	65+	Male	Female
verall roads	38%	44%	59% ▲	65% ▲	49%	57% ▲
rban roads	38%	44%	59% ▲	58%	47%	56% ▲
ural sealed roads	42%	45%	55% ▲	58% ▲	43%	59% ▲
ural unsealed roads	19%	51%	49%	49%	45%	45%

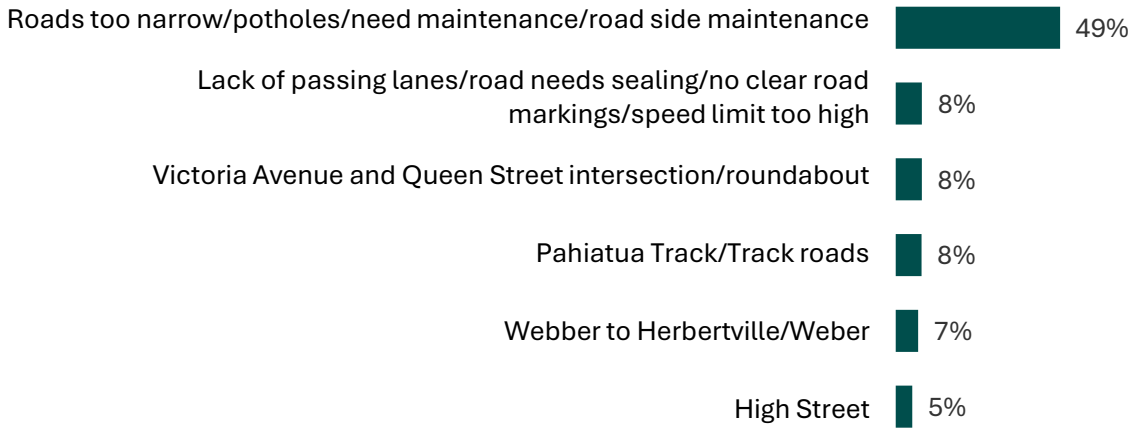
% 6-10	Māori	Non-Māori	Northern	Southern
verall roads	41%	56% ▲	49%	57% ▲
·ban roads	35%	56% ▲	49%	54%
ural sealed roads	41%	54% ▲	46% ▲	57% ▲
ural unsealed roads	40%	46%	44%	45%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
verall roads	53%	57% ▲	51% ▲	78% ▲	48%	50% ▲
·ban roads	48%	58% ▲	54%	71%	39%	51%
ural sealed roads	53%	45%	49% ▲	75%	48% ▲	48% ▲
ural unsealed roads	49%	43%	40% ▲	67%	40%	43%

OTES:
RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with urban roads? n=449
RF2. How would you rate your satisfaction with each of the following?
1. Rural sealed roads n=425
2. Rural unsealed roads n=344
RF3. Overall, how satisfied are you with the roads around the Tararua District (excluding the state highways)? n=445
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ *Significantly higher*	*Significantly higher*
▼ *Significantly lower*	*Significantly lower*

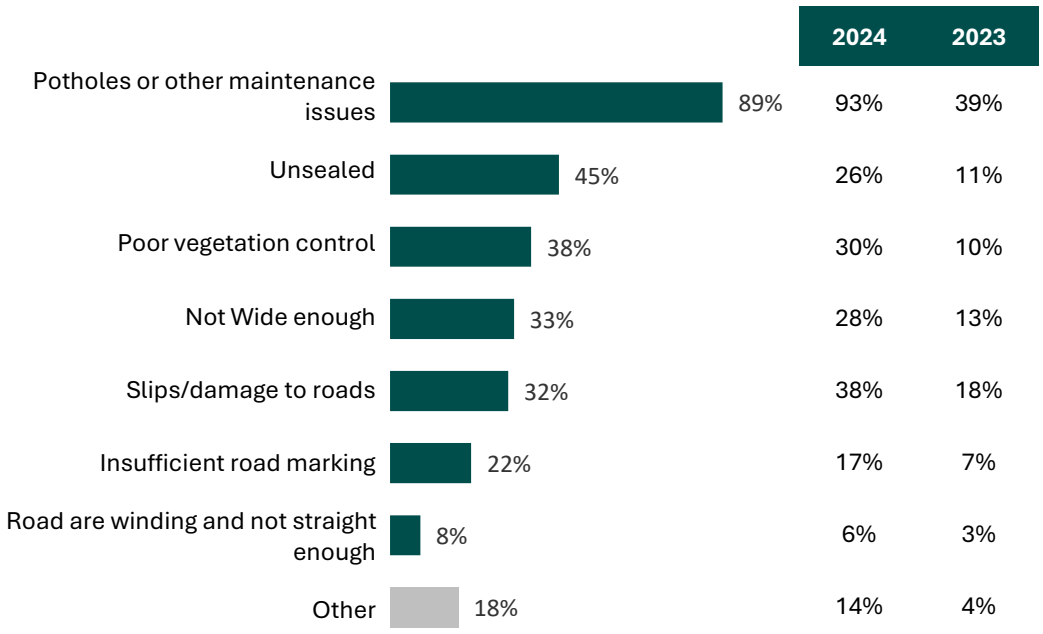
issatisfaction with Specific Journeys



issatisfaction with Rural Roads

- Among dissatisfied residents, the main reasons for their dissatisfaction are ***Potholes or other maintenance issues*** (89%) and ***Unsealed roads*** (45%), with specific mentions of potholes, corrugation, lack of metal coverage, soft spots, and the need for grading.

- Those who cited ***Poor vegetation control*** (38%) noted that management is not frequent enough, leading to reduced visibility around corners or blocked views.



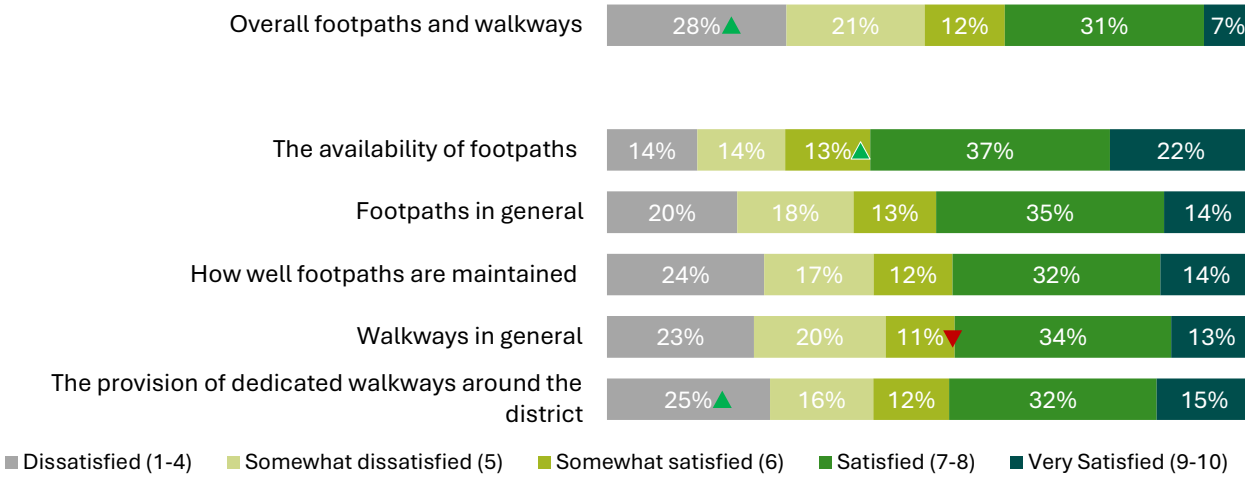
OTES:
RF1A. What rural or urban roads, excluding the state highways, are you most unsatisfied with and why? (Please provide as much detail as possible, e.g., my commute along Victoria Ave and Queen St.) n=102
Reasons for dissatisfaction mentioned by <5% of respondents are not included.
RF2A. Why weren't you satisfied with the rural roads? Please select all that apply. n=191

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ootpaths and Walkways

- Just over half (51%) of residents are satisfied with the ***Overall footpaths and walkways***, a significant decline from 63% in 2024.

- Among related measures, ***The availability of footpaths*** is rated highest at 72%, while just 59% are satisfied with ***The provision of dedicated walkways around the district.***
- The top reasons for resident dissatisfaction were:
  - Limited availability or the need for wider paths (55%)
  - Poor maintenance/need cleaning (38%)
  - Dangerous/slippery/uneven/potholes/broken (14%)



% 6-10	2025	2024	2023	2022	2021	2020
Overall footpaths and walkways	51%▼	63%	63%	61%▼	74%	78%
The availability of footpaths	72%	72%	77%	76%▼	83%	83%
Footpaths in general	62%	63%	67%	65%▼	74%	79%
How well footpaths are maintained	59%	62%	62%	63%▼	70%	71%
Walkways in general	57%	59%	61%	62%▼	79%	79%
The provision of dedicated walkways around the district	59%	62%	61%	61%▼	79%	77%

)TES:
RF4. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following
a. The availability of footpaths n=414
b. How well footpaths are maintained n=402
c. Footpaths in general n=417
RF5. How would you rate your overall satisfaction with each of the following…
a. The provision of dedicated walkways around the District n=296
b. Walkways in general n=306
RF6. Overall, how satisfied are you with the footpaths and walkways around the District? n=214
Excludes 'Don't know' responses.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ootpaths and Walkways (continued)

- Satisfaction among *Māori* residents with all footpath and walkway-related measures has significantly declined year-on-year, while residents of other ethnicities returned significantly higher ratings.

- *Rural* residents are more likely to express satisfaction with ***Overall footpaths and walkways*** (69%) and other footpath-related measures compared to residents in *Urban* areas.

% 6-10	18-29*	30-49	50-64	65+	Male	Female
Overall footpaths and walkways	32%	50%	58%	57%	52%	50%▼
The availability of footpaths	66%	72%	75%	73%	74%	70%
Footpaths in general	53%	59%	65%	66%	63%	61%
How well footpaths are maintained	48%	56%	65%	61%	59%	58%
Walkways in general	23%	64%	62%	62%	59%	54%▼
The provision of dedicated walkways around the district	23%	67%▲	62%	65%	60%	58%▼

% 6-10	Māori	Non-Māori	Northern	Southern
Overall footpaths and walkways	28%*	57%	48%▼	56%
The availability of footpaths	63%▼	75%	74%	71%
Footpaths in general	49%▼	66%	59%	65%
How well footpaths are maintained	47%▼	62%	57%	61%
Walkways in general	43%▼	62%	56%▼	58%
The provision of dedicated walkways around the district	47%▼	63%	59%▼	59%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
Overall footpaths and walkways	35%▼	46%	69%	67%*	35%	53%▼
The availability of footpaths	70%▼	65%	81%▲	76%	48%▼	77%
Footpaths in general	55%▼	62%	75%	70%	41%	65%
How well footpaths are maintained	51%	63%▲	73%	63%	34%▼	63%
Walkways in general	54%	56%	63%	77%	51%	55%
The provision of dedicated walkways around the district	58%▼	59%	61%	81%▲	56%	56%▼

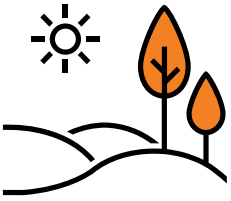
NOTES:
RF4. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following
a. The availability of footpaths n=414
b. How well footpaths are maintained n=402
c. Footpaths in general n=417
RF5. How would you rate your overall satisfaction with each of the following…
a. The provision of dedicated walkways around the District n=296
b. Walkways in general n=306
RF6. Overall, how satisfied are you with the footpaths and walkways around the District? n=214
Excludes 'Don't know' responses.

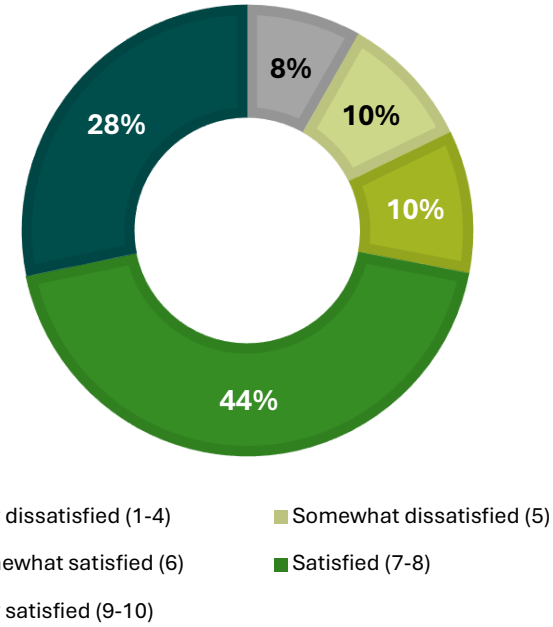
Year-on-year	Between demographics
▲ *Significantly higher*	*Significantly higher*
▼ *Significantly lower*	*Significantly lower*

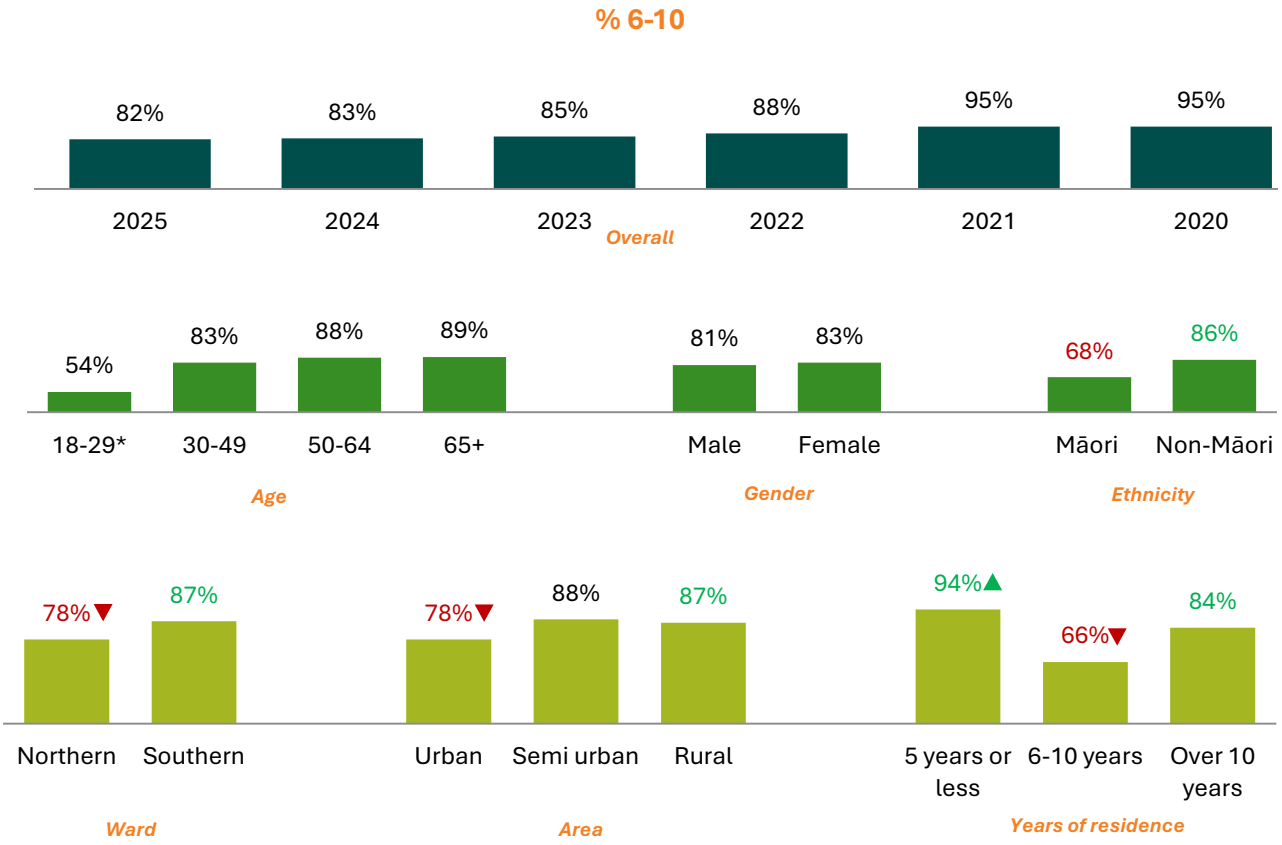
Satisfaction with Open Spaces and Public Facilities

Overall Open Spaces

- Overall, Tararua district's ***Open spaces*** received a high satisfaction score of 82%.
- Residents in *Southern* Tararua (87%) are more likely to be satisfied with ***Open spaces***, while a significant decline in satisfaction was recorded among those in *Northern* Tararua (78% vs 86%).





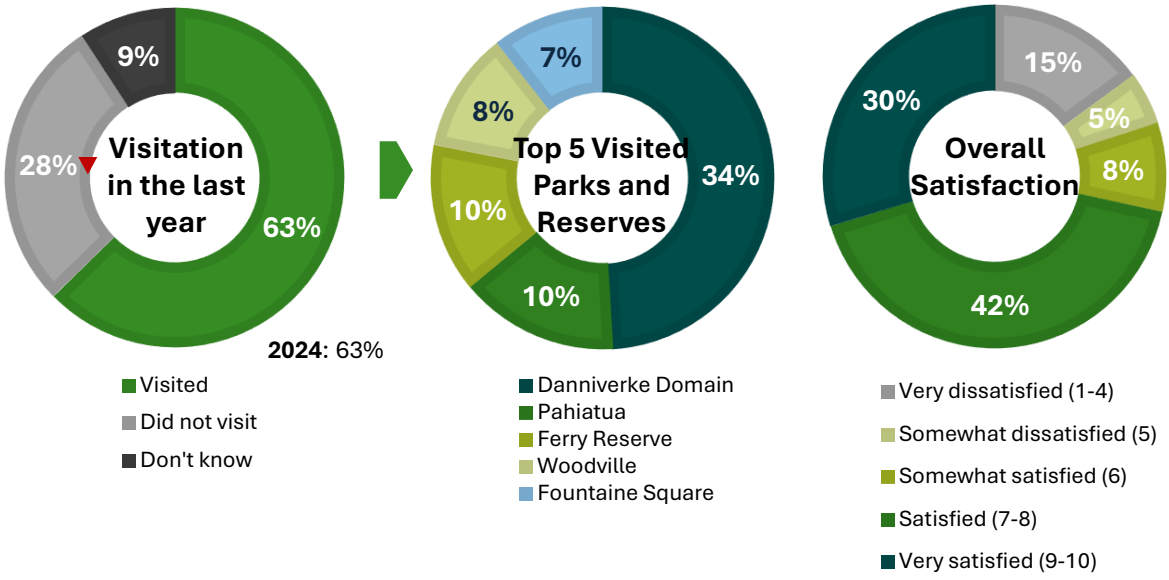


NOTES:
PR5. And overall, how satisfied are you with how well Council maintains its sports-fields, parks, playgrounds, cemeteries and other open spaces? n=371
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ouncil maintained Parks and reserves

- 63% of residents have visited ***Council maintained park or reserve*** in the past year.
- Among these visitors, 34% went to ***Dannevirke Domain***, while 10% visited ***Pahiatua*** and ***Ferry Reserve***.
- Eight in ten visitors (80%) are satisfied with the ***Overall parks and reserves,*** however, satisfaction with ***Maintenance*** of parks and reserves has significantly declined, from 86% in 2024 to 78% in 2025.



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with parks and reserves[1]	80%	-	41%	84%	84%	86%
Maintenance	78%▼	86%	34%	81%	82%	86%
Cleanliness and tidiness	80%	-	41%	85%	84%	86%

% 6-10	Male	Female	Māori	Non-Māori	Northern	Southern
Overall satisfaction with parks or reserves	79%	82%	71%	83%	74%	88%
Maintenance	76%▼	81%	67% ▼	81%	72% ▼	86%
Cleanliness and tidiness	79%	81%	73%	82%	77%	85%

% 6-10	Urban	Semi-urban	Rural	5 years or less*	6-10 years	Over 10 years
Overall satisfaction with parks or reserves	78%	86%	80%	97%	82%	78%
Maintenance	76% ▼	82%	79%	90%	76%▼	77%
Cleanliness and tidiness	78%	87%	80%	92%	83%	78%

)TES:
New question for 2024/2025 survey. No historical data available.
PR1. In the last year have you visited a Council maintained park or reserve? n=458
PR1A. Which Council maintained parks or reserves have you visited? n=291
PR1B. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with the following:
1. Maintenance n=289
2. Cleanliness and tidiness n=286
3. Overall parks and reserves n=289
Excludes 'Don't know' responses.

Year-on-year
▲ Significantly higher
▼ Significantly lower

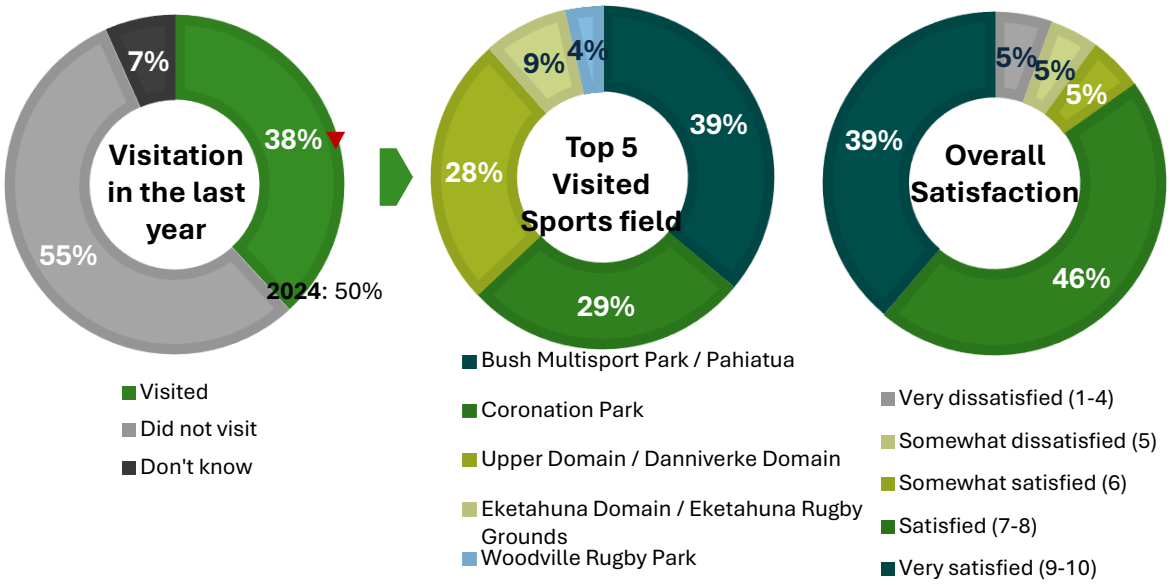
Between demographics
Significantly higher
Significantly lower

ouncil maintained Sports fields

- Visitation of ***Council maintained Sports fields*** has significantly declined year-on-year from 50% in 2024 to 38% in 2025.

- ***Bush Multisport Park/Pahiatua*** (39%) and ***Coronation Park*** (29%) are among the most visited ***Sports fields*** in the district.

- Almost all visitors are satisfied with the ***Sports fields overall*** (90%), as well as their ***Maintenance*** (92%) and ***Cleanliness*** (90%).



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with sports fields	90%	-	55%	93%	90%	96%
Maintenance	92%	87%	55%	96%▲	92%	96%
Cleanliness and tidiness	90%	-	55%	95%	88%	96%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with sports fields	90%	89%	91%	90%	92%	87%
Maintenance	93%▲	90%	97%	90%	93%	90%
Cleanliness and tidiness	91%	89%	97%	88%	92%	88%

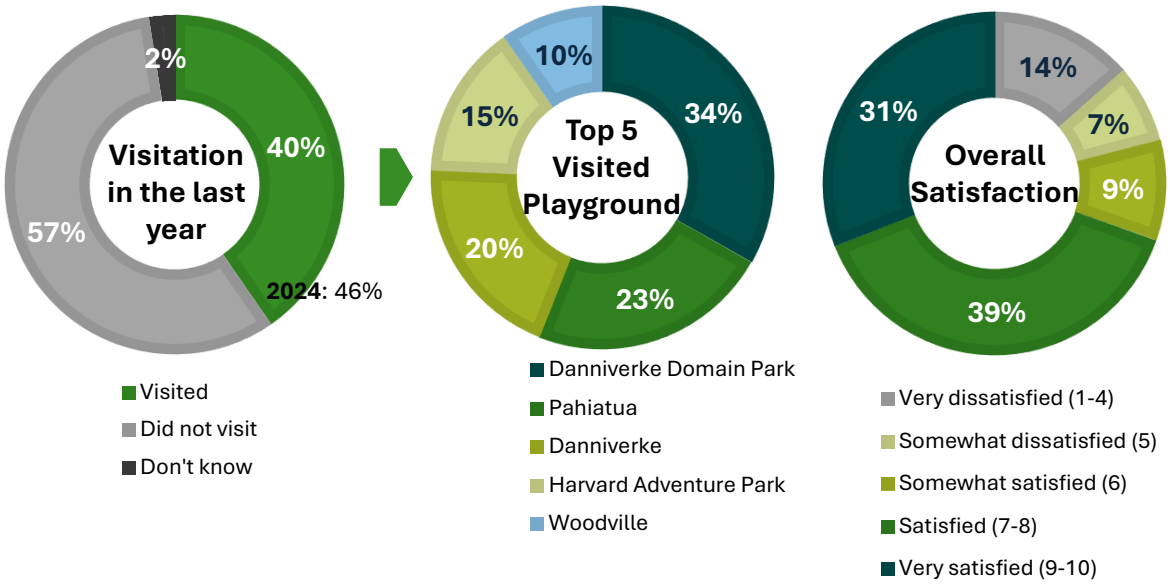
% 6-10	Urban	Semi-urban	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with sports fields	89%	93%	90%	93%	70%	93%
Maintenance	88%	93%	97%▲	82%	70%	96%▲
Cleanliness and tidiness	86%	93%	94%	79%	70%	94%

NOTES:
PR2. In the last year have you visited a Council maintained sports field? n=458
PR2A. Which Council maintained sports field have you visited? n=175
PR2B. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with the following:
1. Maintenance n=177
2. Cleanliness and tidiness n=176
3. Overall sports field n=177
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ouncil maintained Playground

- Four in ten residents (40%) have visited a ***Council-maintained Playground*** in the past year.
- The most frequented playgrounds were ***Dannevirke Domain Park*** (34%) and ***Pahiatua*** (23%).
- Nearly eight in ten visitors (79%) are satisfied with ***Playgrounds.***



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with playground	79%	-	54%	79%	91%	85%
Maintenance	82%	87%	63%	81%	89%	92%
Cleanliness and tidiness	85%	-	54%	90%	92%	93%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with playground	79%	79%	73%	81%	74%	85%
Maintenance	79%	84%	77%	84%	79%	85%
Cleanliness and tidiness	88%	82%	88%	83%	83%	87%

% 6-10	Urban	Semi-urban*	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with playground	72%	93%	85%	85%	69%	81%
Maintenance	76%▼	97%	86%	83%	66%	86%
Cleanliness and tidiness	81%	93%	87%	79%	73%	88%

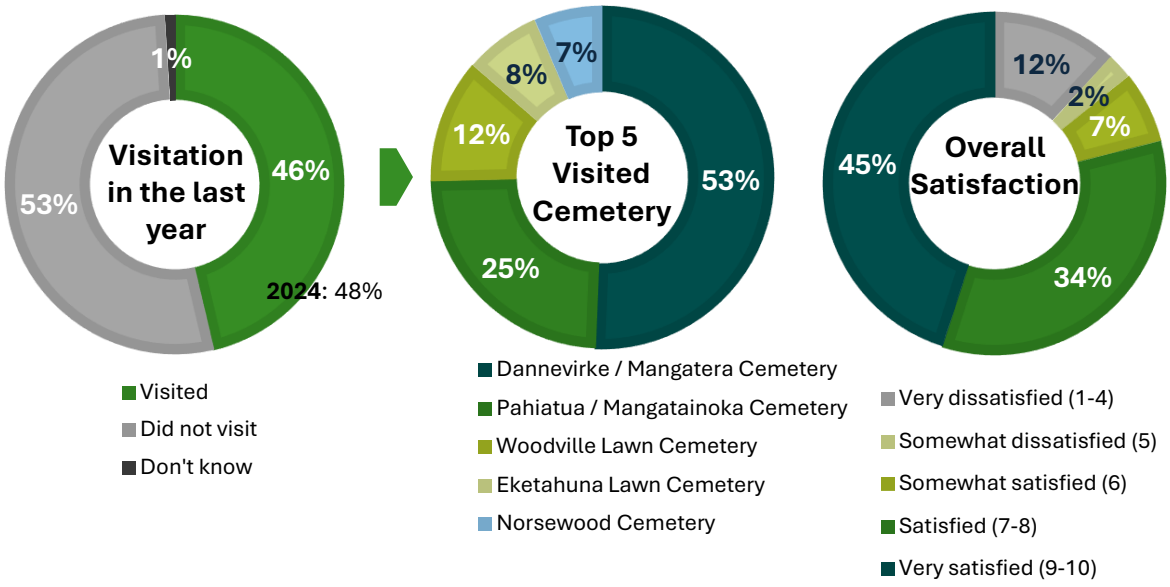
)TES:
PR3. In the last year have you visited a Council maintained playground? n=458
PR3A. Which Council maintained parks or reserves have you visited? n=166
PR3B. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with the following:
1. Maintenance n=170
2. Cleanliness and tidiness n=169
3. Overall playground n=170
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year
▲ Significantly higher
▼ Significantly lower

Between demographics
Significantly higher
Significantly lower

ouncil maintained Cemetery

- Over four in ten residents (46%) have visited a Council-maintained cemetery in the past year.
- Among those who visited a cemetery, 53% went to ***Dannevirke or Mangatera Cemetery***, while 25% visited ***Pahiatua or Mangatainoka Cemetery.***
- Most visitors are satisfied with the facility, with an overall satisfaction score of 86%.



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with cemeteries	86%	-	59%	87%	93%	90%
Maintenance	83%	84%	49%	90%	90%	88%
Cleanliness and tidiness	87%	-	59%	89%	93%	92%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with cemeteries	85%	87%	78%	88%	86%	86%
Maintenance	84%	82%	75%	85%	85%	80%
Cleanliness and tidiness	85%	88%	75%	89%	86%	87%

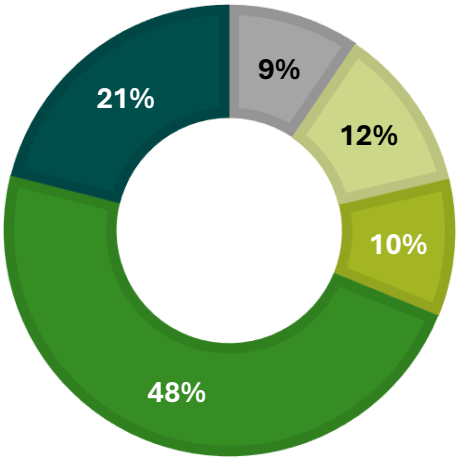
% 6-10	Urban	Semi-urban	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with cemeteries	79%	94%	93%	88%	53%	91%
Maintenance	79%	90%	88%	95%	50%	88%
Cleanliness and tidiness	81%	93%	93%	88%	53%	92%

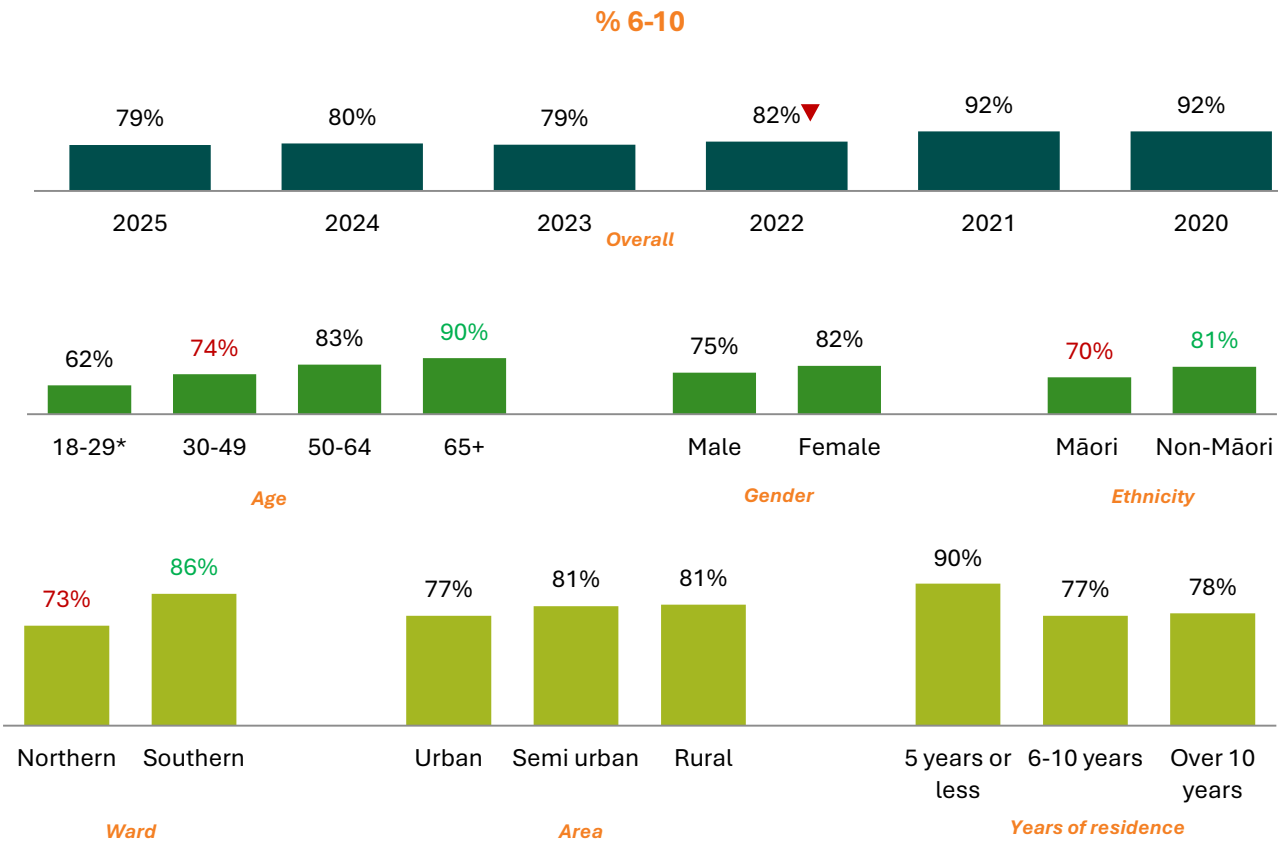
)TES:
PR4. In the last year have you visited a Council maintained cemetery? n=459
PR4A. Which Council maintained cemetery have you visited? n=225
PR4B. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with the following:
1. Maintenance n=228
2. Cleanliness and tidiness n=226
3. Overall cemetery n=227
Excludes 'Don't know' responses.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

verall Public Facilities

- Nearly eight in ten residents (79%) are satisfied with the ***Public facilities that are provided by Tararua District Council.***
- Satisfaction is significantly higher among *Southern* (86%) residents compared to residents in *Northern* Tararua (73%).





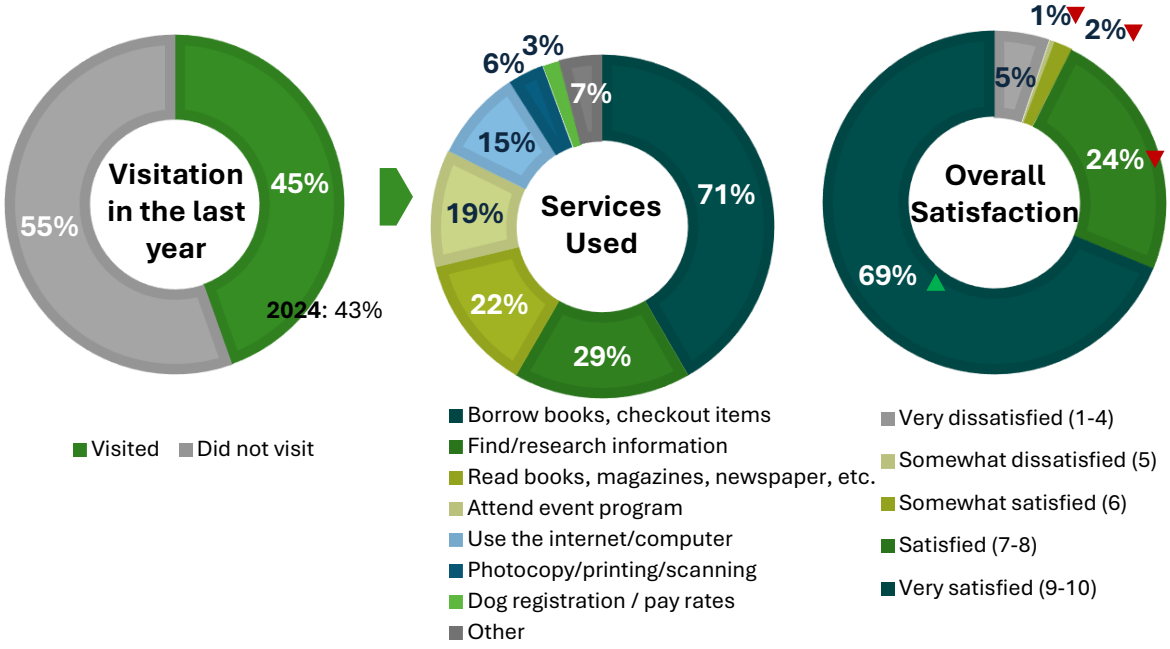
NOTES:

CF5. When you consider all the public facilities that are provided by Tararua District Council including how well they are maintained, the opening hours and where applicable, the cost to use these, how would you rate your overall satisfaction with the public facilities that are provided? n=388
Excludes 'Don't know' responses.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ublic Libraries

- 45% of residents have visited a ***Public library*** in the past year.
- Among them, 71% used the service for ***Borrowing books or checking out items,*** the most common reason for visiting.
- Satisfaction with the ***Public libraries*** significantly increased year-on-year from 88% in 2024 to 94% in 2025.



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with libraries	94%▲	88%	75%	100%	97%▲	95%
Cleanliness and tidiness	96%	-	75%	100%	98%	98%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with libraries	92%	96%	100%	93%	95%	93%
Cleanliness and tidiness	94%	97%	100%	94%	96%	95%

% 6-10	Urban	Semi-urban	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with libraries	92%	95%	97%	98%	80%	97%
Cleanliness and tidiness	93%	97%	99%▲	100%	81%	98%

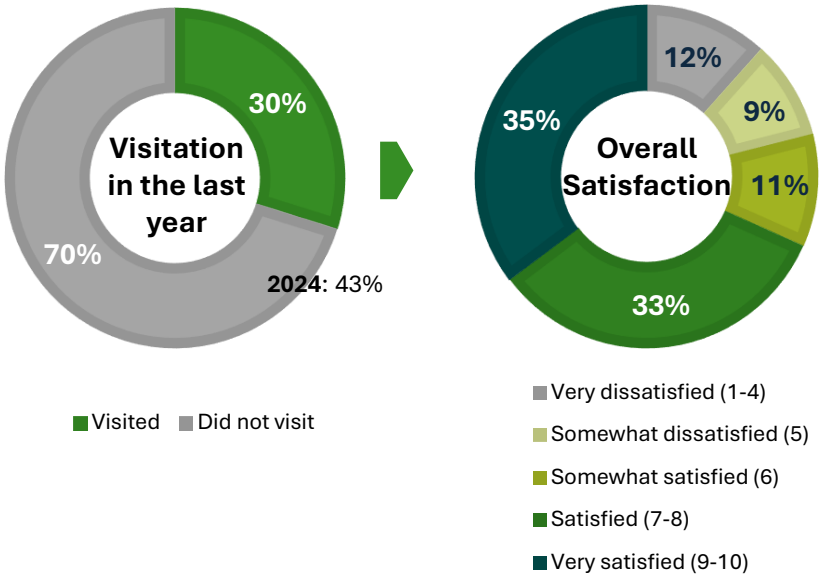
OTES:
CF1. Which of the following facilities have you visited in the last year? Please select all that apply. n=459
CF1A. Please indicate which Library services you have made use of in the past year. Please select all that apply. n=213
CF1B. Using a 1 to 10 scale where 1 means 'strongly disagree' and 10 means 'strongly agree', how would you agree with the following statements.
a. Clean and tidy n=210
b. Overall satisfaction n=212
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ublic Swimming Pools

- Among the 30% of residents who visited a ***Public swimming pool***, 79% are satisfied with the facility.

- Almost all visitors are satisfied with the ***Cleanliness*** of the facility, with a satisfaction rating of 92%.



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with public swimming pools	79%	73%	74%	73%	88%	88%
Cleanliness and tidiness	92%	-	74%	96%	95%	96%
The opening hours of swimming pools are fit for purpose	78%	-	74%	75%	84%	87%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with public swimming pools	74%	82%	73%	81%	82%	71%
Cleanliness and tidiness	93%	91%	100%	88%	91%	93%
The opening hours of swimming pools are fit for purpose	74%	82%	79%	78%	79%	76%

% 6-10	Urban	Semi-urban*	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with public swimming pools	78%	82%	79%	65%	72%	81%
Cleanliness and tidiness	91%	97%	91%	100%	72%	93%
The opening hours of swimming pools are fit for purpose	79%	69%	84%	70%	45%	83%

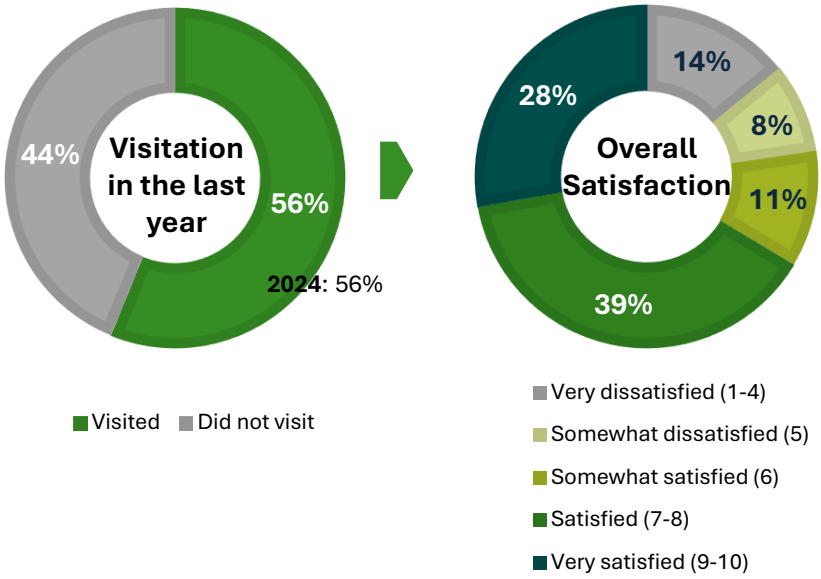
OTES:
CF1. Which of the following facilities have you visited in the last year? Please select all that apply. n=459
CF2. Using a 1 to 10 scale where 1 means 'strongly disagree' and 10 means 'strongly agree', how would you agree with the following statements.
a. Clean and tidy n=123
b. The opening hours of swimming pools are fit for purpose n=112
c. Overall satisfaction n=121
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ublic Toilets

- ***Public Toilets*** have a visitation rate of 56%.

- ***Overall***, 77% are satisfied with the facility, a 6%-point increase since 2024 (71%), while 74% of visitors are satisfied with the ***Cleanliness*** of the facility.



% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with public toilets	77%	71%	63%	75%	81%	86%
Cleanliness and tidiness	74%	-	44%	75%	77%	87%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with public toilets	78%	76%	76%	78%	74%	81% ▲
Cleanliness and tidiness	75%	73%	65%	77%	69%	79%

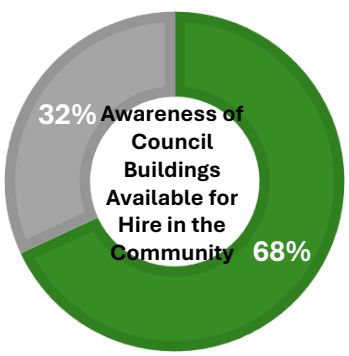
% 6-10	Urban	Semi-urban	Rural	5 years or less*	6-10 years	Over 10 years
Overall satisfaction with public toilets	76%	71%	82%	98%	77%	75%
Cleanliness and tidiness	72%	66%	79%	98%	79%	70%

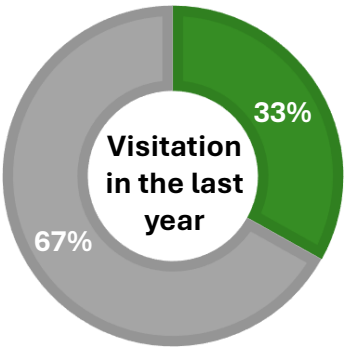
OTES:
CF1. Which of the following facilities have you visited in the last year? Please select all that apply. n=459
CF3. Using a 1 to 10 scale where 1 means 'strongly disagree' and 10 means 'strongly agree', how would you agree with the following statements.
a. Clean and tidy n=296
b. Overall satisfaction n=293
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

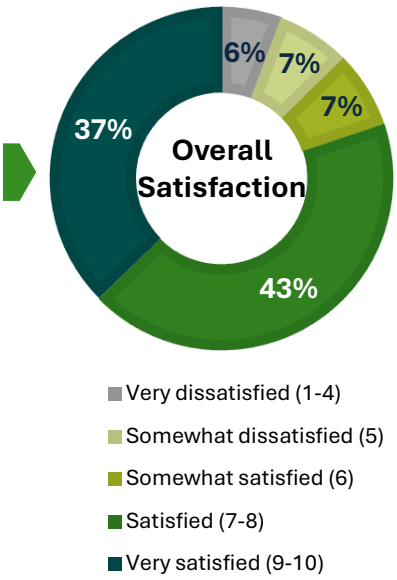
Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ommunity Buildings

- Nearly seven in ten residents (68%) are aware of the ***Council buildings available for hire within the community.***
- A third of residents (33%) have visited a ***Community building*** in the past year.
- Among those who visited, 87% are satisfied with the facility, while 92% believe the community buildings are ***Suitable for the activities they use them for.***







% 6-10	2025	2024	18-29*	30-49	50-64	65+
Overall satisfaction with community buildings	87%	87%	70%	90%	85%	97%
Cleanliness and tidiness	93%	-	85%	92%	94%	97%
Suitability for the activities it is used for	92%	-	85%	95%	89%	97%

% 6-10	Male	Female	Māori*	Non-Māori	Northern	Southern
Overall satisfaction with community buildings	81%	93%	100%	84%	87%	88%
Cleanliness and tidiness	89%	96%	100%	91%	94%	92%
Suitability for the activities it is used for	88%	96%	100%	90%	92%	92%

% 6-10	Urban	Semi-urban*	Rural	5 years or less*	6-10 years*	Over 10 years
Overall satisfaction with community buildings	85%	86%	92%	63%	74%	91%
Cleanliness and tidiness	92%	85%	97%	100%	74%	94%
Suitability for the activities it is used for	91%	90%	95%	100%	74%	94%

)TES:

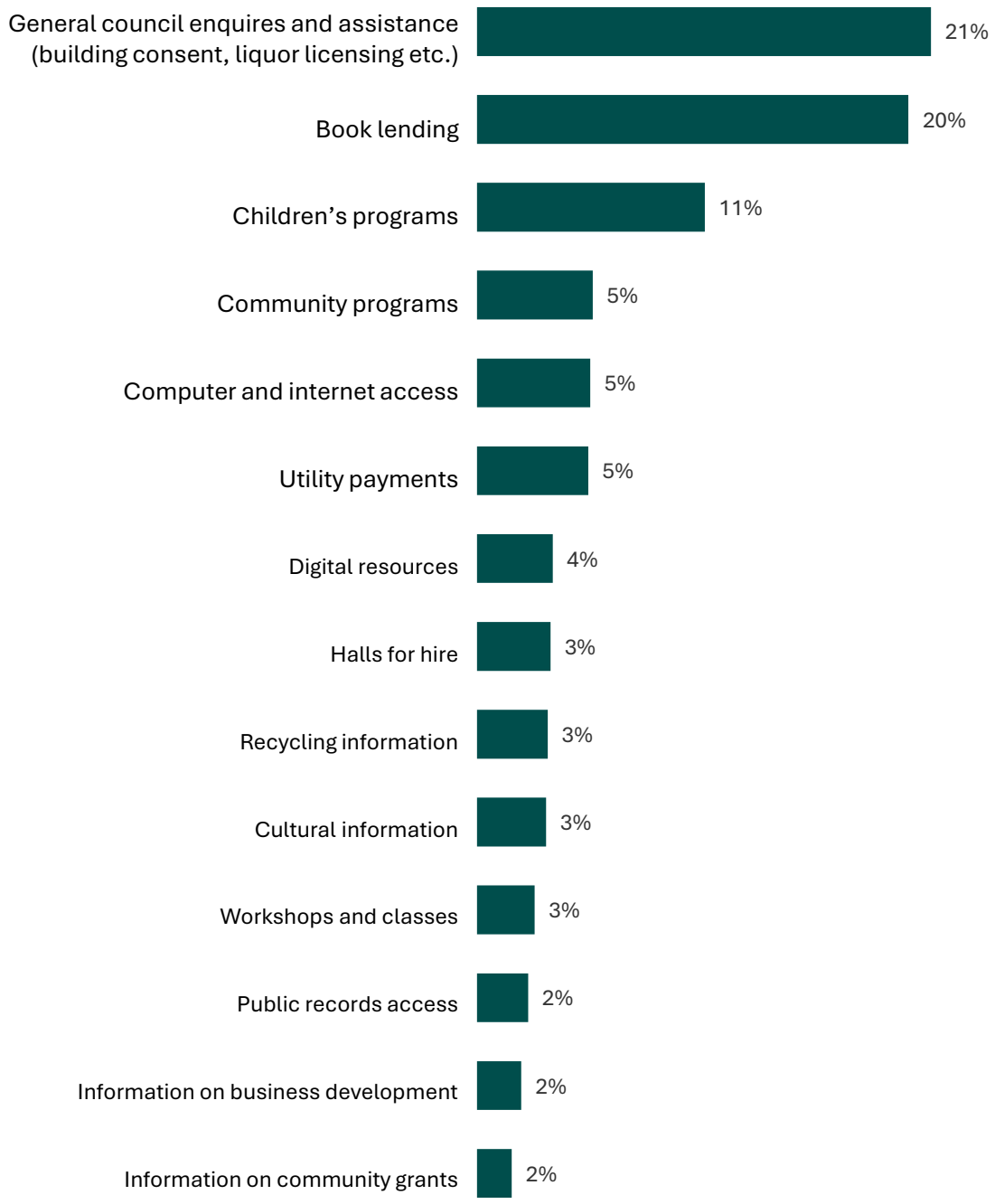
CF4. Are you aware council has buildings available for hire within the community? n=459
CF4A. Have you visited or hired a community building? n=459
CF4B. Using a 1 to 10 scale where 1 means 'strongly disagree' and 10 means 'strongly agree', how would you agree with the following statements.

a. Clean and tidy n=153
b. Suitability for the activities it is used for n=148
c. Overall satisfaction n=151

Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

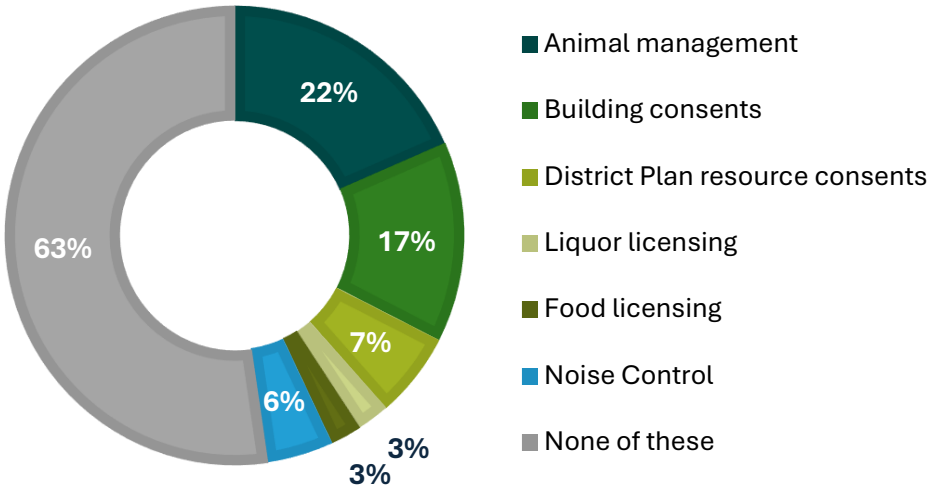
riorities for Community Hub Services*



NOTES:
1. *New question for 2024/2025 survey. No historical data available.
2. CF6. The Council is looking to integrate its services within community hubs, so we would like to know what you value most in these spaces. Please select your top 10 priorities, with 1 being the most important. n=459

ther Services

- In keeping with the results of 2024, 22% of residents have contacted the Council at least once in the past 12 months regarding ***Dog or animal control.***
- 17% have contacted the Council about a ***Building consent***.



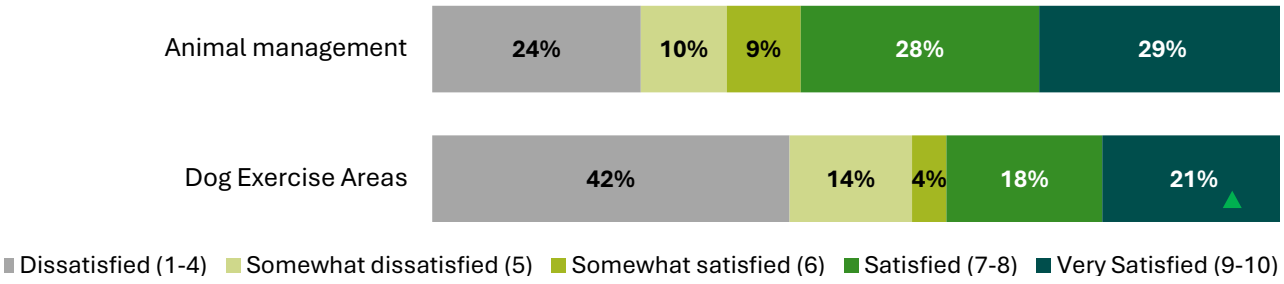
Involved with at least once in last 12 months	2025	2024	2023	2022	2021	2020	2019
Dog or animal control	22%	22%▼	30%▲	25%▲	19%	15%	20%
Building consents	17%	15%	16%	16%	14%	15%	14%
District Plan resource consents	7%	6%	4%	3% ▼	6%	7%	9%
Noise control	6%	5%	4%	6%	-	-	-
Liquor licensing	3%	3%	4%	3%	3%	4%	4%
Food licensing	3%	2%	2%	1%	2%	-	-
None of these	63%	60%	56%	56%▼	68%	72%	66%

)TES:
OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? n=455

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

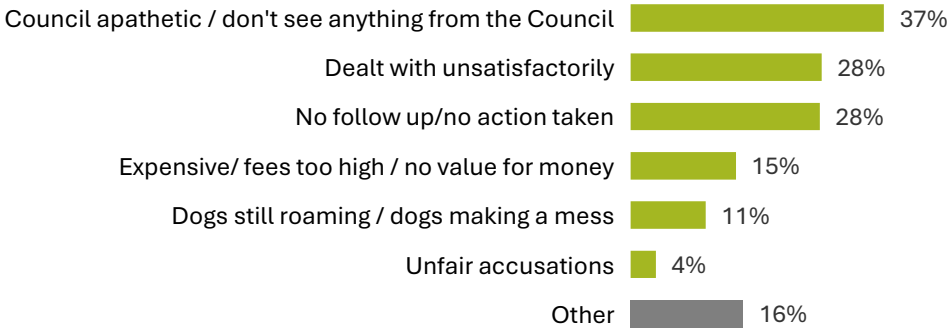
nimal Management[1] and Dog Exercise Areas

- Among those who contacted the Council for ***Animal management,*** 65% are satisfied with the service they received.
- Over four in ten residents (44%) are satisfied with the ***Dog exercise areas*** within the district.

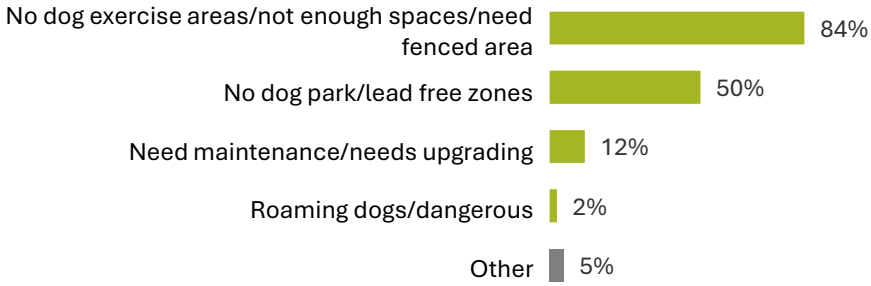


% 6-10	2025	2024	2023	2022	2021	2020	Northern	Southern
Animal management[1]	65%	-	-	-	-	-	63%	69%
Dog Exercise Areas	44%	47%	52%	47% ▼	88%	-	50% ▼	36%

Dissatisfaction Animal management*



Dissatisfaction Dog Exercise Areas

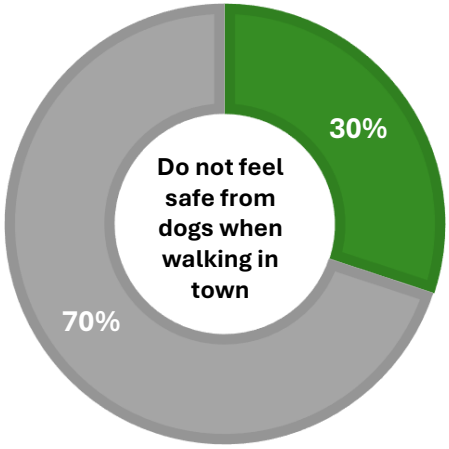


)TES:
New question for 2024/2025 survey. No historical data available.
OS2. How would you rate your overall satisfaction with the Animal Management service? n=93
OS2B. How would you rate your satisfaction with dog exercise areas in the district? n=67
OS2A. Could you please give us an example that has led you to feel this way? n=20
OS2C. Could you please give us an example that has led you to feel this way? n=22
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

eel Safe from Dogs

- When asked about feeling safe from dogs while walking around town, 30% of residents said they feel unsafe.
- The main reasons residents feel unsafe around dogs are ***Roaming dogs on the streets (46%)*** and ***Aggressive or intimidating behaviour, such as barking or menacing looks*** (36%).



2024: 27%

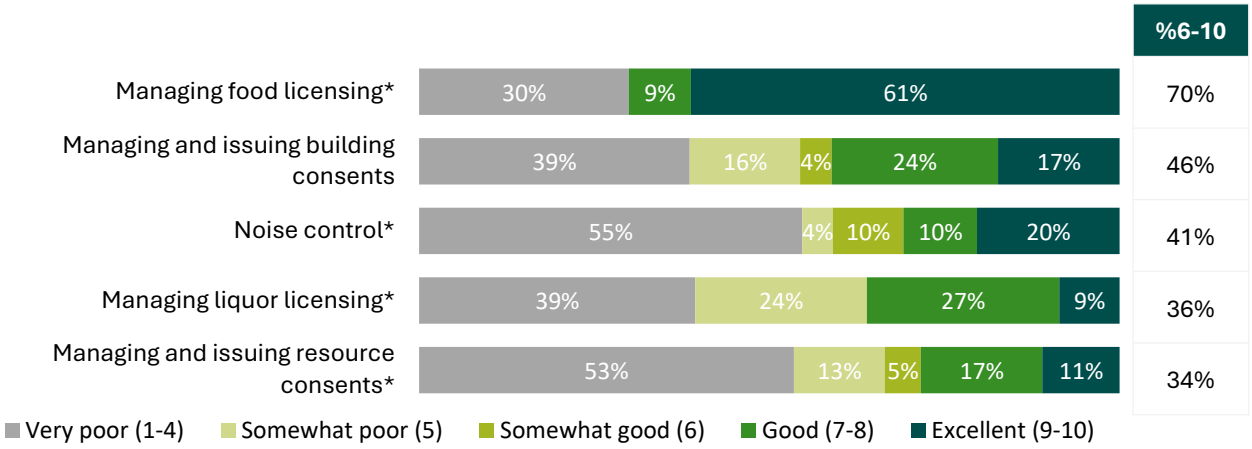
Reasons for Not Feeling Safe from Dogs

		2024	2023
Dogs roaming the streets	46%	42%	51%
Aggressive dogs barking/looking menacing / intimidating	36%	21%	29%
Dogs not controlled in backyards/hanging over gates and fences	22%	16%	10%
Dogs not contained adequately/able to leave the property	18%	22%	24%
Dogs not on a leash/inadequate leash	13%	16%	21%
Attacked/chased by dogs	7%	9%	19%
Owners not having control of their dogs	5%	5%	11%
Lack of response from dog control	2%	4%	1%
Unregistered dogs	2%	2%	3%
Other	<1%	7%	1%

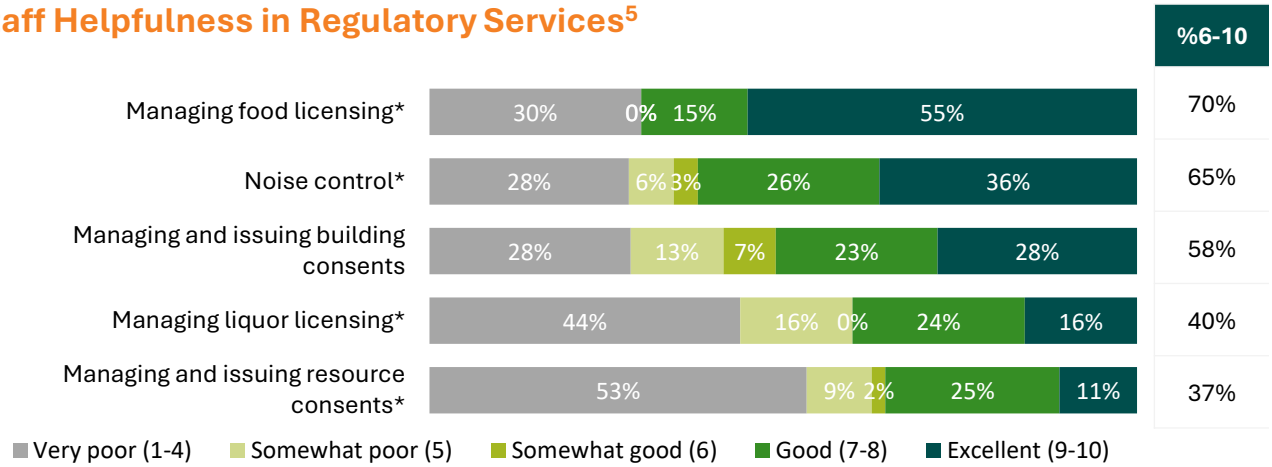
OTES:
OS2D. Do you feel safe from dogs when walking around the towns in the district? n=445
OS2E. Could you give us an example of why you don't feel safe? n=140

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

atisfaction with Regulatory Services



taff Helpfulness in Regulatory Services[5]



OTES:

Based on your experience and impressions, how would you rate Tararua District Council's performance in providing each of these services?

a. OS3. Managing and issuing building consents n=70
b. OS4. Managing and issuing resource consents n=25
c. OS5. Managing liquor licensing n=10
d. OS6. Managing food licensing n=9
e. OS7. Noise control n=20

And thinking of your interactions with staff regarding… please rate your satisfaction with the helpfulness of the staff overall in handling your enquiry/service…

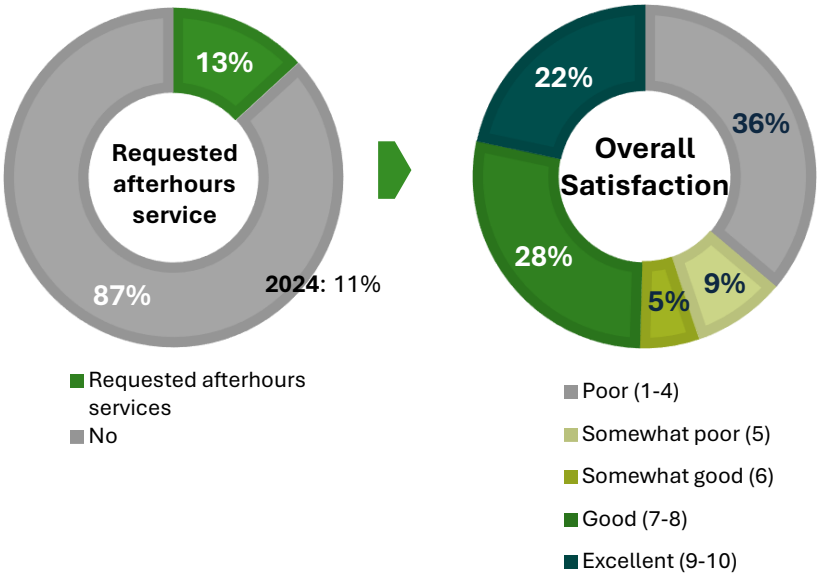
a. OS3A. Managing and issuing building consents n=71
b. OS4A. Managing and issuing resource consents n=26
c. OS5A. Managing liquor licensing n=9
d. OS6A. Managing food licensing n=9
e. OS7A. Noise control n=20

Excludes 'Don't know' responses.
New question for the 2024/2025 survey.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

fterhours Services related to Noise or Animal Control

- Just over one in ten residents (13%) have requested afterhours service related to ***Noise or Animal control.***
- More than half of those (55%) are satisfied with the service received.



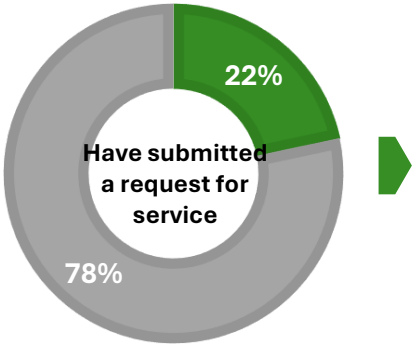
% 6-10	2025	2024	2023	2022
Satisfaction with afterhours services	55%	46% ▼	68%	45%

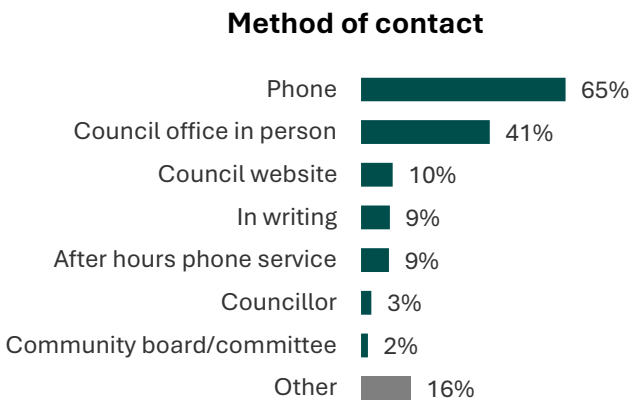
)TES:
OS8. Have you requested afterhours services related to noise or animal control? Yes n=57
OS9. How would you rate your satisfaction with the afterhours services provided? n=56
Excludes 'Don't know' responses.

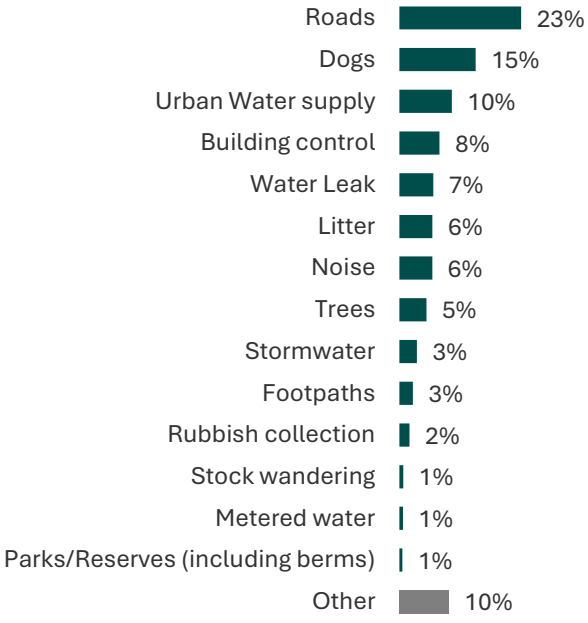
Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

equest for Service: Interaction

- Over two in ten residents (22%) have ***submitted a service request*** in the past 12 months.
- The most common reasons were related to ***Roads*** (23%), ***Dogs*** (15%), and the ***Urban water supply*** (10%).
- By way of ***Phone*** is the most common method of contacting the Council (65%).







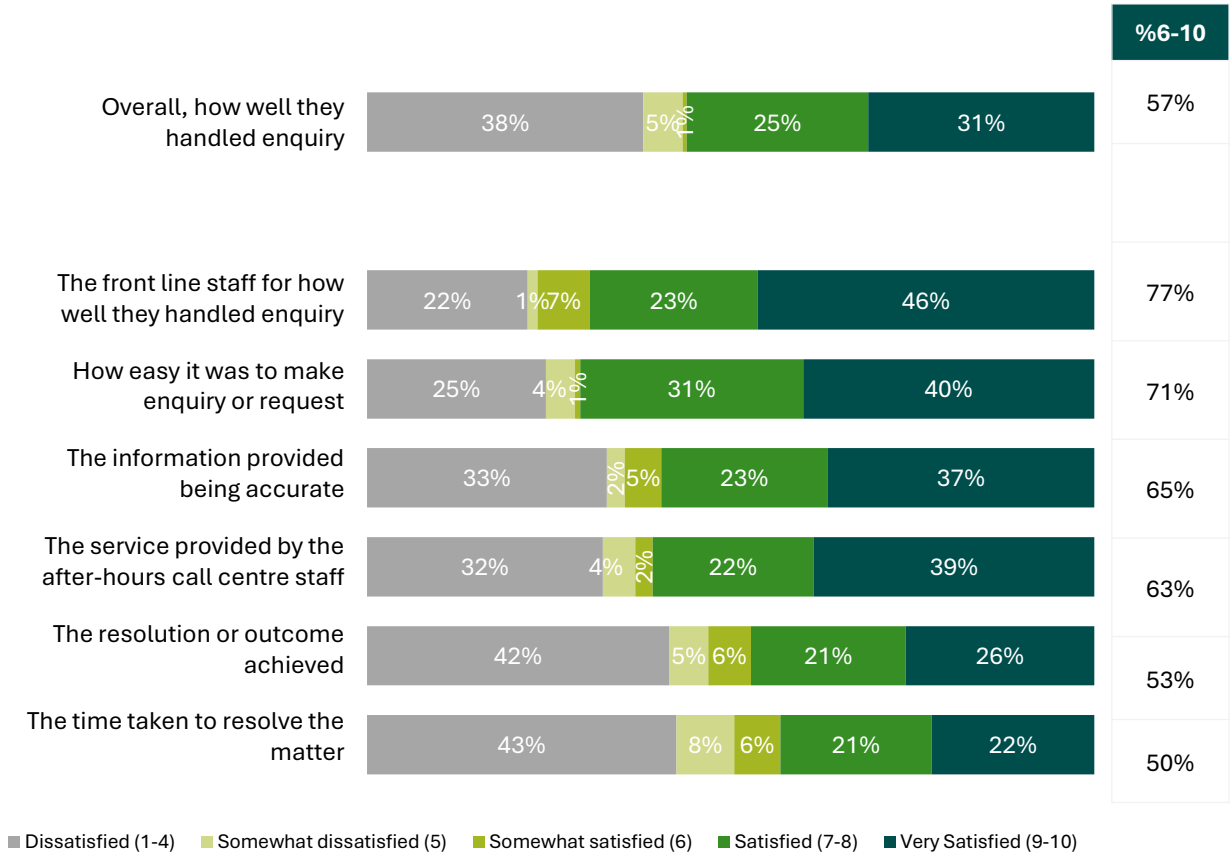
)TES:
RS1. Have you made a request for service during the past 12 months? Yes n=101
RS1A. How did you make the request for service? n=102
RS1B. Thinking about your most recent request, what did it relate to? n=101

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

equest for Service: Satisfaction

- Over half of those who contacted the Council (57%) were satisfied with ***How well the Council handled the enquiry***.

- Among all request for service attributes, ***Front line staff*** received the highest rating at 77%, while ***The time taken to resolve the matter*** (50%) received the lowest rating from residents who made a request.



OTES:

RS1C. Thinking back to your most recent request, how would you rate your satisfaction with each of the following?

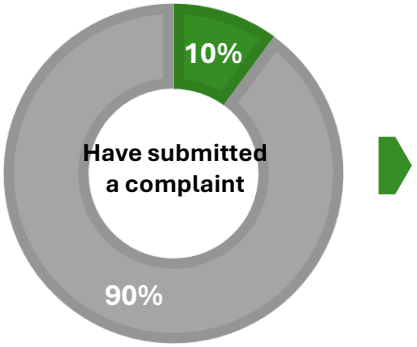
a. How easy it was to make your enquiry or request n=100
b. How long it took to resolve the matter n=96
c. The information provided being accurate n=85
d. The front-line staff for how well they handled your enquiry n=93
e. The service provided by the after-hours call centre staff n=32
f. The resolution or outcome achieved n=89
g. How would you rate Council overall for how well they handled your enquiry? n=97

Excludes 'Don't know' responses.

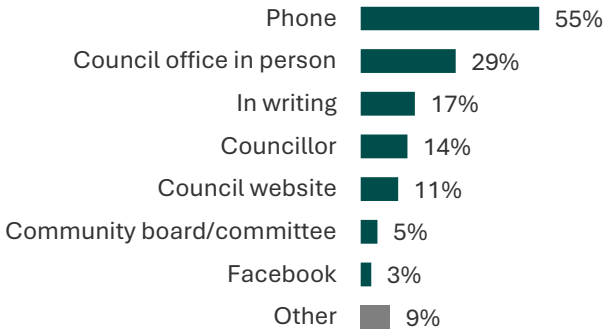
Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

ubmitted a Complaint: Interaction

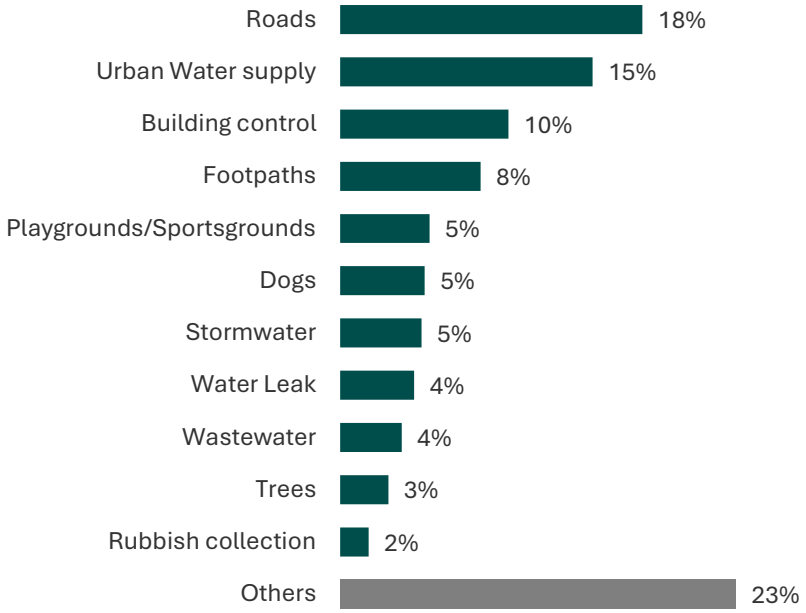
- Among the 10% of residents who filed a complaint, the most common methods of contact were ***Phone*** (55%) and visiting the ***Council office in person*** (29%).
- The main issues raised were related to ***Roads*** (18%) and the ***Urban water supply*** (15%).



Method of contact



Reason for Contact

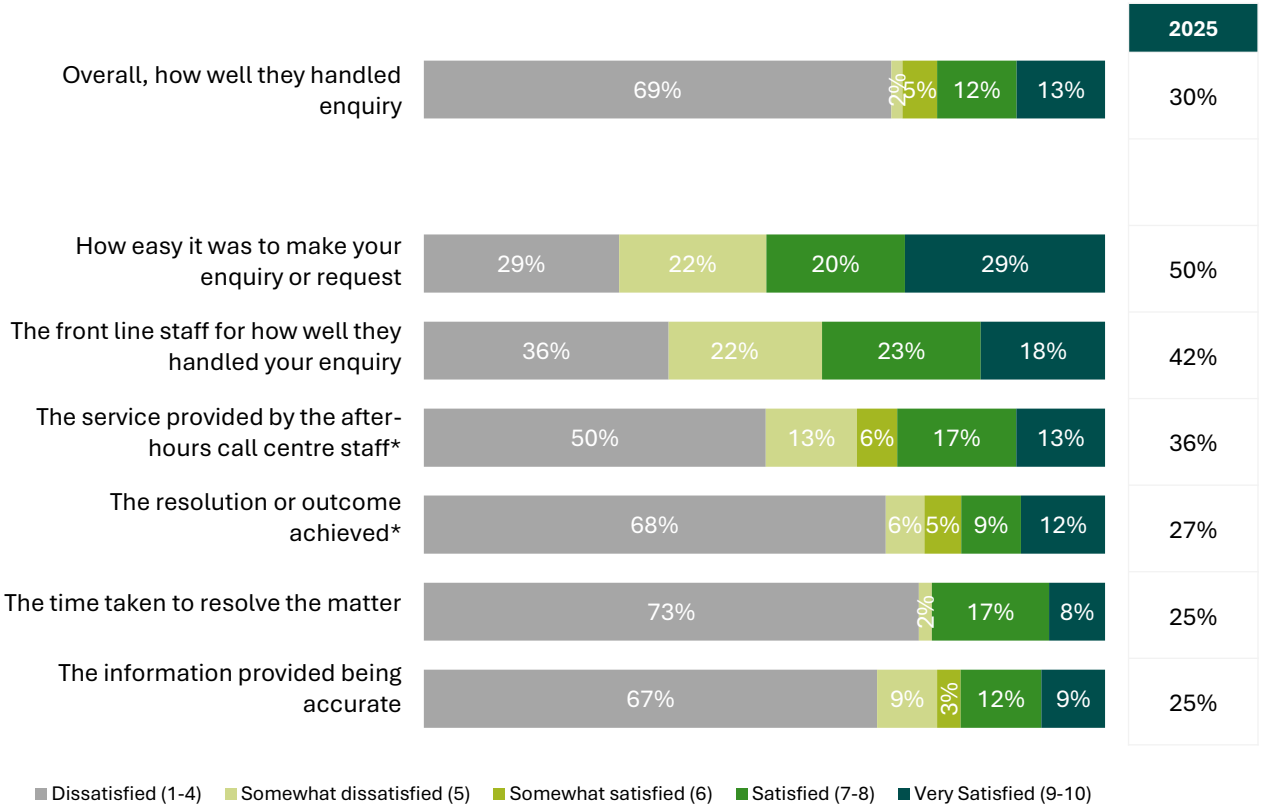


OTES:
RS2. Have you made complaint about a Council service during the past 12 months? Yes n=48
RS2A. How did you make the complaint for service? n=48
RS2B. Thinking about your most recent complaint, what did it relate to? n=48

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

omplaint: Satisfaction

- Among those who submitted a complaint, just 30% were satisfied with ***How their enquiry was handled overall***.
- One-half (50%) of respondents were satisfied with ***How easy it was to make your enquiry or request.***



OTES:

Thinking back to your most recent complaint on.. how would you rate your satisfaction with each of the following?

a. How easy it was to make your enquiry or request n=30
b. How long it took to resolve the matter n=43
c. The information provided being accurate n=42
d. The front-line staff for how well they handled your enquiry n=40
e. The service provided by the after-hours call centre staff n=19
f. The resolution or outcome achieved n=28
g. How would you rate Council overall for how well they handled your enquiry? n=45

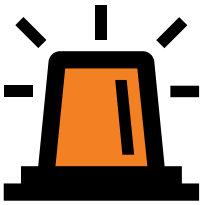
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

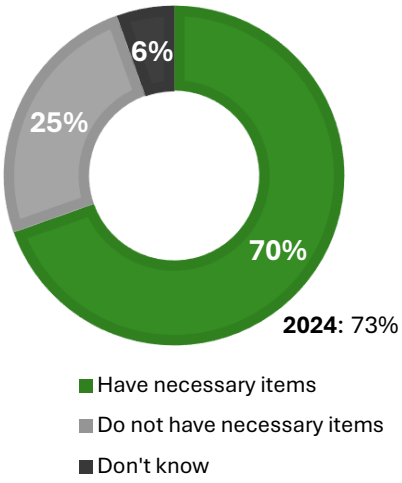
Civil Defence

nergency Preparedness

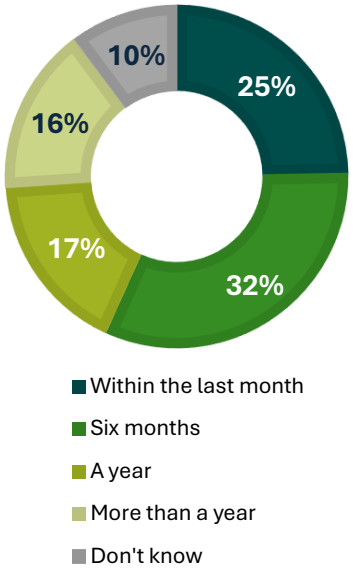
- 70% of respondents report having the necessary items at home to survive a natural disaster.
- Of those who reported having the necessary items at home to survive a natural disaster, 25% have updated their emergency survival items ***Within the last month***, and 32% have done so within the past ***Six months***.



Households with Emergency Supplies



Last Update of Emergency Survival Items



Last Update of Emergency Survival Items	2025	2024
Within the last month	25%	22%
Six months	32%	32%
A year	17%	18%
More than a year	16%	17%
Don't know	10%	11%

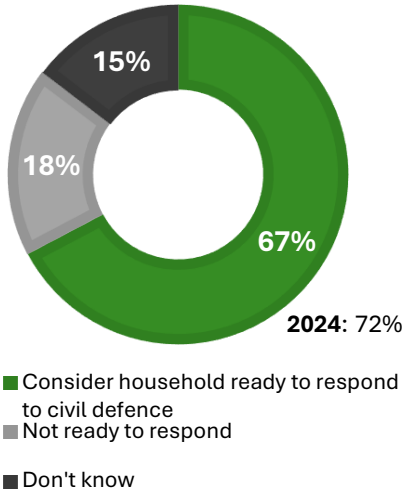
)TES:
CD1. Do you have at home the necessary items needed to survive a natural disaster, e.g., tinned food, bottled water for more than 3 days (at 3 litres per person per day)? Yes n=333
CD2. When was the last time you updated your emergency survival items? n=332

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

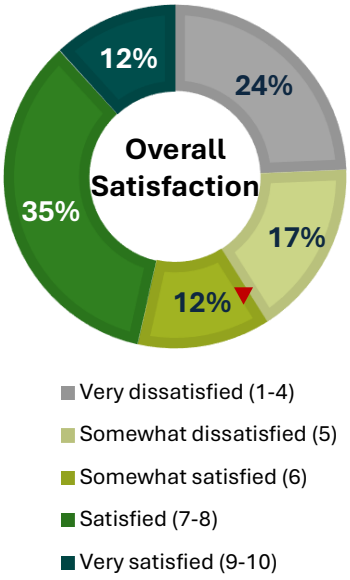
ivil Defence

- 67% of respondents consider their household ready to respond to a civil defence emergency.
- Nearly six in ten (59%) are satisfied with ***How the Council promotes preparedness for emergencies***.

Confidence in Household Emergency Preparedness



Satisfaction with Council Promoting Emergency Preparedness



% 6-10	2025	2024	2023	2022
Emergency management services	59%	68%	61%	60%

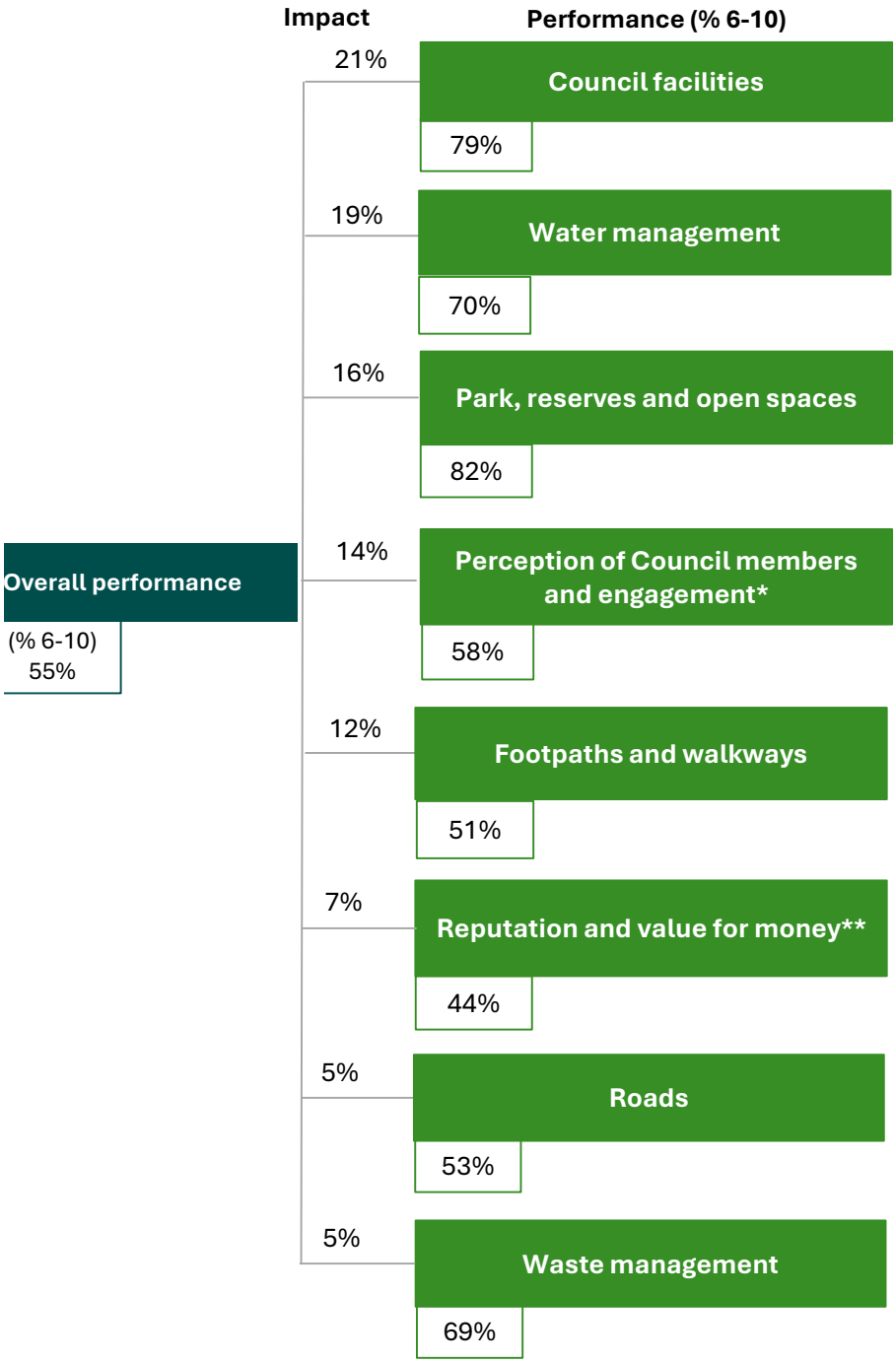
OTES:
CD3. Do you consider that your household is ready and capable to respond to a civil defence emergency? Yes n=318
CD4. So how would you rate your satisfaction with the Council promoting being prepared in the event of an emergency ...? n=356

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

Drivers of Satisfaction

rivers of Perceptions of Tararua District Council's Performance

- ***Council facilities*** (21%) have the highest impact score on overall satisfaction with the Council, highlighting the importance of visible and accessible services in residents' surroundings.
- ***Water management*** (19%) is the second highest area that influences residents' overall perception of the Council, reflecting the essential role it plays in residents' daily lives.



Please note:

For analysis we have grouped the questions into eight areas. As not all of the areas had an overall satisfaction/performance measure the average scores were used for the below:

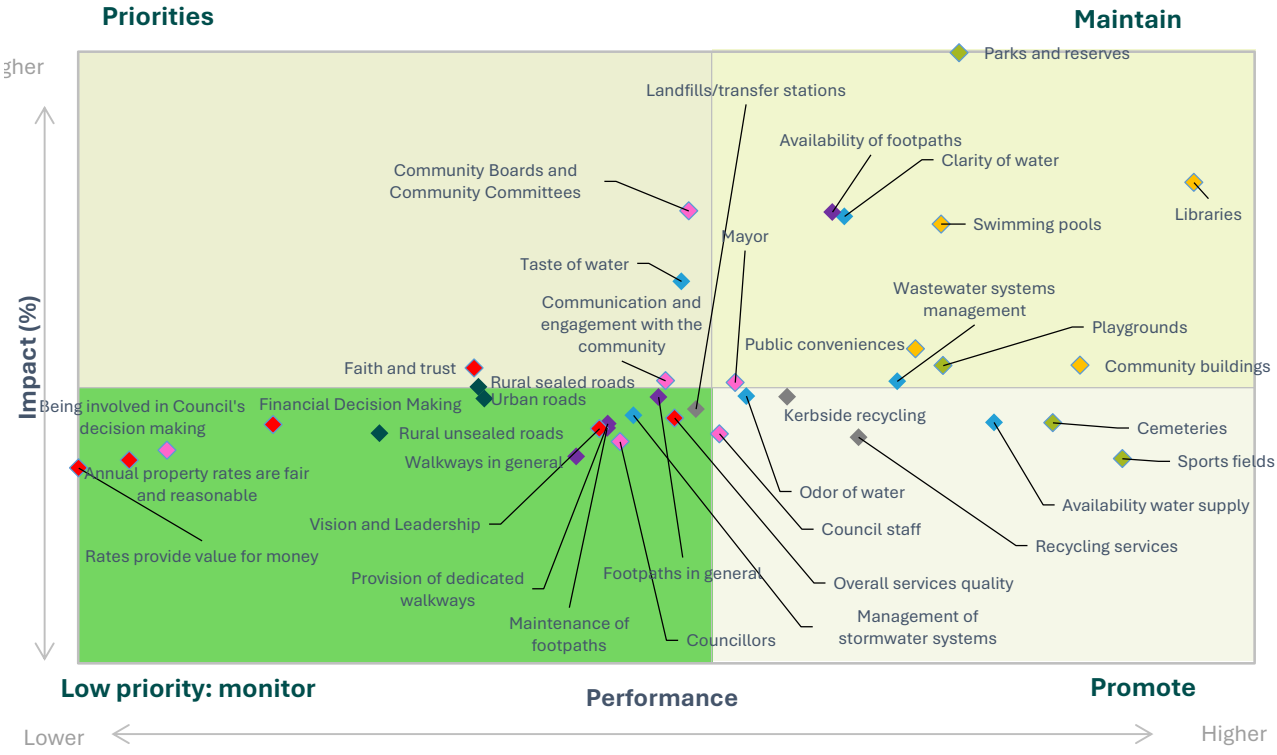
- *Water management performance is based on the average score across : overall water management, wastewater system, and stormwater system.*
- *Perception of Council members and engagement is based on the average scores across: Community boards, Communication and engagement, Mayor, Council staff, Councillors.*
- *Perception of Reputation and value for money is based on the average scores across reputation and value for money sections*
- *Waste management performance is based on the average satisfaction scores across recycling services, kerbside collection and landfill/transfer stations*

IOTES:
. Excludes 'Don't know' responses
This group brings together the key touchpoints through which residents interact with the Council, elected representatives, staff and communication channels.
* These measures were grouped as they reflect overarching resident sentiment about how well the Council is

Year-on-year
Significantly higher

pportunities and Priorities: Overall Measures

- Council facilities
- Water management
- Park, reserves, and open spaces
- Reputation and value for money
- Perception of Council members and engagement*
- Footpaths and walkways
- Roads
- Waste management



Improve

The Council's areas for improvement have shifted slightly this year, highlighting key focus areas such ***Community boards and committees, Communication and engagement, Taste of water, Rural roads,*** and ***Faith and trust***. These findings suggest a need to strengthen both infrastructure-related services and community connection efforts.

Monitor

There are some areas of performance that show low satisfaction. However, at the moment they also have a low impact on Overall performance:

- ***Reputation and value for money*** *(Rates provide value for money, Annual property rates are fair and reasonable, Financial Decision making, Vision and leadership, Overall service quality)*
- ***Roads*** *(Urban roads, rural unsealed roads)*
- ***Being involved in Council's decision making, Councillors***
- ***Footpaths and walkways*** *(walkways in general, maintenance of footpaths, footpaths in general)*
- *Management of storm systems.*
- *Landfill/transfer stations*

Promote

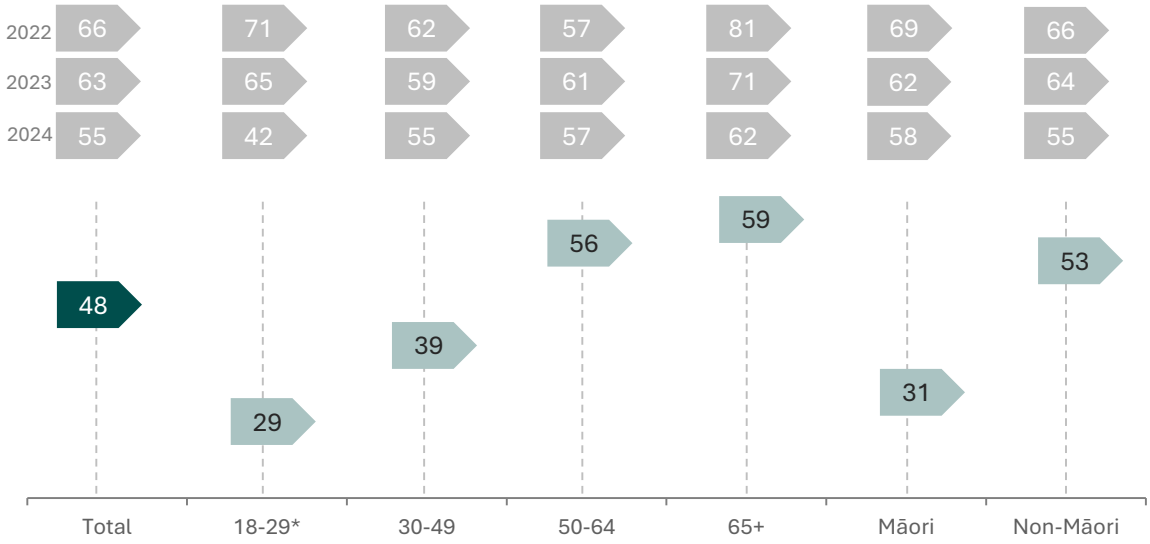
Some of the highly rated areas with a low impact on Overall performance include:

- *Kerbside recycling, recycling services,*
- *Cemeteries, Sports field*
- *Council staff*
- *Odor of water, Availability of water supply*

Understanding Reputation

land of ranges
TARARUA DISTRICT COUNCIL
KEYRESEARCH
Unlocking Business Knowledge

eputation Benchmarks



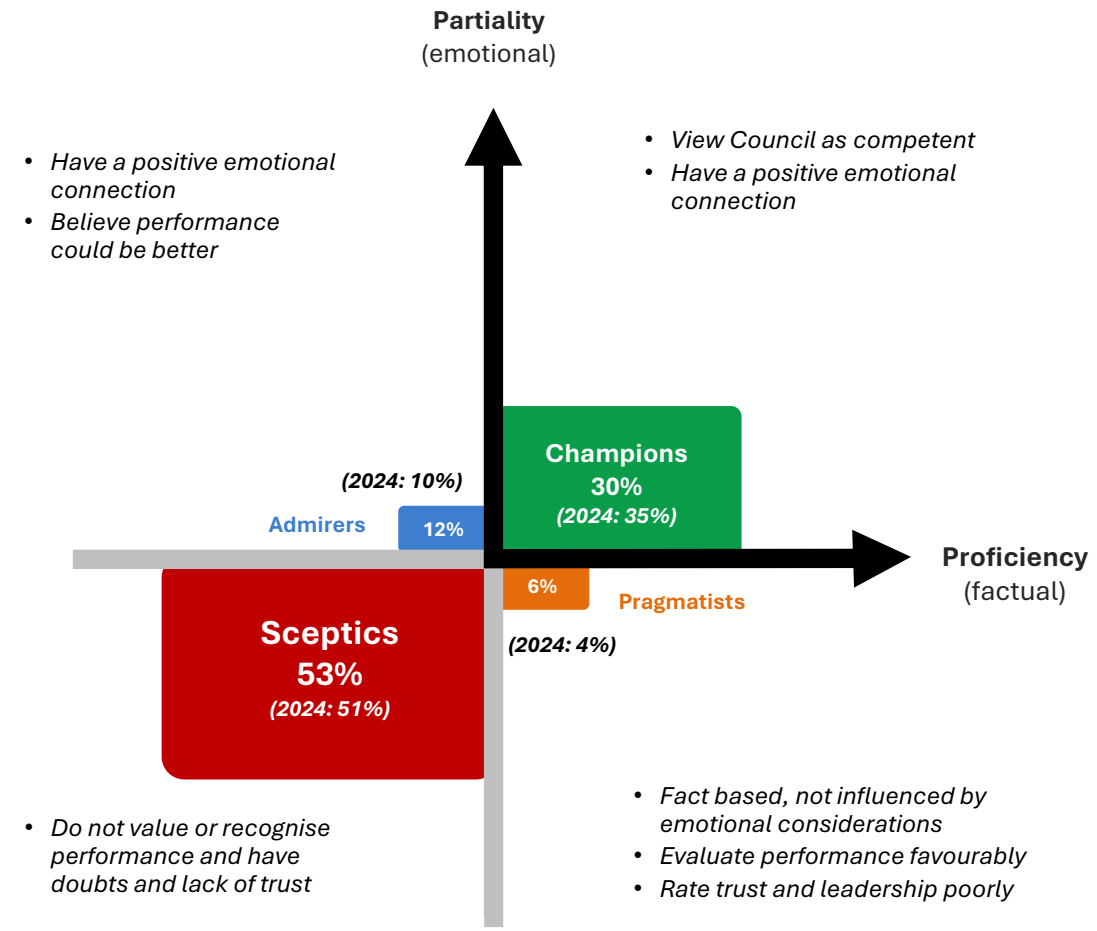
- The Council's reputation benchmark has declined from +55 to +48, remaining within the 'poor' range.
- Residents aged 65 and over recorded the highest reputation score at +59, while Māori residents had the lowest at +31.

OTES:
REP2_1: So, considering, leadership, trust, financial management and quality of services provided, how would you rate rate Tararua District Council for its overall reputation?
The benchmark is calculated by rescaling the overall reputation measure to a new scale between -50 and +150 to improve granularity for the purpose of benchmarking
Excludes 'Don't know' responses.
*Caution: small sample size (n<30) results are indicative only.

Key:

>80	Excellent reputation
60-79	Acceptable reputation
<60	Poor reputation
150	Maximum score

eputation Profile



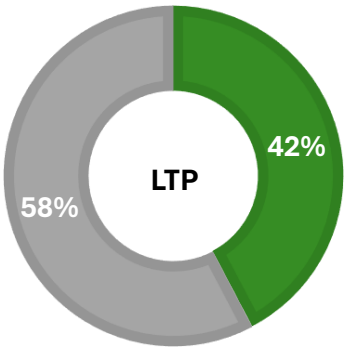
- Nearly one third of residents (30%) are identified as 'Champions'. These residents are, overall, satisfied with Council's performance, have trust in the leadership team, and support their decision-making.
- Residents aged 65 or above are most likely to be classed as 'Champions' (41%) compared to those from other demographics.
- The largest group of residents are classified as 'Sceptics' (53%). This is the group that are the least supportive of the Council. They do not see Council as being trustworthy, and disagree with leadership and financial decisions.
- 'Pragmatists' (6%) are the group that mostly approves of the Council's decision-making; however, they lack trust and often are not satisfied with the leadership.
- 12% of the District's residents can be classed as 'Admirers'. This group might not support all of Council's decisions, but overall, they trust that Council is acting in the best interest of the District.

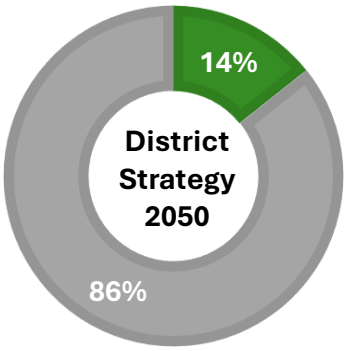
)TES:
REP1_1 leadership, REP1_2 trust, REP1_3 financial management, REP1_4 quality of deliverables, REP2_1 overall reputation
Excludes 'Don't know' responses.

wareness of LTP and District Strategy 2050

- Over four in ten residents (42%) are aware of the Councils ***Long-Term Plan***. Awareness is particularly high among older residents, being those aged *65 or above*.

- Only 14% of residents are aware of the ***District Strategy 2050.***





Awareness	2025	18-29*	30-49	50-64	65+
Long term Plan	42%	24%	42%	41%	53%
District Strategy 2050	14%	5%	17%	11%	19%

Awareness	Male	Female	Māori	Non-Māori	Northern	Southern
Long term Plan	46%	39%	38%	44%	43%	41%
District Strategy 2050	16%	13%	16%	14%	15%	14%

Awareness	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
Long term Plan	40%	55%	40%	37%	25%	46%
District Strategy 2050	13%	15%	15%	15%	9%	15%

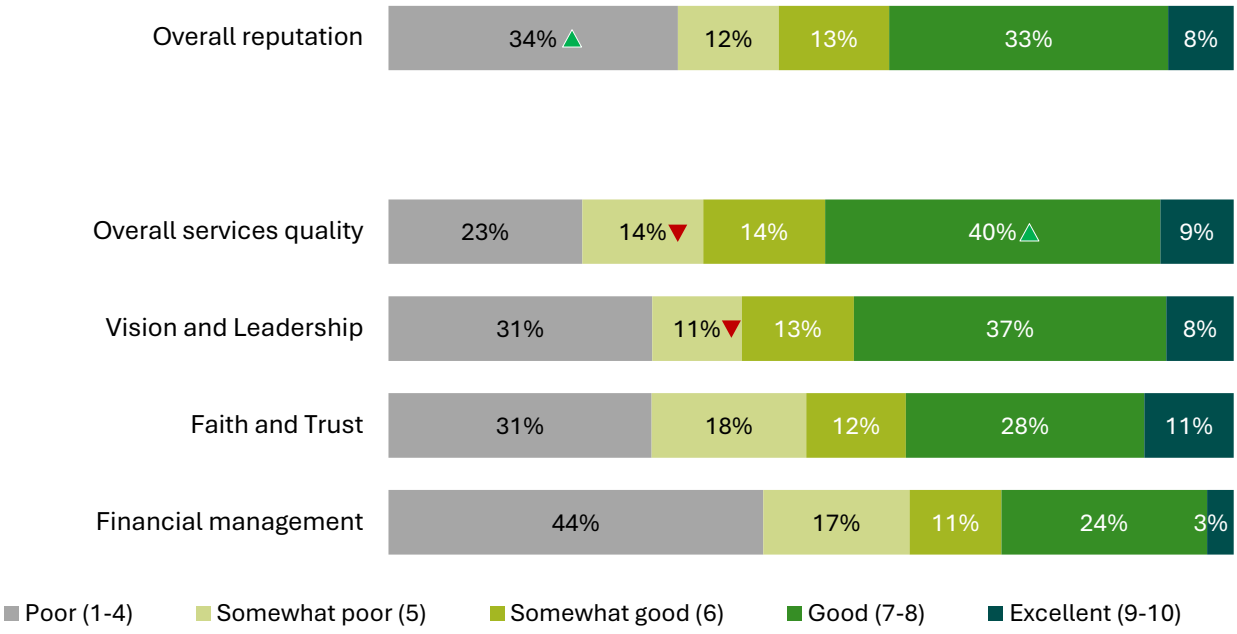
OTES:
REP1. Are you aware of the Long-Term Plan or the District Strategy 2050?
a. Long Term plan aware n=205
b. District strategy 2050 aware n=240

Year-on-year
Significantly higher

Between demographics
Significantly higher

nage and Reputation

- The ***Council's reputation*** (54%) shows a gradual decline in overall satisfaction, with a significant increase in the proportion of residents rating it 1 to 4 on a 10-point scale compared to 2024 (34% vs 26%).
- Satisfaction with ***Overall reputation*** has significantly decreased among *Māori* (43% vs 59%) and *Urban* residents (52% vs 62%) since 2024.
- Among all related attributes, ***Overall service quality*** received the highest satisfaction rating at 63%. In contrast, ***Financial management*** received the lowest satisfaction rating at 38%.
- The most common reason for dissatisfaction with ***Financial management*** (n=110) were:
  - Wasteful spending/no transparency (45%)
  - Overstaffed/too many consultants (36%)
  - Rates too high/no value for money (23%)



DTES:

REP1A. Council vision and leadership captures the goal to create a great district, being in touch with the community and setting clear direction. Overall, how would you rate the council for its vision and leadership? n=368
REP2. Thinking about how open and transparent Council is, how Council can be relied on to act honestly and fairly, and their ability to work in the best interests of the District, overall, how would you rate the Council in terms of the faith and trust you have in them? n=401
REP3. Now thinking about the Council's financial management – how appropriately it invests in the district, how wisely it spends and avoids waste, and its transparency around spending, how would you rate the Council overall for its financial decision making? n=366
REP4. And thinking about all the services, facilities, and infrastructure the Council provides, how would you rate them for the quality of what they provide the district? n=413
REP5. So, considering, leadership, trust, financial management and quality of services provided, how would you rate the Council for its overall reputation? n=411
Excludes 'Don't know' responses.

Year-on-year
▲ *Significantly higher*

Between demographics
Significantly higher

ıage and Reputation (continued)

% 6-10	2025	2024	2023	2022	2021	2020
Overall reputation	54%	58%	62%	63% ▼	80%	79%
Overall services quality	63%	61%	65%	67% ▼	79%	79%
Vision and Leadership	58%	56%	65%	66% ▼	77%	81%
Faith and Trust	51%	55% ▼	61%	61% ▼	75%	75%
Financial management	38%	44%	45% ▼	55% ▼	69%	73%

% 6-10	18-29*	30-49	50-64	65+	Male	Female
Overall reputation	45%	43% ▼	62%	61%	47%	61%
Overall services quality	45%	53%	73% ▲	70%	57%	69%
Vision and Leadership	50%	52%	61%	64%	53%	64%
Faith and Trust	33%	45%	52%	62%	45% ▼	56%
Financial management	26%	29% ▼	42%	48%	33%	45%

% 6-10	Māori	Non-Māori	Northern	Southern
Overall reputation	43% ▼	57%	47%	62%
Overall services quality	55%	65%	55%	72%
Vision and Leadership	48%	61%	54%	63%
Faith and Trust	42%	53%	44%	58%
Financial management	36%	39%	36%	41%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
Overall reputation	52% ▼	57%	55%	59%	49%	54%
Overall services quality	60%	76% ▲	61%	70%	50%	64%
Vision and Leadership	56%	69%	57%	55%	51%	60%
Faith and Trust	47%	61%	52%	44%	46%	52%
Financial management	34% ▼	47%	42%	38%	30%	40%

OTES:

REP1A. Council vision and leadership captures the goal to create a great district, being in touch with the community and setting clear direction. Overall, how would you rate the council for its vision and leadership? n=368

REP2. Thinking about how open and transparent Council is, how Council can be relied on to act honestly and fairly, and their ability to work in the best interests of the District, overall, how would you rate the Council in terms of the faith and trust you have in them? n=401

REP3. Now thinking about the Council's financial management – how appropriately it invests in the district, how wisely it spends and avoids waste, and its transparency around spending, how would you rate the Council overall for its financial decision making? n=366

REP4. And thinking about all the services, facilities, and infrastructure the Council provides, how would you rate them for the quality of what they provide the district? n=413

REP5. So, considering, leadership, trust, financial management and quality of services provided, how would you rate the Council for its overall reputation? n=411

Excludes 'Don't know' responses.

*Caution: small sample size (n<30) results are indicative only.

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

Communication and Community Involvement

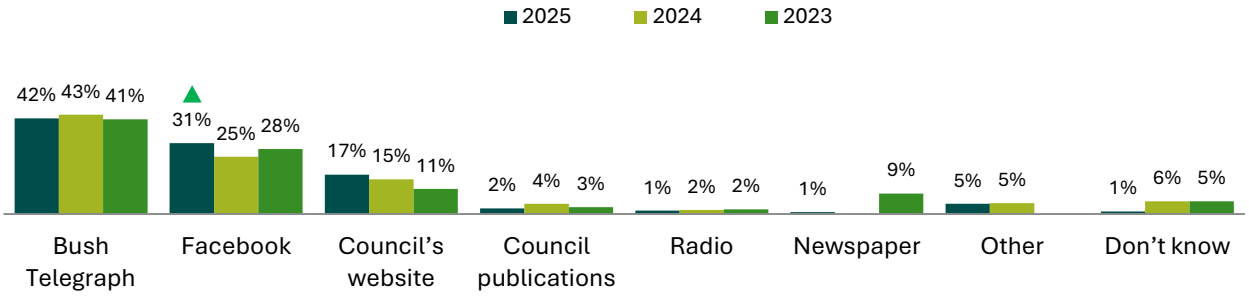
ommunication: Information Sources

- The ***Bush Telegraph*** continues to be the most relied-on source among residents for information about the Council. However, ***Facebook*** (31%) usage has significantly increased year-on-year, presenting an opportunity for the Council to strengthen its connection with residents through its Facebook page.

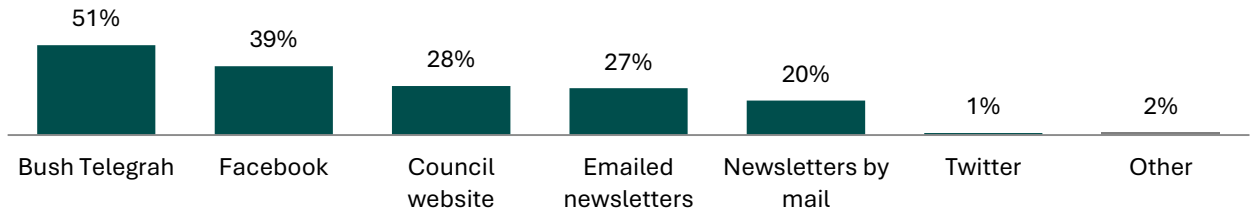
- Similar to their preferred method for receiving information, residents would like to be kept informed about the Council through the ***Bush Telegraph*** (51%) and ***Facebook*** (39%).

- Residents would like to be consulted about important issues through the ***Bush Telegraph*** (45%) and ***Written material by mail*** (43%)

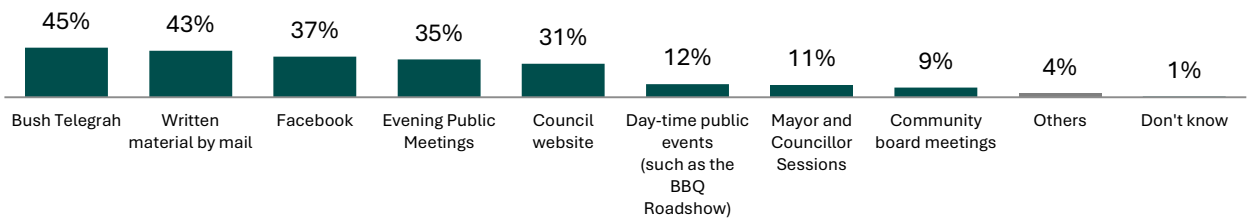
Most Relied Method of Information



Preferred Method of Information[1]



Important Issues Consultation Preference[2]



NOTES:

Data from previous years is not comparable to 2025 due to a change in question format, from single select to multi-select.

New question added in 2024/2025 survey. No historical data available.

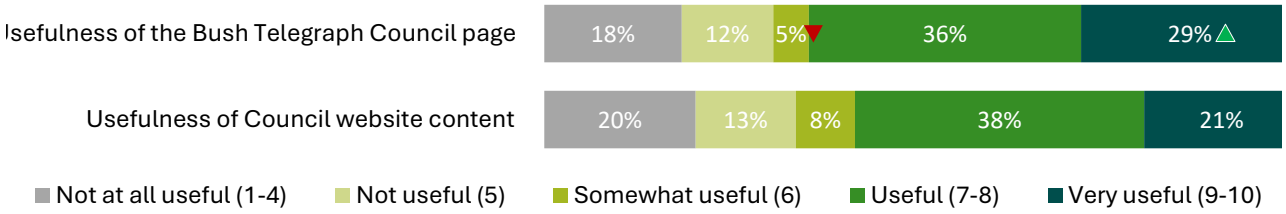
CM1. Which of the following do you most rely on for information about the Tararua District Council? n=453

CM2. What would your preferred method be to being kept informed? n=453

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

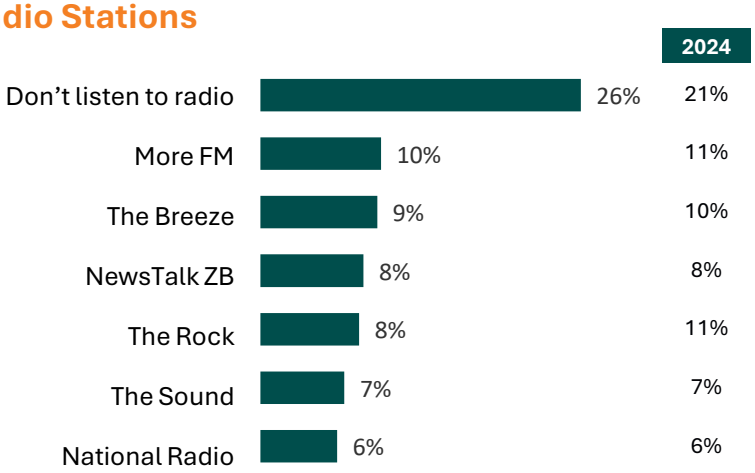
sefulness of Council Communication

- 70% of residents find the ***Bush Telegraph Council page*** useful, while 67% consider the content on the ***Council website*** to be useful. These perceptions have remained consistent year-on-year.

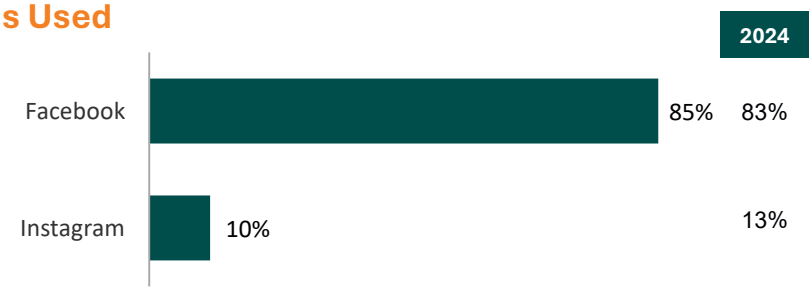


% 6-10	2025	2024	2023	2022	2021	2020
Usefulness of the Bush Telegraph Council page	70%	71%▼	78%	73%▼	82%	87%
Usefulness of Council website content	67%	66%▼	75%	68%▼	85%	87%

ost Listened to Radio Stations



ocial Platforms Used

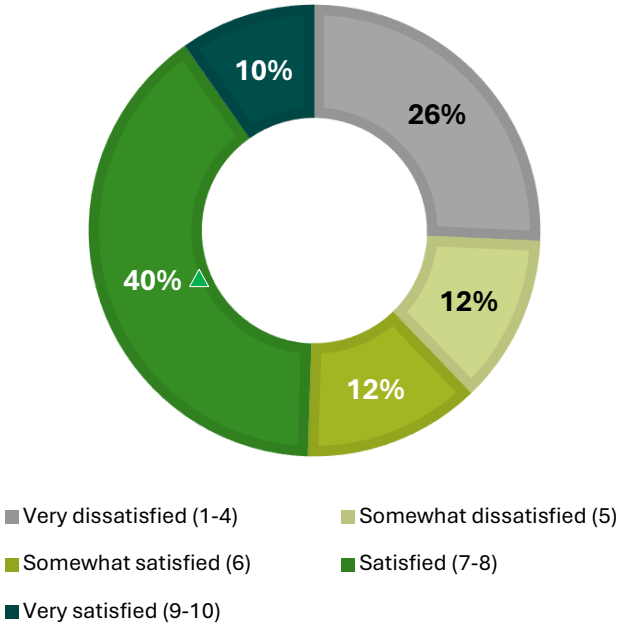


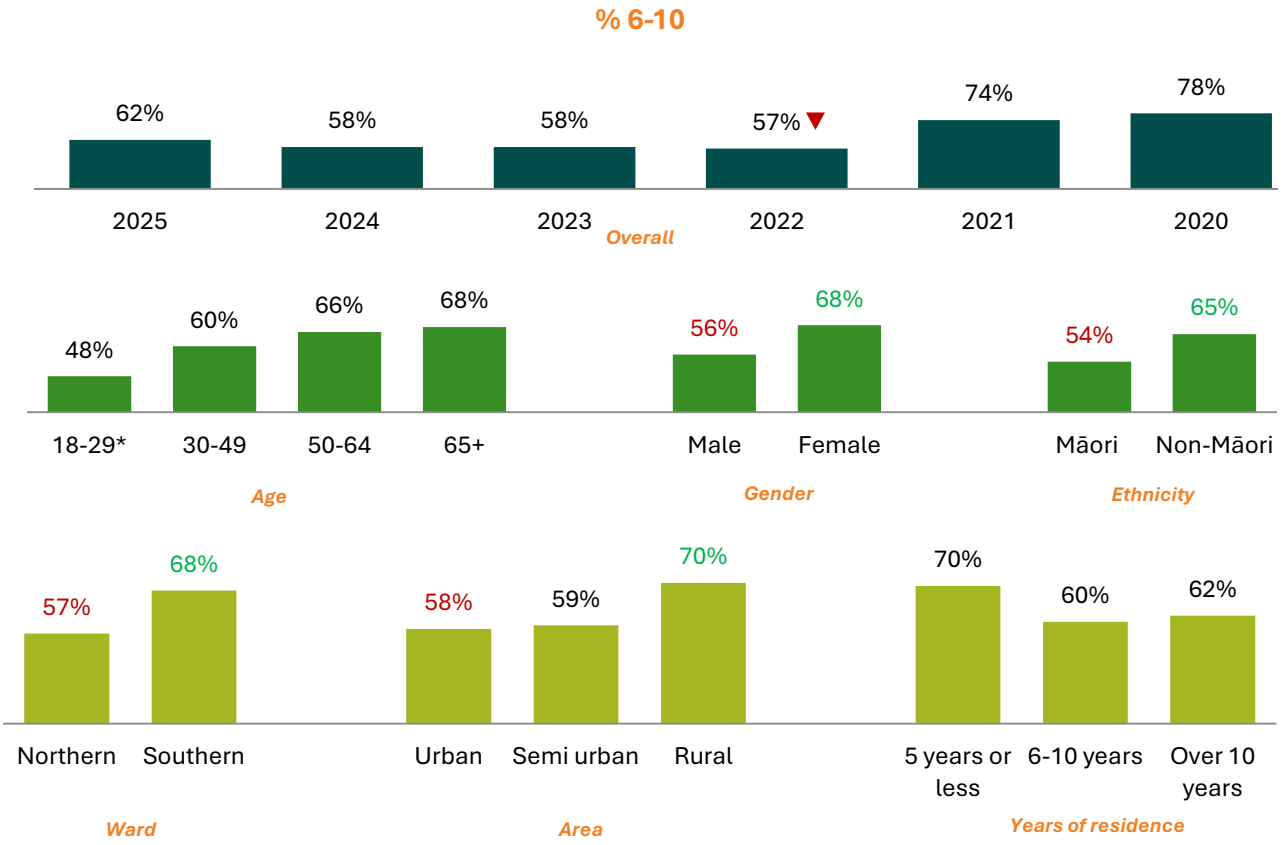
OTES:
CM5. Which Radio station do you mostly listen to? Please select one answer. n=453
CM6. Which social media platform do you use? n=348
Only the radio and social media platforms are shown; media mentioned by <5% of respondents are not included

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

verall communication and engagement with the community

- 62% of residents are satisfied with ***How the Council keeps them informed.***
- There has been a significant increase in the proportion of residents rating this measure 7–8 on a 10 point scale, an increase from 31% in 2024 to 40% this year.
- This has been identified as a priority area for improvement.



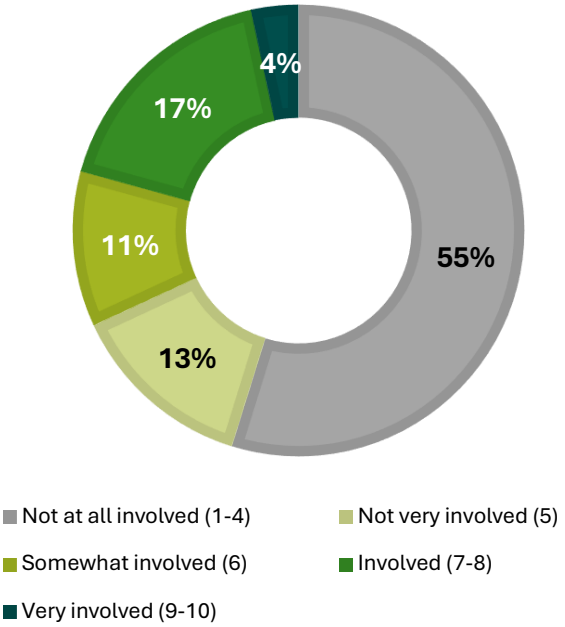


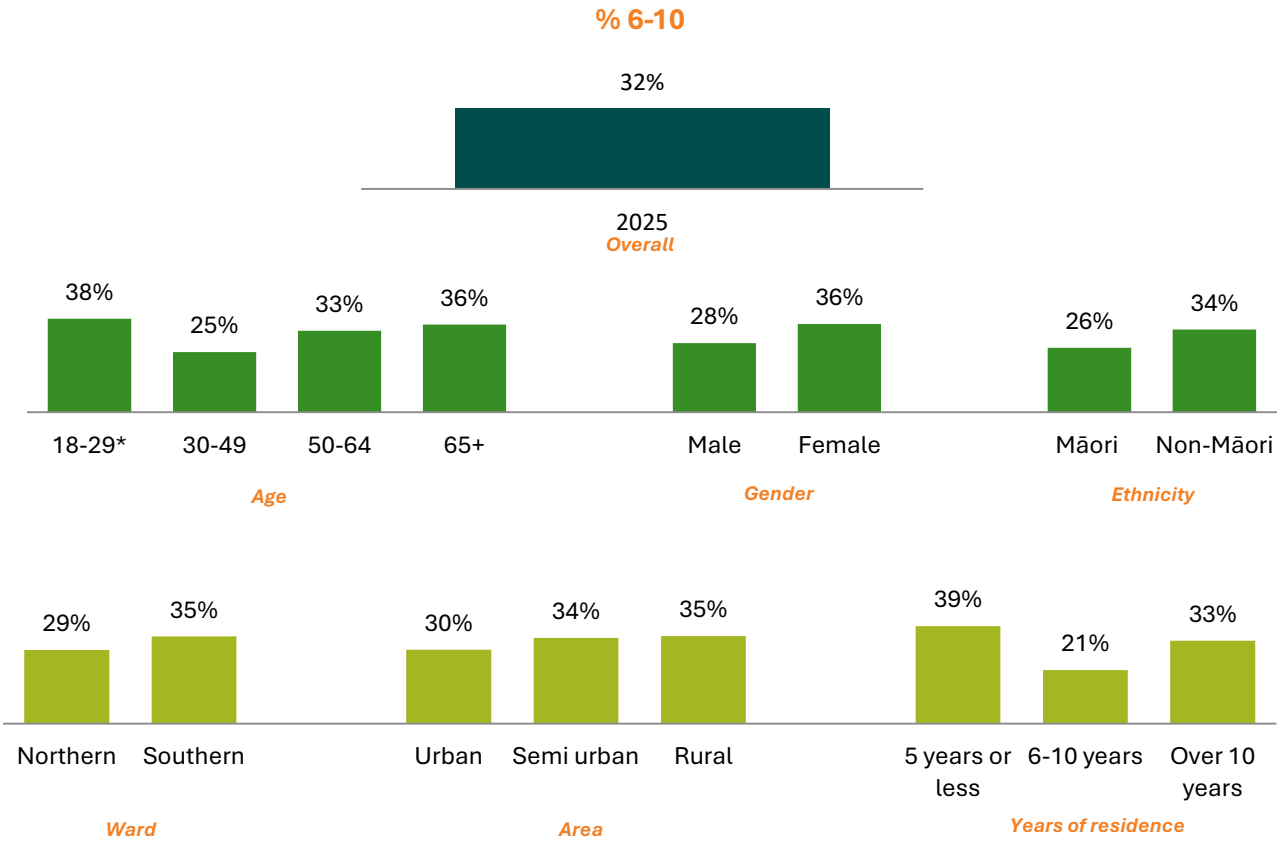
NOTES:
CM7. How would you rate Council for keeping the public informed? Overall communication and engagement with the community n=430
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

erceived ability to be involved in Council decision-making

- Residents' perception of their ***Ability to be involved in Council decision-making*** is relatively low at 32%.
- Residents who have lived in the district for a shorter period (5 years or less) were more likely to feel involved in Council decision-making (39%) compared to those who had lived in the district for longer than 5 years.





NOTES:
CM8. How would you rate your ability to be involved in council decision making? n=420
Excludes 'Don't know' responses.
*Caution: Small sample size (n<30). Results are indicative only.

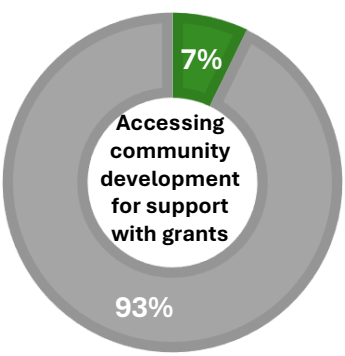
Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

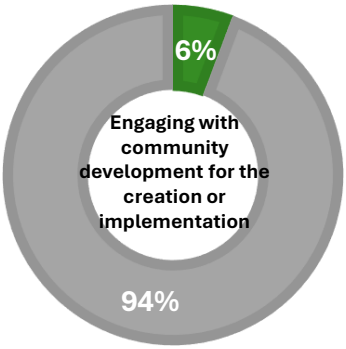
Community Development

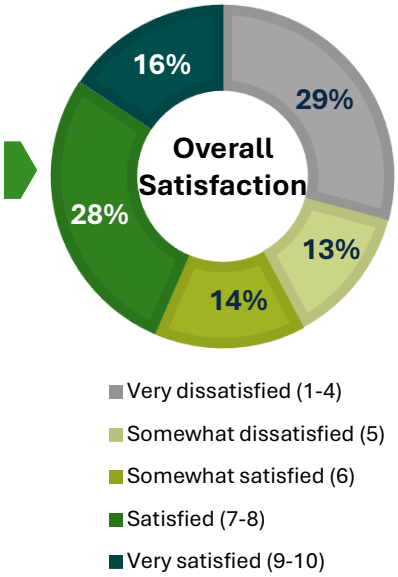
atisfaction with Council's Involvement in Community-led Development

- Involvement in community-led development is low, with only 7% of residents ***Accessing community development for support or grants***, and just 6% ***Engaging in the creation or implementation of initiatives.***

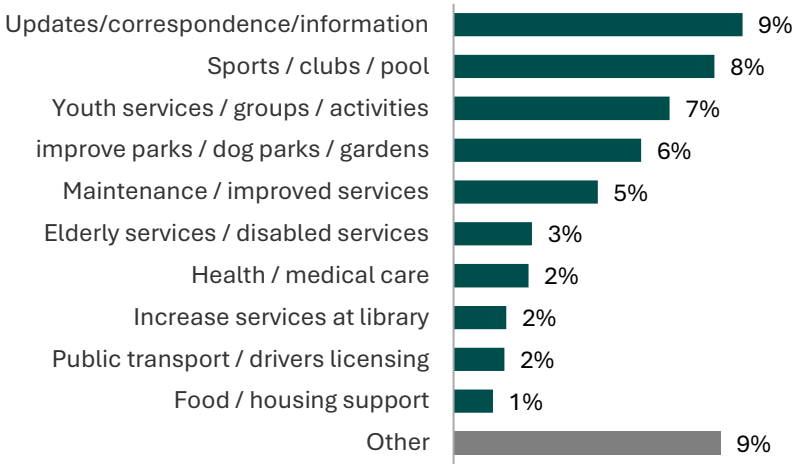
- Among residents who are involved in community development, 58% are satisfied with the ***Council's role in community-led development.***







Services Residents Would Like to See Included in Community Development Activities



OTES:

CMD1. Have you been involved with any of the following:
a. Accessing community development for support with grants Yes n=37
b. Engaging with community development for the creation or implementation of community development plans Yes n=27

CMD2. How would you rate your overall satisfaction with the Council's involvement in Community-led development? n=51

Excludes 'Don't know' responses.

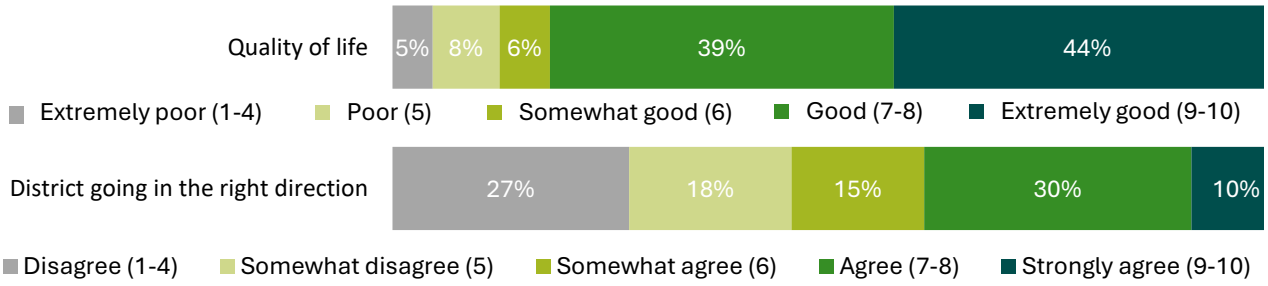
CMD2B. Is there any service you would like to see included within the community development activity? n=357

Year-on-year	Between demographics
▲ Significantly higher	Significantly higher
▼ Significantly lower	Significantly lower

Quality of Life

uality of Life

- The majority of residents (88%) consider their ***Quality of life*** 'somewhat good', 'good' or 'extremely good'.
- Older residents, being those aged 65+, have the highest ratings of their ***Quality of life*** at 94%.
- On the other hand, 55% of residents agree that the ***District is going in the right direction.*** However, a significant decline in this perception is observed among *Male* residents (49%), those living in *Northern Tararua* (50%), *Urban* residents (51%), and residents who have lived in the district for *5 years or less* (46%).



% 6-10	2025	2024	2023	18-29*	30-49	50-64	65+
)uality of life	88%	90%	89%	74%	83%	94%	94%
)istrict going in the right direction	55%	61%	65%	44%	40%▼	67%	64%

% 6-10	Male	Female	Māori	Non-Māori	Northern	Southern
)uality of life	90%	86%	87%	88%	86%	90%
)istrict going in the right direction	49%▼	62%	44%	58%▲	50%▼	61%

% 6-10	Urban	Semi-urban	Rural	5 years or less	6-10 years	Over 10 years
)uality of life	86%	89%	91%	88%	82%	89%
)istrict going in the right direction	51%▼	56%	61%	46%▼	55%	56%

)TES:
QOL1 On a scale of 1 to 10 where 1 is 'extremely poor' and 10 is 'extremely good', how would you rate the overall quality of your life? n=418
QOL2. On a scale of 1 to 10 where 1 is 'strongly disagree' and 10 is 'strongly agree', how strongly do you agree or disagree with the following statement about the District? n=402
Excludes 'Don't know' responses.

Year-on-year	Between demographics
▲ *Significantly higher*	*Significantly higher*
▼ *Significantly lower*	*Significantly lower*

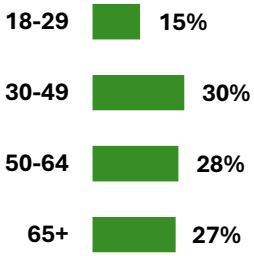
Sample Profile

ample Profile (n=459)

Gender

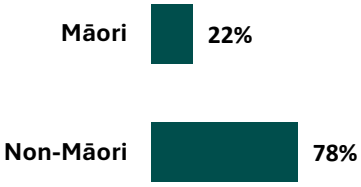
	Male	Female
Weighted	50%	50%
Unweighted	46%	54%

Age (weighted)



	Weighted	Unweighted
18-29	15%	4%
30-49	30%	22%
50-64	28%	32%
65+	27%	41%

Ethnicity (weighted)



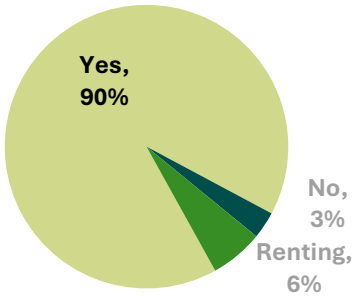
	Weighted	Unweighted
Māori	22%	12%
Non-Māori	78%	88%

*Multiple response

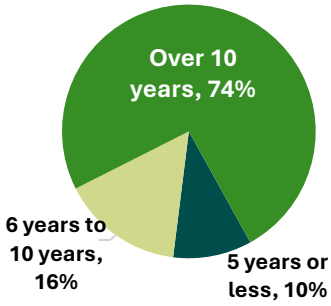
Ward (weighted)

	Weighted	Unweighte
North Tararua	54%	53%
South Tararua	46%	47%

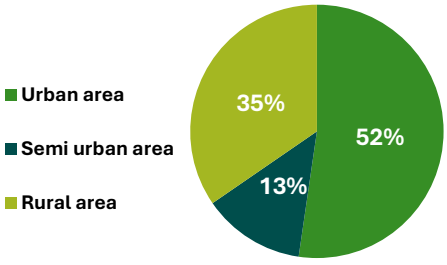
Paying rates



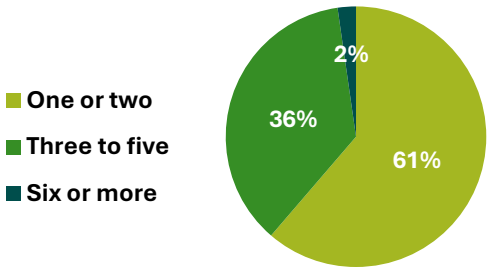
How long lived in Tararua



Area where live



Number of people in household



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Tararua District Council

To	Peter Wimsett, Beth Fowler and Sarah Walshe
From	Raj Verma
Date	18 August 2025
Subject	Economic Update

Economic and financial market update summary

Interest rate update

During the second quarter of 2025, New Zealand's interest rate swap curve evolved modestly in response to a mix of global volatility and a domestic economy showing tentative signs of stability.

Volatility swifting moved through the market earlier in the quarter in wake of Liberation Day, on 1 April 2025, where the US introduced a wave of broad-based tariffs on most of its major trading partners. The policy shift triggered a sharp reaction across global financial markets and drove New Zealand swap rates materially lower. Volatility was further heightened by China's retaliatory response. While much of the initial move retraced in subsequent weeks, it injected a fresh layer of caution into domestic monetary policy expectations and reaffirmed the market's sensitivity to external shocks.

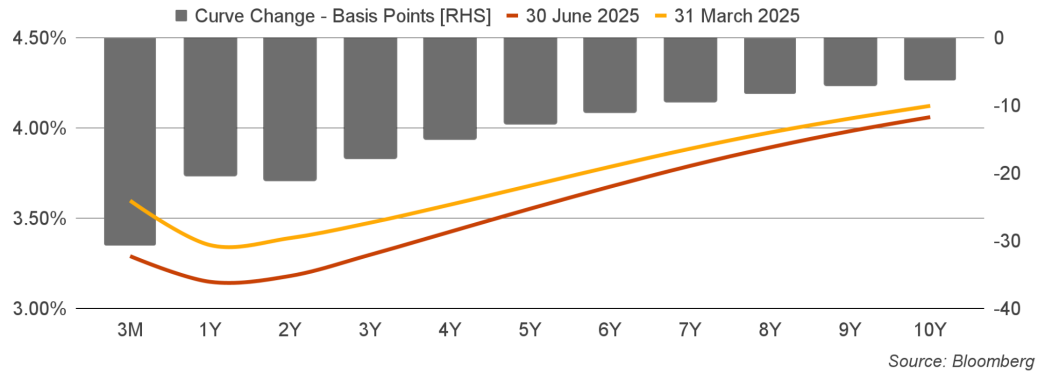
The short end of the curve, overall, remained anchored. Global market tensions subsided and two consecutive rate cuts from the Reserve Bank of New Zealand (RBNZ), held the short end of the curve stable, while the long end remained resilient amid offshore developments. Together, these dynamics produced a curve that retained its steep upward slope, reflecting a cautious but stabilising economic environment.

At the short end, market pricing remained closely aligned with the RBNZ's guidance, consolidating around the expectation of a final Official Cash Rate (OCR) cut to 3% in August before a potential pause. While tradable inflation rose and food prices remained elevated, contributing to upward pressure on near-term rates, softer non-tradable inflation and subdued domestic demand helped anchor the front end of the interest rate curve. Floating rate benchmarks drifted only slightly, with the lack of surprise in data releases keeping front-end volatility low.

In contrast, the long end of the curve continued to reflect offshore developments, particularly shifting US rate expectations and the expansion of global trade tariffs. Despite this, New Zealand's long-term swap rates held within a narrow band, suggesting confidence that inflationary pressures, while visible, would remain contained within the domestic context. The structural steepness of the curve persisted, underpinned by firm global term premia but moderated by the local market's conviction in the RBNZ's inflation targeting credibility. Heading into the second half of the year, the curve's shape suggests a market positioned for policy stability in the near term, with scope for gradual re-shaping depending on the direction of global uncertainty.

www.pwc.co.nz Level 28 PwC Tower, 15 Customs Street West, Auckland 1010

New Zealand interest rate swap curve comparison



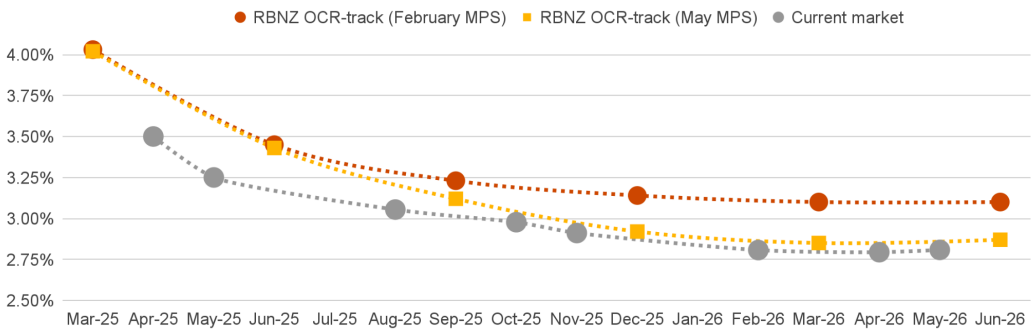
Source: Bloomberg

In April and May 2025, the RBNZ continued its easing cycle, cutting the OCR by 25 basis points at each of its meetings, first to 3.50%, then to 3.25%. These moves followed in line with monetary policy intentions and were widely anticipated, as the central bank responded to ongoing global trade tensions, inflation expectations, and soft domestic demand. The RBNZ cited persistent, though contained, inflation within its 1-3% target band and reiterated that a weaker New Zealand dollar, alongside strong export prices, particularly for dairy and meat, was providing some offset to low household spending and business investment.

At the July Monetary Policy Review, the RBNZ held the OCR steady at 3.25%, signalling a more cautious and data-dependent approach. While headline inflation had ticked up to 2.7% yoy by mid-year, it remained within target. The RBNZ noted that earlier OCR reductions were still flowing through the economy and that the current stance remained broadly appropriate. Market-implied pricing at quarter end pointed to one final cut in August, with a little appetite for further easing beyond that.

The RBNZ acknowledged stabilising global sentiment but remained mindful of downside risks from geopolitical uncertainty, particularly in relation to a new wave of tariffs being announced August 1 and expanded tariffs on key trading partners. Focus continues to pinpoint on medium-term inflation expectations and readiness to respond further should global or domestic conditions materially deteriorate.

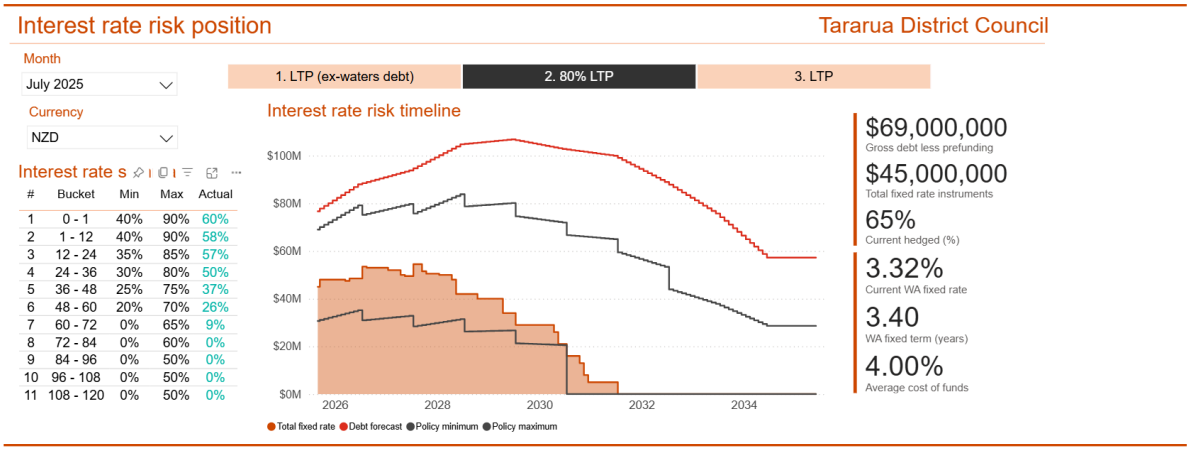
RBNZ forward guidance and market implied pricing



Source: Bloomberg, RBNZ

Interest rate risk management

Tararua District Council (Council) is compliant to interest rate Policy parameters as at 31 July 2025. The interest rate risk profile is as follows:



Interest rate s

#	Bucket	Min	Max	Actual
1	0 - 1	40%	90%	60%
2	1 - 12	40%	90%	58%
3	12 - 24	35%	85%	57%
4	24 - 36	30%	80%	50%
5	36 - 48	25%	75%	37%
6	48 - 60	20%	70%	26%
7	60 - 72	0%	65%	9%
8	72 - 84	0%	60%	0%
9	84 - 96	0%	50%	0%
10	96 - 108	0%	50%	0%
11	108 - 120	0%	50%	0%

Council is near the mid-points of Policy under the 80% LTP forecast until January 2026. Given Policy compliance out to January 2026, there is no immediate need for further interest rate hedging. Given recent volatility in interest rates, Council can undertake some new hedging to capture some of the benefit of recent moves lower in swap rates. However, Council must be cognisant of forecasted debt levels post the waters reform for any new hedging strategy.

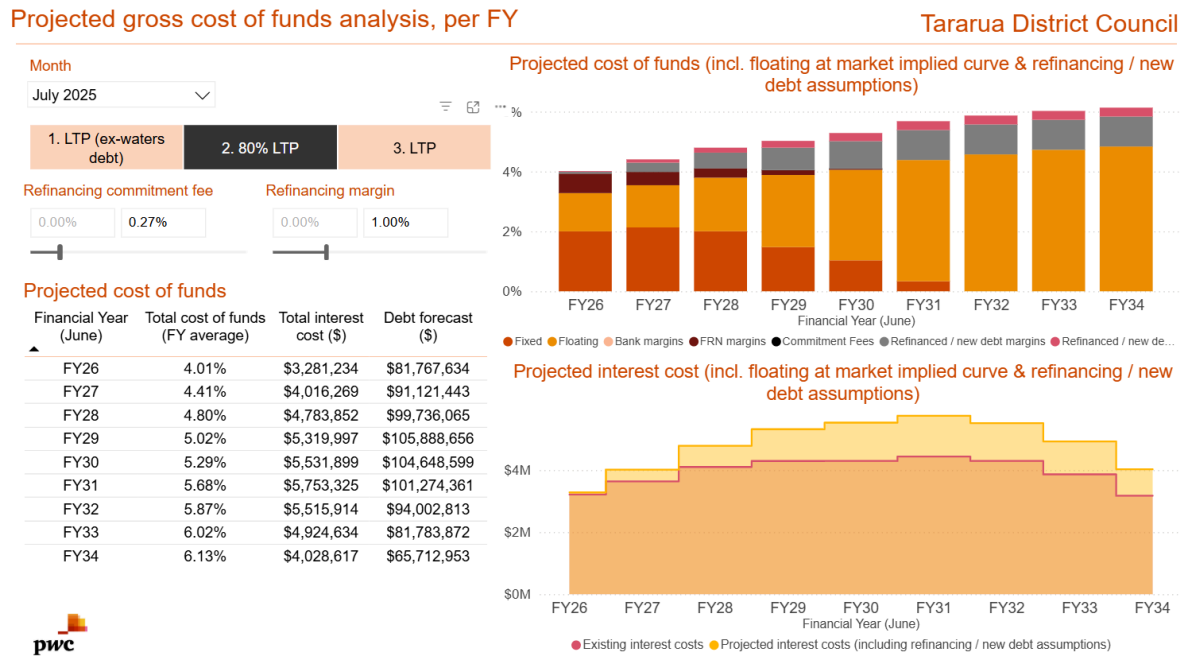
Cost of funds: sensitivity analysis

Based on current market rates and Council's hedging profile, the projected cost of funds for FY26 is expected to be 4.01%. Based on Council's base-case debt forecast (80% LTP 24/34), this equals an interest cost amount of $3,281,234 in FY26. See Appendix 1 for further details.

Summary

Council is compliant to interest rate Policy requirements as at 31 July 2025. Council maintains compliance until 31 January 2026 where non-compliance arises in the 4-5 year time band. Council may look at an interest rate strategy to capture some of the benefit of attractive shorter term interest rates. However, Council must consider the impact of any hedging strategy against the ex-waters debt forecast scenario.

Appendix - Cost of funds: sensitivity analysis



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This memo is subject to the engagement letter dated 29 May 2020 and the following restrictions. It is a memo addressed to you, Tararua District Council.

This memo should not be reproduced or supplied to any other party without first obtaining our (PwC New Zealand) written consent. We accept no responsibility for any reliance that may be placed on our memo should it be used for any purpose other than that set out below and in any event we will accept no liability to any party other than you in respect of its contents.

In the course of our work we have not verified any of the information provided to us by you, nor have we carried out anything in the nature of an audit. Accordingly, we express no opinion on the reliability, accuracy or completeness of the information provided to us and upon which we have relied.

The statements and opinions contained in this memo are based on data obtained from the financial markets and are so contained in good faith and in the belief that such statements, opinions and data are not false or misleading. In preparing this memo, we have relied upon information which we believe to be reliable and accurate. We reserve the right (but will be under no obligation) to review our assessment and if we consider it necessary, to revise our opinion in the light of any information existing at the date of this memo which becomes known to us after that date. This memo must be read in its entirety. Individual sections of this memo could be misleading if considered in isolation from each other.

Pūrongo Ā-Tau, Hukihuki
DRAFT ANNUAL REPORT
2024/25
TARARUA
DISTRICT COUNCIL
DRAFT

Pūrongo Ā-Tau, Hukihuki
DRAFT ANNUAL REPORT
2024/25

TARARUA DISTRICT COUNCIL

Year One of the 2034-2034 Long Term Plan.
The Long Term Plan 2024-2034 was adopted by Council on 7 August 2024.

Tararua District Council | 26 Gordon Street, Dannevirke 4930
PO Box 115, Dannevirke 4942

Ngā Ihirangi
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- **xx** Roading *Ngā Mahi Huarahi*
- **xx** Footpaths *Ngā Ara Hīkoi*

xx INTERACTIVE COUNCIL *He Kaunihera Pāhekoheko*

- **xx** Governance & Community Engagement *Te Whai Wāhitanga Kāwanatanga, Hapori hoki*
- **xx** Customer Services *Ngā Ratonga Kiritaki*
- **xx** Communications *Ngā Whakawhitiwhiti*
- **xx** Democracy Services *Ngā Ratonga Manapori*

FINANCIAL STATEMENTS ***Ngā Tauākī Pūtea***

xxx Statement of comprehensive revenue and expense
He tauākī whakapae pūrangiaho rēweniu, utu anō hoki

xxx Statement of changes in equity *He tauākī whakapae panonitanga o ngā toenga hua*

xxx Statement of financial position *He tauākī whakapae tūnga ahumoni*

xxx Statement of cash flow *He tauākī whakapae o ngā moni mai*

xxx Whole of Council funding impact statement
Te Kaunihera Ā-Rohe o Tararua: He Tauākī Pānga Haupū (*Te Kaunihera Whānui*)

xxx Reconciliation whole of Council funding impact statement to comprehensive revenue and expense
He tauākī pānga whakaturi haupū kia whakamārama i te rēweniu me ngā utu

xxx Statement of accounting policies *Tauākī o ngā kaupapa here kaute*

xxx Notes to financial statements *He tīpoka ki ngā tauākī pūtea*

xxx Council's interest in other entities *Ngā whakangao a te Kaunihera ki hinonga kē*

GENERAL INFORMATION ***He pārongo whānui***

xxx Elected members *Ngā Mema i Pōtihia*

xxx Council committees *Ngā Komiti Kaunihera*

xxx Organisation structure *Te Anga o te Rōpū Whakahaere*

xxx Glossary *Kuputaka*

He Whakatakinga
INTRODUCTION

Te Āhua o tēnei pūrongo me te Toihau
HOW THIS REPORT WORKS

Purpose of this Annual Report

The purpose of this annual report is to compare our actual performance for the year from 1 July 2024 to 30 June 2025 against what was forecast in Year 1 of the 2024-2034 Long Term Plan.

An annual report is required by section 98(1) of the Local Government Act 2002 (the Act).

Structure of this Report

This report has five sections – Introduction, Reports, Activities and Service Performance, Financial Statements, and General Information.

INTRODUCTION

This section includes:

- The Mayor and Chief Executive's message.
- Fast Facts about our District
- Our Council
- Strategic Framework
- Our Focus Areas

REPORTS

This section includes:

- Linkage between Council policies and plans
- Financial Prudence Benchmarks Disclosures – details Council's performance against the new Local Government (Financial Reporting and Prudence) Regulations 2014 disclosure requirements.
- Report that shows how we fulfil our responsibilities to govern the district well.
- Independent Audit Report

ACTIVITIES AND SERVICE PERFORMANCE

These show the detail of work done and money spent in each major area grouped by significant activity, and reports our performance against targets we agreed with the community for each area.

FINANCIAL STATEMENTS

We detail the Council's financial performance against budget.

GENERAL INFORMATION

This section shows how the Council is structured, the community boards and committees, management team, and a directory. A glossary of terms completes this section.

He kupu takamua nā te Koromatua rāua ko te Toihau

MAYOR AND CHIEF EXECUTIVE'S FOREWORD

Tēnā koutou katoa.

Welcome to Tararua District Council's Annual Report for 2024/25.

As the saying goes; 'If the water runs, the streets and public facilities are clean, the roads are safe, the food is safe to eat, buildings are safe to enter, and new developments fit well with our towns and environment — that's council in action'. Many of these things are easy to take for granted, but they take a lot of work behind the scenes to get right – and to keep running smoothly. Every day, our teams work hard to deliver these essential services that keep our communities safe, healthy, and functioning. But that's only part of the story.

This Annual Report shares not just the work we do every day, but also the projects and progress that go beyond business as usual — the work that shapes the future of our district. It contains the full picture of your council in action. It tells the story of our performance from 1 July 2024 to 30 June 2025 — what we've delivered, how we've used public funds, where we've succeeded, and where there's still room to improve. It's an important part of how we remain accountable to our community and helps shape the direction we take into the future.

These are exciting times for Tararua. The efforts of many over many years are bearing fruit, and together we step forward into a new chapter—grounded in our values, guided by our people, and inspired by the opportunities ahead.

The opening of Te Ahu a Turanga – Manawatū–Tararua Highway has been a gamechanger for our district, restoring vital connections and creating new opportunities for our communities and local economy. Council also secured $250,000 to begin developing the Lindauer On-Road Cycleway, linking visitors from the highway to the scenic trails of Te Āpiti – Manawatū Gorge.

This year also saw progress on a new joint water services model with the Wairarapa Councils, following consultation with our community. We're working closely with them to shape a fit-for-purpose approach that supports long-term affordability and service resilience.

Our 2025/26 Annual Plan was adopted with only one consultation item, and we kept rates increases lower than forecast at 7.29%. Water services remain a key cost driver, making up just over half of that increase. Some costs are unavoidable and are being passed down to local councils by the Government. Examples are the new $101,000 levy for the national water regulator Taumata Arowai ($77,000), and a fee of $24,000 for the commerce commission. However, we've also delivered savings — such as bringing kerbside recycling in-house, cutting costs by nearly 20% — and reviewed major services to ensure efficiency and value.

We completed the $16.6 million Huarahi Tūhono – Weber to Wimbledon Road project and were proud to receive the Āpōpō Asset Management Excellence Supreme Award for our collaborative, community-focused approach. Our Alliance partnership with Downer continues to be recognised as a model of innovation in service delivery.

Since Cyclone Gabrielle, we have had $90.2 million in government funding, and a further $42.4 million secured for general road maintenance to 2027, we're repairing, strengthening, and building a more resilient road network. The ability to obtain government and other subsidies is a specialised skill, and this achievement reflects the dedication and effort of our teams.

Our strongest assets are our resilient people and strong local partnerships. Our partnership with Rangitāne o Tamaki nui-ā-Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua continues to strengthen and together, we're working to support the aspirations and wellbeing of all in our district.

The Mayors Taskforce for Jobs continues to deliver real outcomes, with 37 young people supported into employment, including many who were not in education, employment, or training. We also funded 96 driver licences and job-ready industry certifications to help young people succeed.

Much has been said and written about the Dannevirke Impounded supply. Since the repairs and improvements made in 2023 and 2024 the impounded supply has been performing as intended. We have only had light water restrictions in place during the dry periods over summer.

Looking back to the last twelve months there is so much more to reflect on. We invite you to read this summary of our work over the past year, to see the challenges we've faced and the progress we've made.

Our collective achievements are a testament to the strength, creativity, and dedication of our people. By working together, embracing challenges, and nurturing the unique character of our district, we are building not just infrastructure or services, but a vibrant future where every resident can thrive.

Ngā mihi nui
Warmest regards,

Tracey Collis
Mayor

Bryan Nicholson
Chief Executive

Ngā Meka Tere mō Tō Tātou Takiwā

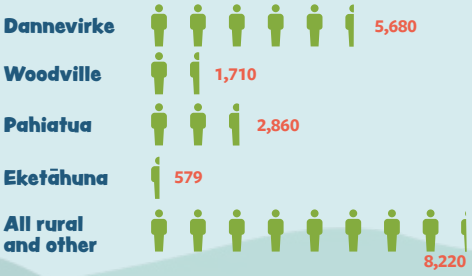
FAST FACTS ABOUT OUR DISTRICT

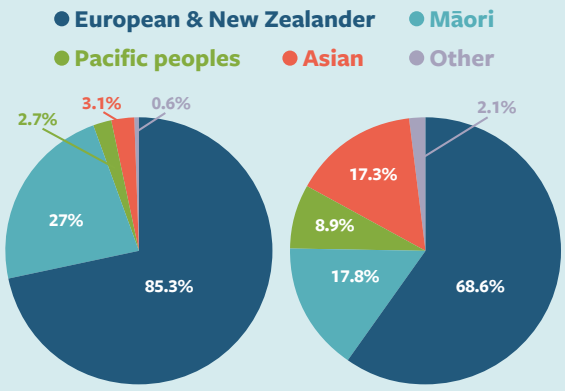
Demographics

Total population - 19,050

0-14 years	15-39 years	40-64 years	65+ years
19.4% of total population	27.8% of total population	31.8% of total population	20.7% of total population

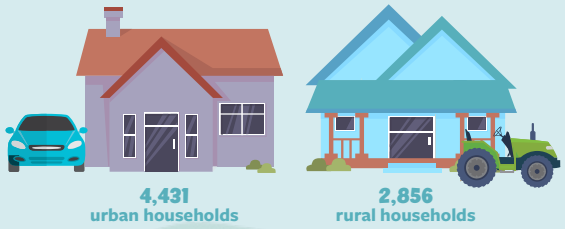
Source: Stats NZ National Population estimates





Source: Stats NZ Census March 2023

Source: Stats NZ Census March 2023



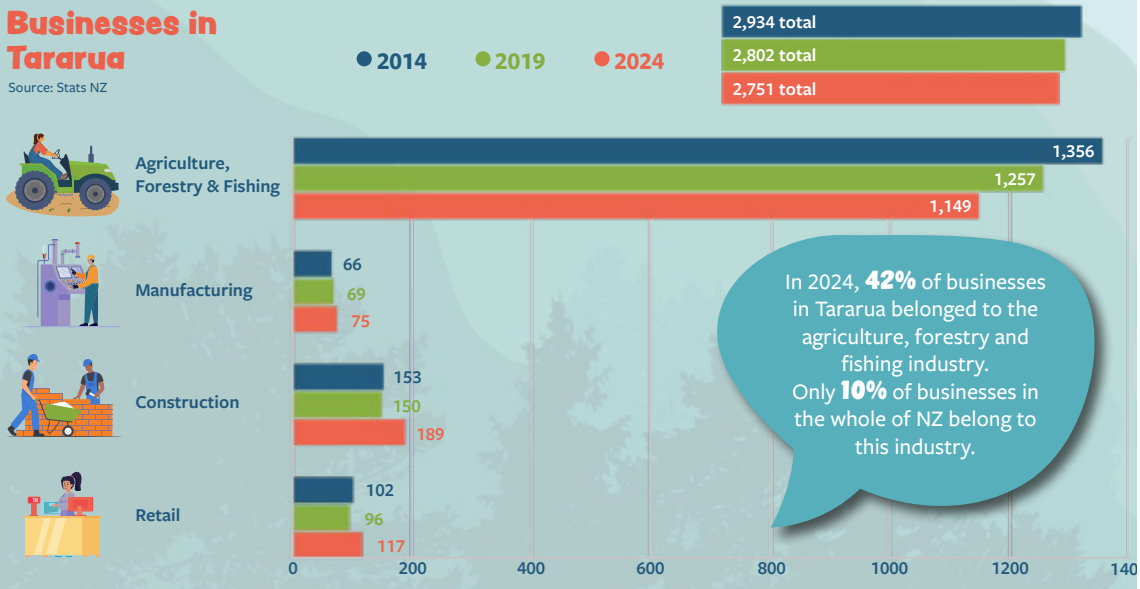
4,431 urban households

2,856 rural households

7,287 households in total

Businesses in Tararua

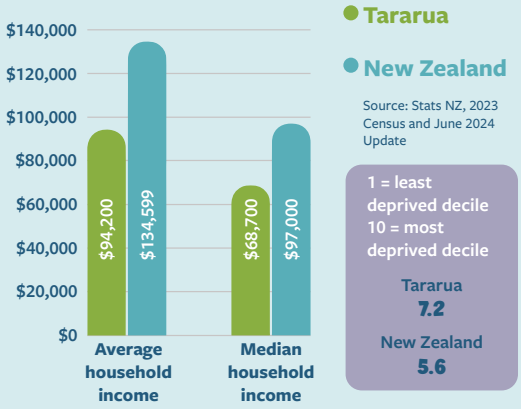
Source: Stats NZ



In 2024, **42%** of businesses in Tararua belonged to the agriculture, forestry and fishing industry. Only **10%** of businesses in the whole of NZ belong to this industry.

FAST FACTS ABOUT OUR DISTRICT

Income and Deprivation



Source: Stats NZ, 2023 Census and June 2024 Update

1 = least deprived decile
10 = most deprived decile

Tararua **7.2**

New Zealand **5.6**

Employment

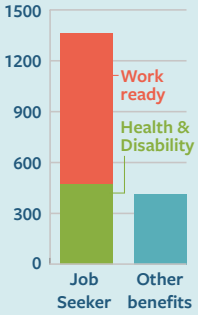
8,694
total filled jobs in Tararua

Tararua ▲4.5% since Dec 2019

New Zealand ▲7% since Dec 2019

Source: Stats NZ December 2024

1,878
on benefits in Tararua



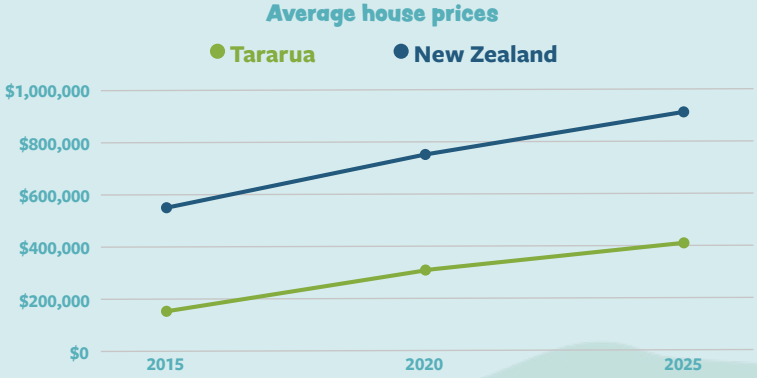
Source: MSD as at April 2025

Housing Affordability

Source: Stats NZ and QV average house prices

Years of average household income required to buy average house

Tararua	New Zealand
4.4 years	6.8 years

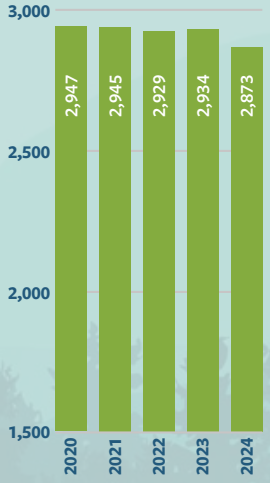


School Students

Source: Education Counts (Ministry of Education)

Student attendance - 2024 Term 4

Tararua	New Zealand
63.1%	58.1%



Health Enrolments

Source: THINK Hauora - Tararua District

16,293	16,336
June 2023	June 2024

Crime Stats

Source: NZ Police

1,792	1,616 ▼9.8%
Year ending March 2024	Year ending March 2025

Tō Tātou Kaunihera
OUR COUNCIL

Some facts and figures about the 2024/25 financial year

The Tararua District has **10,451** rateable rating units, and **619** non-rateable units

$33,761,000 is the total amount of rates that Council received in 2024/25

$54,511,000 is the total amount of external funding that Council received in 2024/25

Council has **137** employed staff members

292 welcome packs were given to new residents in our district

33 people in the Tararua District gained New Zealand citizenship in 2024/25

149 LGOIMA requests were recieved, with **97.99%** being responded to within the response deadline

There are **0** traffic lights in the Tararua District

DID YOU KNOW?

Tararua District Council maintains 1,966km of road (this excludes State Highway sections). That's more than the length of New Zealand!

He Anga Rautaki
STRATEGIC FRAMEWORK

Our Strategic Framework identifies and celebrates the Tararua District, and everything that we love about living and working here. It consists of our Vision for the future, the Foundations that we are committed to, Strategic Enablers that enable us to plan for the future, as well as Our Focus Areas and Desired Outcomes that we want to achieve.

This Strategic Framework has shaped the development of our Long Term Plan and the projects, services, activities and programmes of work we're planning for the next 10 years.

OUR VISION

Tararua - Thriving Together -

Ka huri tahi ngatahi Tararua

We thrive together. Vibrant, connected communities where our land and waters are nurtured and our people flourish.

Mā te whenua, mā te waiora tātou e ora ai hei hapori ngangahau hei hapori honohono hoki.

OUR FOUNDATIONS

Te Tiriti o Waitangi

Maintain and improve opportunities for Māori to contribute to local government decision-making. Specific principles and requirements for local authorities that are intended to facilitate participation by Māori in local authority decision-making processes.

Local Government Act

Enable democratic local decision-making and action by, and on behalf of, communities to promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.

STRATEGIC ENABLERS

Infrastructure Strategy

Reliable infrastructure that is fit for purpose and future proofs our thriving district for tomorrow.

Financial Strategy

Building a sustainable footing to increase the resilience of our assets and services, and help us to plan for the future.

O mātou wāhanga aronui
OUR FOCUS AREAS

Our activities are aligned to the Focus Areas in the Strategic Framework. These are also known as activity groupings for operational purposes.

Thriving District

We grow Tararua in a smart and sustainable way that values our identity.

We use our resources sustainably and with care, to ensure they are looked after for our future generations

Improving our Environment

We celebrate our environment and work together to enhance our local natural resources and minimise our negative impacts on them.

Our district is home to a unique and beautiful landscape.

Connected Communities

We provide facilities and services that meet the needs of our communities, enabling whānau living in Tararua to thrive.

Our district is enriched by our community that are actively engaged in, and contribute to, our thriving Tararua

Interactive Council

We engage with our community and respond to their needs, continuously improving over time.

Our Council provides fit for purpose services in an engaging way, improving confidence and encouraging our community to engage with us.

OUR DESIRED OUTCOMES

The people are thriving, happy, safe and well	Partnerships with iwi are honoured	The natural environment is improved while still producing a diverse range of primary industry food and products	Quality community facilities and infrastructure is provided to meet the needs of future generations and support our long-term prosperity	We are nimble; ensuring we have the capacity, innovation, and adaptability to improve community well-being, while promoting balanced & sustainable growth	We work collaboratively, gaining strength from each other as challenges and opportunities arise, to make great things happen

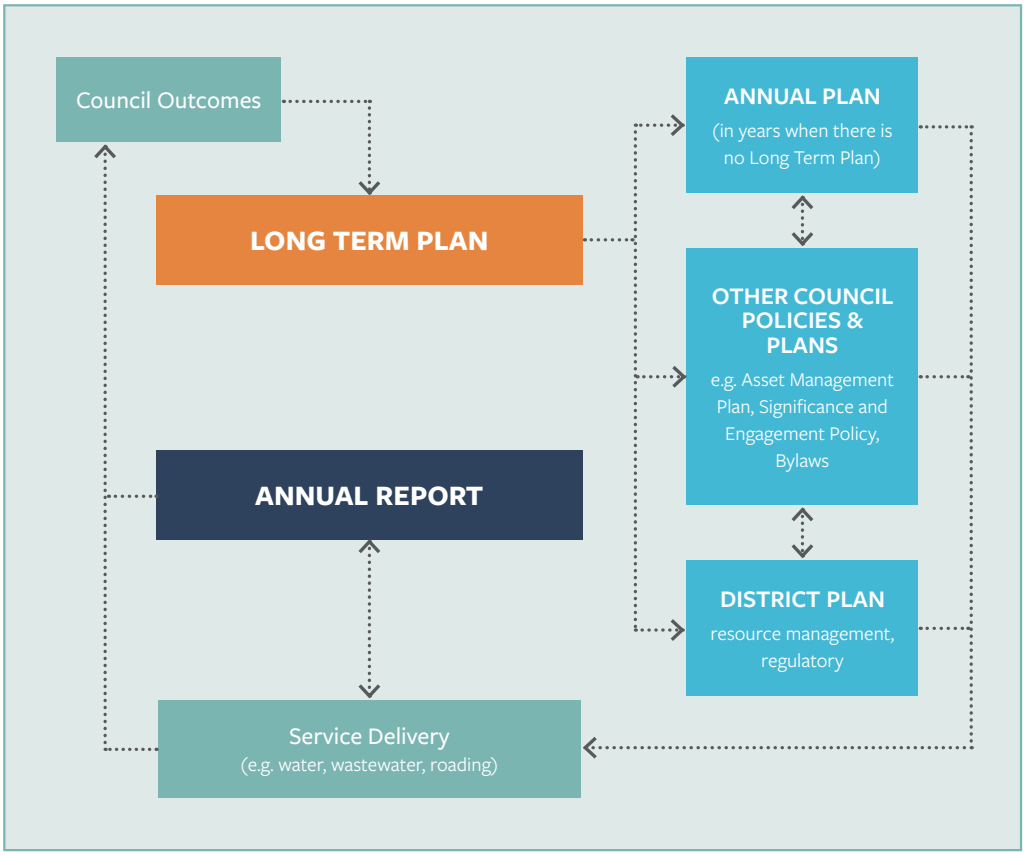
Te Inenga Mahi, Ratonga hoki

ACTIVITIES AND SERVICE PERFORMANCE

Te hononga i waenga i ngā kaupapa here me ngā mahere a te Kaunihera

LINKAGE BETWEEN COUNCIL POLICIES AND PLANS

This Annual Report gives outcomes for the 2024/25 financial year. These actions were shaped by the directions outlined in our Long Term Plan and in our other policies and plans. The linkages between these are shown in the diagram below.



He kōrero tauākī pūrongo ā-tau

ANNUAL REPORT DISCLOSURE STATEMENT

For the year ended 30 June 2025.

What is the purpose of this statement?

The purpose of this statement is to disclose Council's financial performance in relation to various benchmarks to enable the assessment of whether Council is prudently managing its revenues, expenses, assets, liabilities, and general financial dealings.

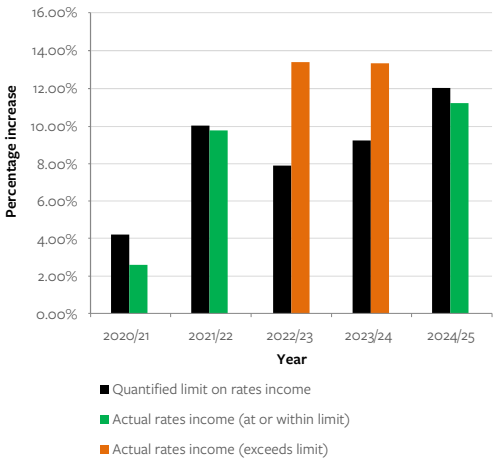
Council is required to include this statement in its annual report in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the regulations). Refer to the regulations for more information including definitions of some of the terms used in this statement.

Rates (increases) affordability

The following graph compares Council's actual rates increases with the quantified limit on rates increases contained in the Financial Strategy included in Council's 2024-2034 Long Term Plan.

The quantified limit for 2024/25 is 12% or less. Prior years' quantifiable limits on rates increases were based on BERL Local Government Cost Index plus 2%.

Rates (Increases) Affordability



	Actual 2020/21	Actual 2021/22	Actual 2022/23	Actual 2023/24	Actual 2024/25
Quantified Limits	4.20%	10.00%	7.90%	9.20%	12.00%
Actual Total Rates Increase	2.59%	9.77%	13.43%	13.31%	11.20%
Headroom *	$375,000	$56,000	($1,476,000)	($1,243,000)	$273,000

**Denotes difference between quantified limits and actual rate increases.*

The rates increase benchmark for 2022/23 and 2023/24 was not met. This is because from the time the cut off was made in the Rating information database, the modelling for the future year rates increase was completed, and the time at which the rates were struck several properties had been amalgamated and subdivided. This had the effect of increasing our overall rates revenue.

Affordability will continue to play a major role as we continue to balance the desire to keep rate increases low, while at the same time investing in our infrastructure and enabling the district to thrive by attracting more business and people.

Debt affordability benchmark

We meet the debt affordability benchmark if our actual borrowing is within each quantified limit on borrowing.

The following four graphs compares Council's actual borrowing with the quantified limits on borrowing stated in the Financial Strategy included in the respective Long-Term Plans for each year.

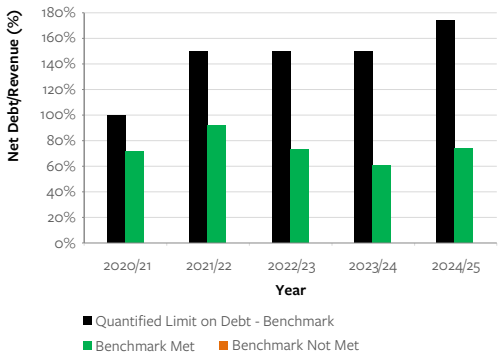
Council has met all its debt limits and has sufficient capacity to borrow if required for capital investment in the future.

The quantified limits are as follows:

1. Net external debt as a percentage of total revenue will not exceed 175%.
2. Net interest on external debt as a percentage of total revenue will not exceed 10%.

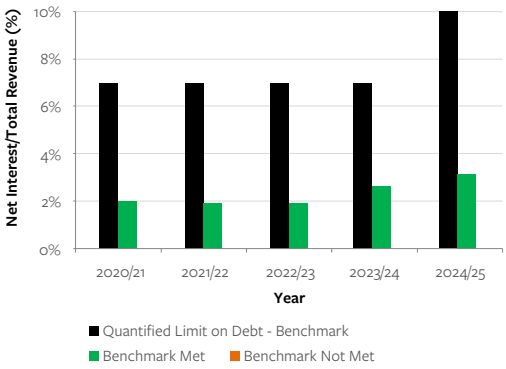
Debt Affordability

(*NET DEBT AGAINST TOTAL REVENUE*)



Debt Affordability

(*NET INTEREST AGAINST TOTAL REVENUE*)

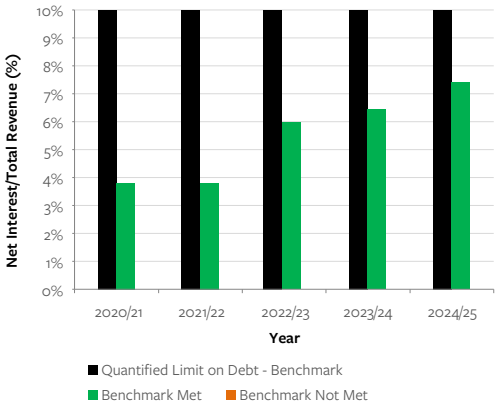


Note that the limits for prior years were 100% for 2019/20 – 2020/21 and 150% for 2021/22 – 2023/24. The limit for the Long-Term Plan 2024-34 was increased to reflect the requirements for investment in ageing infrastructure and to support growth.

3. Net interest on external debt as a percentage of annual rates income will not exceed 15%.

Debt Affordability

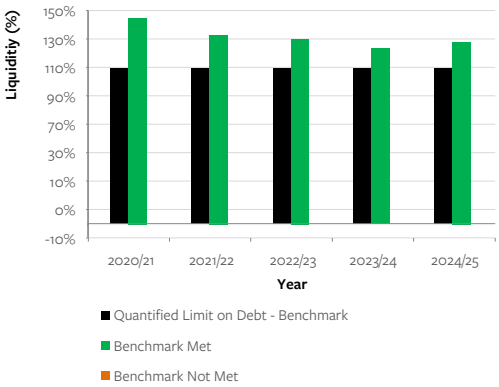
(*NET INTEREST AGAINST RATES REVENUE*)



4. Liquidity (external, term debt + committed loan facilities + cash and cash equivalents to existing external debt) is greater than 110%.

Debt Affordability

(*LIQUIDITY*)

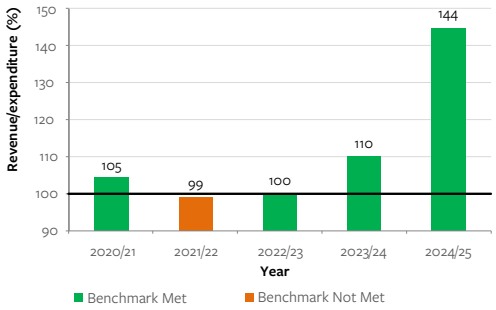


Balanced budget benchmark

The following graph displays Council's revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment) as a proportion of operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment).

Council meets this benchmark if its revenue equals or is greater than its operating expenses.

Balanced Budget



2021/22

Council's revenue is less than its operating expenditure mainly due to an increase in depreciation costs as a result of the infrastructure valuation.

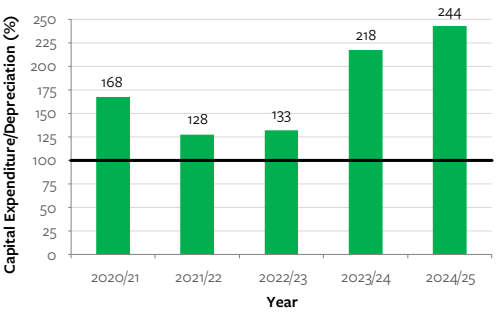
Essential services benchmark

The following graph displays Council's capital expenditure on network services as a proportion of depreciation on network services. (Capital work includes both renewals of existing infrastructure as well as new capital work undertaken).

Council meets this benchmark if its capital expenditure on network services equals or is greater than depreciation on network services.

Network services is defined in the regulations as infrastructure related to water supply, sewerage and the treatment and disposal of sewage, storm water drainage, flood protection and control works, and the provision of roads and footpaths. Council owns no infrastructure related to flood protection and control work.

Essential Services

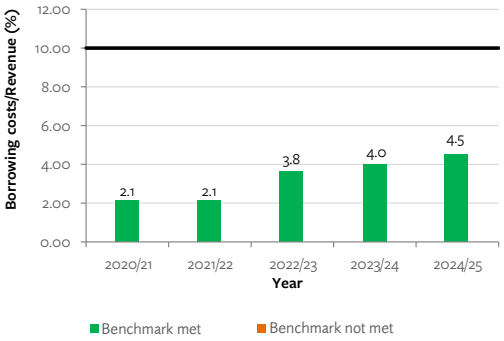


Debt servicing benchmark

The following graph displays Council's borrowing costs as a proportion of revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment).

Because Statistics New Zealand projects the district's population will grow more slowly than the national population is projected to grow, it meets the debt servicing benchmark of borrowing costs equal or are less than 10% of its revenue.

Debt Servicing

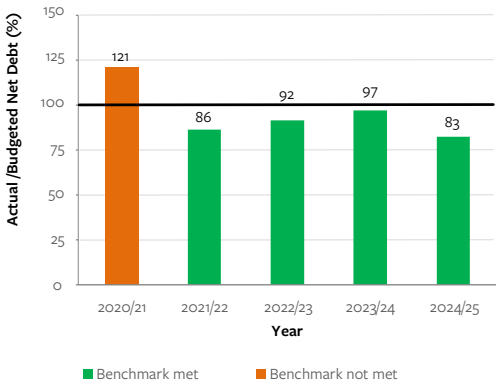


Debt control benchmark

The following graph displays the council's actual net debt as a proportion of planned net debt. In this statement, **net debt** means the financial liabilities less financial assets (excluding trade and other receivables).

The council meets the debt control benchmark if its actual net debt equals or is less than its planned net debt.

Debt Control



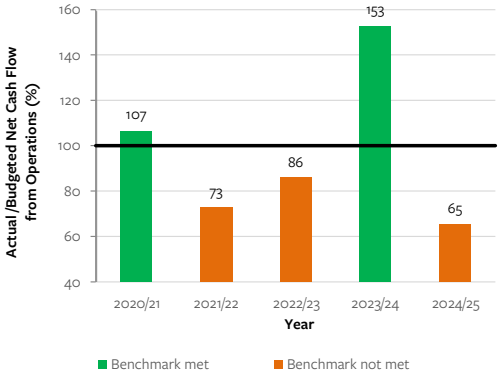
2020/21
The reason we failed to meet the debt control benchmark is due to prefunding the external debt maturing in the next financial year.

Operations control benchmark

This graph displays Council's actual net cash flow from operations as a proportion of its planned net cash flow from operations.

Council meets the operations control benchmark if its actual net cash flow from operations equals or is greater than its planned net cash flow from operations.

Operations Control



The reasons for not meeting this benchmark for the relevant years are as follows:

2021/22
Overall shortfall in cash flow from operations was $6.3 million and was due to:

- Grant & subsidy cash income received lower by $2.5 million due to timing of payments received. Fees & charges and finance cash income received was also less than budgeted by $670,000.
- Cash paid to staff and suppliers being $3.1 million more than budgeted.

2022/23
Overall shortfall in cash flow from operations was $2.7 million and was due to unplanned increases in operational expenditure over the year, timing differences of receipts and payments and additional costs incurred from Cyclone Gabrielle.

Pūrongo Kāwana
GOVERNANCE REPORT

Role of the Council

The Council has overall responsibility and accountability for the proper direction and control of the district's development.

Structure of Council

Council appoints a Chief Executive to manage the Council operations. The Chief Executive, Bryan Nicholson, is accountable to the Mayor and Councillors for managing the Council.

He has statutory powers conferred by the Local Government Act 2002 and other powers at Council's discretion. The Chief Executive has appointed managers to manage key areas of the Council's operations.

The Council has a committee structure in place for specific activities and functions to oversee and liaise with management on the governance aspects and report back as appropriate through the monthly meetings.

The Council considers this is an effective mechanism for Councillors involvement in enhancing and fulfilling their role as elected representatives.

Council committees

The Council has five committees to monitor and assist in the effective discharge of Council's responsibilities. These include:

- Audit and Risk Committee
- Community Development and Wellbeing Committee
- Finance and Performance Committee
- Infrastructure, Climate Change and Emergency Management Committee
- Strategy, Growth and Planning Committee

Audit and Risk Committee

The purpose of the Audit and Risk Committee is to check and ensure continuity of business, enhance governance framework, risk management practices and the controls used to monitor Council's achievements. An independent Chairperson is appointed to this committee to bring the relevant knowledge and experience to guide the committee in fulfilling its functions.

Community Development and Wellbeing Committee

The purpose of the Community Development and Wellbeing Committee is to provide collective leadership, advocacy and holistic outcomes that enable the population of the Tararua District to be well together.

Finance and Performance Committee

The purpose of the Finance and Performance Committee is to guide and monitor the Council's financial, commercial and administrative affairs, operational performance, Long-term Plan, Annual Plans and implementation of the Local Government Act 2002.

Infrastructure, Climate Change and Emergency Management Committee

The purpose of the Infrastructure, Climate Change and Emergency Management Committee is to ensure an oversight is provided on Council's infrastructure, climate change and emergency management activities.

Strategy, Growth and Planning Committee

The purpose of the Strategy, Growth and Planning Committee is to ensure that the development and implementation of key strategies and plans are monitored and progressed to advance Council's vision and goals. The focus will be the district strategy, district plan and growth strategy.

Community boards and community committees

Elected community boards represent Dannevirke and Eketāhuna communities. In addition, Explore Pahiatua and Positively Woodville are both representative community committees.

The boards and committees reflect unique historical requirements of each locality and assist Council to meet the community's needs. The boards and committees advise Council on a wide range of issues.

Activities undertaken to promote Maori

Council has an obligation to take into account the principles of the Treaty of Waitangi and recognise and provide for the special relationship between Māori, their culture, traditions, land and taonga. Processes to provide opportunities for iwi to contribute to Council decision-making are referenced in the Council's Significance and Engagement Policy.

Memorandum of Partnerships

Our Memorandum of Partnership (MoP) are formal commitments that set out how Tararua District Council and iwi will work together and establish a shared understanding that builds collaboration and mutual respect. The purpose of these partnerships is to strengthen relationships with our iwi partners, honour the principles of Te Tiriti o Waitangi, and support shared decision-making.

Council has a longstanding Memorandum of Partnership with Rangitāne o Tamaki nui-ā Rua, which marked its 20th anniversary in 2020. Engagement is currently underway to refresh this memorandum and ensure it remains a meaningful foundation for working together.

A Memorandum of Partnership was signed with Ngāti Kahungunu ki Tāmaki nui-a-Rua Trust in September 2019 at a joint function held in the Council Chamber for that purpose.

Following the completion of the Crown Treaty settlement process for both iwi, Council will work with both Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua distinctly and separately to ensure their respective Memorandum of Partnerships agreements give effect to their Treaty settlement legislation.

District Strategy

The District Strategy - Thriving Together – 2050, seeks to provide a sense of direction and focus for Council to progress toward the vision - 'We thrive together. Vibrant, connected communities where our land and waters are nurtured and our people flourish'.

The District Strategy will drive other Council strategy and policy over time and will be a key driver of the next Long-term Plan as well as the review of the Tararua District Plan. A key outcome will be the development of infrastructure asset management and investment plans that will enable the vision for 2050 to be achieved.

As part of the conversation and engagement process undertaken Council worked with its iwi partners to identify high level vision statements that were part of the foundation to the consultation undertaken with the community to gather big ideas to guide planning for the future of the Tararua District.

Housing Strategy

In response to concerns regarding adverse social impacts from housing issues in the district and with an increasing population Council developed a Housing Strategy to set out its intentions regarding the district's housing supply.

Council's investment in pensioner housing and its role in enabling development, facilitating, lobbying and supporting private and Government housing investment is the focus of the Housing Strategy. It has proposed taking a more proactive enabler role in housing.

Following consultation, the Housing Strategy was adopted in August 2022.

Tamaki nui-a-Rua Māori Ward for Electoral Purposes

In 2021, Council voted in favour of establishing a Māori Ward and the Tamaki nui-a-Rua Māori Ward was introduced in 2022, creating a dedicated Māori Ward seat at the Council table.

The Government passed the Local Government (Electoral Legislation and Māori Wards and Māori Constituencies) Amendment Act 2024, which came into force on 30 July 2024. This Act made several changes to the mechanisms for establishing Māori Wards, including reintroducing the option for the community to demand a binding poll after the establishment of a Māori ward by a council.

The Act also requires several Councils (including both the Tararua District Council and Horizons Regional Council) to hold a binding poll at the 2025 elections on whether or not to retain their current Māori wards or constituencies.

The Poll will seek confirmation from the community as a whole about whether to continue with the Māori Ward. The results of the Poll will come into effect for the 2028 election.

Committees with Iwi and Council

As part of Council's commitment to strengthening the relationship with both of its iwi partners for the betterment of the district's communities two committees were established that would meet regularly.

These are joint committees involving both representatives of Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua and Council. They are a governance level committee and an operational working group committee and work together on direction and guidance for projects in the Roads, Water and Project Management Office activities primarily. Time from concept to delivery has been greatly reduced by working together early with the Cyclone Gabrielle suite a projects a great example.

Civil Defence Emergency Management

In the Tararua District, the Civil Defence Emergency Management (CDEM) team has worked in partnership with Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua to enhance emergency preparedness and response. Recognising the integral role of Iwi in our community, the Council welcomes Iwi to participate as part of the Emergency Management Group. This collaboration ensures that Iwi perspectives are integrated into planning and decision-making, fostering a united and effective response to emergencies.

During Cyclone Gabrielle in February 2023, which severely impacted the district, the involvement of Iwi proved vital. Their participation offered valuable insights and culturally informed guidance. Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua provided support on the ground, which included mobilising local resources and facilitating communication within our communities.

Council is committed to strengthening marae resilience through initiatives such as our digital network, which enhances connectivity and coordination during crises. Additionally, we

secured recovery funding to provide some resilience equipment to the district marae, this included generators. We also offer training and skill development opportunities focused on emergency response to empower Iwi to effectively manage future challenges.

Overall, the active involvement of Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua significantly contributes to the district's preparedness and resilience, demonstrating the effectiveness of integrating iwi perspectives and upholding Treaty principles in our emergency management strategies.

Huarahi Tūhono - Weber to Wimbledon (Route 52 Upgrade)

Representatives from both Rangitāne o Tamaki nui-ā Rua and Ngāti Kahungunu ki Tāmaki nui-a-Rua were involved as part of the project team along with representatives from the local community to guide the significant work programme to upgrade this important roading link (made possible with Government funding from the Provincial Growth Fund). This work programme has delivered a great outcome for the community by creating a resilient upgrade that has been recognised nationally for its excellence in operational asset management.

Governance framework

Independent election

The Council believes the democratic election of Councillors by the citizens of the Tararua District ensures that it is able to operate in the best interests of the district and to function independently of management.

Communications

The public can be part of Council's decision-making process through various legislated consultation processes. In addition, Council carries out other community engagement processes. These include the community planning process and policy and bylaw consultations. More detail on Council engagement processes are set out in the Significance and Engagement Policy.

Division of responsibility between Council and management

A key to the efficient running of the Council is the clear division between the roles of Council (elected members) and management. Council concentrates on setting the strategic vision and policies, while management is concerned with implementing policy and strategy.

While many functions have been formally delegated to the Chief Executive, the overall responsibility for maintaining effective systems of internal control rests with the Council. Internal control includes the policies, systems and procedures, which have been established to provide measurable assurance that the specific objectives of the Council are being achieved.

The Council has acknowledged its responsibility with the signing of the Statement of Compliance and Responsibility.

AUDIT REPORT TBC

AUDIT REPORT TBC

AUDIT REPORT TBC

XXX

ACTIVITIES

Te ahutanga mai o ngā haupū moni a te Kaunihera

WHERE COUNCIL FUNDS CAME FROM

$23.305m	**$14.764m**	**$4.403m**	**$45.697m**
Targeted rates	General rates	Fees and charges	Subsidies and grants
$0.851m	**$1.235m**	**$0.552m**	**$0.997m**
Sundry income	Interests and dividends	Rates penalties	Gains/(losses)

He aha rā ngā mea e utua ana e ngā haupū moni Kaunihera

WHAT COUNCIL FUNDS PAY FOR

Operating expenditure	**TBC** -	**TBC** $0.881m	**TBC** $0.029m	**TBC** $0.296m	
Capital expenditure					
	Governance and community engagement	Community and recreation facilities	Economic and community development	Regulatory compliance	
TBC $0.070m	**TBC** $0.294m	**TBC** $32.772m	**TBC** $3.447m	**TBC** $3.126m	
Environmental management	Stormwater	Transportation	Wastewater	Water supply	

TOTAL OPERATING EXPENDITURE (excluding depreciation)	**$43.887m**
TOTAL CAPITAL EXPENDITURE	**$42.055m**

Pūrongo inenga mahi
PERFORMANCE REPORTING

The overall purpose of Council's performance framework is to:

- Allow residents to make a judgement on whether or not the Council action being measured is worth funding through rates or fees.
- Allow Council to take corrective actions if the expected results are not being achieved.

The Long Term Plan pulls together Council's strategies and plans, and the long term plan activities align with these plans. Hence Council's long term plan KPI's are part of its overall strategic monitoring framework.

Service performance measures in the long term plan are mostly process and output based as they can be more closely linked to Council actions.

Council publicly reports the long term plan measures as part of Section 3: Activities and Service Performance Information in the Annual Report as well as within Council's Quarterly Reports through the Finance and Performance Committee or Council agendas that can be found on Council's website. Residents need to look at these reports to get an understanding of how well Council is performing.

Council has an Alliance Agreement with Downer New Zealand to deliver services for roading and utilities corridor network maintenance on its behalf. This agreement is known as the Tararua Alliance Agreement which began in 2014. In November 2019 this agreement was renewed for a further 10 year term beginning 15 November 2019 until 1 October 2029.

Survey measures

Council engaged Key Research (external surveyor) to carry out the customer satisfaction survey. The surveys were conducted by a robust postal to online survey with a sample of 459 residents across the district. The survey was undertaken four-monthly in three waves between October 2024 and May 2025. At an aggregate level the sample has an expected 95% confidence interval (margin of error) of +/- 4.57%.

The overall results for the year are used to measure the achievement of the performance measure. The results for the three waves are included to show the trend for each measure.

The overall achievement for each of these service performance measures includes scores marked as Somewhat satisfied (6) to Very satisfied (9-10) as a percentage of the total number of results received for each specific survey question.

Rationale for Long Term Plan measures

The Department of Internal Affairs sets some mandatory KPIs that all Councils need to include in their long term plans. These are marked as mandatory measures.

Other KPIs are set by Council and aim to report against key activities and programmes council is delivering for each group of activities. These measures were reviewed by management and Council in the development of the 2024-2034 Long Term Plan.

Other Key Judgements

The performance measure for the "percentage of real water loss from the reticulation network" is measured in accordance with DIA calculation guidelines. All commercial, extraordinary and rural users are metered, domestic premises in the urban supply zones are un-metered. Water losses are measured according to the Water New Zealand Water Loss Guidelines (WLG) and use the Minimum Night Flow Analysis to determine Real Losses in the reticulation network.

We use a survey to measure customer satisfaction. The sample was randomly selected from the electoral roll provided to us. Following data collection, we applied weighting to the responses, aligning them with the total population of individuals aged 18 and above in the Tararua District. For the 2024-25 survey, we distributed surveys to a total of n=5,718 residents. Throughout the survey year, we received a total of n=459 responses, resulting in a response rate of 8%.

Statement of Compliance

The service performance information in this report has been prepared in accordance with the requirements of the Local Government Act, which include the requirement to comply with New Zealand generally accepted accounting practice (NZ GAAP).

The service performance information has been prepared in accordance with Tier 1 PBE financial reporting standards, which have been applied consistently throughout the period, aand complies with PBE financial reporting standards.

Statement of Service Performance Overview

We use a range of service performance measures to monitor the service levels we deliver to our customers.

Overall, Council achieved 62% of its service performance measures. This is a slight increase from the result achieved in 2023/24 of 61%. A highlight for the year is Council achieving 78% of the Department of Internal Affairs mandatory performance measures, an increase from 68% achieved in 2023/2024.

Council reviewed its service performance measures as part of the Long Term Plan. This saw 7 measures removed, and 47 new measures introduced from 2024/25 onwards to a total of 131 measures, reflecting Council's updated strategic framework and focus areas in the Long Term Plan. Of the performance measures not achieved, Council has plans in place to improve a number of these.

In 2020/21 we were successful with securing $14.6 million from the Provincial Growth Fund to upgrade Route 52, this was a multi-year project which was completed in 2025. As a result of this project being underway we saw the parts of the network where works had been completed being able to withstand damage that other parts of the network sustained as a result of cyclone Gabrielle. This project would help improve satisfaction with rural roads and overall resilience of this section of road. In 2020/21 we completed a solid waste audit to better understand our waste stream and identify opportunities to reduce waste and increase recycling volumes. As a result, we planned as part of the Long Term Plan to improve recycling services from 2022/23. With the rollout of Kerbside recycling we saw a significant increase in volumes collected. As a result the number of kgs of waste per resident sent to landfill decreased from 266kg in 2022/23, 179kg in 2023/24, to 141kg in 2024/25. Council achieved 42 out of 58 Council measures across the activities (note 5 of these measures are marked n/a as Council is beginning them in Year 2 or they are baseline results to be improved on in Year 2.).

Summary of performance measure results for Council's focus areas

	No. of measures	Achieved	Not Met	N/A
Thriving District We grow Tararua in a smart and sustainable way that values our identity. We use our resources sustainably and with care, to ensure they are looked after for our future generations.	10	3	7	-
Improving our Environment We celebrate our environment and work together to enhance our local natural resources and minimise our negative impacts on them. Our district is home to a unique and beautiful landscape.	51	38	9	4
Connected Communities We provide facilities and services that meet the needs of our communities, enabling whānau living in Tararua to thrive. Our district is enriched by our community that are actively engaged in, and contribute to, our thriving Tararua	56	32	18	6
Interactive Council We engage with our community and respond to their needs, continuously improving over time. Our Council provides fit for purpose services in an engaging way, improving confidence and encouraging our community to engage with us.	14	8	3	3
TOTAL	**131**	**81**	**37**	**13**

Community Residents Survey Overview

Council continued to engage an external research provider to undertake the community survey, measuring the actual results against the same targets applied in the previous Annual Report.

The objectives of the community survey were:

Provide a robust measure of satisfaction with the Council's performance in relation to service delivery.

Determine performance drivers and assist Council to identify the best opportunities to further improve satisfaction, including satisfaction among defined groups within the district.

Assess changes in satisfaction over time and measure progress towards the longterm objectives.

Three surveys were completed over the prior 12 months – between October and May in three separate waves. The surveys were conducted by way of a robust postal to online survey with a total of 459 residents surveyed from across the district.

The reason for doing the survey at different times in the year is to see trends and seasonal impact on resident satisfaction.

The results are an indication of ratepayers' general satisfaction with the various services, infrastructure, and facilities that are provided and maintained by Council.

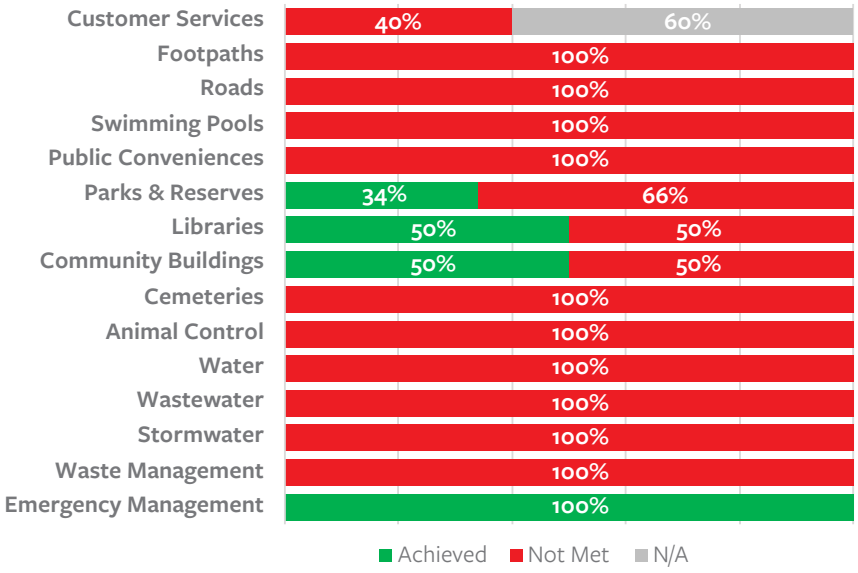
Feedback from the results of the survey has been used to determine appropriate strategies to address and/or manage the community expectations. These include:

Roading – Council was successful with its funding application to the Provincial Growth Fund to upgrade Route 52 as part of Shovel Ready Projects, resulting in a further $1.98m being received and the upgrade completed in December 2024

In order to receive better, targeted and real time data Council has opted to change its methodology in this space for year 2 of the Long Term Plan. This allow Council to received more accurate responses from residents using our facilities and be received in real time.

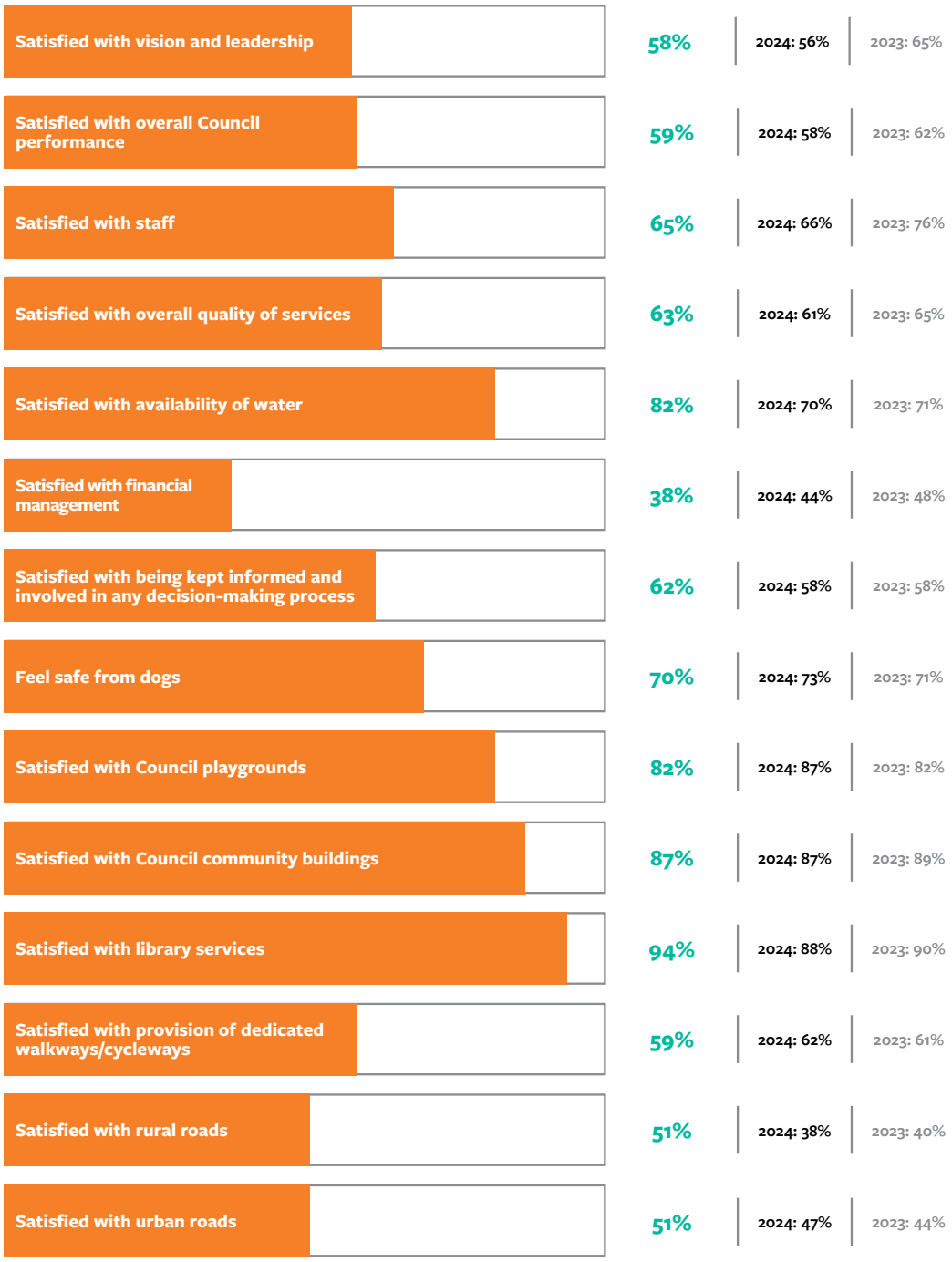
This will help Council focus on areas of concern and provide further insights into the next Long Term Plan.

Community Survey Results



2025 Feedback

The results of the surveys are included in the service performance measures detailed in the 'Activities and Service Performance' section of this report. We also took the opportunity to seek feedback on other aspects of Council that are of strategic significance and these are listed below:



Tauākī tautuku me te haepapa
STATEMENT OF COMPLIANCE AND RESPONSIBILITY

Compliance

The Council and management of Tararua District Council confirm that all statutory requirements in relation to the Annual Report have been complied with in accordance with the Local Government Act 2002.

Responsibility

The Council and management of Tararua District Council accept responsibility for the preparation of the Annual Report and the judgements used.

The Council and management of Tararua District Council accept responsibility for establishing and maintaining a system of internal control designed to provide reasonable assurance as to the integrity and reliability of financial and non-financial reporting.

In the opinion of the Council and management of Tararua District Council, the Annual Report for the year ended 30 June 2025 fairly reflects the financial and non-financial position, and operations of the Council.

Tracey Collis
Mayor
31 October 2025

Bryan Nicholson
Chief Executive
31 October 2025

He tauira o ngā mea kei a mātou me ngā mahi kua oti i a mātou

EXAMPLES OF WHAT WE HAVE AND WHAT WE HAVE DONE

What our rates help us to provide, maintain, protect and manage

Roading and infrastructure

1,966km of roads

▸▸ **769km** of these roads are unsealed

6.4% of the total sealed network was resealed

▶ **1,592km** of unsealed road was graded

6,123 potholes were filled on our roads

▶ That's **1,923** more than last year

523 bridges and high capacity culverts

▶ **311** bridges were attended to - including cleaning, painting and general maintenance

1,804km of road stormwater channels and drains

▶ **149km** of roadside drains were cleared

12,244 culverts, sumps, manholes and other drainage assets

▶ **1,949** culverts were unblocked or cleared

11,676 road signs

▶ **1,503** road signs were repaired or replaced

125km of footpath

▶ **134** footpath faults were attended to

Emergency works on our roads included:

485 storm damage related faults were attended to

132 slips were attended to and cleared

198 dropout repairs completed

DID YOU KNOW?

252,787m2 of roads were resurfaced - 34km in length.

That's roughly the distance from Dannevirke to Mangatainoka!

Three waters

213 kms of treated drinking water pipes - that's almost from Dannevirke to Wairoa!

► **277** leaks were fixed

The oldest drinking water pipe is **125** years old

► Some of the older pipes are **15 metres** underground

On average per day, **263 litres** of drinking water a person was consumed

► That's about the same as **28** standard buckets of water!

7 urban water treatment plants

► That have processed **2,379,792,000 litres** of drinking water this year

1,013 fire hydrants and **669** water meters

487 metres of sewer mains were renewed

38 waste water requests were responded to

► The average response time was **39 minutes**

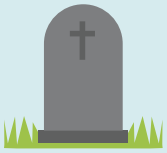
399m of stormwater drains were cleared

► **46** open storm water drain grates were cleared

Community facilities

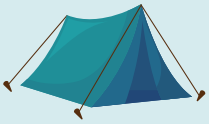
89 parks and reserves totalling 310 hectares

- If put together, that's about **310** rugby fields



19 cemeteries

- In 2024/25, **312** new cemetery plots were installed (urupā not included)



4 camping grounds

- With **16,413** people staying in 2024/25

20 community buildings including halls

- Which were booked for **5,792** hours

13 playgrounds

27 public conveniences

- It costs an average of **$164** to address vandalism in public conveniences

85 pensioner flats

- There was a **100%** tenancy rate as at 30 June 2025

3 swimming pools

- **18,463** people visited our pools

27 cenotaphs and memorials

7 administration buildings

1 aerodrome

21 domain boards

5 rural fire stations

DID YOU KNOW?

Ground penetrating Radar was used to locate graves at the Eketāhuna Early Settlers Cemetery, revealing twelve plots of varying dimensions.

Animal control

Our district has **6,604** known and registered dogs

- On average, **3.5 reports** per month is received of a dog attack

1,226 complaints were received about dogs

- **89** complaints were received about roaming stock

All followed up by our team

158 dogs were seized and impounded

- Impounded dogs receive food, water, exercise, and veterinary treatment if required

662 dogs were classified under the preferred owner registration category

Customer services

20,320 calls were handled by our customer services team

- That's about **79 calls** per day

Of these calls, **1,431 calls** came in through the afterhours team

- **14 seconds** was the average waiting time for callers

More than **8,400 customer service requests** (CRMs) were entered into our system

944 people are using the Antenno app

- **918** issues have been received

Community support

37 young people were helped into employment through the Mayors Taskforce for Jobs

Our team is supporting **community led planning** in Norsewood, Woodville, Pahiatua and Eketāhuna

38 applicants were successful in receiving funds from the Contestable Fund

- **$100,000** in grants was awarded to them

Over 100 people attended the Funders Forum, where they could connect with **15** funding providers from across New Zealand and the region

Civil defence

98% of Tararua District Council staff completed foundation level Civil Defence training, with **88%** progressing to the intermediate level

$2.7mil was secured by our Recovery Team to support social, community and rural recovery efforts from Cyclone Gabrielle

14 Civil Defence groups are supported by Council

- **5** of these groups were created after the devastation of Cyclone Gabrielle

10 starlink satelite internet systems are available to be deployed as needed in an emergency

Solid waste

4,719 kerbside recycling bins and crates are at urban households across the four main towns

- There are **9** town drop off locations for recycling

64.94kgs of recycling is processed per resident per year

- **1,237 tonne** was recycled in our recycling centres and kerbside

2,678 tonne of waste was sent to landfill, costing Council **$468** per tonne

- That equals **$1,253,509** to receive, transport and dispose refuse

It is estimated that **30%** of this waste could have been recycled, diverting it from landfill, and reducing our carbon footprint

126 complaints of illegal rubbish dumping were received by Council

- The removal cost for this was **$20,000**

57 abandoned vehicles were removed by Council throughout the year

- This cost about **$10,000** in tow costs

Communications

121 media releases and **654** Facebook posts and stories were put out by our communications team

- **28** regular Bush Telegraph pages were also produced

There were **414,047** webpage visits and **133,567** Facebook page visits

- This is a **42%** increase since 2023/24

Libraries

5,198 people are registered members of the Tararua Libraries

▸ **512** new members were registered this year

95,592 items were borrowed in our libraries

▸ Our chromebooks were used more than **5,554** times

1,354 events were held in our libraries which attracted **4,040** participants

▸ **1,013** children came to the school programmes

23.2% of visitors used their library card to borrow items

Building and planning

135 applications were made for resource consent. **83** were for subdivision consent

▸ **100%** of consents were issued within 20 days

260 applications were made for building consent

▸ **97.95%** of these applications were processed within statutory timeframes

On average, building inspections are being conducted within **72 hours**

129 building packet and **229** LIM requests were received

DID YOU KNOW?

In the Tararua Libraries, the most popular author in adult fiction is James Patterson

Ngā Hinonga Matua Tōpū
MAJOR CAPITAL PROJECTS

Activity		Description	Budget Year 1 ($000's)	Actual Spend ($000's)	Funding
	Community Facilities & Services	New Pahiatua Pool (in conjunction with Bush Aquatic Community Trust)	3,701	-	External and Council funding
	Environmental Management	District Recycling Bay	308	21	External funding
	Transportation	Cycline Gabrielle recovery works	20,420	12,143	External and Council funding
	Stormwater	District stormwater network development	257	297	Council funding
	Stormwater	District stormwater network renewals	328	(3)	Council funding
	Water	District water network development (extensions)	457	273	Council funding
	Water	Dannevirke impounded supply	5,037	219	Council funding
	Water	District Water Network Mains Renewals	1,555	1,495	Council funding
	Water	Pahiatua Water Membrane Plan Renewal	339	42	Council funding
	Wastewater	District wastewater network development (extensions)	281	156	Council funding
	Wastewater	Pahiatua wastewater treatment plant upgrade	514	121	Council funding
	Wastewater	Pahiatua wastewater wetland design	698	215	Council funding
	Wastewater	District wastewater network renewals	1,355	1,292	Council funding
	Wastewater	Eketāhuna wastewater wetland	-	343	Council funding

Summary of capital projects

Group of Activity	Long Term Plan Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Community & Economic Development	-	42	-	42	29
Environmental Management	382	-	-	382	70
Stormwater Drainage	585	-	-	585	294
Wastewater	4,112	1,012	-	5,125	3,447
Water Supplies	9,632	994	-	10,626	3,126
Community Facilities & Services	5,141	538	-	5,678	881
Regulatory Compliance	-	-	-	-	296
Transportation	31,702	-	-	31,702	32,772
Governance & Community Engagement	-	-	-	-	-
District	2,600	172	-	2,772	1,140
Grand Total	**54,155**	**2,758**	**-**	**56,912**	**42,055**

Type	Long Term Plan Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth	1,457	25	-	1,482	761
Level of Service	8,564	1,579	-	10,144	3,409
Renewals	44,134	1,153	-	45,287	37,885
Grand Total	**54,155**	**2,758**	**-**	**56,912**	**42,055**

Te Inenga Mahi, Ratonga hoki

ACTIVITIES AND SERVICE PERFORMANCE

Activities index

xx Thriving District
- xx Economic and Community Development

xx Improving our Environment
- xx Environmental Management
- xx Stormwater
- xx Wastewater
- xx Water

xx Connected Communities
- xx Community Facilities & Services
- xx Regulatory Compliance
- xx Transportation

xx Interactive Council
- xx Governance & Community Engagement

We provide a wide range of services and facilities for people living in Tararua.

These services – called "activities" – help to make the Tararua District a better, safer, healthier, and more enjoyable place to live.

We have nine groups of activities that are linked to each of our focus areas, and 23 activities. This section explains what we achieved in each activity, the overall cost to ratepayers, and our service performance results.

Some measures use information provided by external service providers as part of their contracted responsibilities. Council relies on this information when reporting service performance measures.

For each activity summary provided in this section of this report, you will find the following information:

What has Council achieved in 2024/25?

Summaries of performance within each activity are provided which show wh is being measured including community survey results, response times, deadlines and compliance with regional standards.

Funding Impact Statement

A Funding Impact Statement for each group of activities is shown and presents the actual costs and sources of funding for the 2024/25 financial year. For comparison purposes, the last column contains actual data for 2024/25, the second column is Year 1 of the Long Term Plan 2024/34 and the first column contains information from Year 3 of the Long Term Plan 2021/31.

The Overall Funding Impact Statement presents the actual financial results for 2024/25 financial year, compared with the Long Term Plan for 2023/24 and 2024/25.

Performance Targets

For this section, the results are indicated by:

✓ Target met ✗ Target not met

* In the levels of service statements which follow, denotes a mandatory measure prescribed by the Secretary of Internal Affairs under section 261B of the Local Government Act 2002.

Page 32 to 151 and 160-161 (financial links) constitute Council's Statement of Service Performance in accordance with PBE FRS 48.

Ā mātau ngohe
OUR ACTIVITIES

We provide a wide range of services and facilities for people living in the Tararua District. These services – called “velp to make the district a better, safer, healthier, and more enjoyable place to live. They include things like roading and parking, water supply, civil defence, district promotion, regulatory, parks and reserves, libraries, swimming pools, and customer services. We also explain why group some activities together.

Each Activity is explained, covering:

- **Strategic alignment *Te Whakahāngaitanga Rautaki***
  – to our Focus Areas which give effect to our Outcomes, and to Te Tiriti o Waitangi.
- **What we do *Ā mātau mahi***
  – explaining the service.
- **Why we do it *Te take o a mātau mahi***
  – legislation and community drive.
- **How we do it *Ka pēhea rā a mātau mahi***
  – what the service looks like to you.
- **Strategic considerations *Ngā whaiwhakaarotanga rautaki***
  – any significant assumptions, influences from our operating environment, key issues and risks, etc.
- **Performance measures and targets *Ngā Whakainenga Mahi me ngā Whāinga***
  – so we can monitor how we’re going.

He rohe tōnui
THRIVING DISTRICT

Te Whakahāngaitanga Rautaki
Strategic Alignment

Thriving District guides Council through navigating the ever-changing landscape of population growth and environmental shifts, ensuring our commitment to adaptive, sustainable development stands at the cornerstone of planning.

At the forefront of these efforts are Economic Development and Community Development. Community Development leads impactful community driven initiatives to promote leadership and development, access to external funding, and development of District identity. Economic Development is at the forefront of external partnerships to put Tararua on the face of economic opportunities through district promotion and growth opportunities, such as through the new Te Ahu a Tūranga – Manawatū Tararua Highway. Their collective efforts contribute to the creation of a Thriving District, where residents can enjoy a high quality of life, sustainable practices are embedded in daily life, and the community stands resilient in the face of evolving challenges.

Ensuring we strive towards a Thriving District also honours our commitment to Te Tiriti o Waitangi, and our two iwi partners, Rangitāne o Tamaki Nui-ā-Rua, and Ngāti Kahungunu ki Tāmaki-nui-a-Rua. A flourishing District provides a platform for cultural preservation and enhanced well-being. As we build towards the future, our commitment to inclusivity ensures that the benefits of a Thriving District are shared equitably among all residents, fostering a sense of unity and mutual success.

Ngā ngohe kei tēnei rōpū
Activities in This Group

Economic and Community Development *Te Whakawhanaketanga Ōhanga, Hapori hoki*

Economic Development *Te Whakawhanaketanga Ohaoha*

Community Development *Whanaketanga Hapori*

Te Whakawhanaketanga Ōhanga, Hapori hoki

Economic and Community Development

He Tauākī Pānga Haupū Moni

Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	1,220	997	
Targeted rates	819	634	
Grants and subsidies for operating purposes	-	-	
Fees and charges	5	4	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	21	20	
Total operating funding (A)	**2,065**	**1,655**	**-**
Applications of operating funding			
Payment to staff and suppliers	1,347	863	
Finance costs	44	49	
Internal charges and overheads applied	586	650	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**1,977**	**1,563**	**-**
Surplus/(deficit) of operating funding (A - B)	**88**	**92**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	41	(54)	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**41**	**(54)**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	-	-	
- to improve the level of service (new)	96	-	
- to replace existing assets (renewal)	105	-	
Increase/decrease) in reserves	(72)	38	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**129**	**38**	**-**
Surplus/(deficit) of capital funding (C - D)	**(88)**	**(92)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Te Whakawhanaketanga Ōhanga, Hapori hoki

Economic and Community Development

Whakapaunga Haupū Rawa

Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
Total Capital Expenditure for Growth	**-**	**-**	**-**	**-**	**-**
Level of Service					
Digital Trailer and Hardware	-	-	-	-	29
District Promotion & Development - EV Ducting	-	42	-	42	-
Total Capital Expenditure for Level of Service	**-**	**42**	**-**	**42**	**29**
Renewal					
Total Capital Expenditure for Renewal	**-**	**-**	**-**	**-**	**-**
Total Capital Expenditure for Economic and Community Development	**-**	**42**	**-**	**42**	**29**

Te Whakawhanaketanga Ohaoha Economic Development

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Economic Development				

We aim to create a thriving environment for investment by focusing on building partnerships, supporting key sectors, enhancing local skills, and seizing growth opportunities.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

We uphold our significant relationships with our iwi partners to enhance understanding of decisions for the district and ensure iwi perspectives are incorporated locally and appropriately elevated to regional groups.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Through partnership and facilitating active involvement with iwi at an operational level we support the growth of key sectors ensuring iwi views and aspirations are heard and incorporated.

Ōritetanga

equity between Māori and tangata Tiriti

Through partnership we support mana whenua and the district aspirations for growth opportunities.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Being active participants in our partnership to support our growth and understanding of Māori values and belief systems to enable better inclusion in economic activity.

What we do Ā mātau mahi

We focus on creating an environment of confidence to invest through:

- **Growth and Partnerships:**
  - Strengthening partnerships and leadership at national, regional, and local levels.
  - Supporting the growth of local skills and capability through partnerships and collaboration.
- **District Promotion:**
  - Supporting key sectors that provide the most potential to advance improvements in the district.
  - Facilitating growth that enhances the district opportunities.

Why we do it Te take o a mātau mahi

Economic development assesses our economy's ability to create jobs and wealth essential for fulfilling various needs crucial to social wellbeing, including healthcare, financial stability, and equal opportunities.

How we do it Ka pēhea rā a mātau mahi

We collaborate with other teams in Council, fostering an environment that instils confidence in investment by prioritising initiatives aligned with strategic goals and fostering partnerships that facilitate sustainable growth and prosperity.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Growth and Partnership: Engage with local businesses and regional partnerships to grow the economy.	Development and maintenance of new business partnerships.	1 Maintain 1	Not achieved With the restructure of Economic Development no work has been undertaken towards this workstream.	New measure
District Promotion: Council continues to explore external funding streams.	The number of government funding applications applied for on behalf of Council.	1	Not achieved With the restructure of Economic Development no work has been undertaken towards this workstream.	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
District Promotion: Council promotes the Tararua District to visitors and residents.	There is an increase in visitor numbers as shown annually through retail spend.	Increase from baseline (March 2024 Retail Spend)	Not achieved With the restructure of Economic Development no work has been undertaken towards this workstream.	New measure

Whanaketanga Hapori
Community Development

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Community Development				

We aim to support communities to achieve their desired outcomes by working alongside town and village representative groups, and by providing fundraising support to community groups and projects. Through this, community development contributes to all of Council's Focus Areas.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

The Community-Led Development activity will create greater awareness and understanding of community aspirations and projects; and Community Connection activities will ensure iwi partners have access to participation in community decision-making for the district.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

All community development activities will seek to understand what iwi want to achieve - both individually and as a collective – and to facilitate access to the skills and resources needed to achieve the desired outcomes.

Ōritetanga

equity between Māori and tangata Tiriti

Community Leadership activities will seek to remove barriers to powerful participation by delivering training opportunities and supporting with barriers. Community Connection activities will ensure iwi partners have access to training opportunities.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Community development activities will partner with iwi and Māori to ensure access to participation in community decision-making for the district, and the opportunity to protect whakapono.

What we do Ā mātau mahi

We focus on:

- Community-Led Development: Better connecting our Long Term and Annual Plan decision-making processes to desired community outcomes.
- Community Leadership: Listening to what our community organisations want to achieve and enabling access to the skills and resources required to achieve the desired outcomes.
- Fundraising Support: We provide fundraising support to seek and secure external funding for Council or community-led projects, services, and events. The objectives of this activity are to:
    - develop and maintain relationships with external funders,
    - support communities and community organisations to identify external funding opportunities,
    - host an annual "Funders Forum" event to connect groups, projects and events seeking funds with charitable trusts and fund administrators, and
- Community Connection: Facilitating connections when there is alignment of desired outcomes. We are well-connected to community projects, events, and aspirations so that opportunities for connection can be identified

Why we do it Te take o a mātau mahi

Community development was introduced as a new and growing service in the 2021-31 Long Term Plan, after the reintroduction of the Local Government (Community Wellbeing) Amendment Act in 2019. Re-introducing the promotion of social, economic, environmental, and cultural well-being of communities endorsed a focus on community development for councils. We seek to better understand the needs and wants of our communities, and to connect these aspirations to Council decision-making and planning processes (particularly the Annual Plan and Long-Term Plan).

How we do it Ka pēhea rā a mātau mahi

Community-Led Development (CLD):

Our key outcome is for all local communities in the Tararua District to develop a Community-Led Development Plan, or "Community Plan", that details the community's key aspirations, and the desired projects that will deliver outcomes for these aspirations. CLD is widely a supported practice, particularly among philanthropic (charitable) trusts and agencies. It demonstrates community collaboration and can assist in attracting funding for the various projects developed as part of the plan.

Fundraising Support:

Our research has identified a strong need for support with fundraising. We now:

- provide tools for groups and individuals to view available funds.
- connect groups and individuals to funders.

This also applies to seeking external funding for Council projects and programmes to offset costs that would otherwise need to be met by ratepayers.

Community Connection:

We identify areas where community cohesion and collaboration can be improved to enhance well-being and to build local resilience. This includes facilitating connections with social and welfare groups, leading the welfare function of an emergency response, and supporting community wellbeing initiatives.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Facilitate active community-led development	Number of communities active in community-led development activities (participation)	3	Achieved 4 With the restructure of Community Development no work has been undertaken towards this workstream	Achieved 4
Council actively seeks external funding for projects and activities	Percentage of external funding applications submitted by Council that were successful	50%	Not achieved With the restructure of Community Development no work has been undertaken towards this workstream	New measure
Community projects are supported in gaining external funding	Percentage of funding applications made by community organisations and supported by Council that were successful	50%	Not achieved With the restructure of Community Development no work has been undertaken towards this workstream	New measure
Increase community access to funding opportunities	Number of philanthropic trusts and fund administrators that attended the annual Funders Forum event	10	Achieved 15	New measure
Increase community access to funding opportunities	Number of appointments generated between community and fund providers through the Funders Forum event	30	Not achieved 27 No further appointments expected	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Community are satisfied with activities of the community development service	Percentage of surveyed community organisations satisfied or better than satisfied with Council fundraising support or CLD activities	70%	Achieved 100%	New measure
Develop community leadership and collaborative skills	Number of community workshops or training events council has supported or coordinated	4	Not achieved No events were held due to the change in scope of the Economic & Community Development funding	New measure

Te wahakapaipai i te taiao

IMPROVING OUR ENVIRONMENT

Te Whakahāngaitanga Rautaki

Strategic Alignment

In this ten-year plan, Tararua District Council underscores the imperative of Improving our Environment, recognising the profound impact it has on the District's well-being. Climate change poses significant challenges, impacting farming, agricultural opportunities, biodiversity, and the overall health of our ecosystem. We have felt deeply the impact of climate change through Cyclone Gabrielle and we continue to build back stronger from these challenges.

Improving our Environment requires targeted effort across Council and the community to think critically on Tararua-specific solutions to environmental issues, to ensure the environment is considered in developing infrastructure, services, and future town planning, and to enable initiatives that can improve our responses to climate change. Our 3 Waters infrastructure, Waste Management, and District Planning all contribute to this Focus Area through developing innovative solutions and reducing harm to our natural environment. Simultaneously, Emergency Management works to ensure our community is ready and able to face the impacts of climate change, fostering a collective spirit that can weather environmental challenges.

These initiatives hold particular importance for Māori, as they embody core values such as Kaitiakitanga (guardianship) and Whanaungatanga (relationships). Recognizing the intrinsic connection between the environment and cultural identity, our plan seeks to uphold Te Tiriti o Waitangi principles of partnership. We will work hand-in-hand with our iwi partners and Māori communities, honouring their values, and our natural resources. Together, Māori and the wider community will work as guardians, respecting cultural heritage, nurturing relationships, and building a resilient future that acknowledges and embraces the unique values Māori bring to environmental stewardship.

Ngā ngohe kei tēnei rōpū

Activities in This Group

Environmental Management *Manaakitanga Taiao*

District Planning *Te Whakamahere Ā-Rohe*

Emergency Management *Te Whakahaeretanga Ohotata*

Waste Management *Te Whakahaeretanga Para*

Stormwater *Te Wai Ua*

Wastewater *Te Wai Kino*

Water *Te Wai*

Manaakitanga Taiao

Environmental Management

He Tauākī Pānga Haupū Moni

Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	1,886	1,883	
Targeted rates	1,404	1,760	
Grants and subsidies for operating purposes	478	220	
Fees and charges	2,357	1,902	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	22	15	
Total operating funding (A)	**6,147**	**5,780**	**-**
Applications of operating funding			
Payment to staff and suppliers	5,542	4,580	
Finance costs	92	124	
Internal charges and overheads applied	922	946	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**6,556**	**5,651**	**-**
Surplus/(deficit) of operating funding (A - B)	**(408)**	**129**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	446	228	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**446**	**228**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	-	329	
- to improve the level of service (new)	-	26	
- to replace existing assets (renewal)	87	28	
Increase/decrease) in reserves	(50)	(25)	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**38**	**358**	**-**
Surplus/(deficit) of capital funding (C - D)	**408**	**(129)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Manaakitanga Taiao

Environmental Management

Whakapaunga Haupū Rawa

Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
District Recycling Bays	308	-	-	308	7
Pahiatua Weighbridge	21		-	21	-
Total Capital Expenditure for Growth	**329**	**-**	**-**	**329**	**7**
Level of Service					
Dannevirke Transfer Stations	-	-	-	-	24
District Emergency Management Resilience	-	-	-	-	31
District Feasibility on Recovery and Organic Processing	26	-	-	26	-
District Waste Disposal Management	-	-	-	-	50
Total Capital Expenditure for Level of Service	**26**	**-**	**-**	**26**	**50**
Renewal					
District Recycling Centres - Minor Capital	11	-	-	11	-
Resident Recycling Wheelie Bins - Renewal	16	-	-	16	14
Total Capital Expenditure for Renewal	**28**	**-**	**-**	**28**	**14**
Total Capital Expenditure for Environmental Management	**382**	**-**	**-**	**382**	**70**

Te Whakamahere Ā-Rohe District Planning

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
District Planning				

We take care of our environment and support all parties with interests in a development.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Seek opportunities to enhance knowledge and understanding of service legislative requirements and ensure iwi perspectives are appropriately elevated.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build relationship with iwi, encouraging open communication before and during consent process.

Ōritetanga

equity between Māori and tangata Tiriti

Create an environment that supports active involvement with iwi and Māori, increasing understanding of the compliance process.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Provide training to develop team understanding and cultural recognition of value and belief systems of Māori.

The Planning Team has a positive working relationship with both local iwi partners.

What we do Ā mātau mahi

We process resource consents in accordance with the Resource Management Act 1991 (RMA) and the District Plan. Consents are granted to use, develop, and protect natural and physical resources of the district to ensure environmental standards are met.

Why we do it Te take o a mātau mahi

To protect and enhance the quality of the district's natural and physical environment to ensure it is managed sustainably and any environmental impacts of development are minimised.

To provide regulatory certainty for economic development and community wellbeing.

To action Resource Management Act responsibilities for Council and the community.

To incorporate risks mitigations relating to climate change and natural hazards into development.

To coordinate with infrastructure providers (including Council) to ensure growth is done is a sustainable way.

How we do it Ka pēhea rā a mātau mahi

- Providing information and advice to applicants, developers, and other interested members of the community on the resource consent process and the District Plan rules.
- Managing the District Plan and Growth Strategy and reviewing and preparing changes to the District Plan.
- Working with local iwi, Horizons Regional Council, and other stakeholders to meet shared strategic outcomes.
- Reviewing and updating spatial plans, including urban design principles.
- Processing resource consent applications for land use and subdivision including wind farms, solar farms and carbon forestry and their impacts on infrastructure and the environment.
- Imposing conditions on resource consents to mitigate adverse effects on the environment of the proposed activity.
- Managing the appeal and mediation process on matters before the Environment Court.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
To promote, support and facilitate safe communities	The percentage of non-notified resource consent applications processed within statutory timeframes (20 working days)	95%	Achieved 100%	Achieved 4
To provide a friendly, efficient and timely service	Applications for subdivision or land use consents are processed within 20 working says	95%	Achieved 100%	New measure

Te Whakahaeretanga Ohotata Emergency Management

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Emergency Management				

We collaborate and connect with our communities so we can lead and co-ordinate on emergency responses and recoveries. We help our communities deal with and move forward from adverse events which is possible through working actively together with iwi, community organisations and the wider community.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partnering with iwi to enhance understanding of governance decisions for the region and ensuring their perspectives are appropriately elevated to the regional group.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Facilitating active involvement with iwi at the operational level through the inclusion in the Emergency Management Group meetings. Ensuring iwi contribution is heard and upheld.

Ōritetanga

equity between Māori and tangata Tiriti

Enhancing mana whenua capability to deliver emergency management services by supporting them to improve marae resilience and providing opportunities for training and skill development.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Being active participants in our partnership to ensure positive relationships and communications. Ensuring inclusion of iwi in response activities to enable voice and participation in decisions that relate to Te Ritenga.

What we do Ā mātau mahi

We provide facilities and staff to establish and run an emergency operations centre that will lead and coordinate the response to a significant emergency or disaster, and a radio network for communication with communities if traditional methods are unavailable.

We promote whānau, business, and community preparedness by supporting communities to develop their own response and recovery plans, and through public awareness and education initiatives.

We link into regional and national emergency management frameworks, such as providing local input into the regional hazardscape, and assisting other communities' emergency responses as required.

Why we do it Te take o a mātau mahi

The Civil Defence Emergency Management Act 2002 requires Council to plan and provide for emergency management within its district, to strengthen Tararua's disaster resilience so our communities are better able to prepare for, respond to, and recover from, significant emergencies and disasters, and ensure any response and recovery services to an event are co-ordinated across the district.

How we do it Ka pēhea rā a mātau mahi

We are a member of the Manawatū-Whanganui Civil Defence Emergency Management (CDEM) Group and participate in planning and providing for emergency management across the region. We administer the Tararua Emergency Committee which is made up of agencies and community organisations with an interest in emergency management.

We are also a member of the Manawatū-Whanganui Regional Joint Committee which provides governance and strategic direction to the CDEM Group. The Joint Committee includes a representative from each local authority in the region. Our Mayor is the representative for Tararua District.

We are also a member of Manawatū-Whanganui Regional Coordinating Executive Group (CEG) which is responsible to the CDEM Group for providing advice to the Joint Committee and any subgroups or subcommittees, implementing the decisions of the Group, and overseeing the development, implementation, maintenance, monitoring and evaluation of the Group Plan and Business Plan. Our Chief Executive is the representative for Tararua District.

We provide fully trained staff during an event to ensure appropriate resources are available to manage and coordinate a relevant response to Civil Defence events and we facilitiate recovery after Civil Defence events.

We provide a linked communications network across the district to enable a coordinated response to an event by Council's Incident Management Team.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Support communities to develop response and recovery plans for the current eight-community civil defence groups	Percentage of community response plans up to date.	80%	Achieved 84%	New measure
A minimum of one Council officer in attendance at Regional Coordinating Executive Group and Regional Emergency Management Officers meetings	Percentage of Regional Coordinating Executive Group and Regional Emergency Management Officer Meetings with at least one Council officer in attendance.	100%	Achieved 100%	New measure
Residents and households are self-prepared for an emergency event.	Percentage of respondents in community survey that identify they are prepared to be self-sufficient for three days or more.	60%	Achieved 93%	New measure
Ensure an adequate number of trained staff to operate an emergency operations centre and recovery office.	Percentage of management staff are trained, as evidenced in training records, to Integrated Training Framework – Intermediate level.	80%	Achieved 96%	Achieved 93%
Lead local emergency management coordination and planning by administering the Tararua Emergency Management Committees	Percentage of annual stakeholder survey respondents are satisfied with Council's role.	80%	Not Achieved Survey was not taken to May meeting. Will take to next meeting in August	Achieved 100%

Te Whakahaeretanga Para
Waste Management

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Waste Management				

We aim to minimise the impact on the environment by working with communities to minimise waste to landfill and maximise recycling and separate green waste processing.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Include iwi in governance decisions on levels of service and future investments. Ensure their perspectives are appropriately elevated through Council. Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Partner with iwi to understand and explore iwi visions and aspirations for waste management facilities across the district. Support and engage with iwi on local organic processing facilities and diversion of waste for reuse.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Recognise te ao Māori as a key part of waste management planning, strengthening our relationships, Māori cultural identity and respect for Māori values.

What we do Ā mātau mahi

We own, manage and operate a small network of solid waste assets that is appropriate for a rural district with several small urban areas and townships. Most of this value is in the Dannevirke and Pahiatua transfer stations and recycling centres.

We focus on:

- Refuse (residential and commercial), which is delivered to our transfer stations by private waste businesses and directly by residents.
- Recycling, which we collect from urban kerbside or is dropped off by residents at recycling centres (including green waste dropped off at the transfer stations), and some small amounts of recycling collected from central drop-off points in smaller localities.

Why we do it Te take o a mātau mahi

We regard the management of waste as an essential public good and we are required by legislation to ensure that waste can be safely disposed of. The availability of disposal facilities and services such as kerbside recycling collections, transfer stations, and landfills are all essential parts of waste management. We have a statutory duty under the Waste Minimisation Act 2008 to prepare and adopt a Waste Management and Minimisation Plan every six years or earlier.

Our role in waste management is:

- to identify, educate and promote methods for reducing waste and improving resource efficiency.
- to facilitate local solutions to local waste management issues.
- to ensure that waste management practices do not adversely affect human health, animal and plant health, amenity values and cultural values.

How we do it Ka pēhea rā a mātau mahi

Our recycling operations include glass and mixed (cardboard, paper, tins and types 1, 2 and 5 plastics) collected fortnightly at urban kerbsides in the four main towns by contractors. We have a major recycling and green waste collection centre in Dannevirke, which is also a transfer station with a weighbridge.

We expanded our recycling services in 2021/22, with urban kerbside co-mingle wheelie bin and glass collection services. Plastics, paper, cardboard and tins are transported to Masterton for sorting, and then to various destinations around New Zealand and overseas for processing, while glass is transported to Auckland for recycling into new bottles and jars. Metal collected for recycling is handled by contractors.

We have transfer stations in Dannevirke and Pahiatua, Woodville, and Eketāhuna with an attended kiosk/office. We have one small open landfill, in Pongaroa, which will be closed by 2030 at the latest as the resource consent will expire. All landfill sites are subject to resource consent conditions and ongoing monitoring. This includes leachate pond operations. Waste for disposal is consolidated before being transported by contractors to Waipukurau from Dannevirke and Pahiatua.

Green waste is stockpiled at Pahiatua and Dannevirke. Every few months (as required) a contractor shreds the material and transports it to Manawatū or Kapiti Coast to be processed and used as compost.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Refuse and recycling services meet user needs.	Percentage of residents rating recycling as "fairly satisfactory" or "very satisfactory" in the community survey.	85%	Not achieved 74% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 68%
	Percentage of residents rating landfills/ transfer station management as "fairly satisfactory" or "very satisfactory" in the community survey.	75%	Not achieved 64% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 60%
Reduce waste to landfill	Kilograms of waste per resident sent to landfills by the Council per annum	< 250kg	Achieved 141kg	Achieved 179kg
	Tonnage of recycled materials processed by Council	>1,200 tonnes	Achieved 1,237kg	Achieved 1,301 tonnes

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council's open and closed landfills are well managed	% of landfills where all Horizons resource consent conditions are met	100%	Achieved 100%	Achieved 100%

Te Wai Ua
Stormwater
He Tauākī Pānga Haupū Moni
Funding Impact Statement

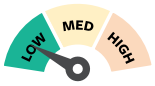
	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	-	-	
Targeted rates	677	927	
Grants and subsidies for operating purposes	-	-	
Fees and charges	2	2	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	18	1	
Total operating funding (A)	**697**	**930**	**-**
Applications of operating funding			
Payment to staff and suppliers	221	305	
Finance costs	66	81	
Internal charges and overheads applied	226	234	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**513**	**619**	**-**
Surplus/(deficit) of operating funding (A - B)	**184**	**310**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	649	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	247	176	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**896**	**176**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	784	257	
- to improve the level of service (new)	190	-	
- to replace existing assets (renewal)	67	328	
Increase/decrease) in reserves	40	(99)	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**1,080**	**486**	**-**
Surplus/(deficit) of capital funding (C - D)	**(184)**	**(310)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Te Wai Ua
Stormwater
Whakapaunga Haupū Rawa
Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
District Stormwater Network Development	257	-	-	257	297
Total Capital Expenditure for Growth	**257**	**-**	**-**	**257**	**297**
Level of Service					
Total Capital Expenditure for Level of Service	**-**	**-**	**-**	**-**	**-**
Renewal					
District Stormwater Reticulation Renewals	328	-	-	328	(3)
Total Capital Expenditure for Renewal	**328**	**-**	**-**	**328**	**(3)**
Total Capital Expenditure for Stormwater Drainage	**585**	**-**	**-**	**585**	**294**

Te Wai Ua Stormwater

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Stormwater				

Quality community infrastructure is provided to meet the needs of future generations and support our long-term prosperity.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Establish regular water liaison meetings with Iwi.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Actively seek Iwi input into water related decision making.

Ōritetanga

equity between Māori and tangata Tiriti

Identify forums to engage with Iwi on water matters.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Seek to better understand Māori customs and practices as they relate to water.

What we do Ā mātau mahi

We manage and maintain an urban network of pipes and open channel drains to safely direct stormwater to inland streams and to the ocean. Stormwater reticulation infrastructure is provided in the urban townships of Dannevirke, Pahiatua, Woodville and Eketāhuna.

Our stormwater network includes:

- 28 kilometres of stormwater pipelines
- 26 kilometres of open channel drains and streams
- 1,160 maintenance chambers and sumps

Why we do it Te take o a mātau mahi

Effective management of stormwater is critical to collect and dispose of excess stormwater in order to protect built assets and provide safe urban environments. The Local Government Act 2002 and other legislation mandates local authorities' actions regarding stormwater management.

How we do it Ka pēhea rā a mātau mahi

Stormwater assets have scheduled inspections, monitoring and servicing, and prioritised repairs or other actions taken, for the reticulation network as defined in the Tararua Alliance Operations and Maintenance contract.

We have 28,390 metres of stormwater pipes and the following have been identified as critical assets:

- Dannevirke culvert – this is a large diameter brick culvert that runs under buildings and the State Highway and through private property and there are limited entry points.
- Pahiatua, Town Creek culverts – in various places along the channel's route it runs under buildings and through private properties and there are limited entry points to maintain.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	12 Month Results	2023/24 Results
An effective stormwater system that protects people and properties from flooding	The number of flooding events where an overflow of stormwater had entered a habitable floor*	< 20	Achieved 2	Achieved Nil
An effective stormwater system that protects people and properties from flooding	For each flooding event, the number of habitable floors affected, expressed per 1,000 properties connected to the stormwater system*	< 5	Achieved 0.39	Achieved Nil

Level of service	Performance measure	Target	12 Month Results	2023/24 Results
A reliable stormwater network	Percentage of residents rating stormwater management as "fairly satisfactory" or "very satisfactory" in the community survey.	70%	Not achieved 60% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 60%
	Number of complaints received by Council about the performance of its stormwater system, expressed per 1,000 properties connected to the stormwater system*	< 9	Not achieved 11.01 Flooding event in August saw 35 CRM's being received to stormwater complaints. A total of 56 CRM's have been received.	Not achieved 10.66
Council ensures quality and efficiency of the stormwater network	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Abatement Notices*	0	Achieved Nil	Achieved Nil
	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Infringement notices*	0	Achieved Nil	Achieved Nil
Council ensures quality and efficiency of the stormwater network	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Enforcement orders*	0	Achieved Nil	Achieved Nil

Level of service	Performance measure	Target	12 Month Results	2023/24 Results
Council ensures quality and efficiency of the stormwater network	Number of enforcement actions against Council for not meeting resource consent conditions for discharge from the stormwater system relating to: Convictions*	0	Achieved Nil	Achieved Nil
	Median time (hours) to attend a flooding event, measured from the time that Council receives a notification that service personnel reach the site*	2 hours	Achieved 1 hour 52 minutes	Achieved 0 minutes

Te Wai Kino
Wastewater
He Tauākī Pānga Haupū Moni
Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	228	288	
Targeted rates	4,331	4,983	
Grants and subsidies for operating purposes	-	387	
Fees and charges	224	204	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	2	2	
Total operating funding (A)	**4,785**	**5,864**	**-**
Applications of operating funding			
Payment to staff and suppliers	2,244	2,739	
Finance costs	541	691	
Internal charges and overheads applied	535	553	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**3,320**	**3,983**	**-**
Surplus/(deficit) of operating funding (A - B)	**1,465**	**1,881**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	208	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt 1	6,314	1,097	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**6,522**	**1,097**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	1,012	281	
- to improve the level of service (new)	6,080	1,527	
- to replace existing assets (renewal)	2,202	2,305	
Increase/decrease) in reserves	(1,306)	(1,134)	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**7,988**	**2,978**	**-**
Surplus/(deficit) of capital funding (C - D)	**(1,465)**	**(1,881)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

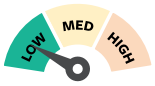
Te Wai Kino
Wastewater
Whakapaunga Haupū Rawa
Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
District Wastewater Network Development (Extension)	281			281	156
Total Capital Expenditure for Growth	**281**	**-**	**-**	**281**	**156**
Level of Service					
Dannevirke Wastewater PIC Assessment	-	-	-	-	20
Dannevirke Wastewater Treatment Plant Upgrade	-	-	-	-	7
District Wastewater Generators & Emergency	59	-	-	59	-
District Wastewater IOT Devices Smart City Systems	-	-	-	-	21
District Wastewater Security Systems	86	-	-	86	1
District Wastewater STP Shower & Toilet	-	15	-	15	4
Eketāhuna Wastewater Treatment Plant Upgrade	-	250	-	250	211
Eketāhuna Wastewater Wetland	-	337	-	337	343
Pahiatua Wastewater Hillcrest School Development	-	-	-	-	2
Pahiatua Wastewater Treatment Plant Upgrade	514	75	-	589	121
Pahiatua Wastewater Wetland Design	46	-	-	46	55
Pahiatua Wastewater Wetland Development	580	-	-	580	159
Pahiatua Wastewater Wetland Pipeline	72	-	-	72	-
Pongaroa Wastewater Wetland Consent	57	-	-	57	-
Pongaroa Wastewater Wetland Investigation	28	-	-	28	3
Woodville Wastewater Wetland Design	85	-	-	85	-
Total Capital Expenditure for Level of Service	**1,527**	**677**	**-**	**2,204**	**947**

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Renewal					
District Wastewater Infiltration and Inflow Strategy Implementation	257	335	-	592	296
District Wastewater Manhole Replacements	48	-	-	48	50
District Wastewater Network Renewals	1,355	-	-	1,355	1,292
District Wastewater Network Unplanned Renewals	28	-	-	28	-
District Wastewater Ponds Perimeter Safety Fencing	77	-	-	77	4
District Wastewater Pump Station Renewals	57	-	-	57	51
District Wastewater SCADA	216	-	-	216	80
District Wastewater Treatment Unplanned Renewals	51	-	-	51	208
Norsewood Wastewater Discharge Consent Renewal	77	-	-	77	-
Pongaroa Waste Water Discharge Consent Renewal	77	-	-	77	-
Woodville Wastewater Headworks Refurbishment	-	-	-	-	316
Woodville Wastewater Pond 2 Liner Renewal	62	-	-	62	46
Total Capital Expenditure for Renewal	**2,305**	**335**	**-**	**2,640**	**2,344**
Total Capital Expenditure for Wastewater	**4,112**	**1,012**	**-**	**5,125**	**3,447**

Te Wai Kino Wastewater

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Wastewater				

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Establish regular water liaison meetings with Iwi.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Actively seek Iwi input into water related decision making.

Ōritetanga

equity between Māori and tangata Tiriti

Identify forums to engage with Iwi on water matters.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Seek to better understand Māori customs and practices as they relate to water.

What we do Ā mātau mahi

Wastewater reticulation systems are provided in the urban areas of Dannevirke, Pahiatua, Woodville, Eketāhuna, Norsewood, Pongaroa and Ormondville. Rural houses manage their own effluent. Primary treatment is done onsite by industries to comply with trade waste discharge limits set by Council before discharging to the public wastewater system, where it is treated and discharged to land and/or water, ultimately discharging to the ocean.

Our wastewater network includes:

- 7 treatment plants
- 21 sewer pump stations
- 95 kilometres of wastewater pipeline
- 1,100 maintenance chambers

Why we do it Te take o a mātau mahi

Effective management of wastewater is critical to supporting human and environmental health, and to support industrial and economic needs. The Local Government Act 2002 and other legislation mandates local authorities' actions regarding wastewater management.

How we do it Ka pēhea rā a mātau mahi

Wastewater treatment plants have scheduled inspections, monitoring and servicing, and prioritised repairs or other actions taken, for the reticulation network as defined in the Tararua Alliance Operations and Maintenance contract.

Many of the treatment plants are reaching end of lifecycle with new consents due for renewal or recently granted with additional conditions, placing the plants at risk of not being able to treat wastewater to the standards required. This is mainly due to the age of the plants and treatment processes not keeping pace with modern requirements.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
A reliable wastewater service	The number of dry weather sewerage overflows from the wastewater system per 1,000 connections*	< 5	Achieved 2.04	Achieved 2.05
	Percentage of residents rating wastewater management as "fairly satisfactory" or "very satisfactory" in the community survey.	80%	Not achieved 76% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 77%
Risks to public health and our natural environment are minimised	Number of schemes with consents which are current	5	Achieved 5 The remaining two waste water schemes are operating under existing use (x124) which we are in the process of renewing.	New measure
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Abatement Notices*	0	Achieved Nil	Not achieved 2
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Infringement notices*	0	Achieved Nil	Not achieved 2
	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Enforcement orders*	0	Achieved Nil	Achieved Nil

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Risks to public health and our natural environment are minimised	Number of enforcement actions against Council for not meeting resource consent conditions for sewage schemes relating to: Convictions*	0	Achieved Nil	Achieved Nil
Council responds quickly when things go wrong	Median time to attend a sewage fault, measured from the time Council receives notification to the time that service personnel reach the site*	1 hour	Achieved 40 minutes	Achieved 36 minutes
	Median time to resolve a sewage fault, measured from the time Council receives notification to the time that service personnel confirm resolution of the fault*	5 hours	Achieved 1 hour 41 minutes	Achieved 1 hour 26 minutes
	Number of complaint received about wastewater per 1,000 connections for: Sewerage odour*	< 4	Achieved Nil	Achieved 0.20
	Number of complaint received about wastewater per 1,000 connections for: Sewerage system faults*	< 5	Achieved 4.48	Achieved 3.48
	Number of complaint received about wastewater per 1,000 connections for: Sewerage system blockages*	< 7	Achieved 2.65	Achieved 3.48
	Number of complaint received about wastewater per 1,000 connections for: Councils response to the above issues*	< 3	Achieved 0.61	Achieved 0.20
	Number of complaint received about wastewater per 1,000 connections for: Total Number of recorded complaints*	< 19	Achieved 7.73	Achieved 7.58

**Indicates this is a Department of Internal Affairs local government non-financial performance measure.*

Te Wai
Water Supply
He Tauākī Pānga Haupū Moni
Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	-	-	
Targeted rates	4,510	5,330	
Grants and subsidies for operating purposes	-	294	
Fees and charges	4	4	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	232	-	
Total operating funding (A)	**4,746**	**5,629**	**-**
Applications of operating funding			
Payment to staff and suppliers	2,354	2,832	
Finance costs	694	775	
Internal charges and overheads applied	596	621	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**3,644**	**4,227**	**-**
Surplus/(deficit) of operating funding (A - B)	**1,102**	**1,401**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	46	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	76	5,903	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**122**	**5,903**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	739	457	
- to improve the level of service (new)	249	1,227	
- to replace existing assets (renewal)	1,516	7,948	
Increase/decrease) in reserves	(1,280)	(2,327)	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**1,224**	**7,305**	**-**
Surplus/(deficit) of capital funding (C - D)	**(1,102)**	**(1,401)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Te Wai
Water Supply
Whakapaunga Haupū Rawa
Capital Expenditure

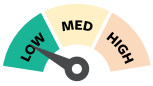
	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
Dannevirke Water Network Development (Extension)	108	-	-	108	28
District Reticulation Network Development (Extension)		25		25	241
Eketāhuna Water Network Development (Extension)	121	-	-	121	2
Pahiatua Water Network Development (Extension)	135	-	-	135	-
Woodville Water Network Development (Extension)	94	-	-	94	2
Total Capital Expenditure for Growth	**457**	**25**	**-**	**482**	**273**
Level of Service					
Dannevirke Water Alternate Water Source Resource Consent	-	37	-	37	3
Dannevirke Water Alternate Water Source Infrastructure	-	448	-	448	-
Dannevirke Water Backwash Resource Consent	51		-	51	38
Dannevirke Water Flouridation Plant (MOH Funded)	-	-	-	-	-
Dannevirke Water Groundwater Investigation	-	31	-	31	43
Dannevirke Water Impound Supply Detailed Design	-	-	-	-	10
Dannevirke Water Impound Supply Pre-treatment Plant	-	-	-	-	1
Dannevirke Water Impound Supply Security of Supply	-	-	-	-	(24)
Dannevirke Water Impound Supply Treated Water Storage	-	-	-	-	29
District Water Backflow Strategy and Devices	154	-	-	154	16
District Water Generators and Emergency	298	-	-	298	59
District Water HAZNO Compliance	5	-	-	5	2
District Water IOT Devices Smart City Systems	-	-	-	-	1

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
District Water Network Leakage Strategy	154	-	-	154	81
District Water Network Pressure Mangement	21	-	-	21	-
District Water Network Universal Metering	21	-	-	21	22
District Water Service Reservoirs Bulk Meters	51	-	-	51	-
District Water Security Systems	86	-	-	86	1
District Water Telemetary	-	181	-	181	21
Eketāhuna Water Backwash Resource Consent	51	-	-	51	52
Eketāhuna Water New Bore Resource Consent	41	-	-	41	75
Norsewood Water Backwash Resource Consent	51	-	-	51	-
Norsewood Water Network Upgrades	10	-	-	10	-
Norsewood Water Treatment Plant Upgrades		117		117	138
Pahiatua Water Backwash Resource Consent	51	-	-	51	24
Pongoroa 3 Day Treated Storage Feasibility	26	-	-	26	-
Woodville Water Alternate Source Resource Consent	103	-	-	103	-
Woodville Water Backwash Resource Consent	51	-	-	51	-
Woodville Water Impound Supply PIC Assessment	-	-	-	-	20
Total Capital Expenditure for Level of Service	**1,227**	**814**	**-**	**2,041**	**610**
Renewal					
Akitio Water Concrete Tank Renewal	41	-	-	41	2
Dannevirke Water Impounded Supply	5,037	-	-	5,037	204
Dannevirke Water Rural Main Line Plant to Reservoir 2	-	115	-	115	-
District Water Health and Safety Renewals	16	-	-	16	17
District Water Network Mains Renewals	1,555	-	-	1,555	1,495
District Water Network Unplanned Renewals	28	40	-	68	47
District Water Plant Renewals	221	-	-	221	1
District Water SCADA	216	-	-	216	126

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
District Water Treatment Unplanned Renewals	57	-	-	57	29
Eketāhuna Water Consent	-	-	-	-	4
Eketāhuna Water Reservoirs Renewals	41	-	-	41	86
Pahiatua Water Membrane Renewals	339	-	-	339	42
Pahiatua Water Source Resource Consent	41	-	-	41	22
Pahiatua Water Treatment Plant Rising Main Renewal	51	-	-	51	2
Pahiatua Water Weir and Infiltration Gallery Investigation	140	-	-	140	-
Pongaroa Water Town Renewals	-	-	-	-	18
Woodville Water Reservoirs Renewal	123	-	-	123	88
Woodville Water Source Consent	41	-	-	41	60
Total Capital Expenditure for Renewal	**7,948**	**155**	**-**	**8,102**	**2,243**
Total Capital Expenditure for Water Supplies	**9,632**	**994**	**-**	**10,626**	**3,126**

Te Wai Water Supply

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Water				

Quality community infrastructure is provided to meet the needs of future generations and support our long-term prosperity.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Establish regular water liaison meetings with Iwi.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Actively seek Iwi input into water related decision making.

Ōritetanga

equity between Māori and tangata Tiriti

Identify forums to engage with Iwi on water matters.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Seek to better understand Māori customs and practices as they relate to water.

What we do Ā mātau mahi

We manage water supply schemes to the towns of Dannevirke, Pahiatua, Woodville, Eketāhuna, Norsewood, Ākitio and Pongaroa. Treatment varies between schemes, from chlorine, microfiltration, ultraviolet, and combinations of these.

Over 5,000 residential properties are served via:

- 8 water intakes including 2 bores.
- 7 water treatment plants
- 1 pump stations, 14 reservoirs.
- 267 kilometres of water supply pipelines
- 47 kilometres of laterals

Why we do it Te take o a mātau mahi

Effective management of water is critical to supporting human, animal, and plant life, and to supply industrial and economic needs. The Local Government Act 2002 and other legislation mandates local authorities' actions regarding water supply.

How we do it Ka pēhea rā a mātau mahi

Water treatment plants have scheduled inspections, monitoring and servicing, and prioritised repairs or other actions taken, for the reticulation network as defined in the Tararua Alliance Operations and Maintenance contract.

Treatment plants have received significant investment over the last four years to meet Drinking Water Standards, increased focus on maintenance schedules is improving asset resilience. Dannevirke impound dam, being a critical asset, has been assessed at risk, requiring significant investment in 2024 through 2026 to address risk of failure.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council provides a reliable water supply	Percentage of customers rating water management as "fairly satisfactory" or "very satisfactory" in the community survey.	80%	⊗ Not achieved 59% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	⊗ Not achieved 70%

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council provides water at a consistent volume	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water pressure or flow*	< 4	Achieved 3.44	Achieved 2.65
Water looks and tastes good	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water taste*	< 5	Achieved 1.01	Achieved 0.61
	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water clarity*	< 5	Not achieved 7.28 A total of 36 CRM's have been received for the year, 27 in Dannevirke, 4 in Pahiatua, 3 Norsewood and 2 in Woodville	Not achieved 7.35
	Number of complaints over 1,000 connections to Council's networked reticulation system for: Drinking water odour*	< 4	Achieved Nil	Achieved 1.22
Interruptions to supply are minimised	Number of complaints over 1,000 connections to Council's networked reticulation system for: Continuity of supply*	< 5	Not achieved 8.70* A total of 43 CRM's have been received for the year, 25 in Woodville, nine in Dannevirke, three in Eketāhuna, three in Norsewood and three in Pahiatua. In February a planned water shutdown in woodville for renewals effected more properties than notified and anticipated.	Not achieved 11.84
Council is responsive to issues relating to water supply	Number of complaints over 1,000 connections to Council's networked reticulation system for: Council's response to the issues above*	< 2	Achieved 0.61	Achieved 1.02

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council is responsive to issues relating to water supply	Number of complaints over 1,000 connections to Council's networked reticulation system for: Total number of recorded complaints*	< 25	Achieved 24.27 A total of 120 CRM's have been received for the year, 54 in Dannevirke, 38 in Woodville, 10 in Norsewood, 11 in Pahiatua and seven in Eketāhuna. July 2024 dead end mains flushing caused discoloured water. August 2024 a water main repair on Guy & Hargill streets also caused discolouration. September 2024 a block in the wastewater network resulted in the team needing to use a fire hydrant to run water to the setter unit. This resulted in stirring up of the network and cause discoloured water. November 2024 a leak was repaired which also caused discolour to the water. February planned water shutdown for renewals effected more properties than anticipated.	Not achieved 27
Water provided is safe to drink	Number of schemes that comply with bacteria requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.*^	7	Measured at year end	Not achieved 6
	Number of schemes that comply with Protozaoa requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.*^	7	Measured at year end	Not achieved 1

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council is responsive to issues relating to water supplies	Median response time to attend an urgent call out, measured from the time Council receives notification to the time that service personnel reach the site*	1 hour	✓ Achieved 18 minutes	✓ Achieved 8 minutes
	Median time to resolve an urgent callout, measured from the time Council receives notification to the time that service personnel confirm he resolution of the fault*	5 hours	✓ Achieved 50 minutes	✓ Achieved 0 minutes
	Median response time to attend a non-urgent call out, measured from the time Council receives notification to the time that service personnel reach the site*	8 hours	✓ Achieved 2 hours 56 minutes	✓ Achieved 3 hours 7 minutes
	Median time to resolve a non- urgent callout, measured from the time Council receives notification to the time that service personnel confirm the resolution of the fault*	24 hours	✓ Achieved 6 hours 10 minutes	✓ Achieved 6 hours 25 minutes
Wastage of water is minimised	The percentage of real water loss from the Council's networked reticulation schemes based on the minimum night flow (MNF) analysis*	10%	– Measured at year end	✗ Not achieved 63.7%
	Average consumption of drinking water per day per resident connected to a Council scheme*	300 Litres	– Measured at year end	✗ Not achieved 358 Litres

**Indicates this is a Department of Internal Affairs local government non-financial performance measure.*

^ The Non-Financial Performance Measures Rules 2013 required local authorities to report their compliance with the bacterial and protozoal contamination criteria of the New Zealand Drinking Water Standards 2005. These standards have been superseded by the Water Services (Drinking Water Services for New Zealand) Regulations 2022 (the regulations) and DWQAR (Drinking Water Quality Assurance Rules 2022) and therefore the council is reporting against these measures relying upon the relevant incorporation by reference provisions in New Zealand law.

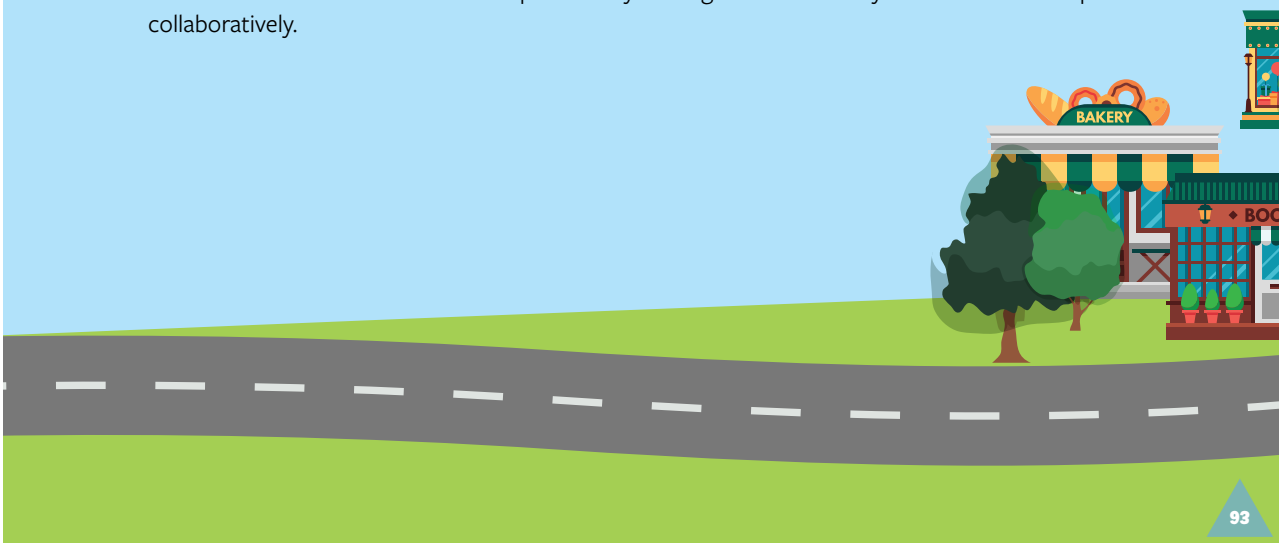
He Hapori Tūhono
CONNECTED COMMUNITIES

Te Whakahāngaitanga Rautaki
Strategic Alignment

In envisioning the trajectory of our district, a further core principle remains the cultivation of Connected Communities. We are dedicated to providing outstanding facilities and services that address the specific needs of our residents, maintaining and enhancing the well-being and vitality of our district in the coming decade. Our vision emphasizes the necessity for communities to feel secure and interconnected at both local and district-wide levels. This involves investing in functional facilities and services that adapt to evolving needs, improving infrastructure, and ensuring recreational and cultural needs are met.

Numerous key departments across council contribute to Connected Communities, including Libraries, Parks and Reserves, and Roading, to name a few. Each area is aligned in their mission to provide essential facilities and services to Tararua, both now and in the coming years. Our commitment seeks to ensure towns are accessible through provide robust infrastructure connecting our communities both physically and digitally. The ability to connect with the community is fostered further through services that support safe participation in society, such as through Animal Control, and Health and Safety compliance. This interconnectedness is crucial to facilitate local and district-wide participation, safeguarding that no community is left behind.

To achieve Connected Communities, we will seek to also provide facilities and services tailored to meet the distinct needs of Māori communities. Facilities should be designed not just with functionality in mind, but with a deep respect for cultural values and traditions. We will aim to create spaces that resonate with the identity of all residents, including our Māori communities, fostering a sense of belonging and pride. We will seek to work in Partnership, honouring both Te Tiriti o Waitangi and Councils commitment to the iwi partners by making sure community services are developed collaboratively.



Ngā ngohe kei tēnei rōpū

Activities in This Group

Community Facilities & Services *Ngā Whare me ngā Ratonga Hapori*

Animal Control *Ngā Here Kararehe*

Cemeteries *Ngā Urupā*

Community Buildings *Ngā Whare Hapori*

Libraries *Ngā Whare Pukapuka*

Parks and Reserves *Ngā Papa Tākaro me ngā Papa Rāhui*

Pensioner Housing *Ngā Whare Kaumātua*

Public Conveniences *Ngā Ratonga Tūmatanui*

Swimming Pools *Ngā Puna Kaukau*

Regulatory Compliance *Ngā Here a te Ture*

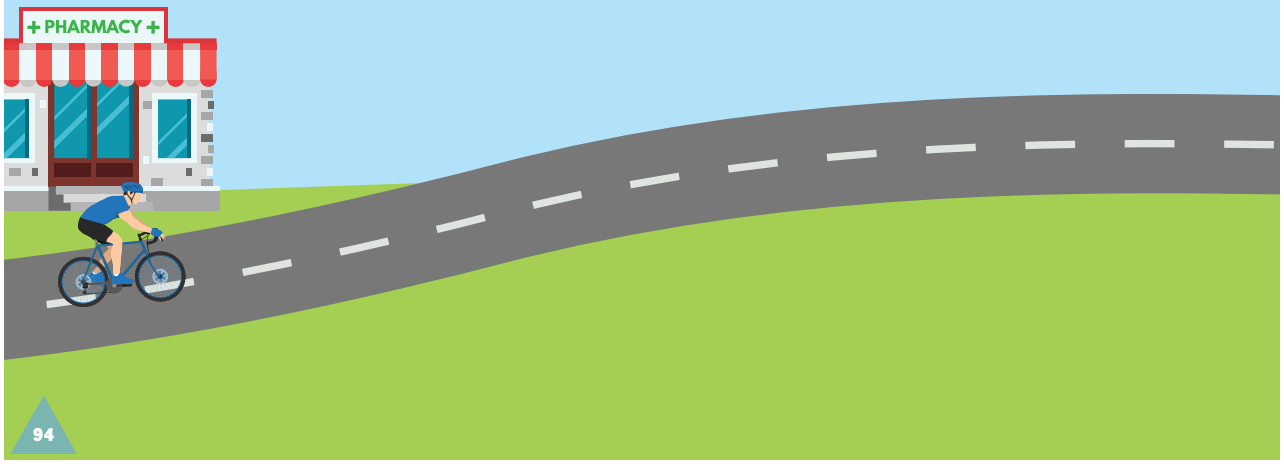
Building Control *Ngā Here Waihanga*

Compliance and Monitoring *Te Tautuku me te Aroturuki*

Transportation *Ngā Waka Kawe Tangata*

Roads *Ngā Mahi Huarahi*

Footpaths *Ngā Ara Hīkoi*



Ngā Whare me ngā Ratonga Hapori

Community Facilities and Services

He Tauākī Pānga Haupū Moni

Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	3,589	3,963	
Targeted rates	2,486	2,847	
Grants and subsidies for operating purposes	230	5	
Fees and charges	1,564	1,789	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	34	7	
Total operating funding (A)	**7,903**	**8,611**	**-**
Applications of operating funding			
Payment to staff and suppliers	5,220	5,553	
Finance costs	91	108	
Internal charges and overheads applied	1,830	1,981	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**7,141**	**7,643**	**-**
Surplus/(deficit) of operating funding (A - B)	**762**	**968**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	810	51	
Development and financial contributions	-	-	
Increase/(decrease) in debt	65	213	
Gross proceeds from sale of assets	-	3,800	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**875**	**4,064**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	101	134	
- to improve the level of service (new)	916	252	
- to replace existing assets (renewal)	1,631	1,054	
Increase/decrease) in reserves	(1,011)	3,592	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**1,638**	**5,032**	**-**
Surplus/(deficit) of capital funding (C - D)	**(762)**	**(968)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Ngā Whare me ngā Ratonga Hapori

Community Facilities and Services

Whakapaunga Haupū Rawa

Capital Expenditure

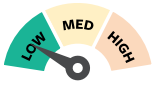
	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
District New Berms	31	-	-	31	22
Mangatera Cemetery Development	103	-	-	103	7
Total Capital Expenditure for Growth	**134**	**-**	**-**	**134**	**29**
Level of Service					
Carnegie Options Assessment	185	-	-	185	8
Dannevirke Barraud Street Toilets	-	6	-	6	5
Dannevirke Multisport Park - Skatepark Development	51	-	-	51	-
District Library Wayfinder Project	-	-	-	-	12
Mangatainoka Cemetery Development	15	41	-	56	48
New Pahiatua Pool	3,701	-	-	3,701	-
Total Capital Expenditure for Level of Service	**3,953**	**46**	**-**	**3,999**	**73**
Renewal					
Akitio Toilet	113	-	-	113	-
Dannevirke Camping Ground	-	4	-	4	4
Dannevirke Camping Ground Hardstand	15	-	-	15	14
Dannevirke Library Programmed Renewals	15	15	-	30	30
Dannevirke Service Centre Curtains/Blinds	-	6	-	6	-
Dannevirke Service Centre LED Lighting Upgrade	-	9	-	9	12
Dannevirke Service Centre Heating Upgrade	-	16	-	16	-
Dannevirke Service Centre Programmed Renewals	6	10	-	16	-
Dannevirke Sports Centre Pavilion Programmed Renewals	25	-	-	25	16
Dannevirke Sports Centre Stadium Programmed Renewals	51	-	-	51	34
Dannevirke Town Hall External Doors	-	20	-	20	15

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Dannevirke Town Hall Kitchen Renewal	8	-	-	8	7
Dannevirke Town Hall Renewals	21	-	-	21	10
District Camping Grounds Programmed Renewals	15	-	-	15	4
District Community Buildings Furniture	3	-	-	3	3
District Community Buildings Unplanned Renewals	56	10	-	66	20
District Library Books	121	-	-	121	113
District Parks LED Lighting Upgrade	13	3	-	17	11
District Parks and Reserves Playground Equipment	114	-	-	114	42
District Pensioner Housing Fencing	-	-	-	-	-
District Pensioner Housing Renewal	-	-	-	-	86
District Swimming Pools Plumbing and Electrical	8	-	-	8	-
District Toilets Programmed Renewals	56	-	-	56	3
District Toilets Unplanned Renewals	13	-	-	13	7
Eketāhuna Camping Grounds Renewals	2	-	-	2	2
Eketāhuna Community Buildings Programmed Renewals	-	6	-	6	6
Eketāhuna Community Centre LED Lighting Upgrade	-	4	-	4	3
Eketāhuna Grandstand	-	40	-	40	27
Eketāhuna Library Programmed Renewals	2	-	-	2	-
Pahiatua Camping Ground Carnival Park Ablution Block Accessibility Upgrade	92	-	-	92	71
Pahiatua Camping Ground Programmed Renewals	-	6	-	6	6
Pahitatua Community Buildings Programmed Renewals	27	15	-	42	13
Pahitatua Grandstand	2	-	-	2	2
Pahiatua Pensioner Housing Renewal of Older Units	85	-	-	85	-
Pahiatua Service Centre Programmed Renewals	8	-	-	8	-
Pahiatua Swimming Pool Renewals	-	310	-	310	127
Pahitatua Town Hall Roof Renewal	149	-	-	149	7
Pongoroa Community Hall LED Lighting Upgrade	-	4	-	4	4
Pongoroa Hall Programmed Renewals	11	-	-	11	-

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Waihi Falls Toilet Replacement	-	14	-	14	70
Woodville Community Centre Programmed Renewals	15	-	-	15	12
Woodville Library/Service Centre Programmed Renewals	5	-	-	5	-
Total Capital Expenditure for Renewal	**1,054**	**491**	**-**	**1,546**	**779**
Total Capital Expenditure for Community Facilities & Services	**5,141**	**538**	**-**	**5,678**	**881**

Ngā Here Kararehe Animal Control

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Animal Control				

We maintain animal welfare and promote responsible dog ownership, and protect the community from dangerous dogs and wandering stock.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga
governance and the relationship between Treaty partners (shared decision making)
Seek opportunities to enhance knowledge and understanding of service legislative requirements and ensure iwi perspectives are appropriately elevated.

Tino Rangatiratanga
the right to be self-determining in all areas (self-determination)
Build relationship with iwi, encouraging open communication before and during consent process.

Ōritetanga
equity between Māori and tangata Tiriti
Create an environment that supports active involvement with iwi and Māori, increasing understanding of the compliance process.

Te Ritenga
protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)
Provide training to develop team understanding and cultural recognition of value and belief systems of Māori.

What we do Ā mātau mahi

We maintain animal welfare and protect the community from dogs and wandering stock. Promote responsible dog ownership.

Why we do it Te take o a mātau mahi

We must comply with the Dog Control Act, the Impounding Act, and the Animal Welfare Act.

We provide this service to promote responsible dog ownership and the welfare of dogs, minimise the danger, distress and nuisance caused by stray dogs, and to ensure the control of stock on the roads in the Tararua District in the interests of public safety.

How we do it Ka pēhea rā a mātau mahi

Our Regulatory Services Manager oversees this activity and we focus on complex or significant complaints, prosecutions, and objections.

We deliver services in-house during business hours by a team of four working together between the Dannevirke Pound and the Dannevirke Administration Building. Our daily operations are run by a Team Leader Compliance and Monitoring, supported by one Senior Animal Control Officer, two Animal Control Officers and an Animal Control Administrator.

We contract out afterhours services, which is focused on dog attacks and maintaining the welfare of animals in the Dannevirke Pound.

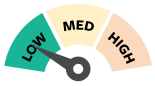
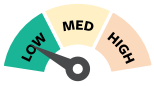
Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Residents are satisfied with the Animal Control service	Percentage of residents rating Animal Control as "fairly satisfactory", "satisfactory" or "very satisfactory" in the community survey	80%	Not achieved 65% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 62%
Residents are satisfied with the Animal Control service	The percentage of customer service request complaints related to dogs attacking or biting are responded to within 2 hours.	95%	Achieved 95%	Achieved 96%
Dog owners are complying with their registration responsibilities	The percentage of known dogs that are registered.	95%	Achieved 99.85%	Achieved 99%

Ngā Urupā Cemeteries

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Cemeteries				

We provide attractive burial places where the community can remember loved ones and celebrate our district's heritage.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to the facilities portfolio. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for community facilities across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

We operate 10 open public cemeteries and 14 full, historic cemeteries and support several district urupā (burial grounds) through the provision of an annual grant as a contribution to operational costs.

Why we do it Te take o a mātau mahi

We have a statutory responsibility to provide for the current and future burial needs of the district's residents under the Health Act 1956 and the Burial and Cremation Act 1964.

Our communities expect us to provide and maintain cemeteries that create a peaceful and respectful environment in a compassionate, efficient, and inclusive manner, ensuring the needs and preferences of the community are met. We also have a responsibility to maintain full, historically significant cemeteries and contribute to the operational costs of local urupā (burial ground) as both these burial places make up an important part of our identity as a community.

How we do it Ka pēhea rā a mātau mahi

Council is responsible for providing cemetery services across the district in compliance with legislative requirements and the Cemeteries Bylaw. These services are accessible to both residents and non-residents.

We oversee all administrative aspects of cemetery operations, including plot bookings, interment, monument applications, and management of historical databases. External contractors deliver grounds and facility maintenance, and sexton services. We ensure adequate burial plots are available across all cemeteries and develop extensions to accommodate the needs of the community.

Fees and charges for cemetery services are set on an annual basis. We provide maintenance grants to support the upkeep of five designated urupā.

We maintain professional relationships with local funeral directors and monumental professionals to ensure the services provided meet the standards expected by the community. This proactive approach ensures that cemetery services are delivered efficiently and effectively, meeting the diverse needs of residents while upholding regulatory requirements.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
The cemetery grounds are presented to a high standard.	Percentage of residents rating cemeteries for presentation and maintenance of the grounds as "excellent", "very good" or "good" in the resident's survey.	90%	Not achieved 83% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure
	Quarterly surveying of funeral directors and monumentalists on the presentation and maintenance of cemetery grounds.	90%	Achieved 90%	New measure
	Routine maintenance is undertaken as per contractual requirements through monthly audits by council contracts officer. A minimum of 90% grounds should meet maintenance requirement	90%	Achieved 90% Council officer monthly audits of routine maintenance contracts were completed and found contractual obligations satisfactory with no more than 5% below standard.	New measure
	Council reviews annually the contribution provided to the maintenance of the five urupā in the District.	1	Achieved Completed as part of the Annual Plan. Notifications are due to be issued in next quarter pending the adoption of the Annual Plan.	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Plots are available in all local cemeteries.	Percentage of cemeteries in district with plots available for the next 12 months, based on historical burial data.	100%	Achieved 100%	Achieved 100%
Information on cemeteries is easily available.	Percentage of residents rating information on cemeteries as easily accessible through the Council website in the community survey.	90%	Not achieved This question was omitted from the 2024/2025 community survey as a result this measure is not achieved. Officers have ensured it is included in the community survey for the 2025/2026 year.	New measure

Ngā Whare Hapori Community Buildings

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Community Buildings				

Our Civic Centres enable our communities to interact with Council's services and staff. Other community buildings enable communities to connect for gatherings, events, recreation, sports, educational and social activities. They enable community led development, with local people working together and bringing about changes in their environment. This helps build strong community identity.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to the facilities portfolio. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for community facilities across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

Our community buildings include various halls, sport centres and leased buildings. These facilities are used for social and sporting events and meetings. We are responsible for maintenance, cleaning, energy, rates, and insurance on these buildings.

We also have strategic partners that own and deliver similar services to the community. These include the Bush Multisport Trust and the Tararua Aquatic Community Trust. We fund grants and major renewals to supplement fees and charges for these organisations.

Why we do it Te take o a mātau mahi

Community buildings provide facilities in shared spaces where residents and visitors can interact and build social connections that benefit the entire community and economy.

How we do it Ka pēhea rā a mātau mahi

We operate our services from Civic Centres and other buildings, and we administer the bookings for buildings such as halls, charging a fee to recover a small percentage of the overall costs. Community groups and community boards/committees have input into upgrade and renewal decisions.

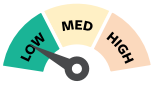
Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council provides community buildings that are fit for purpose	Percentage of users rating community buildings as being suitable for their required needs as evidenced by 'suitable' or 'very suitable in the community survey.	90%	Achieved 92%	New measure
	Percentage of residents who are aware of Council facilities available for hire in the community survey.	80%	Not achieved 68% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure
Facilities are well utilised	The increase from previous year in the total number of hours per annum facilities are booked through Council.	> 10%	Achieved 20%	Achieved 39%

Ngā Whare Pukapuka Libraries

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Libraries				

We provide information, resources, programmes, events and spaces relevant to our communities to foster all forms of literacy and learning for all ages - factors essential to the well-being of a thriving and connected community.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Libraries Tararua seeks to partner with both iwi utilising the Operational Iwi Meetings and ad hoc visits to ensure the environment upholds and recognises Te Tiriti.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Libraries Tararua seeks to engage with iwi to ensure it has sufficient and appropriate Māori resources and that collections are arranged appropriately.

Ōritetanga

equity between Māori and tangata Tiriti

Libraries Tararua creates the space that provides for equal participation opportunities. We work to actively eliminate economic, social, and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

We intend to increase use of te reo Māori in materials produced, signage in the library buildings, and when greeting patrons. Provision of Te Reo Māori resources and Te Ao Māori information where available. Acknowledgement of Tikanga in the daily routine.

What we do Ā mātau mahi

We provide a curated collection of physical and digital items and databases that meet the literacy and life-long learning needs of our communities, made freely available to all members.

We make it possible for people to experience new technologies such as Virtual Reality, alongside the provision of internet access and other digital resources.

We create programmes, sometimes in partnership with other agencies in the literacy improvement or community wellbeing space, to help our communities' lifelong learning and literacy goals.

We protect, conserve, and maintain Tararua District's heritage resources, providing access to our local history. We provide access to local newspapers through microfilmed copies available in Dannevirke and Woodville, access to historic photographs covering a range of subjects, and curate a collection of published works pertaining to the Tararua District held at each centre where possible.

Why we do it Te take o a mātau mahi

Our service is driven by a commitment to community wellbeing, fostering lifelong learning, cultural celebration, and inclusivity. These spaces provide equitable access to information, nurturing the pleasure of reading, education, research, and career growth. With a focus on breaking barriers, libraries create welcoming environments for all, functioning as technology gateways that empower digital skills across age groups. Furthermore, Libraries play a vital role in preserving local history and offering safe connecting spaces for our communities. By advancing literacy and promoting tolerance, we contribute to a more cohesive society that values lifelong learning and shared cultural experiences.

Increasingly, public libraries provide spaces for people to use for various purposes. Anyone may come and sit in a library. This affords people the ability to connect with their community and helps alleviate social isolation. Particularly important in these post-Covid times, is the sense that we are one whole community and public libraries have long been acknowledged as inclusive, welcoming, non-judgmental spaces.

How we do it Ka pēhea rā a mātau mahi

Our library services are provided in four locations within our urban regions: Dannevirke, Woodville, Pahiatua, and Eketāhuna. Our qualified personnel manage the collections, plan and implement programmes, and facilitate access to library resources.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council provides libraries that the community is satisfied with	Percentage of residents rating libraries as "fairly satisfactory" or "very satisfactory" in the community survey.	90%	Achieved 94%	Not achieved 88%
To provide community and recreation facilities to our communities	Percentage of customers satisfied with children's programmes in the annual survey.	90%	Achieved 100%	Achieved 100%
Library facilities are clean, welcoming, and open at times suited to the community	Percentage of residents rating libraries as clean in the community survey.	90%	Achieved 96%	New measure
	Percentage of residents rating libraries as welcoming in the community survey.	90%	Not achieved Survey was not conducted during the year. This is now to be completed as part of the community survey moving forward.	New measure
	Percentage of residents rating libraries as having suitable opening hours in the community survey.	90%	Not achieved Survey was not conducted during the year. This is now to be completed as part of the community survey moving forward.	New measure
Patrons have access to a range of current information in both print and digital format	Number of items loaned from library collections District-wide.	Baseline measure	N/A 95,592 items loaned	New measure
	% increase in use of online subscribed resources (Incl. PressReader, Haynes, and Britannica)	Baseline measure	N/A -80.66% The reduction is a result of changing one of the Council's databases it has available. This database was missed by our community and as a result has been reinstated in the 2025/2026 year.	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Patrons have access to programmes and activities that enhance their wellbeing.	Number of participants at libraries programmes increases annually, reflecting engagement and high use of programmes and activities within the community	Baseline measure	N/A 4,099 participants	New measure
	% of population who are active Libraries Tararua members	Baseline measure	N/A 18.96% Note this has been calculated on the number of active users as at 28 July 2025 as the system is unable to provide retrospective numbers. Will ensure this is run at year end moving forward.	New measure
Residents are able to freely make use of the Libraries Tararua services.	Annual % increase in membership	Baseline measure	N/A -21.29% The % increase in new members only reflects as increase of 12% which is what the intent is behind this measure. In 2024 there were 449 new members and in 2025 there were a total of 512 new members.	New measure

Ngā Papa Tākaro me ngā Papa Rāhui Parks and Reserves

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Parks and Reserves				

By maintaining reserves, playgrounds and sports grounds we're improving the liveability of our towns and villages. These are places where communities connect and Council has a great deal of interaction with community groups.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to the facilities portfolio. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for community facilities across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Recognise te ao Māori as a key part of parks and reserves planning, strengthening our relationships, Māori cultural identify and respect for Māori values.

What we do Ā mātau mahi

We maintain, by various methods, 72 parks and reserves. Of those, 20 are managed by Domain Boards. Reserves are land that is held under the Reserves Act. Most reserves are required to have a primary purpose and to have a reserve management plan. Parks are open space held under the Local Government Act.

Several specialist maintenance services are provided by external contractors including include tree maintenance, weed control, and turf maintenance.

Council provides camping grounds in its four main towns to encourage tourists to holiday in the district. There are also several freedom camping sites throughout the district.

Why we do it Te take o a mātau mahi

A range of attractive opportunities for recreational activities provide for social interaction and development, helping create healthy communities. They also attract visitors. Communities value reserves for the open space, making settlements more pleasant to live in and enabling access to coastal areas.

The benefit of providing camping grounds is in low-cost holiday accommodation for visitors, with downstream benefits for camping ground managers, the business sector, and the district generally as tourism ultimately helps to ensure business survival.

How we do it Ka pēhea rā a mātau mahi

We manage the assets and undertake minor maintenance in-house, including playground inspections, whereas all other maintenance and renewals are contracted out.

Our Customer Services teams in each main centre manage the booking of recreational reserves. Fees for these spaces are reviewed and set annually at an affordable rate to increase utilisation rates. Indoor and outdoor facilities are modest and at an appropriate level for a rural district. Community trusts form a significant part of service delivery and asset management. These trusts have, and are, leading the development of higher quality facilities in Dannevirke and Pahiatua.

District playgrounds are managed in accordance with NZ Playground Safety Standards - NZS5828:2015. Inspections on playground equipment is conducted in-house monthly. We currently have 13 playgrounds throughout the district. Some are surplus to requirement and decommissioning of surplus assets will need to be considered prior to investing further resources towards maintenance or renewals.

Tararua District offers a number of walking tracks that attract hikers from all over the world to visit and experience the landscape that shapes the Tararua District. We, alongside other service providers and community groups, maintain the walking tracks and the safety signage on Council owned parks and reserves.

Performance measures and targets

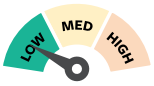
Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Our parks, and park facilities are well presented.	Percentage of residents rating parks and reserves as well maintained in the community survey.	90%	Not achieved 78% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 87%
Our parks, and park facilities are well presented.	Percentage of residents rating playgrounds as clean and tidy in the residents survey.	90%	Not achieved 80% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure
	Percentage of residents rating parks and reserve – sports fields as “fairly satisfactory”, “satisfactory”, or “very satisfactory” in the residents survey.	90%	Achieved 90%	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Playing fields and associated facilities are fit for purpose.	Number of recorded incidences where parks and reserves are found to be below the agreed maintenance standard.	< 5	Achieved 1	Achieved 2
Playground equipment is safe to use and fit for purpose.	Percentage of playgrounds in the district that had no faults under the 2017/18 AUS/NZ playground safety standard (new)	95%	Not achieved 92% 1 of 13 playgrounds across the district presents with a fault for remedial works for this quarter.	Not achieved 0%

Ngā Whare Kaumātua Pensioner Housing

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Pensioner Housing				

We enable pensioners to continue to live independently and stay connected to their communities.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga
governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to the facilities portfolio. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga
the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for community facilities across the district.

Ōritetanga
equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga
protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

We provide affordable and suitable pensioner housing.

Why we do it Te take o a mātau mahi

We support the wellbeing of pensioners through the provision of healthy homes. There is a social need for low-income superannuants to access affordable accommodation, enabling them to stay close to family and friends, and to be able to participate as active members of the community.

How we do it Ka pēhea rā a mātau mahi

We develop, manage, maintain and renew housing units that provide lower than market rental levels for low-income pensioners. We manage all pensioner housing units to be self-funding and there is no rates funding required. We currently have 85, units in our portfolio. There are 55 units in Dannevirke (5 of which are tenant contribution), 15 in Pahiatua, 12 in Woodville, and 3 in Eketāhuna.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Council acts as a good, caring landlord	Respond efficiently to all CRM's which council are responsible for." Measured through responding within at least 5 business days to all CRM's	100%	Achieved 100%	New measure
Housing units and grounds are maintained to a suitable standard (housing standards)	Percentage of housing units which, when inspected, are found to have maintenance issues which are more than minor	< 5%	Not achieved 9% 7 out of 85 units inspected need more than minor maintenance, further inspections to be carried out May and June.<10% of housing units were found with more than minor maintenance required. One unit was identified requiring a full refurbishment which has been programmed for completion in August.	Not achieved 23%
	All housing units adhere to housing standards, including all healthy homes standards, evidenced through annual checks	100%	Achieved 100%	New measure

Ngā Ratonga Tūmatanui Public Conveniences

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Public Conveniences				

Public conveniences contribute to achieving economic development and tourism outcomes as services encourage visitors to stop in our main centres and visit the various parks and reserves in our district, and toward connected communities by making our parks and reserves more useable by residents.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to the facilities portfolio. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for community facilities across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

We provide clean and well-maintained public conveniences in areas of frequent community and visitor activity.

Why we do it Te take o a mātau mahi

Public conveniences have two major functions; offering comfort to visitors and reasons to stop in our main centres, and convenience for residents as they move around the district.

How we do it Ka pēhea rā a mātau mahi

We develop, manage, maintain, and renew public convenience assets in areas of frequent community and visitor activity.

Across the district, we offer 24 public conveniences. Among these, 10 are strategically placed within our parks and reserves, with an additional two available on bookable sports fields. Sixteen of these facilities operate 24 hours a day.

We own and fund these facilities. They're maintained by various contractors throughout the district. In more remote areas we utilise dry vault toilets or septic tanks that are regularly pumped out to ensure hygiene standards are upheld.

Performance measures and targets

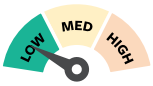
Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Public conveniences provide a quality user experience	The number of complaints received per annum about the maintenance and cleanliness of public toilets (excluding graffiti and vandalism).	< 90	Not achieved 229 229 CRM's were received. 117 in Dannevirke, 48 in Pahiatua, 37 in Woodville, 26 in Eketāhuna and one in Pongaroa. This increase in number of complaints received is driven from officers requesting its cleaning contractors to use Council's Antenno app to notify Council of any non-cleaning maintenance problems they identify during the scheduled cleans. This helps officers respond quickly and keep our facilities clean, safe and working well. The target that was set for this performance measure will not reflect this change in process.	Not achieved 145
	Percentage of customer request responded to within 48 hours	85%	Achieved 91.82%	Achieved 98%

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Public conveniences provide a quality user experience	Percentage of residents rating public conveniences for cleanliness as "clean" or "very clean" in the community survey.	80%	Not achieved 74% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure

Ngā Puna Kaukau Swimming Pools

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Swimming Pools				

Aquatic facilities provide for the health, well-being and enjoyment of the community and a place where people can learn to swim and learn water safety skills.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partnering with iwi to enhance data sharing and understanding of water safety expectations and aspirations for the district and ensuring their perspectives are considered in Council decision making

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Partnering with iwi to explore co-funding opportunities for the provision of swimming and water safety lessons in the district.

Ōritetanga

equity between Māori and tangata Tiriti

Creating a space that provides for equal use opportunities. Work to actively eliminate economic, social and cultural obstacles to accessing our services.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

We own and fund the outdoor, seasonal facilities in Woodville, Pahiatua and Eketāhuna. These are managed and operated by local community committees under service agreements. The indoor heated facility in Dannevirke is owned, managed, and operated by Tararua Aquatic Community Trust, and we support with renewal funding and an annual operating grant.

Why we do it Te take o a mātau mahi

Swimming pool services play a fundamental role in promoting health, well-being, and community engagement while contributing to local economies and enhancing the quality of life for residents. Swimming pools offer residents and visitors a recreational outlet for exercise, relaxation, and socialising. They also serve as community hubs, bringing people together from diverse backgrounds and age groups. They host events, swim lessons, and fitness programs that enhance social interaction and community cohesion.

Learning to swim is an essential life skill that can prevent drowning and promote water safety. By providing swimming pool services, we contribute to public health initiatives and support initiatives aimed at reducing water-related accidents and fatalities. Additionally, public swimming pools have become more valuable to primary schools, where school boards have chosen to decommission swimming pools. The public pools support the school swimming curriculum within an affordable travelling distance.

How we do it Ka pēhea rā a mātau mahi

Our public swimming pool facilities include:

- Woodville, Pahiatua and Eketāhuna - all 25 meter main pools with learners and toddler pools.

These outdoor facilities (run by local community committees) are open for at least 10 weeks during the summer months from December to March, weather depending. We own these facilities and fund the operating costs, maintenance and major renewals to supplement external grants and user charges.

- Dannevirke – a 25 meter, 6 lane main pool with a 15-meter toddler pool and beach area.

This pool is open year-round and available for public use for a minimum of 49 weeks per year. It's a heated indoor complex owned and operated by the Tararua Aquatic Community Trust (TACT). We own the land. TACT is a strategic partner given the scale of service and size of the asset. We fund an annual operating grant and major renewals to supplement external grants and user charges.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Public swimming pools provide a quality visitor experience	Percentage of residents rating swimming pools as clean and tidy in the community survey	95%	Not achieved 92% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure
Public swimming pools provide a quality visitor experience	Percentage of residents who agree the opening hours of the swimming pools are fit for purpose in the community survey.	95%	Not achieved 78% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	New measure
Public swimming pools open during summer months	The number of weeks each year indoor pools are open for public use	< 49 weeks	Achieved 49 weeks	Achieved 50 weeks
Public swimming pools open during summer months	The number of weeks each year outdoor pools is open for public use	> 10 weeks	Achieved 12 weeks Eketāhuna 10 weeks Pahiatua 12 weeks Woodville 13 weeks	Achieved 10 weeks

Ngā Here a te Ture

Regulatory Compliance

He Tauākī Pānga Haupū Moni

Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	1,724	1,420	
Targeted rates	-	-	
Grants and subsidies for operating purposes	-	-	
Fees and charges	1,207	941	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	9	-	
Total operating funding (A)	**2,940**	**2,361**	**-**
Applications of operating funding			
Payment to staff and suppliers	2,205	1,537	
Finance costs	1	1	
Internal charges and overheads applied	735	818	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**2,940**	**2,356**	**-**
Surplus/(deficit) of operating funding (A - B)	**-**	**5**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	26	(1)	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**26**	**(1)**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	-	-	
- to improve the level of service (new)	26	-	
- to replace existing assets (renewal)	11	-	
Increase/decrease) in reserves	(11)	3	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**26**	**3**	**-**
Surplus/(deficit) of capital funding (C - D)	**-**	**(5)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Ngā Here a te Ture

Regulatory Compliance

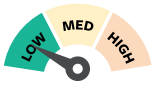
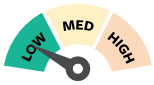
Whakapaunga Haupū Rawa

Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
Total Capital Expenditure for Growth	**-**	**-**			
Level of Service					
Computer Schedule Software	-	-	-	-	11
Digitisation of Council Records and Introduction of E-Services	-	-	-	-	282
Total Capital Expenditure for Level of Service	**-**	**-**	**-**	**-**	**292**
Renewal					
Dannevirke Dog Pound Renewals	-	-	-	-	3
Total Capital Expenditure for Renewal	**-**	**-**	**-**	**-**	**3**
Total Capital Expenditure for Regulatory Compliance	**-**	**-**			

Ngā Here Waihanga Building Control

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Building Control				

We're helping to provide a safe and healthy built environment for people to live, work and play in, contributing to the attractiveness of the district for residents and businesses. We work alongside consent applicants and building owners.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Seek opportunities to enhance knowledge and understanding of service legislative requirements and ensure iwi perspectives are appropriately elevated.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build relationship with iwi, encouraging open communication before and during consent process.

Ōritetanga

equity between Māori and tangata Tiriti

Create an environment that supports active involvement with iwi and Māori, increasing understanding of the compliance process.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Provide training to develop team understanding and cultural recognition of value and belief systems of Māori.

What we do Ā mātau mahi

We respond to public enquiries, process consents, inspect building developments, and carry out general inspections based on complaints. The service focuses on Council's role to ensure legislative compliance primarily focused on public safety.

Why we do it Te take o a mātau mahi

We are required by the Building Act 2004 to control building work to ensure buildings are safe and healthy for people to use, provide for people with disabilities, enable escape from fire, and promote sustainable development. Illegal building work and unsafe buildings are a significant public safety risk, with the potential to cause serious harm to people in and around buildings and damage to other property.

How we do it Ka pēhea rā a mātau mahi

- Providing advice and administering the Building Act 2004.
- Processing building consent applications and inspecting consented building work.
- Administering building warrants of fitness and issuing compliance schedules, and swimming pool barrier inspections.
- Investigating complaints and carrying out compliance monitoring in relation to building work.
- Undertaking enforcement and prosecutions when necessary for non-compliance.
- Monitoring and enforcing legislation about earthquake prone buildings.

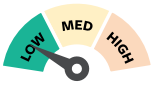
Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
To provide a friendly, efficient and timely service.	Percentage of building consent applications processed within the statutory time frame specified in the Building Act (20 working days).	95%	✓ Achieved 97.95%	✓ Achieved 96%
To protect the community from unsafe buildings.	Accreditation as a Building Consent Authority is maintained	Achieved	✓ Achieved	✓ Achieved

Te Tautuku me te Aroturuki Compliance and Monitoring

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Compliance and Monitoring				

We monitor and manage the correct use of places and spaces, so they are available and safe for people to enjoy.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Seek opportunities to enhance knowledge and understanding of service legislative requirements and ensure iwi perspectives are appropriately elevated.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build relationship with iwi, encouraging open communication before and during consent process.

Ōritetanga

equity between Māori and tangata Tiriti

Create an environment that supports active involvement with iwi and Māori, increasing understanding of the compliance process.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Provide training to develop team understanding and cultural recognition of value and belief systems of Māori.

What we do Ā mātau mahi

We administer and enforce a range of legislation to ensure the public and businesses comply, and the public are safe. Specialist staff provide public advice; inspect regulated premises; control the sale, supply, and consumption of alcohol; and monitor compliance of regulations and bylaws. Our Compliance and Monitoring team includes Animal Control however this function has its own Activity Management Plan.

Why we do it Te take o a mātau mahi

- The Food Act 2014 requires us to ensure food businesses minimise and manage safety risks in food production, to protect public health.
- The Health Act 1956 requires us to control health nuisances and ensure the sanitary conditions of homes and certain premises to protect public health.
- The Sale and Supply of Alcohol Act 2012 requires us to control the sale, supply, and consumption of alcohol to minimise harm to people and communities.
- The Resource Management Act 1991 (RMA) requires us to control noise that unreasonably interferes with peace, comfort, and convenience of the public. We are required to undertake consent condition monitoring and general RMA and District Plan compliance and enforcement.
- The Litter Act 1979 requires us to act to protect the environment from illegally dumped rubbish, litter thrown from vehicles, and material falling from trailers that degrades the quality of the environment and is a potential health hazard to people.
- The Local Government Act 1974 requires us to act to protect the safety of road users from abandoned vehicles and overhanging vegetation obstructing roads and footpaths.

How we do it Ka pēhea rā a mātau mahi

- Providing advice and administering and enforcing legislation.
- Promoting safe food, health, and alcohol harm reduction practices.
- Registering and auditing food safety plans.
- Registering and inspecting regulated premises e.g. camping grounds.
- Processing applications for on, off, club and special licences, processing managers' certificates and renewals.
- Administering relevant bylaws e.g. Public Places Bylaw.
- Investigating complaints and carrying out compliance monitoring in relation to food, health, and alcohol.
- Responding to noise complaints and taking appropriate action if noise is considered excessive or unreasonable.
- Responding to complaints about rubbish dumped illegally in public places and take appropriate action.
- Responding to complaints regarding vehicles that have been abandoned in public places and take appropriate action.
- Responding to complaints about vegetation obstructing pedestrian movements.
- Undertaking enforcement and prosecutions when necessary for non-compliance.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Protect public health by monitoring, advising and inspecting food premises, sale of liquor outlets, funeral parlours, offensive trades, hairdressing businesses, and camping grounds	The percentage of registered template food control plans verified within statutory timeframes.	95%	Achieved 100%	Achieved 100%
	The percentage of registered health regulated premises inspected annually.	95%	Achieved 96%	Achieved 100%
	The percentage of licensed premises selling alcohol inspected annually	95%	Achieved 100%	Achieved 100%
Customer complaints about environmental nuisances are responded to in a timely manner	The percentage of customer service request complaints related to excessive noise responded to within 2 hours.	90%	Achieved 93.69%	Achieved 94%
Protect health and amenity of district by investigating illegal rubbish dumping, abandoned vehicles and vegetation blocking pathways complaints.	The percentage of customer service request complaints related to illegal rubbish dumping, abandoned vehicles, and vegetation blocking footpaths that are responded to within 3 working days.	85%	Achieved 93.81%	Achieved 92%
To provide a friendly, efficient and timely service	The percentage of customer complaints relating to land use are responded to within five working days	85%	Achieved 100%	Achieved 97%

Ngā Waka Kawe Tangata

Transportation

He Tauākī Pānga Haupū Moni
Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	47	8	
Targeted rates	6,713	6,992	
Grants and subsidies for operating purposes	5,631	7,233	
Fees and charges	-	10	
Internal charges and overheads recovered	-	-	
Local authorities fuel tax, fines, infringement fees, and other receipts	344	154	
Total operating funding (A)	**12,735**	**14,397**	**-**
Applications of operating funding			
Payment to staff and suppliers	8,379	10,157	
Finance costs	303	324	
Internal charges and overheads applied	2,117	2,179	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**10,799**	**12,661**	**-**
Surplus/(deficit) of operating funding (A - B)	**1,935**	**1,736**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	7,399	27,152	
Development and financial contributions	-	-	
Increase/(decrease) in debt	(173)	(405)	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**7,226**	**26,747**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	-	-	
- to improve the level of service (new)	3,080	200	
- to replace existing assets (renewal)	6,857	31,502	
Increase/decrease) in reserves	(775)	(3,220)	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**9,162**	**28,483**	**-**
Surplus/(deficit) of capital funding (C - D)	**(1,935)**	**(1,736)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Ngā Waka Kawe Tangata
Transportation
Whakapaunga Haupū Rawa
Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
Total Capital Expenditure for Growth	**-**	**-**	**-**	**-**	**-**
Level of Service					
Minor Safety Improvements	200	-	-	200	(10)
Route 52 Development	-	-	-	-	1,083
Transport Choices Woodville Footpath	-	-	-	-	(45)
Total Capital Expenditure for Level of Service	**200**	**-**	**-**	**200**	**1,029**
Renewal					
Bridge Strengthening	302	-	-	302	-
Carpark Renewal	103	-	-	103	-
Cyclone Gabrielle Recovery Works	20,420	-	-	20,420	12,143
District Footpath Renewal	267	-	-	267	-
District Unsealed Road Metalling	506	-	-	506	479
Drainage Renewals	1,194	-	-	1,194	574
Emergency Reinstatement	1,042	-	-	1,042	11,024
Pavement Rehabilitation	2,521	-	-	2,521	2,090
Sealed Roads Resurfacing	4,410	-	-	4,410	4,576
Streetlights	55	-	-	55	-
Structures Component Replacements	400	-	-	400	554
Traffic Services Renewal	284	-	-	284	303
Total Capital Expenditure for Renewal	**31,502**	**-**	**-**	**31,502**	**31,744**
Total Capital Expenditure for Transportation	**31,702**	**-**	**-**	**31,702**	**32,772**

Ngā Mahi Huarahi Roading

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Roading				

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to Roading and Footpaths. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and strengthen relationships with iwi to understand and explore iwi visions and aspirations for Roading and Footpaths across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Create an environment that supports active involvement with iwi and Māori, increasing understanding of the Roading and Footpath portfolio.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

Our roading network is the ninth largest of any local authority in New Zealand, with one of the fewest number of ratepayers per kilometre of road.

We own and manage:

- a vehicular network comprised of 1,191km of sealed roads, 767km of unsealed roads and 405 bridges and 149 high-capacity culverts.

- enabling infrastructure, including:
    - 1,842km of stormwater channels and drains (mainly shallow, unlined surface water channels and kerb and channel).
    - 9,265 culverts (108 km) and 1,647 other drainage assets including sumps and manholes.
    - 1,414 retaining walls.
    - safety infrastructure comprised of 1,667 streetlights, 9,560 road signs, and 12,176m of rails and barriers.

The depreciated replacement value of our roads and associated assets is approximately $790 million.

Why we do it Te take o a mātau mahi

This activity provides for the safe and efficient movement of people and goods on the roading network.

The transport legislative framework plays an important role in shaping and developing how the New Zealand Transport Sector functions. Several Acts, Rules, and Regulations dictate how Local Authorities manage their roading networks. These are primarily:

- Resource Management Act 1991
- Land Transport Management Act 2003
- Local Government Act 2002
- Public Transport Management Act 2008

People within the district want to be able to move efficiently and safely from their homes to school, work or play. Rural businesses rely on an open network to move stock and goods throughout the district and beyond. With a mixture of urban and rural roads in the district, the network has a significant impact on the accessibility, health, socioeconomic values, and quality of the environment.

How we do it Ka pēhea rā a mātau mahi

The Tararua Alliance, an unincorporated joint venture between Tararua District Council and Downer NZ Ltd, manages assets, conducts short and long term planning for the maintenance and renewals of assets, carries out physical works to maintain and renew assets, and manages compliance obligations for operators on the network.

Management of the transportation activity, including the maintenance and renewal of associated assets carries the highest cost of Council's major activities and due to the low ratepayer base Council is heavily reliant upon subsidies received from Waka Kotahi NZ Transport Agency (NZTA). Funding for the management and maintenance of Local Authority roads is by way of the National Land Transport Fund and Local Share.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Our roading network is safe	The change (expressed as a number) from the previous financial year in the number of fatalities and serious injury crashes on the local road network*	< 0	Measured at year end	Not achieved 2
Our customers are responded to in a timely manner	Customer service requests relating to roads are responded to within 3 working days*	90%	Achieved 94.56%	Not achieved 88%
Our roads are maintained to an appropriate standard	Percentage of Residents rating Urban roads as "quite satisfactory" or "very satisfactory" in community survey.	75%	Not achieved 51% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 44%
	Percentage of Residents rating Rural roads as "quite satisfactory" or "very satisfactory" in community survey.	60%	Not achieved 51% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 40%

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Our roads are maintained to an appropriate standard	The average quality of the ride on the sealed road network as measured by smooth travel exposure*	< 95%	Not achieved 95% Result is not achieved because measure is greater than 95%, Council achieved a result of 95%.	Not achieved Not measured
Our transportation network is being maintained effectively	The percentage of road network that is resurfaced*	75%	Achieved 6%	Not achieved 3.1%
Consent compliance	Consents with Horizons achieving environmental compliance	100%	Achieved 100%	New measure
Achieving the base preservation renewal quantities as laid out in the AMP	Our NZTA Annual Achievement reports against forecast renewals	Baseline measure	Achieved 85%	New measure

** Indicates this is a Department of Internal Affairs local government mandatory non-financial performance measure.*

Ngā Ara Hīkoi Footpaths

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Roading				

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partner with iwi to enhance understanding of governance decisions pertaining to Roading and Footpaths. Ensure their perspectives are appropriately elevated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Build and Strengthen relationships with iwi to understand and explore iwi visions and aspirations for Roading and Footpaths across the district.

Ōritetanga

equity between Māori and tangata Tiriti

Create an environment that supports active involvement with iwi and Māori, increasing understanding of the Roading and Footpath portfolio

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing training to develop team understanding and cultural recognition of the values and beliefs systems of Māori.

What we do Ā mātau mahi

The Tararua Alliance, an unincorporated joint venture between Council and Downer NZ Ltd, manages approximately:

- 120km of footpaths,
- 1.1km of cycleway

We have a policy to provide at least one footpath per urban road where pedestrian access is required. The type of surface used is dependent on life cycle cost considerations, pedestrian volumes, and the amenity value of the location (i.e. shopping precincts).

Why we do it Te take o a mātau mahi

The purpose of footpaths and cycleways is to provide safe spaces for "non-vehicular" modes of transport to operate. They are a means for people to move safely from their homes to school, work or play off the roads and are an essential part of an effective, efficient, and sustainable transport system and enable residents and visitors to make transport choices.

How we do it Ka pēhea rā a mātau mahi

We manage all assets, carrying out short and long term planning for the maintenance and renewals of assets, deliver the physical works to maintain and renew assets, and manage compliance obligations for operators on the network.

Most footpaths are in the four main towns, with a small amount in the townships of Norsewood, Pongaroa, and Ormondville. One formed cycleway runs between Pahiatua and the Fonterra dairy processing plant located 1.1km from the town boundary. Wide street formations provide ample room for vehicles, pedestrians, and cyclists to mix, making cycling a relatively safe activity.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Our footpaths are maintained to an appropriate standard	Percentage of residents rate footpaths as "fairly satisfactory" or "very satisfactory" in the community survey.	75%	Not achieved 62% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 63%
	The percentage of footpaths within the district fall within the footpath condition standards set out in the Asset Management Plan*	90%	Achieved 91%	Achieved 97.3%
	Complaints regarding footpaths are responded to within 3 working days*	90%	Achieved 100%	Achieved 95%

** Indicates this is a Department of Internal Affairs local government mandatory non-financial performance measure.*

He Kaunihera Pāhekoheko
INTERACTIVE COUNCIL

Te Whakahāngaitanga Rautaki
Strategic Alignment

Interactive Council envisions a community that actively shapes the future of Tararua District, responding dynamically to evolving needs. Our commitment as a Council lies in continuous improvement, aiming to build trust and confidence through transparent, high-performing, and engaging governance.

At the heart of our approach is the recognition that effective partnerships with iwi are essential. This collaborative effort not only aligns with Te Tiriti o Waitangi but also acknowledges the unique perspectives and contributions of Māori communities. By fostering meaningful relationships, we aim to address disparities, promote cultural inclusivity, and ensure that the aspirations of Māori are woven into the fabric of our district's growth.

Numerous departments play a pivotal role in supporting this vision. Customer Services is dedicated to customer and community support, providing a responsive and accessible interface for residents. Representation focuses on ensuring that communities actively participate in the decision-making process, creating a more inclusive and representative governance model. Communications ensures that information is effectively and clearly distributed, promoting transparency and accountability.

Interactive Council strives for collaboration, and to empower, include, and uplift every resident of the Tararua district. As we navigate the next decade, we are committed to actively engaging with the community, building strong partnerships with iwi, and fostering a district where everyone feels heard, valued, and proud to call home.

Ngā ngohe kei tēnei rōpū
Activities in This Group

Governance & Community Engagement *Te Whai Wāhitanga Kāwanatanga, Hapori hoki*

Customer Services *Ngā Ratonga Kiritaki*

Communications *Ngā Whakawhitiwhiti*

Democracy Services *Ngā Ratonga Manapori*

Te Whai Wāhitanga Kāwanatanga, Hapori hoki

Governance and Community Engagement

He Tauākī Pānga Haupū Moni

Funding Impact Statement

	2023/24 LTP Plan $000s	2024/25 LTP Year 1 $000s	2024/25 Actual $000s
Sources of operating funding			
General rates, uniform annual general charges, rates penalties	3,407	3,607	
Targeted rates	-	-	
Grants and subsidies for operating purposes	250	250	
Fees and charges	-	-	
Internal charges and overheads recovered	1,103	577	
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	
Total operating funding (A)	**4,760**	**4,434**	**-**
Applications of operating funding			
Payment to staff and suppliers	2,850	2,962	
Finance costs	-	-	
Internal charges and overheads applied	1,879	1,442	
Other operating funding applications	-	-	
Total applications of operating funding (B)	**4,730**	**4,404**	**-**
Surplus/(deficit) of operating funding (A - B)	**30**	**30**	**-**
Sources of capital funding			
Subsidies and grants for capital expenditure	-	-	
Development and financial contributions	-	-	
Increase/(decrease) in debt	-	-	
Gross proceeds from sale of assets	-	-	
Lump sum contributions	-	-	
Other dedicated capital funding	-	-	
Total sources of capital funding (C)	**-**	**-**	**-**
Applications of capital funding			
Capital expenditure:			
- to meet additional demand (growth)	-	-	
- to improve the level of service (new)	-	-	
- to replace existing assets (renewal)	-	-	
Increase/decrease) in reserves	30	30	
Increase/(decrease) of investments	-	-	
Total applications of capital funding (D)	**30**	**30**	**-**
Surplus/(deficit) of capital funding (C - D)	**(30)**	**(30)**	**-**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**

Te Whai Wāhitanga Kāwanatanga, Hapori hoki

Governance and Community Engagement

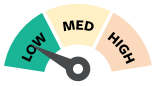
Whakapaunga Haupū Rawa

Capital Expenditure

	LTP Budget $000s	Carry Forwards Budget $000s	Approved Variation Budget $000s	Total Budget $000s	Total Actual $000s
Growth					
Total Capital Expenditure for Growth	-	-	-	-	-
Level of Service					
Total Capital Expenditure for Level of Service	-	-	-	-	-
Renewal					
Total Capital Expenditure for Renewal	-	-	-	-	-
Total Capital Expenditure for Governance & Community Engagement	-	-	-	-	-

Ngā Ratonga Kiritaki Customer Services

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Customer Services				

We're here to help residents and visitors carry out their business with Council.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga
governance and the relationship between Treaty partners (shared decision making)

Increasing two-way data sharing in respect of our customer requests management system to support planning and decision making.

Tino Rangatiratanga
the right to be self-determining in all areas (self-determination)

Continue to build relationships with iwi to allow engagement and collaboratively work towards improving Māori experience.

Ōritetanga
equity between Māori and tangata Tiriti

Understand opportunities to improve the customer services environment to better reflect the Māori populations we serve e.g. use of Māori language and bilingual signage.

Te Ritenga
protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Providing staff training to develop team understanding and cultural recognition of the values and belief systems of Māori.

What we do Ā mātau mahi

We are the welcoming face of Council for all customers and visitors, responding to customer queries, providing information and advice on council services, and directing customers to the best people and channels for their needs.

Why we do it Te take o a mātau mahi

Our service centres are the physical shop front for Council and provide a local presence for the community to obtain advice, assistance, information and make payments.

How we do it Ka pēhea rā a mātau mahi

We have four service centres; Dannevirke, Eketāhuna, Pahiatua and Woodville. Eketāhuna and Woodville are combined with the library service.

Our Dannevirke service centre acts as the main point of contact for managing the district-wide phone service from 8:00am to 5:00pm Monday to Friday. The Pahiatua Service Centre provides support to Dannevirke, with phone operations, receiving payments and general enquiries 8:00am – 4:30pm.

A 24-hour phone service is provided through a shared services contract with Palmerston North City Council.

Our service centers provide the following customer services:

- Attending to general enquiries, service requests and notifications.
- Supporting other services of Council with administration duties.
- Answering phones and associated queries during office hours.
- Receipt of Council service payments (community buildings and sports grounds, cemeteries, 3 waters vehicle crossings, regulatory and dog registrations) and rates payments.

Performance measures and targets

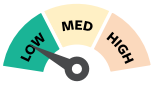
Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Customer requests are handled effectively and accurately.	Average wait time for incoming calls.	20 seconds	Achieved 17.56 seconds	Achieved 18 seconds
	Percentage of abandoned calls.	< 5%	Achieved 2.63%	Achieved 3%

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Customers experience friendly, efficient, and reliable service from Council.	Percentage of customers who lodge faults/ requests are satisfied with service provided in the community survey.	80%	Not achieved 77% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 70%
	Percentage of walk-in customers rating the service as friendly customer satisfaction survey.	Year 1 N/A	N/A	New measure
	Percentage of walk-in customers rating the service as efficient customer satisfaction survey.	Year 1 N/A	N/A	New measure
	Percentage of walk-in customers rating the service as reliable customer satisfaction survey.	Year 1 N/A	N/A	New measure
Responsive 24/7 phone service.	Percentage of customers who lodge faults/ requests are satisfied with the service provided by after-hours call centre team in the community survey.	85%	Not achieved 63% This result continues the downward trend across Council received in the community survey where overall satisfication with services has been experienced since 2022. As a result Council is changing the way in which these surveys will be conducted in the 2025/26 year to allow for real time feedback to be received from those using Council facilties at the time of use.	Not achieved 47%

Ngā Whakawhitiwhiti Communications

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Communications				

We help people understand Council's work and how they can actively participate in shaping our district's development. We've designed the service to promote interaction and understanding across all aspects of Council to keep the community, Council staff and elected members informed.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Partnering with iwi to enhance understanding of Council information and ensuring their perspectives are incorporated and disseminated through Council.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Through partnership and active involvement with iwi at an operational level we provide the mechanisms and information to support Tino Rangatiratanga. Including relationship building with iwi communication representatives.

Ōritetanga

equity between Māori and tangata Tiriti

We produce and disseminate appropriate and agile communications material in understandable and appropriate language that will reach out across our communities, facilitate accessing our services and provide equal opportunities for iwi and Māori.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

We seek to increase understanding and regard for Māori values and belief systems by incorporating Māori customs, practices and reo into our daily work. We will regularly engage with our iwi partners to further enhance this understanding.

What we do Ā mātau mahi

We deliver information about Council's work to our communities and directly support all Council departments with their communication requirements.

We provide the means by which the public can engage with Council in shaping the future of Tararua District. This is done through consultation or engagement on Annual Plans, Long-term Plans and strategies and by ensuring that residents' feedback is relayed to the right people in the organisation.

Why we do it Te take o a mātau mahi

We enable transparency, accountability, and public engagement by disseminating information about Council's daily business and during crises, maintaining the Council's branding, and handling stakeholder and media relations, all of which are vital for effective governance and fostering positive community relations.

How we do it Ka pēhea rā a mātau mahi

We provide the service using a combination of written documentation, digital platforms, community engagement, and stakeholder relations to inform, engage, and interact with the community.

We are a vital link connecting Council and community by actively listening to public sentiment and relaying this to staff and elected members. We communicate what Council has done, is doing and are going to do. As connectivity is on the rise, the service has an increasingly important customer service function, helping people to process complaints, responding to queries, and answering questions.

Performance measures and targets

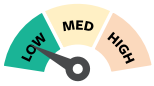
Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Increased community contributions with Council planning activities e.g., Annual Plan/Long-Term Plan submissions (physical and online)	An increase in the number of submission/ feedback forms received	350	Achieved 547 A total of 502 submissions were received on the LTP. Many of these were submissions made on the Pahiatua Pool and new approaches to the Consultation Document and marketing. A total of 45 formal submissions were received on the Annual Plan.	New measure

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
Increasing our digital presence	An increase in Council digital platforms traffic	6,000	Achieved 6,548 As a result of various new approaches to enhance online engagement this target has been surpassed reaching 6,548 followers.	New measure
Number of people that participate in the annual communications survey	An increase in the number of Annual Communications Survey Respondents	200	Not achieved 154 responses received Survey was conducted in May. Although the number of responses received didn't quit4e reach our target, the timing of when the survey was conducted may have influenced this with the number of public consultations being carried out could signal consultation fatigue.	New measure

Ngā Ratonga Manapori Democracy Services

Strategic Alignment Te Whakahāngaitanga Rautaki

	Thriving District	Improving our Environment	Connected Communities	Interactive Council
Democracy Services				

The Tararua District Mayor and Councillors deliver a governance role that involves representing the community, setting direction, and monitoring and reviewing Council performance.

Te Tiriti o Waitangi Alignment

Te Whakahāngaitanga o Te Tiriti o Waitangi

Consideration for the Treaty across the activity

Kāwanatanga

governance and the relationship between Treaty partners (shared decision making)

Continue to explore further opportunities to partner with iwi on governance decisions for the district. Ensure iwi perspectives are incorporated.

Tino Rangatiratanga

the right to be self-determining in all areas (self-determination)

Support increased capacity and active involvement of iwi across Council operations by providing resource and support. Ensure iwi contribution is heard.

Ōritetanga

equity between Māori and tangata Tiriti

Explore opportunities to improve the governance environment to better reflect the Māori populations we serve e.g., use of Māori artwork, language, and bilingual signage.

Te Ritenga

protecting the customs, beliefs, values, faiths and aspirations of Māori (whakapono)

Facilitate access to training opportunities to develop understanding and cultural recognition of the values and belief systems of Māori.

What we do Ā mātau mahi

As elected members, the Mayor and Councillors set the strategic direction for the district and ensure responsible financial management of public funds. The service seeks to enable democratic local decision making and action by, and on behalf of communities, to promote the social, economic, environmental and cultural wellbeing of communities in the present and for the future.

Why we do it Te take o a mātau mahi

The Local Electoral Act 2001 provides for the electoral processes that enable the district's communities to select the leaders they would like to represent them and their interests throughout the democratic decision-making process. Electoral processes provide for the triennial local authority elections, polls and referenda, representation reviews and the determination of the terms of reference and delegations for community boards, committees, council organisations, other decision-making bodies and the appointment of the Chief Executive. Community committees are appointed by their respective communities to serve a three-year term of office that coincides with the period of the local authority elections.

Local councils provide leadership on behalf of the district regarding matters that are both within and outside of core functions. There are a number of regional and national directives that impact on the district and its communities, and it is through leadership and advocacy that residents can be kept informed and represented.

How we do it Ka pēhea rā a mātau mahi

As well as the formal Council team made up of nine Councillors and the Mayor, Tararua District has two Community Boards, one in Dannevirke and one in Eketāhuna. Council staff provide support to elected members to ensure transparent democratic decision making at meetings that are open to the public. We do this as a statutory obligation under the Local Government Act 2002, the Local Government Official Information and Meetings Act 1987, and the Resource Management Act 1991 to provide opportunities for community participation in decision-making.

Democracy Services undertakes Electoral Official duties for Electoral activities, Representation Reviews and Māori Ward establishment processes under Local Electoral Act 2001.

Performance measures and targets

Ngā Whakainenga Mahi me ngā Whāinga

Level of service	Performance measure	Target	2024/25 Results	2023/24 Results
To provide the community with access to Council, Committee and Community Board meeting agendas and reports to enable transparency of decision-making by the elected members.	Agendas and meeting papers available via Council's website at least two clear working days ahead of the meeting day.	< 2	Achieved 100% All agendas are published a minimum of two clear working days ahead of the day of the meeting.	New measure
To provide the community with access to minutes from Council, Committee and Community Board meetings to enable transparency of decision-making by the elected members.	Minutes from meetings available via Council's website within five working days of the meeting.	100%	Achieved 100% Two sets of minutes took longer than five days to load to the website. One set of minutes took six days, and one set seven days. On average minutes were loaded to the website within three days.	New measure
	Meetings held at times and places notified in all notifications made to the public.	100%	Achieved 100%	Achieved 100%
	Members Pecuniary Interests Register published on Council's website and updated annually	Achieved	Achieved 100% A Pecuniary Interests Register was published to the Council's website 28 February 2025.	New measure

Ngā Tauākī Pūtea

FINANCIAL STATEMENTS

He tauākī whakapae pūrangiaho rēweniu, utu anō hoki

Statement of comprehensive revenue and expense

for the year ended 30 June 2025

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Revenue				
Rates	2	37,511	38,199	33,761
Grants and subsidies	6	45,696	36,098	54,511
Fees and charges	4	4,403	5,129	4,573
Finance revenue	3	1,235	41	1,536
Dividends and subvention		-	-	-
Other revenue	5	851	90	351
Forestry sales		-	-	27
Development and Financial Contributions		-	-	
Vested Assets		192	3,701	-
Total operating revenue		**89,888**	**83,257**	**94,759**
Expenditure				
Other operating expenses	10	27,594	28,916	52,966
Depreciation and amortisation	11	20,779	19,534	18,540
Personnel costs	8	12,253	11,291	10,875
Finance costs	3	4,040	3,430	3,711
Total operating expenditure before asset gains/losses		**64,666**	**63,170**	**86,092**
Operating surplus/(deficit) before asset gains/losses		**25,222**	**20,087**	**8,667**
Other asset gains/(losses)	7	805	1,650	(433)
Share of associate surplus/(deficit)	17	21	-	2
Operating surplus/(deficit) before tax		**26,048**	**21,736**	**8,236**
Less taxation expense/plus refund	12	-	-	-
Surplus/(deficit) after tax		**26,048**	**21,736**	**8,236**
Surplus/(deficit) attributable to:				
Parent interest (Tararua District Council)	25	26,048	21,736	8,236
Non-controlling interest	25	-	-	-
Surplus/(deficit) for the period		**26,048**	**21,736**	**8,236**
Other comprehensive revenue and expense				
Gains/(losses) on assets revaluation	26	(3,088)	32,002	24,451
Financial assets at fair value through other comprehensive revenue & expense	25		-	-
Tax on equity items	25		-	-
Other comprehensive revenue and expense subtotal		**(3,088)**	**32,002**	**24,451**
Total comprehensive revenue and expense		**22,960**	**53,739**	**32,687**

Explanations of major variances against budget are provided in Note 37. These Statements should be read in conjunction with the 'Notes to the Financial Statements'.

He tauākī whakapae panonitanga o ngā toenga hua

Statement of changes in equity

for the year ended 30 June 2025

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Balance at 1 July		1,129,681	1,122,967	1,096,996
Total comprehensive revenue and expense previously reported		22,960	53,739	32,687
Dividends paid		-	-	-
Total balance at 30 June	**25**	**1,152,639**	**1,176,706**	**1,129,681**
Total comprehensive revenue and expense attributable to:				
Tararua District Council		22,960	53,739	32,687
Minority interest			-	-
Total comprehensive revenue and expense		**22,960**	**53,739**	**32,687**

Detailed changes

Accumulated funds				
Balance at 1 July		354,883	342,698	344,519
Net surplus/(deficit) after tax for the year		26,048	21,736	8,236
Fair value through other comprehensive revenue and expense		-	-	-
Net transfers between equity and reserves		(2,802)	6,110	2,129
Dividends paid			-	-
Balance at 30 June		**378,128**	**370,544**	**354,883**
Asset revaluation reserves				
Balance at 1 July		733,934	739,740	709,482
Increase/(decrease) in revaluation reserves		(3,088)	32,002	24,452
Balance at 30 June		**730,845**	**771,742**	**733,933**
Special funded reserves				
Balance at 1 July		40,814	40,466	42,931
Increase/(decrease) in special reserves		2,840	(6,110)	(2,117)
Balance at 30 June		**43,654**	**34,356**	**40,814**
Trust funds				
Balance at 1 July		52	64	64
Increase/(decrease) in trust funds		(38)	-	(12)
Balance at 30 June		**14**	**64**	**52**
Minority interest		-	-	-
Total equity at 30 June		**1,152,641**	**1,176,706**	**1,129,682**

Explanations of major variances against budget are provided in Note 37. These Statements should be read in conjunction with the 'Notes to the Financial Statements'.

He tauākī whakapae tūnga ahumoni

Statement of financial position

for the year ended 30 June 2025

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Assets				
Current assets				
Cash and cash equivalent	1	9,614	7,041	3,210
Debtors and other receivables	13	12,599	8,136	13,669
Derivative financial instrument	32	1,104	1,366	1,088
Other financial assets	16	3,969	904	8,767
Investment in CCOs and similar entities	16	781	-	241
Non-current assets held for sale	18	-	-	1,958
Inventories	15	132	137	110
Total current assets		**28,199**	**17,584**	**29,043**
Non-current assets				
Investment in CCOs and similar entities	16	2,765	2,712	2,432
Derivative financial instrument	32	5,654	2,909	4,191
Other financial assets	16	6,000	4,000	-
Investment in accounted for using equity method	17	75	52	54
Debtors and other receivables	13	-	-	-
Investment property	18	2,705	2,265	2,705
Forestry assets	14	184	115	71
Intangible assets	21	2,517	1,573	2,270
Property, plant & equipment – operational	20	54,915	61,970	56,765
Property, plant & equipment – infrastructure	20	1,140,457	1,171,816	1,115,828
Property, plant & equipment – restricted	20	6,102	6,118	6,102
Total non-current assets		**1,221,374**	**1,253,529**	**1,190,418**
Total assets		**1,249,573**	**1,271,113**	**1,219,461**

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Liabilities				
Current liabilities				
Payables and deferred revenues	22	7,712	12,355	14,461
Borrowings – current	24	22,000	3,186	12,200
Employee entitlements	9	1,381	623	1,152
Provision for landfill aftercare	23	164	164	164
Derivative financial instrument	32	1,178	477	553
Total current liabilities		**32,435**	**16,805**	**28,530**
Non-current liabilities				
Borrowings – non-current	24	58,000	74,996	57,000
Derivative financial instrument	32	5,966	1,960	3,615
Employee entitlements	9	18	-	18
Tenant contributions	19	239	354	354
Provision for landfill aftercare	23	274	292	262
Total non-current liabilities		**64,497**	**77,602**	**61,249**
Total liabilities		**96,932**	**94,407**	**89,779**
Equity				
Accumulated funds	25	378,130	370,544	354,883
Asset revaluation reserves	26	730,844	771,742	733,933
Special funded reserves	27	43,653	34,356	40,814
Trust funds	28	14	64	52
Total equity		**1,152,641**	**1,176,706**	**1,129,682**
Total liabilities and equity		**1,249,573**	**1,271,113**	**1,219,461**

Explanations of major variances against budget are provided in Note 37. These Statements should be read in conjunction with the 'Notes to the Financial Statements'.

He tauākī whakapae o ngā moni mai

Statement of cash flows

for the year ended 30 June 2025

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Cash flows from operating activities				
Cash was provided from:				
Rates			37,473	33,052
Grants and subsidies			36,098	49,284
Fees, charges and other receipts (including donations)			5,129	3,974
Interest received			41	1,608
Dividends & subvention payment received			-	-
Income tax refunds			-	-
Other revenue			90	294
		-	**78,831**	**88,212**
Cash was applied to:				
Payments staff and suppliers			39,861	60,513
Interest paid			3,430	3,549
Income tax payments				-
Net GST movement				333
		-	**43,291**	**64,395**
Net cash inflow/(outflow) from operating activities	**29**	**-**	**35,540**	**23,817**

	Note	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s
Cash flows from investing activities				
Cash was provided from:				
Proceeds from sale of property, plant and equipment			3,800	47
Proceeds from investment property			-	-
Proceeds from investments realised			-	-
		-	**3,800**	**47**
Cash was applied to:				
Purchase of property, plant and equipment			50,454	36,736
Purchase of Intangible assets			-	-
Purchase of investments			268	2,900
		-	**50,722**	**39,636**
Net cash inflow/(outflow) from investing activities		**-**	**(46,922)**	**(39,589)**
Cash flows from financing activities				
Cash was provided from:				
Proceeds from borrowings			13,563	37,200
Tenant contributions received			-	-
		-	**13,563**	**37,200**
Cash was applied to:				
Dividend paid			-	-
Tenant contributions repaid			-	-
Repayment of borrowings			2,828	25,200
		-	**2,828**	**25,200**
Net cash inflow/(outflow) from financing activities		**-**	**10,734**	**12,000**
Net increase/(decrease) in cash held		**-**	**(648)**	**(3,772)**
Total cash resources at start of the year		3,210	7,689	6,982
Total cash resources at end of the year	**1**	**3,210**	**7,041**	**3,210**

Te Kaunihera Ā-Rohe o Tararua: Tauākītanga Pānga (Te Kaunihera Whānui)

Tararua District Council: Funding Impact Statement (Whole of Council)

for the year ended 30 June 2025

	2023/24 Plan $000s	2023/24 Actual $000s	2024/25 Plan $000s	2024/25 Actual $000s
Sources of operating funding				
General rates, uniform annual general charges, rates penalties	12,939	13,818	14,726	14,837
Targeted rates	20,939	20,955	23,473	23,305
Grants and subsidies for operating purposes	7,407	37,068	8,689	11,863
Fees and charges	5,876	4,573	4,979	4,955
Interest and dividends from investments	11	1,536	41	1,235
Local authorities fuel tax, fines, infringement fees, and other receipts	181	378	240	851
Total operating funding (A)	**47,352**	**78,328**	**52,148**	**57,046**
Applications of operating funding				
Payment to staff and suppliers	38,811	64,852	40,207	41,031
Finance costs	2,410	3,711	3,430	4,040
Other operating funding applications	-	-	-	-
Total applications of operating funding (B)	**41,221**	**68,563**	**43,637**	**45,071**
Surplus/(deficit) of operating funding (A - B)	**6,132**	**9,765**	**8,511**	**11,975**
Sources of capital funding				
Subsidies and grants for capital expenditure	9,113	17,443	27,408	33,833
Development and financial contributions	-	-	-	-
Increase/(decrease) in debt	12,385	12,000	10,734	10,800
Gross proceeds from sale of assets	-	-	3,800	122
Lump sum contributions	-	-	-	-
Other dedicated capital funding	-	-	-	-
Total sources of capital funding (C)	**21,497**	**29,443**	**41,943**	**44,755**

	2023/24 Plan $000s	2023/24 Actual $000s	2024/25 Plan $000s	2024/25 Actual $000s
Applications of capital funding				
Capital expenditure:				
- to meet additional demand	2,614	2,517	1,457	227
- to improve the level of service	10,920	11,041	4,863	4,672
- to replace existing assets	13,429	22,832	44,134	42,041
Increase/(decrease) in reserves	(4,334)	(82)	-	9,790
Increase/(decrease) of investments	5,000	2,900	-	-
Total applications of capital funding (D)	**27,629**	**39,208**	**50,454**	**56,730**
Surplus/(deficit) of capital funding (C - D)	**(6,132)**	**(9,765)**	**(8,511)**	**(11,975)**
Funding balance ((A - B) + (C - D))	**-**	**-**	**-**	**-**

Tauākītanga pānga hapū moni kia whakamārama rawatiate rēweniu me ngā utu

Reconciliation whole of Council funding impact statement to comprehensive revenue and expense

	2024/25 Actual $000s	2024/25 Plan $000s	2023/24 Actual $000s	2023/24 Plan $000s
Revenue				
Statement of comprehensive revenue and expense	89,888	83,257	94,759	56,307
Summary funding impact statement				
Sources of operating funding				
Total operating funding	57,046	52,148	78,328	47,351
Add sources of capital funding:				
- Subsidies and grants for capital expenditure	33,833	27,408	17,445	8,956
- Investment (gains/losses)		-	-	-
Add vested assets	192	3,701	-	-
Less rates remission and discount	(641)	-	(509)	-
Less internal rates revenue eliminated	(542)	-	(504)	-
Total revenue	**89,888**	**83,257**	**94,759**	**56,307**
Expenditure				
Statement of comprehensive revenue and expense	64,666	63,170	86,092	57,711
Summary funding impact statement				
Application of operating funding				
Total application of operating funding	45,070	43,637	68,563	41,220
Add depreciation and amortisation expense	20,779	19,534	18,540	16,491
Less rates remission and discount	(641)	-	(509)	-
Less internal rates revenue eliminated	(542)	-	(504)	-
Total expenditure	**64,666**	**63,170**	**86,092**	**57,711**

Tauākī o ngā kaupapa here kaute

STATEMENT OF ACCOUNTING POLICIES

for the year ended 30 June 2025

Hinonga Rīpoata
Reporting entity

Tararua District Council (Council) is a territorial local authority established under the Local Government Act 2002 (LGA) and is domiciled and operates in New Zealand. The relevant legislation governing the Council's operations includes the LGA and the Local Government (Rating) Act 2002.

The Council provides local infrastructure, local public services, and performs regulatory functions to the community. The Council does not operate to make a financial return. The Council has designated itself as a public benefit entity (PBE) for financial reporting purposes.

Tararua District Council has an associate, Manawatū-Whanganui LASS Limited, a 14% owned associate – public benefit entity. They are domiciled and incorporated in New Zealand.

The financial statements of Council are for the year ended 30 June 2025. The financial statements were authorised for issue by Council on 29 October 2025.

Tūāpapa o te whakarite
Basis of preparation

Tauākī tautuku
Statement of compliance

The financial statements of Tararua District Council have been prepared in accordance with the requirements of the Local Government Act 2002, which includes the requirement to comply with New Zealand generally accepted accounting practice (NZ GAAP). These financial statements in the full Annual Report have been prepared in accordance with NZ GAAP. They comply with New Zealand Public Benefit Entity International Public Sector Accounting Standards, and are prepared in accordance with Tier 1 PBE Standards.

Inenga tūāpapatanga
Measurement base

The financial statements have been prepared on an historical cost basis, modified by the revaluation of land and buildings, certain infrastructural assets, investment property, forestry assets, financial instruments (including derivative instruments), and carbon credits.

Pūnaha moni
Functional and presentation currency

The financial statements are presented in the functional currency, which is New Zealand dollars, and all values are rounded to the nearest thousand dollars ($'000).

Disclosure in regard to Tararua Aquatic Community Trust

The Office of the Auditor General (OAG) has assessed that the Tararua Aquatic Community Trust (TACT) continues to be controlled by Council, and should be consolidated into Council group financial statements. The Council does not agree with this assessment and has sought independent advice, and based on this advice has decided that for the 202/25 Annual Report, it will not prepare a consolidated Annual Report.

The financial statements in the 2024/25 Annual Report are of Council only.

Ngā take kaute paerewa otiia, kāore anō kia whakatinana

Accounting standards issued but not yet effective and not early adopted

Standards and interpretations that have been issued but are not yet effective, up to the date of issuance of the prospective financial statements, and that are relevant to the Council are:

PBE IFRS 17 Insurance Contracts

In June 2023, the XRB issued PBE IFRS 17 Insurance Contracts for public sectors. This standard establishes principles for the recognition, measurement, presentation, and disclosure of insurance contracts. It is effective for reporting periods beginning on or after 1 January 2026 with early adoption permitted.

Council has not assessed in detail the effect of the new standard.

Council does not anticipate this amendment to have a material effect on Council's financial statements.

Disclosure of Fees for Audit Firms' Services (Amendments to PBE IPSAS 1)

Amendments to PBE IPSAS 1 Presentation of Financial Reports change the required disclosures for fees relating to services provided by the audit or review provider, including a requirement to disaggregate the fees into specified categories. The amendments to PBE IPSAS 1 aim to address concerns about the quality and consistency of disclosures an entity provides about fees paid to its audit or review firm for different types of services. The enhanced disclosures are expected to improve the transparency and consistency of disclosures about fees pad to an entity's audit or review firm. This is effective for the year ended 30 June 2025.

Ngā panonitanga kaute kaupapa here

Other changes in accounting policies

There have been no other changes in the Council's accounting policies since the date of the last audited financial statements.

Ngā kaupapa here hira Significant Accounting Policies

Ngā Pāhekohekotanga

Associates

An associate is an entity over which the institute has significant influence and that is neither a subsidiary nor an interest in a joint venture. Investments in associates are accounted for in the group financial statements using the equity method of accounting.

Investments in associates are measured at cost in the institute's parent financial statements.

Tikanga mana taurite o te mahi kaute kei ngā tauākī tōpū ōhanga

Equity method of accounting in group financial statements

Investments in associates and joint ventures are accounted for in the parent financial statements using the equity method of accounting.

Under the equity method of accounting, the investment is initially recognised at cost and the carrying amount is increased or decreased to recognise the group's share of the change in net assets of the entity after the date of acquisition. The group's share of the surplus or deficit is recognised in the group surplus or deficit. Distributions received from the investee reduce

the carrying amount of the investment in the group financial statements.

If the share of deficits of the entity equals or exceeds the interest in the entity, the group discontinues recognising its share of further deficits. After the group's interest is reduced to zero, additional deficits are provided for, and a liability is recognised, only to the extent that the group has incurred legal or constructive obligations or made payments on behalf of the entity. If the entity subsequently reports surpluses, the group will resume recognising its share of those surpluses only after its share of the surpluses equals the share of deficits not recognised.

Reweniu
Revenue

Revenue is measured at fair value.

Revenue may be derived from either exchange or non-exchange transactions.

Exchange and non-exchange transactions

An exchange transaction is one in which the Council receives assets or services, or has liabilities extinguished, and directly gives approximately equal value in exchange. Non-exchange transactions are where the Council receives value from another entity without giving approximately equal value in exchange, or gives value to another entity without directly receiving approximately equal value in exchange.

Reweniu reti
Rates revenue

The following policies of rates have been applied:

- General rates, targeted rates (excluding water-by-meter), and uniform annual general charges are recognised at the start of the financial year to which the rates resolution relates. They are recognised at the amounts due. The Council considers that the effect of payment of rates by instalments is not sufficient to require discounting of rates receivables and subsequent recognition of interest revenue.
- Rates arising from late payment penalties are recognised as revenue when rates become overdue.
- Revenue from water-by-meter rates is recognised on an accrual basis based on usage.
- Rates remissions are recognised as a reduction of rates revenue when the Council has received an application that satisfies its rates remission policy.

Reweniu tākohatanga
Contribution revenue

Development contributions and financial contributions are recognised as revenue when the Council provides, or is able to provide, the service that gave rise to the charging of the contribution. Otherwise development contributions and financial contributions are recognised as liabilities until such time as the Council provides, or is able to provide, the service.

Ngā moni āwhina Kāwanatanga
Government subsidies

Government grants, for example from NZ Transport Agency, Ministry of Health and Ministry of Environment, are recognised as revenue upon entitlement as conditions pertaining to eligible expenditure have been fulfilled.

Waka Kotahi (NZ Transport Agency) pūtea tāpiringa huarahi
Waka Kotahi (NZ Transport Agency) roading subsidies

The Council receives funding assistance from Waka Kotahi, which subsidies part of the costs of maintenance and capital expenditure on the local reading infrastructure. The subsidies are

recognised as revenue upon entitlement, as conditions pertaining to eligible expenditure have been fulfilled.

Ngā ratonga wātea
Provision of services

Revenue from the rendering of services is recognised by reference to the stage of completion of the transaction at balance date, based on the actual service provided as a percentage of the total services to be provided.

Ngā Rironga
Vested or donated assets

For assets received for no or nominal consideration, the asset is recognised at its fair value when the Council obtains control of the asset. The fair value of the asset is recognised as revenue, unless there is a use or return condition attached to the asset.

The fair value of vested or donated assets is usually determined by reference to the cost of constructing the asset. For assets received from property developments, the fair value is based on construction price information provided by the property developer.

For long-lived assets that must be used for a specific use (for example, land must be used as a recreation reserve). the Council immediately recognises the fair value of the asset as revenue.

A liability is recognised only if the Council expects that it will need to return or pass the asset to another party.

Hokotanga o ngā ō
Sale of goods

Revenue from sale of goods is recognised when a product is sold to the customer.

Utu
Commission

Where revenue is derived by acting as an agent for another party, the revenue that is recognised is the commission or fee on the transaction.

Moni Whiwhi
Dividends

Dividends are recognised when the right to receive payment has been established. Dividends are recognised in surplus or deficit unless the dividend clearly represents a recovery of part of the cost of the investment.

Reweniu Itareti
Interest revenue

Interest revenue is recognised using the effective interest method.

Ētahi atu karāti kua whakawhiwhi
Other grants received

Other grants are recognised as revenue when they become receivable unless there is an obligation in substance to return the funds if conditions of the grant are not met. If there is such an obligation, the grants are initially recorded as grants received in advance and recognised as revenue when conditions of the grant are met.

Te Waihanga me te rēweniu whakaaetanga rawa taiao
Building and resource consent revenue

Fees and charges for building and resource consent services are recognised on a percentage completion basis with reference to the recoverable costs incurred at balance date.

Ngā utu para
Landfill fees

Fees for disposing of waste at the Council's landfill are recognised upon waste being disposed by users.

Utu nama
Borrowing costs

Borrowing costs are recognised as an expense in the period that they are incurred.

Whakapaunga Karāti
Grant expenditure

Nondiscretionary grants are those grants that are awarded if the grant application meets the specified criteria and are recognised as expenditure when an application that meets the specified criteria for the grant has been received.

Discretionary grants are those grants where Council has no obligation to award on receipt of the grant application and are recognised as expenditure when a successful applicant has been notified of the Council's decision.

Pūnaha moni tāwāhi
Foreign currency

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions are recognised in the surplus or deficit.

Tākihi mahi
Income tax

Income tax expense in relation to the surplus or deficit for the period comprises current tax and deferred tax.

Current tax is the amount of income tax payable based on the taxable profit for the current year, plus any adjustments to income tax payable in respect of prior years. Current tax is calculated using rates that have been enacted or substantively enacted at balance date.

Deferred tax is the amount of income tax payable or recoverable in future periods in respect of temporary differences and unused tax losses. Temporary differences are differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable surplus.

Deferred tax is measured at the tax rates that are expected to apply when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at balance date. The measurement of deferred tax reflects the tax consequences that would follow from the manner in which the Council expects to recover or settle the carrying amount of its assets and liabilities.

Deferred tax liabilities are generally recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which the deductible temporary differences or tax losses can be utilised.

Deferred tax is not recognised if the temporary difference arises from the initial recognition of goodwill or from the initial recognition of an asset and liability in a transaction that is not a business combination, and at the time of the transaction, affects neither accounting profit nor taxable surplus.

Current tax or deferred tax is recognised against the surplus or deficit for the period except to the extent that it relates to a business combination, or to transactions recognised in other comprehensive revenue and expense or directly in equity.

Ngā Rīhitanga
Leases

Finance leases

A finance lease is a lease that transfers to the lessee substantially all the risks and rewards incidental to ownership of an asset, whether or not title is eventually transferred.

At the commencement of the lease term, Council will recognise finance leases as assets and liabilities in the statement of financial position at the lower of the fair value of the leased item or the present value of the minimum lease payments.

The amount recognised as an asset is depreciated over its useful life. If there is no certainty as to whether Council will obtain ownership at the end of the lease term, the asset is fully depreciated over the shorter of the lease term and its useful life.

Operating leases

An operating lease is a lease that does not transfer substantially all the risks and rewards incidental to ownership of an asset. Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term.

Ngā ōritetanga pūtea me te pūtea
Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of 90 days or less, and bank overdrafts.

Bank overdrafts where applicable are shown within borrowings in current liabilities in the statement of financial position.

Ngā tāngata noho nama me ētahi atu whakawhiwhinga
Debtors and other receivables

Short-term receivables are recorded at the amount due, less an allowance for Expected Credit Losses (ECL).

The Council applies the simplified ECL model of recognising lifetime ECL or short-term receivables.

In measuring ECLs, receivables have been grouped into rates and metred water rates receivables, and other general receivables, and assessed on a collective basis as they possess shared credit risk characteristics. They have then been grouped based on the days past due. A provision matrix is then established based on historical credit loss experience, adjusted for forward looking factors specific to the debtors and the economic environment.

Rates are "written off":

- When remitted in accordance with Council's rates remissions policy; and
- In accordance with the write-off criteria of sections 90A (where rates cannot be reasonably recovered) and 90B (in relation to Māori freehold land) of the Local Government (Rating) Act 2002.

Other general receivables are written off when there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include the debtor being in liquidation or the receivable being more than one year overdue.

Ngā tāngata noho nama me ētahi atu whakawhiwhinga

Inventories

Inventories (such as spare parts and other items) held for distribution or consumption in the provision of services that are not supplied on a commercial basis are measured at the cost adjusted for any loss on service potential.

Inventories held for use in the production of goods and services on a commercial basis are valued at the lower of cost and net realisable value. The cost of purchased inventory is determined using the FIFO method.

The write down from loss of service potential or net realisable value is recognised in the surplus or deficit in the year of the write down.

Ngā huarawa ōhanga

Financial assets

Derivative Financial Instruments

Derivative financial instruments are used to manage exposure to foreign exchange risks arising from the Council's operational activities and interest rate risks arising from the Council's financing activities. In accordance with its Treasury Management Policy, the council does not hold or issue derivative financial instruments for trading purposes.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently remeasured to their fair value at each balance date. The method of recognising the resulting gain or loss depends on whether the derivative is designated as a hedging instrument, and if so the nature of the item being hedged.

The associated gains or losses on derivatives that are not hedge accounted are recognised in surplus or deficit.

The full fair value of a non-hedge accounted foreign exchange derivative is classified as current if the contract is dues for settlement within 12 months of balance date; otherwise, foreign exchange derivatives are classified as non-current. The portion of the fair value of a non-hedge accounted interest rate derivative that is expected to be realised within 12 months of balance date is classified as current, with the remaining portion of the derivative classified as non-current.

Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Council is party to financial instrument arrangements as part of its everyday operations. Revenue and expense relating to financial instruments are recognised in the statement of comprehensive revenue and expense.

Financial instruments are comprised of:

- Financial assets – cash and cash equivalents, debtors and other receivables, term deposits, other loans, LGFA borrower notes, unlisted shares, and derivative financial instruments
- Financial liabilities – trade and other payables, borrowings, derivative financial instruments

Other financial assets

Financial assets are initially measured at fair value plus transaction costs unless they are measured at fair value through surplus or deficit, in which case the transaction costs are recognised in the surplus or deficit. They are then classified as, and subsequently measured under, the following categories:

- Amortised cost
- Fair value through other comprehensive revenue and expense (FVTOCRE); and
- Fair value through surplus and deficit (FVTSD).

Purchases and sales of financial assets are recognised on trade-date, the date on which Council commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Council has transferred substantially all the risks and rewards of ownership.

The classification of a financial asset depends on its cash flow characteristics and the Council's management model for managing them. A financial asset is classified and subsequently measured at amortised cost if it gives rise to cash flows that are 'solely payments of principal and interest (SPPI)' on the principal outstanding, and is held within a management model whose objective is to collect the contractual cash flows of the asset.

A financial asset is classified and subsequently measured at FVTOCRE if it gives rise to cash flows that are SPPI and held within a management model whose objective is achieved by both collecting contractual cash flows and selling financial assets.

Financial assets that do not meet the criteria to be measured at amortised cost or FVTOCRE are subsequently measured at FVTSD. However, the Council may elect at initial recognition to designate an equity investment not held for trading as subsequently measured at FVTOCRE.

Concessionary loans

Loans to community organisations made by Council at nil or below-market interest rates are initially recognised at the present value of their expected future cash flow, discounted at the current market rate of return for a similar financial instrument. The loans are subsequently measured at amortised cost using the effective interest method. The difference between the loan amount and present value of the expected future cash flows of the loan is recognised in the surplus or deficit as a grant expense.

Where applicable, interest accrued is added to the investment balance.

Term deposits

Term deposits are fixed or determinable payments that are not quoted in an active market. Term deposits are included in non-current assets, except where the maturity is less than 12 months in which case they are included in current assets.

Term deposits are initially recognised at fair value. Term deposits are held for the purpose of collecting contractual cash flows and solely for the purpose of collecting principal and interest. They are subsequently recognised at amortised cost and measured using the effective interest rate method, less an allowance for impairment.

For term deposits, Council applies the low credit risk simplification. At every reporting date, the Council evaluates whether it is considered to have low credit risk using all reasonable and supportable information that is available without undue cost or effort. In making that evaluation, Council regularly reassesses the credit ratings of the bank counterparties. Term deposits are graded in the top investment category, therefore considered to be low credit risk investments. It is Council's policy to measure ECLs on term deposits based on the loss expected in the next 12 months.

Where applicable, interest accrued is added to the investment balance.

Financial assets at fair value through other comprehensive revenue and expense

Financial assets at fair value through other comprehensive revenue and expense (FVTOCRE) are those that are designated as fair value through equity or are not classified in any of the other categories above. They are included in non-current assets unless management intends to dispose of the investment within 12 months of the balance date. Council's financial assets at FVTOCRE comprise of local authority stock and investments in quoted and unquoted shares.

Council includes in the category:

- Investments that it intends to hold long-term but which may be realised before maturity; and
- Shareholding that it holds for strategic purposes.

Financial assets in this category that are debt instruments are subsequently measured at fair value with fair value gains and losses recognised in other comprehensive revenue and expense, except ECL and foreign exchange gains and losses are recognised in surplus or deficit. When sold the cumulative gain or loss previously recognised in other comprehensive revenue and expense is reclassified to surplus and deficit. Debt instruments in this category are the Council listed bonds.

Financial assets in this category that are equity instruments designated as FVTOCRE are subsequently measured at fair value with fair value gains and losses recognised in other comprehensive revenue and expense. There is no assessment for impairment when fair value falls below the cost of the investment. When sold, the cumulative gain or loss previously recognised in other comprehensive revenue and expense is transferred to accumulated funds within equity. The Council designate into this category all equity investments that are not held for trading as they are strategic investments that are intended to be held for the medium to long-term.

Unlisted shares

Unquoted equity shares are initially measured at fair value excluding transaction costs. The fair values are determined by reference to the Council's share of net assets in these companies as there is no market information on the value of the organisations' shares.

The Council has made the irrevocable election to designate unquoted equity shares at FVOCRE. Gains or losses on unquoted equity shares are recorded in other comprehensive revenue and expense and not recycled to surplus or deficit. Equity instruments designated at FVOCRE are not subject to impairment assessment.

When sold, the cumulative gain or loss previously recognised in other comprehensive revenue and expense is transferred to accumulated funds within equity. The Council designate into this category all equity investments that are not held for trading as they are strategic investments that are intended to be held for the medium to long-term.

Financial assets at fair value through surplus or deficit

Financial assets in this category are subsequently measured at fair value with fair value gains and losses recognised in surplus or deficit.

Interest revenue and dividends recognised from these financial assets are separately presented within revenue.

Other than for derivatives, the Council has no instruments in this category.

LGFA borrower notes

Borrower notes are subordinated convertible debt instruments that Council is required to subscribe for when borrowing from the LGFA, currently set at 2.5% of the amount borrowed. The LGFA will redeem borrower notes when the Council's related borrowing are repaid or are no longer owed to the LGFA or may convert them to equity under specific circumstances. The borrower notes are initially recognised at fair value. They are subsequently measured at FVTSD.

Interest revenue and dividends recognised from these financial assets are separately presented within revenue.

Expected credit loss allowance (ECL)

ECL's are recognised in two stages:

1. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12 months (a 12-month ECL).
2. For those credit exposures for which there has been a significant increase in credit risk

since initial recognition, a loss allowance is recognised for credit losses expected over the remaining life of the exposure, irrespective of timing of the default (a lifetime ECL).

When determining whether the credit risk of a financial asset has increased significantly since initial recognition, the Council considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis based on the Council's historical experience and informed credit assessment and including forward-looking information.

The Council considers a financial asset to be in default when the financial asset is more than 90 days past due. The Council may determine a default occurs prior to this if internal or external information indicates the entity is unlikely to pay its credit obligations in full.

Council measure ECLs on loan commitments at the date the commitment becomes irrevocable. If the ECL measured exceeds the gross carrying amount of the financial asset, the ECL is recognised as a provision.

Concessionary Loan ECL

For concessionary loans, ECL is based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the group expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancement that are integral to the contractual terms.

Provision for impairment for debtors and other receivables

The provision for impairment of receivables is determined based on an expected credit loss (ECL) model.

In assessing credit losses for receivables, the Council applies the simplified approach and records lifetime ECL on receivables. Lifetime ECL results from all possible default events over the expected life of a receivable.

In assessing ECL on receivables the Council considers both quantitative and qualitative inputs. Quantitative inputs include past collection history and ageing of receivables. Council has established a provision matrix that is based on its historical credit loss experience, adjusted for forward-looking factors specific to the receivables and the economic environment.

To measure the ECL, all receivables have been grouped based on shared credit risk characteristics and the days overdue. Expected loss rates are adjusted to reflect current and forward-looking information on macroeconomic factors affecting the ability of the debtors to settle their debt.

Rates are "written off":

- When remitted in accordance with Council's rates remissions policy; and
- In accordance with the write-off criteria of sections 90A (where rates cannot be reasonable recovered) and 90B (in relation to Māori freehold land) of the Local Government (Rating) Act 2002.

Kāore he rironga hei hoko i te wā nei

Non-current assets held for sale

Non-current assets held for sale are classified as held for sale if their carrying amount will be recovered principally through a sale transaction, rather than continuing use. Non-current assets held for sale are measured at the lower of their carrying amount and fair value less costs to sell.

Any impairment losses for write-downs of non-current assets held for sale are recognised in the surplus of deficit.

Any increases in fair value (less costs to sell) are recognised up to the level of any impairment

losses that have been previously recognised.

Non-current assets (including those that are part of a disposal group) are not depreciated or amortised while they are classified as held for sale.

Ngā Huarawa Ōkiko
Property, plant and equipment

Property, plant and equipment consists of:

Operational assets – These include land, buildings, library books, plant and equipment, motor vehicles, fibre cabling and conduits, furniture and fittings, and swimming pools.

Infrastructure assets – Infrastructure assets includes the roading corridor network, footpaths and fixed utility systems owned by Council. Each asset class includes all items that are required for the network to function, for example, sewer reticulation includes reticulation piping and sewer pump stations.

Restricted assets – Restricted assets are parks and reserves and war memorials owned by Council that provide a benefit or service to the community and cannot be disposed of because of legal or other restrictions.

Property, plant and equipment is shown at cost or valuation, less accumulated depreciation and impairment losses.

Additions

The cost of an item of property, plant and equipment is recognised as an asset if, and only if, it is probable that future economic benefits or service potential associated with the item will flow to Council and the cost of the item can be measured reliably.

In most instances, an item of property, plant and equipment is recognised at its cost. Where an asset is acquired at no cost, or for a nominal cost, it is recognised at fair value as at the date of acquisition.

Disposals

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount of the asset.

Gains and losses on disposals are included in the surplus or deficit. When revalued assets are sold, the amounts included in asset revaluation reserves in respect of those assets are transferred to accumulated funds.

Subsequent costs

Costs incurred subsequent to initial acquisition are capitalised only when it is probable that future economic benefits or service potential associated with the item will flow to Council and the cost of the item can be measured reliably.

Depreciation

Depreciation is provided on a straight-line basis on all property, plant and equipment other than land, at rates that will write off the cost (or valuation) of the assets to their estimated residual values over their useful lives.

Land, land under roads, restricted assets, assets under construction, investment properties, and biological assets are not depreciated.

The useful lives and associated depreciation rates of major classes of assets have been estimated as follows:

Asset category	Useful life	Depreciation rate
Operational and Restricted Assets		
Buildings	9–80	(1.3%–11.1%)
Computer equipment	2–20	(5%–50%)
Fibre cabling and conduits	20–30	(3%–5%)
Furniture and fittings	2–45	(2.2%–50%)
Library collections	1–10	(10%–100%)
Motor vehicles	5–20	(5%–20%)
Plant and equipment	2–33	(3%–50%)
Swimming pools	15–50	(2%–6.7%)

Asset category	Useful life	Depreciation rate
Infrastructural Assets		
Roading		
Top surface (seal)	5–20	(6.3%–8.3%)
Top surface (unsealed)	5	(20%–100%)
Pavement (seal base course)	90	(1.1%)
Pavement (unsealed base course)	Not depreciated	
Sub-base (rural)	Not depreciated	
Sub-base (urban)	90	(2.5%)
Formation	Not depreciated	
Drainage	20–90	(1.1%–5%)
Bridges and culverts	70–120	(0.8%–1.4%)
Railings	30–50	(2%–3.3%)
Retaining walls	90	(1.1%)
Kerbing	25–100	(1%–4%)
Footpaths	10–90	(1.1%–10%)
Signs and road markings	5–12	(8.3%–20%)
Streetlights	25–60	(1.7%–4%)
Stormwater		
Pipes	50–140	(0.7%–2%)
Manholes	90–140	(0.7%–1.1%)
Wastewater Network		
Pipes and manholes	50–135	(0.7%–2%)
Treatment ponds	55–65	(1.5%–1.8%)
Pumps	20–40	(2.5%–5%)
Flow monitoring equipment	20	(5%)
Water Network		
Monitoring equipment (hardware)	5–30	(3.3%–20%)
Pipes, hydrants, valves	40–150	(0.7%–2.5%)
Treatment plants	10–100	(1%–10%)
Pumps	15–30	(3.3%–6.7%)
Tanks	40–200	(0.5%–2.5%)
Waste management	2–17	(5.9%–50%)
Items under construction	Non-depreciable	

The residual value and useful life of an asset is reviewed, and adjusted if applicable, at each financial year-end.

Ngā Wāriutanga Auautanga
Revaluation

Council accounts for revaluations of property, plant and equipment on a class of asset basis.

Revaluations	Frequency
Infrastructural assets	Annually
Roads (except land under roads)	Annually
Bridges	Annually
Sewerage	Annually
Stormwater	Annually
Water	Annually
Land	Every 3 years
Restricted assets	Every 3 years
Buildings	Every 3 years

Land, buildings (operational and restricted), and infrastructural assets (except land under roads) are revalued with sufficient regularity to ensure that their carrying amount does not differ materially from fair value. All other asset classes are carried at depreciated historical cost.

Council assesses the carrying values of its revalued assets annually to ensure that they do not differ materially from the assets' fair values. If there is a material difference, then the off-cycle asset classes are revalued.

The results of revaluing are credited or debited to other comprehensive revenue and expense and held in an asset revaluation reserve for that class of asset. Where this results in a debit balance in the asset revaluation reserve, this

balance is expensed in the surplus or deficit. Any subsequent increase on revaluation that off-sets a previous decrease in value recognised in the surplus or deficit will be recognised first in the surplus or deficit up to the amount previously expensed, and then credited to other comprehensive revenue and expense and held in the revaluation reserve for that class of asset.

Infrastructural asset classes: roads, water reticulation, sewerage reticulation and stormwater systems

Infrastructure assets are revalued at fair value determined on a depreciated replacement cost basis and reviewed by an independent valuer. These assets are revalued annually as at 30 June.

Operational and restricted land and buildings

These are revalued at fair value as determined from market based evidence by an independent valuer on a three yearly cycle.

Land under roads

Land under roads, was valued based on fair value of adjacent land as determined by reference to the Council rating data. Subsequently, this has not been revalued.

Ngā Ara Kēhua, Ngā Ara Pepa rānei
Unformed or paper roads

An unformed or paper road is a term for a road that is legally established and recorded in survey plans, but has not been formed, and that ownership of the land associated with the paper road resides with Council.

Council does not recognise land under unformed paper roads in the statement of financial position because there is no service potential from the majority of paper roads. The public good of having access routes is very difficult to value. In addition there is a very limited market for sale to the surrounding or adjacent property owner, and cannot be measured reliably because of the small individual area of many paper roads to those adjacent or surrounding properties, and the high cost of sale.

Ngā Huarawa Pā-Kore
Intangible assets

Software acquisition and development

Acquired computer software licenses are capitalised on the basis of the costs incurred to acquire and bring to use the specific software.

Costs that are directly associated with the development of software for internal use by Council, are recognised as an intangible asset. Direct costs include the software development employee costs and an appropriate portion of relevant overheads.

Staff training costs are recognised as an expense when incurred.

Costs associated with maintaining computer software are recognised as an expense when incurred.

Carbon credits

Carbon credits are initially recognised at cost, or fair value on free carbon credits. After initial recognition, all carbon credits are revalued annually at fair value.

The net revaluation result is credited or debited to other comprehensive revenue and expense and is accumulated through revaluation reserve. Where this results in a debit balance in the reserve, this balance is not recognised in other comprehensive revenue and expense but is recognised in the surplus or deficit. Any subsequent increase in revaluation that reverses a previous decrease in value recognised in the surplus or deficit will be recognised first in the surplus or deficit up to the amount previously expensed, and then recognised in other comprehensive revenue and expense.

Carbon credits are not amortised.

Amortisation

The carrying value of an intangible asset with a finite life is amortised on a straight-line basis over its useful life. Amortisation begins when the asset is available for use and ceases at the date that the asset is derecognised. The amortisation charge for each period is recognised in surplus or deficit.

The useful lives and associated amortisation rates of major classes of intangible assets have been estimated as follows:

	Useful life	Depreciation rate
Computer software	3–8 years	12.5–33%

Ngā Huarawa Ngāhere
Forestry assets

Forestry assets are revalued annually at fair value less estimated point of sale costs. Fair value is determined based on the present value of expected net cash flows discounted at a current market determined pre-tax rate.

Gains or losses arising on initial recognition of biological assets at fair value less estimated point of sale costs and from a change in fair value less estimated point of sale costs are recognised in the surplus or deficit.

The costs to maintain the forestry assets are included in the surplus or deficit.

Papanoho Whakangao
Investment property

Properties leased to third parties under operating leases are classified as investment property unless the property is held to meet service delivery objectives, rather than to earn rentals or for capital appreciation.

Investment property is measured initially at its cost, including transaction costs.

After initial recognition, Council measures all investment property at fair value as determined annually by an independent valuer.

Gains or losses arising from a change in the fair value of investment property are recognised in the surplus or deficit. Investment properties are not depreciated.

Ngā waemaerotanga o ngā huarawa tahua kore
Impairment of non-financial assets

Non-financial assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that have a finite useful life are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use.

If an asset's carrying amount exceeds its recoverable amount, the asset is regarded as impaired and the carrying amount is written-down to the recoverable amount. The total impairment loss is recognised in the surplus or deficit. The reversal of an impairment loss is recognised in the surplus or deficit.

Value in use is depreciated replacement cost for an asset where the future economic benefits or service potential of the asset are not primarily dependent on the assets ability to generate net cash inflows and where the entity would, if deprived of the asset, replace it's remaining future economic benefits or service potential.

The value in use for cash-generating assets is the present value of expected future cash flows.

Ngā Kararehe
Livestock

A small number of deer are kept for recreational purposes, hence are not revalued but recognised at cost. These are held as inventory.

Utu tārewa me ngā reweniu
Payables and deferred revenue

Payables and deferred revenue are initially measured at face value.

Ngā huanga kaimahi
Employee benefits

Short-term entitlements

Employee benefits that expect to be settled within 12 months of balance date are measured at nominal values based on accrued entitlements at current rates of pay.

These include salaries and wages accrued up to balance date, annual leave earned to, but not yet taken at balance date, retiring and long service leave entitlements expected to be settled within 12 months, and sick leave.

Council recognises a liability for sick leave, when material, to the extent that absences in the coming year are expected to be greater than the sick leave entitlements earned in the coming year. The amount is calculated based on the unused sick leave entitlement that can be carried forward at balance date, to the extent it will be used by staff to cover those future absences.

Council recognises a liability and an expense for bonuses where contractually obliged or where there is a past practice that has created a constructive obligation.

Long-term entitlements

Long service leave and retirement leave

These are long-term employee benefits that are assessed on an accrued entitlement basis at current rates of pay.

Superannuation schemes

- **Defined Contribution Schemes**
  Obligations for contributions to defined contribution superannuation schemes are recognised as an expense in the surplus or deficit as incurred.
- **Defined Benefit Schemes**
  Council belongs to the Defined Benefit Plan Contributors Scheme (the scheme), which is managed by the Board of Trustees of the National Provident Fund. The scheme is a multi-employer defined benefit scheme.

  Insufficient information is available to use defined benefit accounting, as it is not possible to determine from the terms of the scheme, the extent to which the surplus/ deficit will affect future contributions by individual employers, as there is no prescribed basis for allocation. The scheme is therefore accounted for as a defined contribution scheme.

Ngā Hoatutanga
Provisions

Council recognises a provision for future expenditure of uncertain amount or timing when there is a present obligation (either legal or constructive) as a result of a past event, it is probable that expenditures will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Provisions are measured at the present value of management's best estimate of the expenditure required to settle the present obligation at the balance sheet date. If the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects the time value of money and the risks specific to the obligation. The increase in the provision resulting from the passage of time is recognised as a finance cost.

Ngā kirimana ōhanga toka
Financial guarantee contracts

A financial guarantee contract is a contract that requires Council to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due.

Financial guarantee contracts are initially recognised at fair value even if payment under guarantee is not considered probable. If a financial guarantee contract was issued in a stand-alone arm's length transaction to an unrelated party, its fair value at inception is equal to the consideration received. When no consideration is received a liability is recognised based on the probability that Council will be required to reimburse a holder for a loss incurred and is disclosed as a contingent liability.

Taurewa
Borrowing

Borrowings are initially recognised at their fair value. After initial recognition, all borrowings are measured at amortised cost using the effective interest method.

Borrowings are classified as current liabilities unless the Council has an unconditional right to defer settlement of the liability for at least 12 months after balance date.

Tūtanga
Equity

Equity is the community's interest in Council and is measured as the difference between total assets and total liabilities. Equity is disaggregated and classified into a number of components.

The components of equity are:

- Accumulated funds
- Asset revaluation reserves
- Special funded reserves
- Trust funds

Asset revaluation reserve

This reserve relates to the revaluation of infrastructure assets, carbon credits, land, and buildings to fair value.

Special funded and Council created reserves

Special funded reserves are reserves restricted by Council decision. The Council may alter them without references to any third party or the Courts. Transfers to and from these reserves are at the discretion of the Council.

Council's Treasury Policies and Long Term Plan allow internal borrowing against these reserves on the basis they will be reimbursed over time or at time of need.

Trust funds

Trust funds are those subject to specific conditions accepted as binding by Council. Transfers from these reserves may be made only for certain specified purposes or when certain specified conditions are met.

Taake Hua me ngā Ratonga
Good and service tax (GST)

All items in the financial statements are stated exclusive of GST, except for receivables and payables, which are stated on a GST inclusive basis. Where GST is not recoverable as input tax then it is recognised as part of the related asset or expense.

The net amount of GST recoverable from, or payable to, the Inland Revenue Department (IRD) is included as part of receivables or payables in the statement of financial position.

The net GST paid to, or received from the IRD, including the GST relating to investing and financing activities, is classified as an operating cash flow in the statement of cash flows.

Commitments and contingencies are disclosed exclusive of GST.

Budget figures

The budget figures are those approved by the Council at the beginning of the year in the most current of the Annual Plan or the Long Term Plan.

The budget figures have been prepared in accordance with NZ GAAP, using accounting policies that are consistent with those adopted by Council for the preparation of the financial statements.

Ngā utu tuari
Cost allocation

Council has derived the cost of service for each significant activity of Council using the cost allocation system outlined below.

Direct costs are those costs directly attributable to a significant activity. Indirect costs are those costs, which cannot be identified in an economically feasible manner, with a specific significant activity.

Direct costs are charged directly to significant activities. Indirect costs are charged to significant on the following cost drivers: expenditure, floor area, employees and assets.

Tauākī moni kuhu
Statement of cash flows

Operating activities are the principal revenue-producing activities of the entity and other activities that are not investing or financing activities. They include cash received from all revenue sources (such as rates, taxes and government grants) and record the cash payments made for the supply of goods and services (including payments to other public benefit entities to finance their operations, but not loans). Agency transactions are not recognised as receipts and payments in the Statement of Cash Flows as they do not represent transactions that Council can control.

Investing activities are those activities relating to the acquisition and disposal of long-term assets and other investments not included in cash equivalents.

Financing activities comprise activities that change the equity and debt capital structure of the Council.

Whakatau tata
Rounding

There will be rounding of numbers in the Annual Report as the financial reporting model used calculates to the dollar but the Annual Report is rounded to the nearest thousand.

Ngā whakatau tata kaute hira me ngā whakapae

Critical accounting estimates and assumptions

In preparing these financial statements Council has made estimates and assumptions concerning the future.

These estimates and assumptions may differ from the subsequent actual results. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations or future events that are believed to be reasonable under the circumstances.

The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Landfill aftercare provision

Note 23 provides information about the estimates and assumptions surrounding the landfill aftercare provision.

Infrastructural assets

There are a number of assumptions and estimates used when performing Depreciated Replacement Cost valuations over infrastructural assets. These include:

- the physical deterioration and condition of an asset, for example the Council could be carrying an asset at an amount that does not reflect its actual condition. This is particularly so for those assets, which are not visible, for example stormwater, wastewater and water supply pipes that are underground. This risk is minimised by Council performing a combination of physical inspections and condition modelling assessments of underground assets;
- estimating any obsolescence or surplus capacity of an asset; and
- estimates are made when determining the remaining useful lives over which the asset will be depreciated. These estimates can be impacted by the local conditions, for example weather patterns and traffic growth. If useful lives do not reflect the actual consumption of the benefits of the asset, then Council could be over or under estimating the annual depreciation charge recognised as an expense in the surplus or deficit.

To minimise this risk Council's infrastructural asset useful lives have been determined with reference to the 'New Zealand Infrastructural Asset Valuation and Depreciation Guidelines' published by the National Asset Management Steering Group, and have been adjusted for local conditions based on past experience. Asset inspections, deterioration and condition modelling are also carried out regularly as part of the Council's asset management planning activities, which gives Council further assurance over its useful life estimates.

Experienced independent valuers are used in performing or reviewing the Council's infrastructural asset revaluations.

Property, plant and equipment useful lives and residual values

At each balance date the Council reviews the useful lives and residual values of its property, plant and equipment. Assessing the appropriateness of useful life and residual value estimates of property, plant and equipment requires Council to consider a number of factors such as the physical condition of the asset, expected period of use of the asset by Council, and expected disposal proceeds from the future sale of the asset.

An incorrect estimate of the useful life or residual value will impact on the depreciable amount of an asset, therefore impacting on the depreciation

expense recognised in the statement of revenue and expense, and carrying amount of the asset in the statement of financial position. Council minimises the risk of this estimation uncertainty by:

- physical inspection of assets;
- asset replacement programmes;
- review of second hand market prices for similar assets; and
- analysis of prior asset sales.

Council has made changes to past assumptions concerning useful lives and residual values. Council has increased the life range on bridges from 100 years to 140 years, and has also increased the life range on water monitoring equipment from five years to 20 years. The carrying amounts of property, plant and equipment are disclosed in Note 20.

Ngā whakataunga hira i te whakatinanatanga o tā te Kaunihera kaupapa here kaute

Critical judgements in applying accounting policies

Management has exercised the following critical judgements in applying Council's accounting policies for the period ended 30 June 2024.

Classification of property

Council owns a number of properties, which are maintained primarily to provide housing to pensioners. The receipt of market-based rental from these properties is incidental to holding these properties. These properties are held for service delivery objectives as part of the Council's housing policy. These properties are accounted for as property, plant and equipment.

He tīpoka ki ngā tauākī pūtea
NOTES TO FINANCIAL STATEMENTS

01. Cash and cash equivalents

The average interest rate received on the bank deposit for the 2024/25 year was 2.39%. In 2023/24 this was 3.42%.

	2024/25 Actual $000s	2023/24 Actual $000s
Cash at bank and in hand	7,114	1,010
Term deposits maturing 3 months or less from date of acquisition	2,500	2,200
Total Cash and Cash Equivalents	**9,614**	**3,210**

The carrying value of short term deposits with maturity dates of three months or less approximates their fair value.

Although cash and cash equivalents at 30 June 2025 are subject to the expected credit loss requirements of PBE IPSAS 41, no loss allowance has been recognised because the estimated allowance is trivial.

Financial assets recognised in a non-exchange transaction that are subject to restrictions

Council holds unspent funds, included in cash at bank and investments, of $14,000 (2024: $52,000). These unspent funds relate to trusts received (Note 28). The restrictions generally specify how the funds are required to be spent.

Cash and bank overdrafts include the following for the purposes of the cash flow statement:

	2024/25 Actual $000s	2023/24 Actual $000s
Cash and cash equivalent current asset	7,114	1,010
Short term deposits maturing 3 months or less from date of acquisition	2,500	2,200
Cash and cash equivalent current liability – bank overdraft	-	-
Total Cash Resources	**9,614**	**3,210**

02. Rates revenue

	2024/25 Actual $000s	2023/24 Actual $000s
General Rates		
Uniform annual general charge	5,185	5,345
General land rates	9,652	8,008
Targeted Rates Attributable to Group of Activities		
Community and Recreation Facilities	2,850	2,488
District Promotion and Economic Development	637	821
Regulatory Services	1,780	1,405
Transportation	7,080	6,717
Stormwater	927	677
Solid waste	5,001	4,334
Wastewater	3,694	3,231
Water	36,806	33,017
Rates revenue before discount	**-**	**33,017**
less 3% discount for full payment at time of first instalment	-	-
Rates revenue after discount	**36,806**	**33,017**
Plus Metered Water	1,336	1,282
Less Rates Refunds	(73)	(11)
Less Rates Remissions (Breakdown below)	(568)	(509)
Less Rates Internally charged to Council	(540)	(504)
Plus Net Rates penalties		
External Revenue In Support : Rates: Penalty Revenue	549	474
External Revenue In Support : Water Charges: Penalty	3	12
	552	**486**
Total revenue from rates	**37,513**	**33,761**

Rates Remissions

	2024/25 Actual $000s	2023/24 Actual $000s
Rates Remissions		
Town centre refurbishment development loans	20	18
Sewerage – educational establishments	177	157
General rates	315	280
General rates – not for profit sports and cultural	57	54
Total	**568**	**509**

Council had 11,070 rating units (rateable and non-rateable - includes subdivisions & amalgamated rating units during the rating year) as at 30 June 2025 (2024: 10,866). The total capital and land value of these assessments were $9,375,011,000 (2024: $7,289,022,000) and $6,007,039,000 (2024: $4,579,208,000) respectively.

03. Finance revenue and finance costs

	2024/25 Actual $000s	2023/24 Actual $000s
Finance Revenue		
Interest on bank deposits	1,235	1,536
Total Finance Revenue	**1,235**	**1,536**
Finance Costs		
Landfill interest expense	(23)	(33)
Interest on secured loans and derivative	4,063	3,744
Total Finance Costs	**4,040**	**3,711**
Net Finance (Costs)/Gain	**(2,805)**	**(2,175)**

04. Fees and charges

	2024/25 Actual $000s	2023/24 Actual $000s
Building and planning consent charges	997	1,045
Dog registration fees	429	429
Landfill and transfer station charges	1,062	1,341
Pensioner housing rent	782	660
Trade waste charges	213	216
Petroleum tax	159	160
Other fees and charges	761	723
Total fees and charges	**4,403**	**4,573**

05. Other revenue

	2024/25 Actual $000s	2023/24 Actual $000s
Revenue from the various domain boards	253	277
Insurance recoveries:		
- motor vehicles	-	-
- buildings	-	-
Other	598	74
Total other revenue	**851**	**351**

06. Grants and subsidies

	2024/25 Actual $000s	2023/24 Actual $000s
Waka Kotahi NZ Transport Agency - roading & footpath subsidies	40,483	44,855
Provincial Growth Fund - Route 52	1,338	5,165
Mayors Taskforce for Jobs	150	349
Ministry of Primary Industries - Cyclone Gabrielle	-	1,250
Department of Internal Affairs - Three Waters Reform	-	211
Department of Internal Affairs - Cyclone Gabrielle	-	303
Department of Prime Minister & Cabinet - Cyclone Gabrielle	692	113
Ministry of Business , Innovation and Employment - Better Off Funding Package	2,309	380
Kainga Ora	-	880
Ministry of Health	192	379
Ministry for the Environment - waste disposal levy	362	393
Lottery Grants	-	129
Other Grants	171	104
Total grants and subsidies	**45,696**	**54,511**

07. Other gains and losses

	2024/25 Actual $000s	2023/24 Actual $000s
Gain / (loss) on change in derivatives value	(1,497)	(726)
Gain / (loss) on asset held for sale	-	-
Gain / (loss) on change in LGFA borrower notes value	(36)	13
Gain /(loss) on change in NZLG Insurance	-	-
Gain / (loss) on investment properties	-	555
Gain / (loss) on foresty value	113	(303)
Gain / (loss) on disposal of property, plant & equipment	2,066	26
Vested Assets	351	-
Total other gains and losses	**997**	**(435)**

08. Personnel costs

Salaries and wages includes movements in employee benefit liabilities.

Employer contributions to defined contribution plans include contributions to Kiwisaver and the DBP Contributors Scheme.

	2024/25 Actual $000s	2023/24 Actual $000s
Salary & wages	11,260	10,336
Defined contribtuion plan employer contributions	332	301
Trainng costs	216	192
Increase / (decrease) in employment entitlements / liabilities	229	47
Total personnel costs	**12,037**	**10,875**

During the year to 30 June 2025, the total remuneration and value of other non-financial benefits received by, or payable to the Mayor, Councillors, Chief Executive, and senior managers of Council were as follows:

			2024/25	2023/24
	Remuneration $000s	Allowances $000s	Total $000s	Total $000s
Mayor				
Tracey Collis	125	-	125	124
Tracey Collis, motor vehicle	4	-	4	4
Councillors				
Naioma Chase	46	3	49	46
Alison Franklin	50	4	54	53
Scott Gilmore	46	5	51	52
Peter Johns	46	5	50	48
Michael Long	46	-	46	44
Erana Peeti-Weber	55	2	57	53
Kerry Sutherland	50	1	51	49
Steven Wallace	46	3	48	46
Sharon Wards	50	3	53	51
Total Mayor and Councillors	**565**	**25**	**590**	**569**

The Mayor's remuneration is inclusive of the salary sacrifice ($4,060) for the private use of the Mayor's car (2024: $4,060).

Community Boards	2024/25	2023/24
Larissa Barclay	4	4
Terence Carew	4	4
Evelyne Chase	4	4
Ernie Christison	6	6
Terry Hynes	6	6
Steen McGhie	8	8
Ronald Wallace	6	6
Patrick Walshe	13	12
Total Community Boards	**53**	**51**

Chief Executive	2024/25	2023/24
Bryan Nicholson		
Employee benefit costs	289	275
Defined contribution plan - employer contributions	9	8
Motor vehicle	12	10
Total Chief Executive	**310**	**293**

Severance Payments

For the year ended 30 June 2025, the Council made two severance payments to employees amounting to $54,500 and $13,605 (2024: $32,490).

Total employee annual remuneration by band

2025

Remuneration band	2024/25
Less than $60,000	23
$60,001 - $79,999	51
$80,000 - $99,999	27
$100,000 - $119,999	16
$120,000 - $139,999	10
$140,000 - $199,999	8
$200,000 - $319,999	1
Total employees	**136**

2024

Remuneration band	2023/24
Less than $60,000	44
$60,001 - $79,999	32
$80,000 - $99,999	31
$100,000 - $119,999	8
$120,000 - $139,999	7
$140,000 - $269,999	6
Total employees	**128**

Total remuneration includes non-financial benefits provided to employees.

At balance date, Council employed 109 (2024: 104) full-time employees, with the balance of staff representing 17.07 (2024: 21.76) full-time equivalent employees. At balance date, Council employed 7 casual staff (2024: 4).

A full-time equivalent (FTE) employee is determined on the basis of a 40 hour working week.

09. Employee entitlements

	2024/25 Actual $000s	2023/24 Actual $000s
Current Portion		
Accrued pay	659	539
Annual leave	736	628
Long service leave	2	2
Accident Compensation Corporation	(16)	(17)
Total current portion	**1,381**	**1,152**
Non-current Portion		
Retirement leave	18	18
Total non-current portion	**18**	**18**
Total employee entitlements	**1,399**	**1,170**

Employee provisions – movements inclusive of accrued pay

	2024/25 Actual $000s	2023/24 Actual $000s
Opening Balance	**1,170**	**999**
Additional provision	1,157	1,064
Amount used	(928)	(893)
Net Movement for the Year	**229**	**171**
Closing Balance	**1,399**	**1,170**

10. Other operating expenses

This note is disclosed to be compliant with Schedule 10 of the Local Government Act 2022.

	2024/25 Actual $000s	2023/24 Actual $000s
Fees to auditors:		
- Audit NZ fees for financial statement audit	247	210
- Audit NZ fees for debenture trust deed audit	5	5
- Audit NZ fees for long-term plan audit	6	86
- Matt Molloy Consulting fees for drinking water standards audit	11	6
- Brian Smith Advisory Services fees for Alliance contract audit	6	10
- Disbursements	20	39
Impairment of receivables movement - increase / (decrease)	119	54
Inventory consumption	(22)	27
Rental and operating lease expenses	161	202
Consultant costs	3,154	2,969
Contract payments	11,605	37,982
Energy costs	745	799
Grants	502	289
Insurance	1,222	1,031
Maintenance costs	3,990	3,674
Management fees	807	850
Other operating expenses	5,016	4,732
Total other operating expenses	**27,594**	**52,966**

This note is disclosed to be compliant with Schedule 10 of the Local Government Act 2022

11. Depreciation and amortisation expense by group of activities

This note is disclosed to be compliant with Schedule 10 of the Local Government Act 2002.

	2024/25 Actual $000s	2023/24 Actual $000s
Community Facilities & Services	1,889	1,674
Economic and Community Development	150	64
Environmental Management	218	175
Governance & Community Engagement	2	-
Transportation	11,318	11,123
Stormwater	540	456
Wastewater	2,255	1,799
Water Supply	2,309	2,150
Support Activities	2,098	1,099
Total depreciation and amortisation expense by group of activities	**20,779**	**18,540**

12. Taxation

	2024/25 Actual $000s	2023/24 Actual $000s
Relationship between Tax and Accounting Profit		
Operating surplus/(deficit) before income tax	26,048	8,236
Prima facie tax @ 28%	7,000	2,306
Tax effect of permanent differences:	-	-
- Non-deductible expenditure	(7,000)	(2,306)
- Deferred tax adjustment	-	-
Total Income Tax Expense	**-**	**-**

13. Debtors and other receivables

(Amounts include GST)	2024/25 Actual $000s	2023/24 Actual $000s
Current Portion		
Rates receivables	3,486	3,025
Sundry debtors	4,143	1,730
Sundry debtor - NZ Transport Agency : roading subsidies	3,119	5,501
Interest accrued	131	247
Prepayments	470	732
Other receivables	932	1,251
GST receivable	868	1,613
	13,149	**14,099**
Less allowance for credit losses	(549)	(431)
Total trade and other receivables	**12,600**	**13,669**
Total receivables comprise:		
Receivables from non-exchange transactions - this includes outstanding amounts from rates, grants, infringements, and fees and charges that are partly subsidised by rates	12,421	13,132
Receivables from exchange transactions - this includes outstanding amounts for commercial sales and fees and charges that have not been subsidised by rates	179	536
Total Receivables	**12,600**	**13,669**

There is only one concentration of credit risk with respect to receivables. Council has one large debtor in respect of NZ Transport Authority providing government subsidy for Roading. This concentration of risk and reliance on Government is not considered to be a matter of concern because of the New Zealand Government's strong credit rating.

Rates Receivable

Council provides for expected credit losses (ECLs) of rates receivable in certain circumstances; when the property is multiple-owned Māori land or when there is no guarantor available. In all other circumstances, Council does not provide for any ECLs on rates receivable as it as various powers under the Local Government (Rating) Act 2002 to recover any outstanding debts. These powers allow Council to commence legal proceedings to recover any rates that remain unpaid four months after the due date for payment. If payment has not been made within three months of the Court's judgement, then Council is able to apply to the Registrar of the High Court to have the judgement enforced by the sale or lease of the rating unit.

Ratepayers can apply for payment options in special circumstances. Where such repayment plans are in place, debts are discounted to their present value if the effect of discounting is material.

Tararua District Council Chief Executive has not approved any rates write-offs during the year (2024: $NIL).

Other Receivables

The ECL rates for other receivables at 30 June 2023 and 1 July 2022 are based on the payment profile of revenue on credit over the prior of one year at the measurement date and the corresponding historical credit losses experienced for that period. The historical loss rates are adjusted for current and forward-looking macroeconomic factors that might affect the expected recoverability of receivables. Given the short period of credit risk exposure, the effects of macroeconomic factors are not considered significant.

There have been no changes since 1 July 2022 in the estimation techniques or significant assumptions in measuring the loss allowance.

Council holds no collateral as security or other credit enhancements over receivables that are either past due or impaired.

Movements in the allowance for credit losses are as follows:

	2024/25 Actual $000s	2023/24 Actual $000s
As at 1 July	430	376
Additional/(reduction in) provisions made during the year	236	54
Less receivables written off during period	(118)	-
At 30 June	**548**	**430**

As at 30 June 2025, the allowance for credit losses is as follows:

Council - Rates Receivables	Gross $000s	ECL $000s	Net 2025 $000s
Not Past Due - current	-	-	-
Past Due by 1-30 Days	780	(5)	775
Past Due by 31-60 Days	-	-	-
Past Due >61 Days	2,706	(411)	2,295
Total	**3,486**	**(416)**	**3,070**

Council - Sundry Debtors & Other Receivables	Gross $000s	ECL $000s	Net 2025 $000s
Not Past Due - current	8,443	-	8,443
Past Due by 1-30 Days	171	-	171
Past Due by 31-60 Days	81	-	81
Past Due >61 Days	367	(133)	234
Total	**9,062**	**(133)**	**8,929**

All receivables greater than 30 days in age are considered to be past due.

As at 30 June 2024, the allowance for credit losses is as follows:

Council - Rates Receivables	Gross $000s	ECL $000s	Net 2024 $000s
Not Past Due - current	-	-	-
Past Due by 1-30 Days	761	(5)	755
Past Due by 31-60 Days	-	-	-
Past Due >61 Days	2,264	(305)	1,959
Total	**3,025**	**(310)**	**2,715**

Council - Sundry Debtors & Other Receivables	Gross $000s	ECL $000s	Net 2024 $000s
Not Past Due - current	9,215	(18)	9,197
Past Due by 1-30 Days	651	-	651
Past Due by 31-60 Days	19	(12)	7
Past Due >61 Days	210	(91)	119
Total	**10,095**	**(121)**	**9,974**

14. Forestry assets

	2024/25 Actual $000s	2023/24 Actual $000s
Balance at 1 July	71	1,265
Increases due to purchases	-	-
Gains / (losses) arising from changes in fair value - less estimated sale costs	113	(303)
Decreases due to sales	-	-
Decreases due to harvest	-	-
Decreases due to change in classification	-	(891)
Balance at 30 June	**184**	**71**

Council

The value of Council forest holdings at 30 June 2025 represents 68.4 hectares of smaller forestry blocks ranging in size from 2.0 hectares to 22.7 hectares. This compares to 48.7 hectares at 30 June 2024.

Registered valuer, ForestStat Ltd, has valued forestry assets as at 30 June 2025. The information below relates to the council owned minor forestry stands. A post-tax discount rate of 8.0% was used to discount the present value of expected cash flows.

Other significant assumptions factored into the fair valuation assessment were:

- A compound rate of 6.5% (2024: 4.0%) has been used for the replacement approach on post-tax cashflows.
- All stands are valued using the expectation approach.
- Notional land rental costs have been included for freehold land to reflect the opportunity cost of using this land for growing the tree crop.
- Inflation is assumed at 2.8% per annum (2024: 2.7%) based on ten-year average inflation January 2015 to December 2024.
- Log prices – for stands planted 1983-1997, prices are based on prices achieved over the last 12 months. For stands planted 2008-2010 prices are based on average log prices received over the last three years.
- The costs and revenues are those pertaining to the current crop rotation and exclude the costs and revenues associated with replanting and harvesting of the next and any subsequent crop rotations.
- The costs used in the valuation are estimates based on current incurred by a hypothetical buyer for forests of similar size. Costs in any given year are deemed to be incurred at the beginning of the valuation year (1 July) for discounting purposes.

Financial risk management strategies

Council is exposed to financial risks arising from changes in timber prices. Council manages this risk by:

- Delaying or bringing forward the harvest;
- Directing log sales to higher returning markets – e.g. domestic or export;
- Choosing to harvest the log type with higher returns.

15. Inventory and livestock

	2024/25 Actual $000s	2023/24 Actual $000s
Held for distribution inventory		
Paper stock	68	24
i-Site stock	1	1
Commercial inventory		
Livestock	3	4
Material stocks	60	81
Total Inventory and Livestock	**132**	**110**

No inventories were pledged as security for liabilities nor are any inventories subject to retention of title clause..

16. Other financial assets

	2024/25 Actual $000s	2023/24 Actual $000s
Other financial assets		
Current Portion		
Short term deposits greater than 3 months but less than 12 months	3,753	8,767
Non-current Portion		
Term deposits greater than 12 months	6,000	-
Total other financial assets	**9,753**	**8,767**
Investment in CCOs and similar entities		
Current Portion		
Local Government Funding Agency borrower notes	781	241
Non-current Portion		
Local Government Funding Agency borrower notes	1,672	1,339
Tararua Aquatic Community Trust settled by Council (intial $500 capital)	1	1
Local Government Funding Agency Insurance Corporation Limited	92	92
Loan to Pukaha Mount Bruce	1,000	1,000
Total investment in CCOs and similar entities	**3,546**	**2,673**
Total Investments	**13,299**	**11440**

Term deposits

The carrying amout of term deposits approximates their fair value.

Local Government Funding Agency borrower notes

Council has borrower notes invested with the Local Government Funding Agency at floating rates of interest. This will mature between April 2026 and May 2030.

An independent valuation was completed by PwC New Zealand on 30 June 2025 to determine the fair value of Council's LGFA borrower notes.

Concessionary loans

A concessionary loan was provided by the Council to Pukaha Mount Bruce Board for the development of the Te Waanaga Taiao (Education and Accommodation Centre) project. The loan was advanced on 30 October 2021 and is repayable on 30 October 2031. The nominal amount advanced was $1,000,000. Interest on this loan is payable annually. The loan is held to collect contractual cash flows which comprise solely payments of principal and interest, therefore is recognised at amortised cost and measured using the effective interest rate method, less allowance for impairment.

The loan was initially recognised at fair value of $1,000,000. There was no adjustment between this and the nominal amount done this year. Reconciliation of the opening and closing balance of the concessionary loan is shown:

As at 1 July 2024	**1,000,000**
Loan at nominal value	1,000,000
Fair value adjustments	-
Interest accrued during the year	-
Repayments	-
As at 30 June 2025	**1,000,000**

Credit risk, including ECLs

Term deposits

The Council consider there has not been a significant increase in credit risk for the investments in term deposits because the banks continue to have low risk at balance date. Term deposits are held with banks that have a long-term AA- investment grade credit rating, which indicates the bank has a very strong capacity to meet its financial commitments.

No ECL has been recognised for term deposits as the loss allowance is trivial.

Community loans

Council has one community loan, to Pūkaha Mount Bruce for support toward the cost of developing the Te Waananga Taio (Education and accommodation Centre) project.

As part of the application process, Council worked with Pūkaha, obtained legal advice and drafted the loan agreement. Council also completed due diligence checks to confirm the credit risk associated with extending the loan to Pūkaha Mount Bruce prior to entering into the loan agreement.

Other financial assets

Expected credit losses measured for other financial assets are trivial. Theya re low-risk and the Council has not identified any indications that credit risk associated with those instruments has significantly increase since initial recognition.

The Council does not hold any collateral for any of its loan assets.

17. Investments accounted for using the equity method

	2024/25 Actual $000s	2023/24 Actual $000s
Manawatū-Whanganui LASS Ltd (MW Lass)	75	54
Total investment in associates	**75**	**54**

Summarised financial information of associate entities

Assets	904	872
Liabilities	382	496
Revenues	2,070	1,637
Surplus/(deficit)	146	2
Group's interest	14%	14%

18. Investment property

	2024/25 Actual $000s	2023/24 Actual $000s
Balance at 1 July	2,705	2,150
Additional disposal from reclassification	-	-
Disposals/sales	-	-
Fair value gains/(losses) on valuation	-	555
Balance at 30 June	**2,705**	**2,705**
Rental revenue	67	62
Direct operating expenses	(90)	(59)
Surplus/(Deficit)	**(23)**	**3**

Council investment properties are valued annually at fair value effective 30 June. All investment properties are valued based on open market evidence. The valuation was performed by independent registered valuer Chris McCashin (MPINZ) of Aon New Zealand. Aon New Zealand are experienced valuers with extensive market knowledge in the type and location of property owned by Council. Assessment of market sales and information indicate that the demand for all property types in the Tararua District remains high.

Non-current assets held for sale

	2024/25 Actual $000s	2023/24 Actual $000s
Opening Balance 1 July	1,958	-
Additions from reclassification	-	1,958
Disposals/sales	(3,953)	-
Fair value gain on valuation	-	-
Gain/(Loss) on sale	1,995	-
Total non-current assets held for sale	**-**	**1,958**

In line with Council's decision in 2018 to divest forestry assets, the Birch North Forest was listed for sale with NZ Forest Sales on 11 March 2024. Tenders closed on 9th May 2024 and as at 30 June 2024 a conditional offer had been accepted. On this basis the value of the Birch North Road forest and land has been transferred to Assets Held for Resale. Land value is $1.067 m and the tree crop $891,000. This sale was settled on the 10th December 2024.

19. Tenant contributions

Council owns five self-contained flats styled "Tenant Contribution Flats". The tenants of these flats make an interest-free loan to Council on signing a lease, and Council repays the loan upon the tenant vacating the flat. The amount of the loan varies from flat to flat but generally is set at 75% of the current market value of the unit at the time the lease is signed.

Council has adopted a sinking lid policy, as each flat is vacated it is converted to part of Council's property portlfolio available for rent. At 30 June 2025 Council had 3 "Tenant Contibution Flats".

At 30 June 2025 the loans repayable to tenants totalled $238,950 (2024: $354,450).

20. Property, plant and equipment

Valuation

Council valuations

Infrastructure assets – roading network, water network, sewerage network and stormwater network.

These assets are valued using the depreciated replacement cost method. There are a number of estimates and assumptions exercised when valuing infrastructural assets using the depreciated replacement cost method. These include:

- Estimating any obsolescence or surplus capacity of the asset.
- Estimating the replacement cost of the asset. The replacement cost is derived from recent construction contracts in the region for similar assets.

Estimates of the remaining useful life over which the asset will be depreciated. These estimates can be affected by the local conditions. For example, weather patterns and traffic growth. If useful lives do not reflect the actual consumption of the benefits of the asset, then the Council could be over or underestimating the annual deprecation charge recognised as an expense in the statement of comprehensive revenue and expense. To minimise this risk, infrastructural asset useful lives have been determined with reference to the New Zealand Infrastructural Asset Valuation and Depreciation Guidelines published by the National Asset Management Steering Group, and have been adjusted for local conditions based on past experience. Asset inspections, deterioration, and condition-modelling are also carried out regularly as part of asset management planning activities, which provides further assurance over useful life estimates.

The most recent valuation was performed in-house, and reviewed by independent registered valuer, Pauline True at Stantec Ltd. Stantec Ltd are experienced valuers with extensive market knowledge in the type and location of assets owned by Council. The valuation was effective as at 30 June 2025.

There are no amounts of property, plant and equipment pledged as security for liabilities.

Land (operational, and restricted)

The most recent valuation of land and buildings (excluding infrastructural land) was performed by an independent registered valuer, Chris McCashin of Aon New Zealand. The valuation was effective as at 30 June 2023.

Land is valued at fair value using market-based evidence based on its highest and best use with reference to comparable land values. Adjustments have been made to the “unencumbered” land value where there is a designation against the land or the use of the land is restricted because of reserve or endowment status. These adjustments are intended to reflect the negative effect on the land where an owner is unable to use the land more intensely.

The total fair value of land valued by Aon New Zealand was $21,454,182 (2024: $21,158,630).

Buildings (operational and restricted)

Specialised buildings are valued at fair value using depreciated replacement cost because no reliable market data is available for such buildings.

Depreciated replacement cost is determined using a number of significant assumptions. Significant assumptions include:

- The replacement asset is based on the replacement with modern equivalent assets with adjustments where appropriate for obsolescence due to over-design or surplus capacity.
- The replacement cost is derived from recent construction contracts of similar assets and Property Institute of New Zealand cost information. For Council's earthquake prone buildings that are expected to be strengthened, the estimated earthquake strengthening costs have been deducted off the depreciated replacement cost.
- The remaining useful life of assets is estimated.
- Straight-line deprecation has been applied in determining the depreciated replacement cost value of the asset.

Non-specialised buildings (for example, residential buildings) are valued at fair value using market-based evidence. Market rents and capitalisation rates were applied to reflect market value. These valuations include adjustments for estimated building strengthening costs for earthquake prone buildings and the associated lost rental during the time to undertake the strengthening work.

The most recent valuation was performed by an independent registered valuer, Alex Robson of Aon New Zealand. Aon New Zealand are experienced valuers with extensive market knowledge in the type and location of assets owned by Council. The valuation was effective as at 30 June 2023.

The total fair value of buildings (including improvements) valued by Aon New Zealand was $34,536,930.

Restrictions

Land and buildings in the "Restricted Asset" category are subject to restrictions on either use or disposal, or both. This includes restrictions from legislation (such as land declared as a reserve under the Reserves Act 1977), or other restrictions (such as land or buildings acquired under a bequest or donation that restricts the purpose for which the assets can be used).

Disposal

Disposals for the year totalled $273,000 (2024: $103,000).

Additions

Additions for the year totalled $97,875,000 (2024: $35,718,000). These consisted of constructed assets.

Council 2025

	Cost or valuation opening bal 1 July $000s	Accumulated depreciation opening bal 1 July $000s	Carrying amount opening bal 1 July $000s	Current year additions‡ $000s	Current year disposals $000s
Operational Assets					
At Valuation					
Buildings	38,101	(2,092)	36,009	635	
Land	14,328	-	14,328	102	
At Cost					
Computer equipment	4,025	(3,113)	912	533	
Fibre cabling and conduits	1,538	(697)	841	13	(20)
Furniture and fittings	1,074	(860)	214	29	
Library collections	2,265	(1,854)	411	102	
Motor vehicles	2,385	(1,397)	988	317	(253)
Plant and machinery	5,742	(3,652)	2,090	512	
Swimming pools	679	(382)	297		
Work in progress	675	-	675	163	
Total Operational Assets	**70,812**	**(14,047)**	**56,765**	**2,406**	**(273)**
Infrastructure Assets					
At Valuation					
Roading network (including footpaths)	804,053	-	804,053	42,383	
Roading bridges and culverts	69,400	-	69,400	4,717	
Roading land	24,395	-	24,395		
Roading and forestry roads	700	-	700		
Wastewater treatment plants and facilities	23,956	-	23,956	2,338	
Wastewater network and other assets	43,253	-	43,253	1,460	
Stormwater systems	25,865	-	25,865	95	
Street-lighting	923	-	923		
Waste management	1,604	(1,311)	293	(102)	
Water supply treatment plants and facilities	31,985	-	31,985	1,117	
Water supply network and other assets	54,182	-	54,182	1,398	
At Cost					
Work in Progress	36,823	-	36,823	44,469	
Total Infrastructure Assets	**1,117,139**	**(1,311)**	**1,115,828**	**97,875**	**-**

Current year impairment changes $000s	Current year depreciation $000s	Reverse accumul depn on sales or revaluation $000s	Revaluation movements $000s	Adjustments* (allocate WIP) (re-class assets) $000s	Cost or valuation 30 June $000s	Accumul depn & impairment closing bal 30 June $000s	Carrying amount closing bal 30 June $000s
	(2,146)				38,101	(2,092)	36,009
					14,328	-	14,328
	(743)	-	-	-	4,025	(3,113)	912
	(62)				1,538	(697)	841
	(44)				1,074	(860)	214
	(209)				2,265	(1,854)	411
	(268)	205			2,385	(1,397)	988
	(609)				5,742	(3,652)	2,090
	(53)				679	(382)	297
				(54)	675	-	675
-	**(4,134)**	**205**	**-**	**(54)**	**70,812**	**(14,047)**	**56,765**
(9,725)	9,725	(17,091)	-	804,053	-	804,053	804,053
(1,522)	1,522	(5,941)	-	69,400	-	69,400	69,400
			-	24,395	-	24,395	24,395
			-	700	-	700	700
(775)	775	(159)	-	23,956	-	23,956	23,956
(1,341)	1,341	(65)	-	43,253	-	43,253	43,253
(540)	540	728	-	25,865	-	25,865	25,865
(52)	52	(28)	-	923	-	923	923
(41)			-	1,604	(1,311)	293	293
(830)	830	1,860	-	31,985	-	31,985	31,985
(1,445)	1,445	1,175	-	54,182	-	54,182	54,182
				(53,684)	36,823	-	36,823
-	**(16,272)**	**16,231**	**(19,521)**	**(53,684)**	**1,117,139**	**(1,311)**	**1,115,828**

	Cost or valuation opening bal 1 July $000s	Accumulated depreciation opening bal 1 July $000s	Carrying amount opening bal 1 July $000s	Current year additions‡ $000s	Current year disposals $000s
Restricted Assets					
At Valuation					
Cemetery Reserves	1,973	-	1,973		
Parks and Reserves	2,597	-	2,597		
Roading Reserves	772	-	772		
Sundry Reserves	561	-	561		
War Memorials	199	-	199		
Total Restricted Assets	**6,102**	**-**	**6,102**		
Total Council Assets	**1,194,053**	**(15,358)**	**1,178,696**	**100,281**	**(273)**
Plus intangible amortisation					
Total Parent Depreciation and Amortisation					

Current year impairment changes $000s	Current year depreciation $000s	Reverse accumul depn on sales or revaluation $000s	Revaluation movements $000s	Adjustments* (allocate WIP) (re-class assets) $000s	Cost or valuation 30 June $000s	Accumul depn & impairment closing bal 30 June $000s	Carrying amount closing bal 30 June $000s
					1,973	-	1,973
					2,597	-	2,597
					772	-	772
					561	-	561
					199	-	199
					6,102	**-**	**6,102**
-	**(20,406)**	**16,436**	**(19,521)**	**(53,738)**	**1,194,053**	**(15,358)**	**1,178,696**
	(373)						
	(20,779)						

Council 2024

	Cost or valuation opening bal 1 July $000s	Accumulated depreciation opening bal 1 July $000s	Carrying amount opening bal 1 July $000s	Current year additions‡ $000s	Current year disposals $000s
Operational Assets					
At Valuation					
Buildings	35,314	-	35,314	2,787	-
Land	15,056	-	15,056	332	
At Cost					
Computer equipment	3,744	(2,923)	821	281	-
Fibre cabling and conduits	1,495	(637)	858	43	-
Furniture and fittings	1,046	(822)	224	28	-
Library collections	2,164	(1,799)	365	101	-
Motor vehicles	2,253	(1,343)	910	235	(103)
Plant and machinery	5,160	(3,366)	1,794	582	-
Swimming pools	640	(345)	295	39	-
Work in progress	2,183	-	2,183	127	
Total Operational Assets	**69,055**	**(11,235)**	**57,820**	**4,555**	**(103)**
Infrastructure Assets					
At Valuation					
Roading network (including footpaths)	805,859	-	805,859	7,995	-
Roading bridges and culverts	70,282	-	70,282	1,691	-
Roading land	24,395	-	24,395	-	-
Roading and forestry roads	700	-	700	-	-
Wastewater treatment plants and facilities	23,635	-	23,635	284	-
Wastewater network and other assets	29,204	-	29,204	2,907	-
Stormwater systems	23,107	-	23,107	305	-
Street-lighting	1,359	-	1,359	-	-
Waste management	1,604	(1,273)	331	-	-
Water supply treatment plants and facilities	33,806	-	33,806	1,614	-
Water supply network and other assets	41,508	-	41,508	1,266	-
At Cost					
Work in Progress	20,087	-	20,087	19,254	
Total Infrastructure Assets	**1,075,546**	**(1,273)**	**1,074,273**	**35,316**	**-**

Current year impairment changes $000s	Current year depreciation $000s	Reverse accumul depn on sales or revaluation $000s	Revaluation movements $000s	Adjustments* (allocate WIP) (re-class assets) $000s	Cost or valuation 30 June $000s	Accumul depn & impairment closing bal 30 June $000s	Carrying amount closing bal 30 June $000s
-	(2,092)	-	-	-	38,101	(2,092)	36,009
-	-		-	(1,060)	14,328	-	14,328
-	(190)	-	-	-	4,025	(3,113)	912
-	(60)	-	-	-	1,538	(697)	841
-	(38)	-	-	-	1,074	(860)	214
-	(55)	-	-	-	2,265	(1,854)	411
-	(136)	82	-	-	2,385	(1,397)	988
-	(286)	-	-	-	5,742	(3,652)	2,090
-	(37)	-	-	-	679	(382)	297
				(1,635)	675	-	675
-	**(2,894)**	**82**	**-**	**(2,695)**	**70,812**	**(14,047)**	**56,765**
-	(9,564)	9,564	(9,801)	-	804,053	-	804,053
-	(1,481)	1,481	(2,573)	-	69,400	-	69,400
-	-	-	-	-	24,395	-	24,395
-	-	-	-	-	700	-	700
-	(755)	755	37	-	23,956	-	23,956
-	(1,008)	1,008	11,142	-	43,253	-	43,253
-	(456)	456	2,453	-	25,865	-	25,865
-	(59)	59	(436)	-	923	-	923
-	(38)	-	-	-	1,604	(1,311)	293
-	(855)	855	(3,435)	-	31,985	-	31,985
-	(1,262)	1,262	11,408	-	54,182	-	54,182
				(2,518)	36,823	-	36,823
-	**(15,478)**	**15,440**	**8,795**	**(2,518)**	**1,117,139**	**(1,311)**	**1,115,828**

	Cost or valuation opening bal 1 July $000s	Accumulated depreciation opening bal 1 July $000s	Carrying amount opening bal 1 July $000s	Current year additions‡ $000s	Current year disposals $000s	
Restricted Assets						
At Valuation						
Cemetery reserves	1,973	-	1,973			
Parks and reserves	2,597	-	2,597			
Roading reserves	772	-	772			
Sundry reserves	561	-	561			
War memorials	199	-	199			
Total Restricted Assets	**6,102**	**-**	**6,102**	**-**	**-**	
Total Council Assets	**1,150,703**	**(12,508)**	**1,138,195**	**39,871**	**(103)**	
Plus intangible amortisation						
Total Parent Depreciation and Amortisation						

Current year impairment changes $000s	Current year depreciation $000s	Reverse accumul depn on sales or revaluation $000s	Revaluation movements $000s	Adjustments* (allocate WIP) (re-class assets) $000s	Cost or valuation 30 June $000s	Accumul depn & impairment closing bal 30 June $000s	Carrying amount closing bal 30 June $000s
					1,973	-	1,973
					2,597	-	2,597
					772	-	772
					561	-	561
					199	-	199
-	**-**	**-**	**-**	**-**	**6,102**	**-**	**6,102**
-	**(18,372)**	**15,522**	**8,795**	**(5,213)**	**1,194,053**	**(15,358)**	**1,178,696**
	(169)						
	(18,540)						

Core infrastructure asset disclosures

2025	Closing Book Value	Additions Constructed by Council	Additions Transferred to Council	Estimated Replacment Cost
Water Treatment Plants & Facilities	34,962	1,117	-	46,494
Other Water Assets	56,755	1,398	-	126,279
Wastewater treatment plants and facilities	26,135	2,338	-	36,002
Other Wastewater assets	44,648	1,460	-	105,786
Stormwater and drainage	26,688	95	-	48,354
Roads, footpaths, bridges and culverts	897,521	47,100	-	1,261,056
Total	**1,086,708**	**53,508**	**-**	**1,623,971**

**all amount in $ 000's*

2024	Closing Book Value	Additions Constructed by Council	Additions Transferred to Council	Estimated Replacment Cost
Water Treatment Plants & Facilities	31,985	1,614	-	42,633
Other Water Assets	54,182	2,907	-	116,797
Wastewater treatment plants and facilities	23,956	1,614	-	32,709
Other Wastewater assets	43,253	1,266	-	97,718
Stormwater and drainage	25,865	305	-	45,310
Roads, footpaths, bridges and culverts	875,076	9,686	-	1,210,828
Total	**1,054,317**	**17,392**	**-**	**1,545,994**

**all amount in $ 000's*

Work in progress

	Year ended 2024/25	Year ended 2023/24
Operational Assets		
Balance	**784**	**675**
Made up of:		
Buildings	351	320
Computer equipment		50
Fibre cabling and conduits		-
Furniture and fittings		-
Library collections		-
Plant and machinery		-
Swimming pools	433	305
Infrastructure Assets		
Balance	**27,608**	**36,822**
Made up of:		
Roading forestry roads		-
Roading network	19,356	29,077
Stormwater systems	297	-
Waste management		-
Wastewater network & other assets	113	-
Wastewater treatment plants & facilities	3,310	3,911
Water supplies network & other assets	1,127	-
Water supplies treatment plants & facilities	3,404	3,834

Insurance of assets 2025

Asset Type	Total book value of Council assets $000s	Total gross replacement value of Council assets $000s	Total value of all Council assets covered by insurance contracts $000s	Maximum amount to which insured assets are insured $000s	Council assets covered by financial risk-sharing arrangements and the maximum amount available to the local authority under those arrangements $000s	Total value of assets that are self-insured $000s	Value of funds maintained for self-insurance $000s
Motor Vehicles	989	2,449	989	2,660			
Buildings and other operational assets	38,712	16,492	38,712	-			
Road & Footpath assets	899,116	1,261,056	-	-	See Note 1	899,116	4,768
Wastewater network	70,783	141,788	70,783	76,762	See Note 2		
Stormwater network	26,688	48,354	26,688	44,420	See Note 2		
Water supply network	91,716	172,773	91,716	112,009	See Note 2		
Total insurance of assets	**1,128,004**	**1,642,912**	**228,888**	**235,851**		**899,116**	**4,768**

**all amount in $ 000's*

Insurance of assets 2024

Asset Type	Total book value of Council assets $000s	Total gross replacement value of Council assets $000s	Total value of all Council assets covered by insurance contracts $000s	Maximum amount to which insured assets are insured $000s	Council assets covered by financial risk-sharing arrangements and the maximum amount available to the local authority under those arrangements $000s	Total value of assets that are self-insured $000s	Value of funds maintained for self-insurance $000s
Motor Vehicles	988	2,385	988	2,319	-	-	-
Buildings and other operational assets	40,774	126,773	40,774	151,143			
Road & Footpath assets	873,453	1,210,828	-	-	See Note 1	873,453	4,768
Wastewater network	67,209	130,427	67,209	76,761	See Note 2	-	-
Stormwater network	25,662	45,310	25,662	33,558	See Note 2	-	-
Water supply network	86,167	159,430	86,167	110,573	See Note 2	-	-
Total	**1,094,253**	**1,675,151**	**220,800**	**374,354**		**873,453**	**4,768**

**all amount in $ 000's*

Council has disclosed the gross replacement cost above for infrastructure assets as this is the maximum loss that could occur in a disaster.

1. Council does not insure its roading assets. In the event of a disaster it is expected that the repair and / or replacement of our roading assets will attract a high subsidy from the Waka Kotahi NZ Transport Agency. Council self-insures the unsubsidised portion of roading.
2. In the event of a natural disaster, central government may contribute up to 60% towards the restoration of water, stormwater and wastewater assets.
3. Gross replacement cost of motor vehicles is the total costs of new vehicles. Insurance will only cover the market value of our current motor vehicle fleet. In the event of total loss, Council will fund the difference from depreciation reserves.

21. Intangible assets

	Opening balance 1 July				
	Cost or valuation $000s	Accumulated depreciation $000s	Carrying amount $000s	Additions $000s	Disposals/ transfers $000s
2025					
Computer software	3,361	(2,940)	421	397	
Intangible work in progress	30	-	30		(30)
Library ebooks	22	(7)	15	12	
Easement rights	12	-	12	39	
Carbon credits	1,245	-	1,245		
Resource consents	547	-	547		
Total intangible assets	**5,217**	**(2,947)**	**2,270**	**448**	**(30)**
2024					
Computer software	3,275	(2,771)	504	86	-
Intangible work in progress	-	-	-	30	-
Library ebooks	14	(7)	7	8	-
Easement rights	12	-	12	-	-
Carbon credits	1,029	-	1,029	-	-
Resource consents	-	-	-	547	-
Total intangible assets	**4,330**	**(2,778)**	**1,553**	**671**	**-**

			Closing balance 30 June		
Revaluation movement $000s	Reverse accumul amortisation on sales or revaluation $000s	Amortisation impairment expense $000s	Cost or valuation $000s	Accumulated amortisation $000s	Carrying amount $000s
		(265)	3,758	(3,205)	553
			0	-	0
		(7)	34	(14)	20
		(101)	586	(101)	485
			12	-	12
202			1,447	-	1,447
202	**-**	**(373)**	**5,837**	**(3,320)**	**2,517**
-	-	(169)	3,361	(2,940)	421
-	-	-	30	-	30
-	-	-	22	(7)	15
-	-	-	12	-	12
216	-	-	1,245	-	1,245
-	-	-	547	-	547
216	**-**	**(169)**	**5,217**	**(2,947)**	**2,270**

22. Payables and deferred revenue

	2024/25 Actual $000s	2023/24 Actual $000s
Payables and deferred revenue under exchange transactions		
Trade payables	4,944	10,883
Accruals	115	428
Interest accrued	644	786
Revenue in advance	1,356	1,754
Amounts payable to contractors as retentions	12	26
Cyclone Gabrielle Mayoral Relief funds held on behalf of community	-	6
Total payables and deferred revenue under exchange transactions	**7,071**	**13,883**
Payables and deferred revenue under non-exchange transactions		
Other taxes payable (eg GST and PAYE)	-	-
Grants payable	-	-
Rates revenue in advance	641	576
Total payables and deferred revenue under non-exchange transactions	**641**	**576**
Total payables and deferred revenue	**7,712**	**14,461**

Trade and other payables are non-interest bearing and are normally settled on 30-day terms. Therefore, the carrying value of trade and other payables approximates their fair value.

23. Provision for landfill aftercare

	2024/25 Actual $000s	2023/24 Actual $000s
Landfill aftercare provision		
Opening balance	426	456
Additional provisions during the year	87	32
Amounts used during the year	(52)	(29)
Unused amounts reversed during the year		-
Discount unwinding	(23)	(33)
Closing balance	**438**	**426**
Made up of		
Current portion	164	164
Non-current portion	274	262
Total provision	**438**	**426**

The Council has six landfills. Only the Pongaroa landfill is currently operational. Pongaroa landfill was due for closure in 2021, however this is still be reviewed with detailed analysis to be conducted into the options available. The other five landfills have been closed and capped. Council has a legal obligation under the various resource consents to provide ongoing maintenance and monitoring services at the landfill sites after closure. A provision for post-closure costs is recognised as a liability when the obligation for post-closure cash flows arise. The closure date of the landfills is the lesser of estimated life or the end of current resource consents to operate the landfill. The cash outflows for landfill post-closure costs are expected to occur over the next 40 years. The long-term nature of the liability means that there are inherent uncertainties in estimating costs that will be incurred. The provision has been estimated taking into account known future technology. Council has discounted the provision using a discount rate of 5.45% (2024: 5.92%).

24. Borrowings

	2024/25 Actual $000s	2023/24 Actual $000s
Current		
Secured loans	22,000	12,200
Total current borrowings	**22,000**	**12,200**
Non-current		
Secured loans	58,000	57,000
Total non-current borrowings	**58,000**	**57,000**
Total borrowings	**80,000**	**69,200**

Fixed-rate borrowings

	Maturity date	Interest rate 2024/25	Interest rate 2023/24	2024/25 Actual $000s	2023/24 Actual $000s
Current					
Multi-Option Credit Facility	15 July 2024		6.17%		5,200
LGFA Bond Issue	15 October 2024		6.61%		1,000
LGFA Bond Issue	15 April 2025		6.64%		1,000
LGFA Bond Issue	15 April 2025		6.37%		1,000
LGFA Bond Issue	15 April 2025		6.43%		1,000
LGFA Bond Issue	15 April 2025		6.91%		3,000
LGFA Bond Issue	15 April 2026	4.40%		2,000	
LGFA Bond Issue	15 April 2026	4.41%		2,000	
LGFA Bond Issue	15 April 2026	1.08%		4,000	
LGFA Bond Issue	15 April 2026	4.13%		2,000	
LGFA Bond Issue	15 April 2026	4.07%		2,000	
LGFA Bond Issue	15 April 2026	4.14%		10,000	
Total current borrowings				**22,000**	**13,000**

Non-current

LGFA Bond Issue	15 April 2026		6.57%		2,000
LGFA Bond Issue	15 April 2026		6.57%		2,000
LGFA Bond Issue	15 April 2026		1.08%		4,000
LGFA Bond Issue	15 April 2026		6.29%		2,000
LGFA Bond Issue	15 April 2026		6.23%		2,000
LGFA Bond Issue	15 November 2026	3.91%	6.19%	1,000	1,000
LGFA Bond Issue	15 April 2027	4.35%	6.51%	1,000	1,000
LGFA Bond Issue	15 April 2027	4.39%	6.55%	1,000	1,000
LGFA Bond Issue	15 April 2027	1.17%	1.17%	2,000	2,000
LGFA Bond Issue	15 April 2027	4.17%	6.33%	5,000	5,000
LGFA Bond Issue	15 April 2028	4.43%	6.59%	1,000	1,000
LGFA Bond Issue	15 April 2028	4.17%	6.33%	3,000	3,000
LGFA Bond Issue	15 May 2028	5.41%	5.41%	6,000	6,000
LGFA Bond Issue	15 May 2028	4.30%	6.58%	5,000	5,000
LGFA Bond Issue	20 April 2029	4.25%	6.44%	2,000	2,000
LGFA Bond Issue	20 April 2029	4.17%	6.36%	2,000	2,000
LGFA Bond Issue	20 April 2029	4.06%	6.25%	1,000	1,000
LGFA Bond Issue	20 April 2029	4.46%	6.65%	4,000	4,000
LGFA Bond Issue	20 April 2029	4.40%	6.59%	5,000	5,000
LGFA Bond Issue	15 April 2027	4.21%	6.37%	2,000	2,000
LGFA Bond Issue	20 April 2030	4.72%	6.88%	3,000	3,000
LGFA Bond Issue	15 May 2030	4.26%	6.51%	1,000	1,000
LGFA Bond Issue	15 April 2027	4.28%		5,000	
LGFA Bond Issue	15 October 2028	4.44%		6,000	
LGFA Bond Issue	20 April 2029	4.33%		2,000	
Total non-current borrowings				**58,000**	**57,000**
Total borrowings				**80,000**	**69,200**

Secured Loans

The Council's secured debt of $80 million (2024: $69.2 million) is mostly issued at floating rates of interest. For multi-option credit facility, rates are reset on a quarterly basis as per the agreement with the bank.

Security

Council term loans are secured by rates over the rateable land value of the Tararua district.

	2024/25 Actual $000s	2023/24 Actual $000s
Other borrowing facilities and amount drawn down as at 30 June		
Multi-option Credit Line Facility		
- Limit	10,000	5,000
- Drawn down	-	-
BNZ Business Visa		
- Limit	50	50
- Drawn down	7	15
Liabilities outstanding under Letter of Credit		
None	-	-
Outstanding commitments on forward exchange contracts		
None	-	-

Refinancing

Council manages its borrowings in accordance with its Treasury and Risk Management Policy, which includes the Liability Management Policy adopted as part of Council's Long Term Plan.

Maturity analysis and effective interest rates

The following is a maturity analysis of Council's borrowings. There are no early repayment options.

	Overdraft Council	Secured Loans
Expense interest rates 2025		
Less than one year	-	12,000,000
weighted average effective interest rate		3.19%
Later than one year but not more than five years	-	58,000,000
weighted average effective interest rate		4.33%
Later than five years	-	-
weighted average effective interest rate		-
Expense interest rates 2025		
Less than one year	-	12,200,000
weighted average effective interest rate		6.46%
Later than one year but not more than five years	-	53,000,000
weighted average effective interest rate		5.73%
Later than five years	-	4,000,000
weighted average effective interest rate		6.79%

25. Equity

Summary of Equity Movements – a supplementary explanation to the Statement of Movements in Equity.

	Council Accum Funds $000s	Council Asset Rev Res $000s	Council Special Funded Res $000s	Council Trusts $000s	Council Total Equity $000s
2025					
Balance at 1 July	**354,883**	**733,933**	**40,814**	**52**	**1,129,682**
Net surplus/(deficit) for the year	26,048				26,048
Fair value through other comprehensive revenue and expense					-
Increases/(decreases) from revaluation		(3,089)			(3,089)
Tax on equity items					-
Change in equity for the year before transfers of equity reserves	**26,048**	**(3,089)**	**-**	**-**	**22,959**
Transfers between equity reserves:					
Net Appropriation from Accumulated. Funds to Special Funds	(2,840)		2,840		-
Net Appropriation to Accumulated. Funds from Trust Funds	38			(38)	-
Net Transfers from Revaluation Reserves to Accumulated. Funds					-
Total change in equity for the period	**23,246**	**(3,089)**	**2,840**	**(38)**	**22,959**
Balance at 30 June	**378,130**	**730,844**	**43,655**	**14**	**1,152,643**
2024					
Balance at 1 July	**344,519**	**709,482**	**42,931**	**64**	**1,096,996**
Net surplus/(deficit) for the year	8,236	-	-	-	8,236
Fair value through equity, valuation gains	-	-	-	-	-
Increases/(decreases) from revaluation	-	24,452	-	-	24,452
Tax on equity items	-	-	-	-	-
Change in equity for the year before transfers of equity reserves	**8,236**	**24,452**	**-**	**-**	**32,688**
Transfers between equity reserves:					
Net Appropriation from Accumulated Funds to Special Funds	2,117	-	(2,117)	-	-
Net Appropriation to Accumulated Funds from Trust Funds	12	-	-	(12)	-
Net Transfers from Revaluation Reserves to Accumulated Funds	-	-	-	-	-
Total change in equity for the period	**10,365**	**24,452**	**(2,117)**	**(12)**	**32,688**
Balance at 30 June	**354,883**	**733,933**	**40,814**	**52**	**1,129,682**

26. Revaluation reserves

2025	Balance 1 July $000s	Revaluation assets changes $000s	Disposals/ value adjustment $000s	Balance 30 June $000s
Council Revaluation Reserves				
Fixed assets revaluation reserves				
Operational: land	11,651	-	-	11,651
Operational: buildings	30,052	-	-	30,052
Intangible: carbon credits	1,152	202	-	1,354
Heritage assets	(35)	-	-	(35)
Reserves: cemetery	1,580	-	-	1,580
Reserves: parks & reserves	2,149	-	-	2,149
Reserves: roading	651	-	-	651
Reserves: sundry	490	-	-	490
Reserves: war memorials	67	-	-	67
Roading network	503,226	(7,341)	-	495,885
Roading land	4,527	-	-	4,527
Bridges & culverts	51,683	(4,420)	-	47,263
Stormwater	23,359	1,267	-	24,627
Water network	60,235	5,310	-	65,545
Wastewater	43,146	1,892	-	45,038
Total fixed assets revaluation reserves	**733,933**	**(3,088)**	**-**	**730,844**

**Rounding applied*

2024	Balance 1 July $000s	Revaluation assets changes $000s	Disposals/ value adjustment $000s	Balance 30 June $000s
Council Revaluation Reserves				
Fixed assets revaluation reserves				
Operational: land	11,651	-	-	11,651
Operational: buildings	30,052	-	-	30,052
Intangible: carbon credits	936	216	-	1,152
Heritage assets	(35)	-	-	(35)
Reserves: cemetery	1,580	-	-	1,580
Reserves: parks & reserves	2,149	-	-	2,149
Reserves: roading	651	-	-	651
Reserves: sundry	490	-	-	490
Reserves: war memorials	67	-	-	67
Roading network	503,839	(613)	-	503,226
Roading land	4,527	-	-	4,527
Bridges & culverts	52,774	(1,091)	-	51,683
Stormwater	20,451	2,908	-	23,359
Water network	50,145	10,090	-	60,235
Wastewater	30,204	12,942	-	43,146
Total fixed assets revaluation reserves	**709,482**	**24,452**	**-**	**733,933**

**Rounding applied*

27. Special funded reserves

2025	Balance 1 July $000s	Transfers in $000s	Transfers out $000s	Transfer interest in $000s	Balance 30 June $000s
Tararua General Purpose	2,173		(150)	38	2,061
Council Depreciation	28,051				28,051
Tararua Emergency Roading	7,871	2,647	(249)	23	10,291
Tararua Gratuity	70				70
Infrastructure Protection Reserve	52				52
Tararua Housing	(374)	782	(615)		(207)
Dannevirke Airport Authority	4				4
Makuri Water Scheme	13				13
Recreation Grant	138		(50)		88
Tenant Contribution	354		(116)		239
Pongaroa Water Supply Depreciation	241	7	(18)		230
Heritage Reserve	34				34
Biodiversity Protection	47		(6)		42
Election	11	30			41
Waste Management	587	451		4	1,042
TACT Wai Splash Depreciation	364	65		11	439
Forestry Reserve	427	56	(76)		407
Bush Multisport Depreciation	109	20			129
Domain Boards Bank Balances	641	263	(276)		628
Total special funded reserves	**40,814**	**4,320**	**(1,556)**	**75**	**43,654**

Summary of special fund movements

	Balance at 1 July $000s	Net transfer (to) / from accumulated funds $000s	Balance at 30 June $000s
Total special funded reserves	**42,931**	**(2,117)**	**40,814**

2024	Balance 1 July $000s	Transfers in $000s	Transfers out $000s	Transfer interest in $000s	Balance 30 June $000s
Tararua General Purpose	2,158	-	-	15	2,173
Council Depreciation	32,627	6,992	(12,198)	630	28,051
Tararua Emergency Roading	4,768	3,226	(136)	13	7,871
Tararua Gratuity	70	-	-	-	70
Infrastructure Protection Reserve	52	-	-	-	52
Tararua Housing	55	660	(1,089)	-	(374)
Dannevirke Airport Authority	4	-	-	-	4
Makuri Water Scheme	13	-	-	-	13
Recreation Grant	138	-	-	-	138
Tenant Contribution	354	-	-	-	354
Pongaroa Water Supply Depreciation	254	12	(29)	4	241
Heritage Reserve	23	11	-	-	34
Biodiversity Protection	43	10	(6)	-	47
Election	(19)	30	-	-	11
Waste Management	519	350	(315)	33	587
TACT Wai Splash Depreciation	331	63	(35)	5	364
Forestry Reserve	818	40	(431)	-	427
Bush Multisport Depreciation	88	21	-	-	109
Domain Boards Bank Balances	634	7	-	-	641
Total special funded reserves	**42,931**	**11,422**	**(14,239)**	**700**	**40,814**

Reserves

The Council has an obligation to manage its revenues, expenses, assets, liabilities, investments and general financial dealings prudently and in a manner that promotes the current and future interests of the community; and to act in the best interest of its ratepayer.

The management of reserves forms an integral component of meeting these obligations. Reserves are held to ensure that funds received for a particular purpose are used for that purpose and any surplus created is managed in accordance with the reason for which the reserve was established. Surpluses held in reserves are credited with interest.

Council has 19 reserves, of which 18 are Council created discretionary reserves that the Council has established for the fair and transparent use of monies. Reserves are not separately held in cash and the funds are managed as part of the Council's treasury management.

These reserves are disaggregated into the following categories:

Depreciation Reserves

These reserves are used to fund renewal capital works and used to fund internal borrowing.

The Council's assets are depreciated as they are consumed. As such, the cost of this depreciation is passed on to the consumer through either rates, or fees and charges. There will normally be a timing difference between the collection of this depreciation charge and the utilisation of it to fund renewal capital works.

Description	Purpose of fund
Council Depreciation	To receive depreciation funded each financial year, less any outgoings to pay for capital renewal of assets or debt repayment for amount borrowed to fund capital development. This is the only reserve that can be used to fund internal borrowing.
Makuri Water Scheme	To establish a depreciation reserve to fund the renewal of assets for this scheme.
Pongaroa Water Supply Depreciation	To establish a depreciation reserve to fund the renewal of assets for this scheme.
Tararua Aquatic Community Trust Wai Splash Depreciation	To establish a depreciation reserve to fund the renewal of major assets.
Bush Multisport Depreciation	To establish a depreciation reserve to fund the renewal of major assets.

Special Reserves

The value of these reserves funds is that they allow projects to precede without distortion in the revenue patterns particularly rates. The reserve also provide a useful source of funds for an unforeseen requirement.

Council authorises the establishment of special funds and process for accumulating and utilising special funds. Approvals of specific uses are set out in the Long Term Plan, or in Council decisions.

Description	Activity to which fund relates	Purpose of fund
Tararua General Purpose	All activities	Created for financing specific projects which shall be determined at Council's discretion. This reserve is also to receive: • Proceeds from sale or disposal of assets where a particular function is discontinued, and for property sales. • Insurance monies received when buildings or property are damaged and not reinstated. • Proceeds from forestry not otherwise required for the funding of continued operations and maintenance of the forest. • Residual of all existing reserves which have outlived their original purpose and could therefore be usefully merged as a general purpose fund and so classified.
Tararua Emergency Roading	Roading and Footpaths	To provide funds to re-establish the district's infrastructural assets following a disaster, together with funds received from Central Government. There is no plan to use this reserve other than if a disaster occurs.
Tararua Gratuity	All activities	This reserve is for staff who have qualified or qualify for gratuities.
Tararua Housing	Pensioner Housing	To account for any surplus from the housing activity and proceeds from sales/disposal of housing assets. These reserves will be used for the Housing activity. This reserve can be used to fund internal borrowing.
Dannevirke Airport Authority	Commercial Investment	To account for any surplus from Dannevirke Aerodrome and proceeds from sales/disposal of Dannevirke Aerodrome assets. This reserve will be used solely for operation and capital expenditure for Dannevirke Aerodrome.
Recreation Grant	Community Support	To accumulate funds to support recreational projects in the district.

Description	Activity to which fund relates	Purpose of fund
Tenant Contribution (Debt Repayment)	Pensioner Housing	To account for and refund tenant contributions for leasing of Council's housing properties.
Heritage Reserve	Community Support	To accumulate funds to be used to further the district land use outcomes. The reserve is to be applied to the management and protection of those items listed in the District Plan Part 9 Appendix 2: Schedule of Heritage Resources.
Biodiversity Protection	Parks and Reserves	To support: • Sustainable management of the district's natural and physical environment • Protection and enhancement of the community's environment values The reserve is to be applied to the management and protection of those items listed in the District Plan Part 9 Appendix 3: Schedule of Natural Features (significant trees, vegetation and habitats landscapes.
Election	Representation	To account for elections funds rate funded each year to spread out election cost in each election year.
Infrastructure Protection Reserve	Water Supplies, Wastewater, Stormwater	This reserve is created to accumulate funds to pay for Council's share of the mutual insurance liability under LAPP in the event of a major event experienced by LAPP member councils.
Waste Management	Solid Waste	To account for the waste management levies received. This reserve will be solely used to fund specific projects for this activity.
Domain Boards Bank Balances	Parks and Reserves	To account for the bank balances of the domain boards in trust.
Forestry Reserve	Commercial Investments	Proceeds from forestry not otherwise required for the funding of continued operations and maintenance of the forest. This reserve can be used to fund internal borrowing.

28. Trust Funds

These special reserves are set up to receive bequest from communities in the district for specific purpose. These funds are held in trust for these specific purposes.

	Balance 1 July $000s	Funds Received $000s	Expenses Paid $000s	Interest Earned $000s	Balance 30 June $000s
Dannevirke Faribrother	9	-	(5)	-	4
Dannevirke Urban Campsite	1	-	-	-	1
Ormondville Play Group	1	-	-	-	1
Pahiatua Heritage Trust	27	-	(28)	1	0
Arts Council Of NZ	14	26	(33)	-	7
Mayoral Storm Relief Fund	-			-	-
Total Council	**52**	**26**	**(66)**	**1**	**14**

Summary of trust fund movements

	Balance 1 July $000s	Net transfer to/ (from) Accumulated Funds $000s	Balance 30 June $000s
Total special funded reserves	**52**	**(38)**	**14**

29. Reconciliation of net surplus to net cash inflow from operating activities

	2024/25 Actual $000s	2023/24 Actual $000s
Reported surplus/(deficit) from Statement of Comprehensive Revenue and Expense*		**8,236**
Add (Less) Non-cash Items		
Depreciation and amortisation		18,540
(Increase)/decrease in value of associates		-
Impairment losses/(recoveries)		-
Effect of change in discount rate on provisions and discount unwind		-
Value of forests sold		-
Changes in fair value		697
Other (gains)/losses		(486)
Bad debts written off or bad debt provision		-
Total non-cash items		**18,751**
Add/(Less) Movements in Working Capital Items		
(Increase)/decrease in inventory and livestock		27
(Increase)/decrease in accounts receivable & prepayments		(4,341)
Increase/(decrease) in accounts payable & accruals		973
Increase/(decrease) in employee provisions		171
(Increase)/decrease in net GST		-
Total movements in working capital		**(3,170)**
Add/(less) items classified as investing activities		-
Total items classified as investing activities		**-**
Net cash surplus from operating activities		**23,817**

30. Related party disclosures

Related party disclosures have not been made for transactions with related parties that are within a normal supplier or client/recipient relationship on terms and condition no more or less favourable than those that it is reasonable to expect the Council would have adopted in dealing with the party at arm's length in the same circumstances.

Related party disclosures have also not been made for transactions with entities within the Council group (such as funding and financing flows), where the transactions are consistent with the normal operating relationships between the entities and are on normal terms and conditions for such group transactions.

Key management personnel compensation

	2024/25 Actual $000s	2023/24 Actual $000s
Councillors		
Remuneration	589	569
Full-time equivalent members	9	9
Senior management team, including the chief executive		
Remuneration	1,385	1,199
Full-time equivalent members	6	6
Total key management personnel remuneration	**1,974**	**1,768**
Total full-time equivalent personnel	**15**	**15**

31. Capital commitments and operating leases

2025

	< 1 Year $000s	1-5 Years $000s	> 5 Years $000s	Total $000s
Capital Commitments				
Wastewater	186			186
Community and recreation facilities	240			240
Water supplies	673			673
Solid waste management	73			73
Transportation	37			37
Total capital commitments	**1,207**	**-**	**-**	**1,207**

Capital commitments represent capital expenditure contracted for at balance date but not yet incurred.

Alliance collaborative agreement

Council has one active collaborative agreement – Tararua Alliance with Downer New Zealand.

The Tararua Alliance agreement was renewed for a further 10 years commencing November 2019. The Tararua Alliance manages Council road corridor maintenance activities on its road, footpath, and stormwater networks.

The budget is determined yearly and as part of Council's planning process. The budgets for 2025/26 are as follows:

Tararua Alliance

- Operational expenditure (including overheads and finance cost) $10,527,430 (2024: $10,873,047)
- Capital expenditure (including carry forwards) $29,161,445 (2024: $13,532,977)

2024

	< 1 Year $000s	1-5 Years $000s	> 5 Years $000s	Total $000s
Capital Commitments				
Wastewater	375	-	-	375
Community and recreation facilities	132	-	-	132
Water supplies	168	-	-	168
Solid waste management	48	-	-	48
Transportation	48	-	-	48
Total capital commitments	**772**	**-**	**-**	**772**

Operating leases as lessee

During the 2024/25 financial year, the Council leased two buildings in the normal course of its business.

The Denmark Street Dannevirke leases expired in December 2024 and February 2025 and were not renewed.

The future aggregate minimum lease payments payable under non-cancellable operating leases are as follows:

	2024/25 $000s	2023/24 $000s
Not later than one year	248	293
Later than one year and not later than five years	806	992
Later than five years	-	62
Total non-cancellable operating leases	**1,054**	**1,347**

The total minimum future sublease payments expected to be received under non-cancellable subleases at balance date is $NIL (2023: $NIL).

Leases can be renewed at the Council's option, with rents set by reference to current market rates for items of equivalent age and condition.

There are no restrictions placed on the Council by any of the leasing arrangements

Operating leases as lessor

Investment property and reserve lands are leased under operating leases. The majority of the leases have a non-cancellable term of five years.

The future aggregate minimum lease payments to be collected under non-cancellable operating leases are as follows:

	2024/25 $000s	2023/24 $000s
Not later than one year	59	50
Later than one year and not later than five years	167	172
Later than five years	173	204
Total non-cancellable operating leases	**398**	**426**

No contingent rents have been recognised during the period.

32. Derivative financial instruments

	2024/25 Actual $000s	2023/24 Actual $000s
Current Asset Portion		
Interest rate swaps	1,104	1,088
Total Current Asset Portion	**1,104**	**1,088**
Non-current Asset Portion		
Interest rate swaps	5,654	4,191
Total Non-current Asset Portion	**5,654**	**4,191**
Total derivative financial instrument assets	**6,758**	**5,279**
Current Liabilitiy Portion		
Interest rate swaps	1,178	553
Total Current Liabilitiy Portion	**1,178**	**553**
Non-current Liabilitiy Portion		
Interest rate swaps	5,966	3,615
Total Non-current Liabilitiy Portion	**5,966**	**3,615**
Total derivative financial instrument liabilities	**7,143**	**4,168**

The notional principal amount of the outstanding interest rate swap contracts for the Council were $54 million (2024: $39.6 million). At 30 June 2025, the fixed interest rates of interest rate swaps varied from 1.71% to 4.59% (2024: 0.42% to 4.61%).

Gains and losses are recognised in the Statement of Comprehensive Revenue and Expense (see Note 7) on interest rate swap contracts.

Fair value

The fair value of interest rate swaps have been determined by calculating the expected future cash flows under the terms of the swaps and discounting these values to present value. The inputs into the valuation model are from independent sourced market parameters such as interest rate yield curves. Most market parameters are implied from instrument prices.

The fair values of forward foreign exchange contracts have been determined using a discounted cash flows valuation technique based on quoted market prices. The inputs into the valuation model are from independently sourced market parameters such as currency rates. Most market parameters are implied from instrument prices.

33. Financial instruments

Financial instrument categories

The accounting policies for financial instruments have been applied to the line items below:

	2024/25 Actual $000s	2023/24 Actual $000s
Financial Assets		
Amortised cost		
Cash and Cash equivalents	9,614	3,210
Debtors and other receivables	11,262	11,324
Other financial assets		
- term deposits	9,969	8,767
- Loan to Pukuha Mount Bruce	1,000	1,000
Total amortised cost	**31,845**	**24,301**
Fair value through surpluses or deficit		
Derivative financial instrument assets	6,758	5,279
Total fair value through surpluses or deficit	**6,758**	**5,279**
Fair Value Through Other Comprehensive Revenue and Expense		
Other financial assets		
- Local Government Funding Agency borrower notes	2,453	1,580
- local authority and government stock	92	92
Total fair value through other comprehensive revenue and expense	**2,545**	**1,673**
Total financial assets	**41,148**	**31,252**
Financial Liabilities		
Fair Value Through Surplus or Deficit		
Derivative financial instrument liabilities	7,143	4,168
Financial Liabilities at Amortised Cost		
Creditors and other payables	5,715	12,129
Borrowings		
- secured loans	80,000	69,200
Total financial liabilities at amortised cost	**92,858**	**85,497**

Fair value hierarchy disclosures

For those instruments recognised at fair value in the statement of financial position, fair values are determined according to the following hierarchy:

- Quoted market price (level 1) – Financial instruments with quoted prices for identical instruments in active markets.
- Valuation technique using observable inputs (level 2) – Financial instruments with quoted prices for similar instruments in active markets or quoted prices for identical or similar instruments in inactive markets and financial instruments valued using models where all significant inputs are observable.
- Valuation techniques with significant non-observable inputs (level 3) – Financial instruments valued using models where one or more significant inputs are not observable.

The following table analyses the basis of the valuation of classes of financial instruments measured at fair value in the statement of financial position:

		Valuation Technique		
	Total $ooos	Quoted market price $ooos	Observable inputs $ooos	Significant non-observable inputs $ooos
2025				
Financial Assets				
Unlisted shares:				
- New Zealand Local Government Insurance Corporation Limited	92	-	-	92
- Local Government Funding Agency borrower notes	2,453	-	-	2,453
Derivative financial instruments	6,758	-	6,758	-
Financial Liabilities				
Derivative financial instruments	7,143	-	7,143	-
2024				
Financial Assets				
Unlisted shares:				
- New Zealand Local Government Insurance Corporation Limited	92	-	-	92
- Local Government Funding Agency borrower notes	1,580	-	-	1,580
Derivative financial instruments	5,279	-	5,279	-
Financial Liabilities				
Derivative financial instruments	4,168	-	4,168	-

There were no transfers between the different levels of the fair value hierarchy.

Valuation techniques with significant non-observable inputs (level 3)

The table below provides a reconciliation from the opening balance to the closing balance for the level 3 fair value measurements:

	2024/25 $000s	2023/24 $000s
Balance at 1 July	**1,670**	**1,198**
Gain and losses recognised in the surplus or deficit	-	-
Gain and losses recognised in other comprehensive revenue and expense	-	-
Purchases	908	472
Balance at 30 June	**2,578**	**1,670**

34. Financial instrument risks

Council have a series of policies to manage the risks associated with financial instruments. Council is risk averse and seeks to minimise exposure from its treasury activities. Council has established a Treasury and Risk Management Policy. This policy does not allow any transactions that are speculative in nature to be entered into.

Market risk

Price risk

Price risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate as a result of changes in market prices.

Council

Council is exposed to equity securities price risk on its investments, which are classified as financial assets held at fair value through other comprehensive revenue and expense. This relates to shares in Civic Assurance which are held at net asset backing value as impairment of a New Zealand Government owned company is not deemed necessary.

Currency risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate due to changes in foreign exchange rates.

Council

Council has purchased plant and equipment associated with the construction of certain infrastructural assets from overseas which required it to enter into transactions denominated in foreign currencies. All such purchases have now been completed so there is no exposure to this risk. It is Council's policy to manage foreign currency risks arising from contractual commitments and liabilities that are above specified amounts by entering into forward foreign exchange contracts to

hedge the foreign currency risk exposure. This means Council is able to fix the New Zealand dollar amount payable prior to delivery of the plant and equipment from overseas.

Fair value interest rate risk

Fair value interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates.

Council

Council actively manages interest rate risk through fixing of funding costs using swaps, therefore reducing the uncertainty related to interest rate movements. Council's Treasury and Risk Management Policy is to maintain fixed rate debt between the range of 40%–90% compared to floating debt.

Cash flow interest rate risk

Cash flow interest rate risk is the risk that the cash flows from a financial instrument will fluctuate because of changes in market interest rates.

Council

Borrowings and investments issued at variable interest rates expose Council to cash flow interest rate risk. Council manages the variability of interest rates by using fixed rate swaps for external borrowing and term deposits for cash investments.

Credit risk

In the normal course of its activities, the Council incurs credit risk from debtors and financial institutions. Credit risk is the risk that a third party will default on its obligation to Council, causing Council to incur a loss.

Council

Due to the timing of its cash inflows and outflows, the Council invests surplus cash into term deposits, which gives rise to credit risk. There are no significant concentrations of credit risks except that Council's cash resources are mainly held by two trading banks.

Council has no collateral or other credit enhancements for financial instruments that give rise to credit risk.

Maximum exposure to credit risks

Council's maximum credit risk exposure for each class of financial instrument is as follows:

	2024/25 Actual $000s	2023/24 Actual $000s
Cash at bank and term deposits	19,582	11,977
Debtors and other receivables	11,262	11,324
Community and related party loans	1,001	1,001
Local government funding agency borrower notes	2,453	1,580
Local authority and government stock	92	92
Net derivative financial instrument assets	6,758	5,279
Total credit risk	**41,148**	**31,253**

The Council is exposed to credit risk as a guarantor of all of the LGFA's borrowings. Information about this exposure is explained in Note 36.

Credit quality of financial assets

The credit quality of financial assets that are neither past due nor impaired can be assessed by reference to Standard and Poor's credit ratings (if available) or to historical information about counterparty default rates:

	2024/25 Actual $000s	2023/24 Actual $000s
Counterparties with Credit Ratings		
Local Government Funding Agency		
AA+ / AA-1+	2,453	1,580
Cash at Bank and Term Deposits		
AA-	19,582	11,977
Derivative financial instrument assets		
AA-	5,279	5,279
Counterparties without Credit Ratings		
Community and related party loans		
Existing counterparty with no defaults in the past	1,000	1,000
Existing counterparty with defaults in the past	-	-
Total community and related party loans	**1,000**	**1,000**

Debtors and other receivables mainly arise from Council's statutory functions, therefore there are no procedures in place to monitor or report the credit quality of debtors and other receivables with reference to internal or external credit ratings. Council has only one significant concentration of credit risk in relation to debtors (NZ Transport Agency). This concentration of risk and reliance on Government is not considered to be a matter of concern because of the New Zealand Government's strong credit rating.

Council has a large number of other credit customers, mainly ratepayers, and Council has powers under the Local Government (Rating) Act 2002 to recover outstanding debts from ratepayers, there is no other significant risk.

Liquidity risk

Management of liquidity risk

Liquidity risk is the risk that Council will encounter difficulty raising liquid funds to meet commitments as they fall due.

Council

Prudent liquidity risk management implies maintaining sufficient cash, the availability of funding through an adequate amount of committed credit facilities and the ability to close out market positions. Council aims to maintain flexibility in funding by keeping committed credit lines available.

Council manages its borrowings in accordance with its funding and financial policies, which includes Liability Management Policy. These policies have been adopted as part of the Council's Long Term Plan.

Council has a pre-approved multi-option facility of $10 million that can be drawn down against for liquidity purposes.

Contractual maturity analysis of financial liabilities

The table below analyses Council's financial liabilities into relevant maturity groupings based on the remaining period at the balance date to the contractual maturity date. Future interest payments on floating rate debt is based on the floating rate on the instrument at the balance date. The amounts disclosed are the contractual undiscounted cash flows.

	Carrying amount $000s	Contractual cash $000s	Less than 1 year $000s	1–2 years $000s	2–5 years $000s	More than 5 years $000s
2025						
Creditors and other payables	5,715	5,715	5,715	-	-	-
Net settled derivative liabilities	4,168	4,168	553	759	2,440	426
Bank overdraft	-	-	-	-	-	-
Secured loans	80,000	81,845	15,862	15,195	46,564	4,223
Total	**89,883**	**91,728**	**22,130**	**15,954**	**49,004**	**4,649**
2024						
Creditors and other payables	12,129	12,129	12,129	-	-	-
Net settled derivative liabilities	4,168	4,168	553	759	2,440	426
Bank overdraft	-	-	-	-	-	-
Secured loans	69,200	81,845	15,862	15,195	46,564	4,223
Total	**85,497**	**98,142**	**28,544**	**15,954**	**49,004**	**4,649**

The Council is exposed to liquidity risk as a guarantor of all of the LGFA's borrowings. This guarantee becomes callable in the event of the LGFA failing to pay its borrowings when they fall due. Information about this exposure is explained in Note 36.

Contractual maturity analysis of financial assets

The table below analyses Council's financial assets into relevant maturity groupings based on the remaining period at the balance date to the contractual maturity date.

	Carrying amount $000s	Contractual cash $000s	Less than 1 year $000s	1–2 years $000s	2–5 years $000s	More than 5 years $000s
2025						
Cash and cash equivalents	5,046	5,046	3,210	-	-	-
Debtors and other receivables	11,261	11,261	11,261	-	-	-
Net settled derivative assets	5,279	5,279	1,087	1,067	2,681	443
Other financial assets:						
- term deposits	6,036	8,767	8,767	-	-	-
- community and related party loans	1,000	1,299	40	60	779	420
- Local Government Funding Agency borrower notes	1,580	1,580	241	275	988	76
- local authority and government stock	92	92	-	-	-	92
Total	**30,294**	**33,324**	**24,606**	**1,402**	**4,448**	**1,031**
2024						
Cash and cash equivalents	3,210	3,210	3,210	-	-	-
Debtors and other receivables	11,324	11,324	11,324	-	-	-
Net settled derivative assets	5,279	5,279	1,087	1,067	2,681	443
Other financial assets:						
- term deposits	8,767	8,767	8,767	-	-	-
- community and related party loans	1,000	1,299	40	60	779	420
- Local Government Funding Agency borrower notes	1,580	1,580	241	275	988	76
- local authority and government stock	92	92	-	-	-	92
Total	**31,252**	**31,551**	**24,669**	**1,402**	**4,448**	**1,031**

Sensitivity analysis

The tables below illustrate the potential profit and loss and equity (excluding accumulated funds) impact for reasonably possible market movements, with all other variables held constant, based on Council's financial instrument exposures at the balance date.

Interest Rate Risk	Note	-100bps Profit	-100bps Other Equity	+100bps Profit	+100bps Other Equity
2024/25					
Financial Assets					
Cash and cash equivalents	1	(96)	-	96	-
Net settled derivative assets	2	(2,215)	-	1,348	-
Financial Liabilities					
Borrowings:					
- bank overdraft		-	-	-	-
- LGFA loans	3	(470)	-	470	-
- multi-option credit facility		-	-	-	-
Total sensitivity to interest rate risk		**(2,781)**	**-**	**1,914**	**-**
2023/24					
Financial Assets					
Cash and Cash Equivalents	1	(32)	-	32	-
Net settled derivative assets	2	(11)	-	2,177	-
Financial Liabilities					
Borrowings:					
- bank overdraft		-	-	-	-
- LGFA loans	3	(486)	-	486	-
- multi-option credit facility		-	-	-	-
Total sensitivity to interest rate risk		**(529)**	**-**	**2,690**	**-**

Explanation of sensitivity analysis – Council

1 Cash and cash equivalents include deposits at call totalling $9,614,000 (2024: $3,210,000).
A movement in interest rates of plus or minus 1% has an effect on interest revenue of $96,140 (2024: $32,100).

2 Council has in place interest rate swaps with Westpac as at year end to hedge the rise of interest rates in the future.

3 The value of loans under swap arrangements totalled $33,000,000 (2024: $20,600,000), with $47,000,000 unhedged (2024: $48,600,000).

35. Capital management

Council's capital is its equity (or ratepayers' funds), which comprise accumulated funds and reserves. Equity is represented by net assets.

The Local Government Act 2002 (the Act) requires the Council to manage its revenues, expenses, assets, liabilities, investments, and general financial dealings prudently and in a manner that promotes the current and future interests of the community. Ratepayers' funds are largely managed as a by-product of manageing revenues, expenses, assets, liabilities, investments, and general financial dealings.

The objective of manageing these items is to achieve intergenerational equity, which is a principle promoted in the Act and applied by the Council. Intergenerational equity requires today's ratepayers to meet the costs of utilising the Council's assets and not expecting them to meet the full cost of long term assets that will benefit ratepayers in future generations. Additionally, the Council has in place asset management plans for major classes of assets detailing renewal and maintenance programmes, to ensure ratepayers in future generations are not required to meet the costs of deferred renewals and maintenance.

The Act requires the Council to make adequate and effective provision in its Long Term Plan and in its Annual Plan (where applicable) to meet the expenditure needs identified in those plans. And the Act sets out the factors that the Council is required to consider when determining the most appropriate sources of funding for each of its activities. The sources and levels of funding are set out in the Revenue and Financial Policies in the Council's Long Term Plan.

The Council has the following Council-created reserves:

- Asset Revaluation Reserves
- Special funded reserves
- Trust funds
- Any gain or loss on infrastructure asset revaluation is applied to the specific asset reserve.

Special funded reserves are reserves restricted by Council decision. Transfers to and from these reserves are at the discretion of the Council. Interest is added to these funds where applicable.

Trust Funds are set up where the Council has been donated funds that are restricted for a particular purpose. Interest is added to trust funds where applicable, and deductions are made where funds have been used for the purpose they were donated.

36. Contingent assets and liabilities

Contingent assets

Council is not aware of any contingent assets existing at year end.

Contingent liabilities

New Zealand Local Government Funding Agency (NZLGFA)

The Council is a guarantor of NZLGFA. The NZLGFA was incorporated in December 2011 with the purpose of providing debt funding to local authorities in New Zealand. It has a current credit rating from Standard and Poor's of AA+.

As at 30 June 2025, Tararua District Council is one of 72 local authority guarantors of the NZLGFA. Together with the other guarantors, Tararua District Council is a guarantor of all of NZLGFA's borrowings. At 30 June 2025, NZLGFA had borrowings totalling $25.530 million (2024: $23.030 million).

PBE Accounting Standards require the Council to initially recognise the guarantee liability by applying the 12-month expected credit loss (ECL) model (as fair value could not be reliably measured at initial recognition), and subsequently at the higher of the provision for impairment at balance date determined by the ECL model and the amount initially recognised. The Council has assessed the 12-month ECL of the guarantee liability, based on market information of the underlying assets held by the LGFA. The estimated 12-month expected credit losses are immaterial due to the very low probability of default by the LGFA in the next 12 months. Therefore, Council has not recognised a liability.

The Council considers the risk of the LGFA defaulting on repayment of interest or capital to be very low on the basis that:

- the council is not aware of any local authority debt default events in New Zealand; and
- local government legislation would enable local authorities to levy a rate to recover sufficient funds to meet any debt obligations if further funds were required.

Building claims/determinations

Council has a contingent liability for potential claims relating to alleged errors in Council issuing of consent and code compliance certificates.

Council has made submissions accepting that there were errors with both consenting and code compliance processes. The Ministry's findings and admissions by Council could give rise to a civil claim and Council's insurers have been notified.

One application has been lodged for a building determination with the Ministry of Business, Innovation and Employment (the Ministry) regarding issues with consent and code compliance processes. The Ministry's determination is currently pending.

As Council is not able to reliably quantify the potential liability at this stage of the process, a contingent liability has been estimated for the value of $100,000 to account for any further increases of cost.

Winding up of Riskpool

Tararua District Council was previously a member of the New Zealand Mutual Liability Riskpool scheme ('Riskpool'). The Scheme is in wind down, however the Council has an ongoing obligation to contribute to the Riskpool scheme should a call be made in respect of any historical claims (to the extent those claims are not covered by reinsurance or where reinsurance is delayed), and to fund the ongoing operation of the scheme.

The likelihood of any call in respect of historical claims diminishes with each year as limitation periods expire. However, following the Supreme Court decision on 1 August 2023 in Napier City Council v Local Government Mutual Funds Trustee Limited, which addressed the treatment of claims against Riskpool that involved a mixture of non-weathertightness and weathertightness defects (mixed claims), a number of proceedings against Riskpool, which were stayed pending the Supreme Court's decision in 2023, have since recommenced.

37. Major budget variations

Explanations for major budget variations from Council's budget figures in Year 1 of the 2024–2034 Long-term Plan are detailed below:

Statement of comprehensive revenue and expense

Revenue

- **Subsidies** received are $38 million greater than budgeted. This is largely due to subsidies of $32.16 million received from Waka Kotahi for the roading network after Cyclone Gabrielle and further $2 million received for Route 52. The following subsidies received were not budgeted for: $1.3 million for Three waters made up of Ministry of Health for Dannevirke Fluoridation Project Funding and the Governments Infrastructure Acceleration Funding, $349,000 for Mayors Taskforce for Jobs program, and $1.8 million for Cyclone Recovery funding.
- **Finance income** received is $1.525 million greater than budget and reflects having more funds on term deposit than budgeted. Note that this unbudgeted gain is offset by interest costs paid (see below).
- **Other revenue** received is $310,000 greater than budgeted. This is mainly due to reflecting $277,000 of revenue received by our Domain Boards that Council does not budget for. $13,000 was also received for hive placements in Council's forest that was also not bugeted for, $6,000 received from Council owner EV charging stations that have been used throughout the year (this revenue is unpredictable in nature and as a result Council does not budget this). The remaining $15,000 is additional funding Council received from Creative Communities New Zealand which is subseqntly paid out to applicants throughout the year.
- **No forestry revenue** was budgeted for this year. During the 2023/24 year, Council harvested 2.884 tonnes at its Birch North Forest, receiving income of $40,000.

Expenditure

- **Other operating expenditure** is higher than budget by $xxx. Significant variances are explained below:

Deduct unfavourable budget variances	$0000s
Emergency works due to weather events and Cyclone Gabrielle (not budgeted for)	
Cyclone Gabrielle recovery related grant funded project (not budgeted for)	
Forestry variance reflects unbudgeted pruning, consultancy and management costs.	
Stormwater contract costs more than budgeted	
Solid Waste Management savings reflect reduced waste tonnage and operational savings	
Building Consent Processing savings reflect less than budgeted activity in consenting and savings from reduced reliance on external consultants.	
Resource Management budgeted costs associated with the district plan review (underspent)	
Parks & Reserves - Play Active Recreation & Sports Strategy (externally funded project did not proceed)	
Wastewater contract costs less than budgeted	
Budget variance	

- **Depreciation expense** is higher than budget by $2.049 million due to higher than budgeted revaluation of infrastructure assets in the prior year, resulting in higher depreciation expense this year.
- **Personnel Costs** is slighlty higher than budget by $869,000 this is mainly made up of bringing the solid waste services activity and building consenting roles in house from external contracts ($384,000). The remainder is made up of additional resources brought in to help with the Cyclone Gabrielle recovery office.
- **Finance Costs** (interest) are greater than budgeted ($1.3 million) due to higher borrowings. Note that this un-budgeted cost is offset by interest revenue received (see above in revenue).
- **Other Gains & Losses** were not included in the annual plan budget. Losses included a decrease in the value of forestry assets ($303,000), a non-cash adjustment (loss) of $726,000 of the fair value of derivatives (swaps). These are offset by an increase (gain) in the value of investment properties ($555,000), a small profit on the disposal of assets received ($26,000), and a small gain on the movement in value of borrower notes held by Council ($13,000). Net Gains and Losses for the year was an unbugeted loss of $433,000.
- **Gains and losses** on asset revaluations are $4.3 million less than budget - this is a result of council completing a revaluation to 30 June 2024 to reflect fair value of assets at year end. While Three Waters assets increased in value, roading assets have had a slight decrease this year.

Statement of Financial Position

Assets

- **Cash and cash equivalents** are $2.999 million lower than budgeted due to unplanned increases in operational expenditure over the year, timing differences of receipts and payments and additional costs incurred from Cyclone Gabrielle. This is also offset by other financial assets being higher than budgeted at year end as well.
- **Debtors and other receivables** are $5.297 million higher than budgeted due to increases in rates receivables, sundry debtors and amount due from Waka Kotahi at 30 June 2024.
- **Derivative financial instruments** (current & non-current) at $4.895 million not budgeted for as they are highly volatile and difficult to forecast.
- **Other Financial Assets** (current & non current) were $5.503 million ahead of budget due to more term deposits being held at year end than budgeted.
- **Assets Held for Sale** are $1.958 million ahead of budget, this is a result of Council not budgeting for assets held for sale but upon the completion of the annual report Council changing asset classifications. This balance is made up of the reclassification of Birch North Forest been classified as held for sale at balance date.
- **Investments in CCOs and similar entities** are $2.869 million more than budgeted as these are not budgeted as part of the annual plan process.
- **Council Forestry** assets are reporting being higher than budgeted by $71,000 - this is due to the forest assets being included in the investment property balance in the annual plan. Had the forestry assets and invesment property balances been separated we would see a decrease in this area of $1.467 million. This is a result of transferring Birch North forest to an Asset held for sale (see above).
- **Intangible assets** are lower than budgeted by $44,000, reflecting lower than budgeted carbon credit and computer software values.
- **Investment property** values are $1.185 million less than budget. As can be seen in the Forestry assets explanation this is a result of the combining of investment property and forestry assets in the annual plan. Had these balances been separated we would see an increase of $353,000 more than budget reflecting the increase in fair values as determined by independent valuation as at balance date.
- **Property, plant & equipment** was $75.767 million more than budgeted. This reflects the opening budget of assets being higher than budgeted (+$74.7 million). The remainder of the favourable variance is made up of higher than budgeted capital expenditure spend for the year, and higher than budgeted depreciation for the year, offset by the change in asset revaluation.

Liabilities

- **Payables and deferred revenue** are $8.183 million ahead of budget due to the timing of creditor payments falling due with our creditors at year end and unbudgeted revenue in advance ($1.753 million). Accrued interest at year end was also higher than budgeted due to the increase in funds on term deposit.
- **Borrowings** (both current and non-current) are $3.3 million higher than budgeted. This is a result of prefunding of debt maturity occuring and can be seen on more other financial assets being held.
- **Derivative financial instruments** (both current and non-current) at $3.647 million not budgeted for as they are highly volatile and difficult to forecast.
- **Employee benefit liabilities** (both current and non-current) are $269,000 higher than budgeted due to the timing of accrued pay and the value of employee leave balances being higher than expected.

Equity

- **Accumulated funds** are $14.390 million lower than budgeted due to higher surplus for the year ended 30 June and different actual opening balance to budgeted opening balance.
- **Asset revaluation reserves** are higher than budgeted by $79.103 million. This is due to the opening balance of the annual plan budget for the reserve being lower than actual 2023 closing balances. Revaluation gains is $4.3 million lower than budget due to the actual closing infrastrucutre assets from 2023 being higher than what was included as the opening balances for these assets during the annual plan.
- **Special funded** are higher than budgeted by $10.986 million due to lower renewals undertaken during the year and higher than budgeted reserve opening balance ($9.4 million).

Statement of Cash Flows

Operating Activities

- Net cash inflow from operating activities is $8.089 million more than budget. This is primarily driven by additional subsidies received (detailed under in the revenue explanation) and increased cash operating expenses (detailed under the expenditure explanation).

Investing Activities

- Net cashflow from investing activities is $11.476 million more than budgeted, largely attributable to capital spend and fewer term deposits maturing.

38. Post Balance Date Events

The Local Government (Water Services Preliminary Arrangements) Act 2024 as enacted on 2 September 2024 establishes the Local Water Done Well framework and the preliminary arrangements for the new water services system. Key areas in the Act include requirements that Tararua District Council must prepare, consult on aspects of, and adopt a water services delivery plans (WSDP) by 3 September 2025. The reforms to date have no further effect on Tararua District Council's 2024 financial statements or performance information other than what is being already reported, nor on any contingencies, or asset impairment.

On Wednesday 11 December 2024 Council resolved to consult on an "Enhanced" Status Quo model that will meet new legislative and regulatory requirements, but notes that this is not is preferred option.

Council resolved to continue to participate with the remaining councils in the project of the Wairarapa-Tararua in developing together a Joint Water Services Delivery Plan and planning for the establishment of a Joint Council Controlled Organisation. The project members comprised the Councils of South Wairarapa District, Carterton District, Masterton District and Tararua District.

39. Internal Borrowing

Group of activities	Opening Balance 1 July $000s	Adjustments* $000s	New Loans $000s	Loans Repaid $000s	Closing balance 30 June $000s	Interest Paid $000s
Building Control			199	(4)	195	3
Building Communities & Leadership	104			(5)	98	3
Community and Recreation Facilities	1,801	(1)	137	(126)	1,812	53
District	1,824		366	(145)	2,045	57
District Promotion	1,032		29	(55)	1,006	30
Regulatory Services	552			(37)	515	16
Roading	6,937	(1)	149	(517)	6,568	198
Solid Waste	1,890		80	(204)	1,766	55
Stormwater	1,351		282	(145)	1,488	42
Wastewater	9,770		1,144	(659)	10,255	293
Water Supplies	18,441		806	(1,201)	18,047	533
Total	**43,702**	**(2)**	**3,193**	**(3,097)**	**43,795**	**1,282**

** The adjustments are due to corrections in the opening balances.*

Council manages its borrowing through the Treasury function within the Finance department. The Treasury function, in accordance with the Treasury and Risk Management Policy, determines the level of borrowing required and how the amount required should be funded, that is, external or internal borrowing. The 'Internal Borrowing' note above is the total borrowing by the Treasury function that includes both internal borrowing (using depreciation, housing, and forestry reserves) and external borrowing (using LGFA and banks).

Ngā whakangao a te Kaunihera ki hinonga kē
COUNCIL'S INTERESTS IN OTHER ENTITIES

The Local Government Act 2002, Schedule 10 (28) requires Council to provide information regarding its involvement in trading organisations (CCTOs), companies, and other organisations under the control of Council, or in which Council has a significant interest.

Manawatū-Whanganui LASS Limited

This company was set up in 2008 by seven local councils to investigate the possibilities of economies of scale by joint procurement.

Tararua District Council owns 1/7th equal share or 14% of this company, and has a liability for $1,000 share capital.

Council has exempted this company from being a CCO.

Ngā Mema i Pōtihia
ELECTED MEMBERS

HER WORSHIP THE MAYOR
Mayor Tracey Collis

Erana Peeti-Webber
DEPUTY MAYOR
NORTH WARD COUNCILLOR

Councillor Naioma Chase
TĀMAKI-NUI-A-RUA MĀORI WARD

Councillor Kerry Sutherland
NORTHERN WARD COUNCILLOR

Councillor Steve Wallace
NORTHERN WARD COUNCILLOR

Councillor Sharon Wards
NORTHERN WARD COUNCILLOR

Councillor Alison Franklin
SOUTHERN WARD COUNCILLOR

Councillor Scott Gilmore
SOUTHERN WARD COUNCILLOR

Councillor Peter Johns
SOUTHERN WARD COUNCILLOR

Councillor Michael Long
SOUTHERN WARD COUNCILLOR

For more information about the elected members of Tararua District Council, please visit:
Meet The Mayor | Tararua District Council (tararuadc.govt.nz)
Councillors | Tararua District Council (tararuadc.govt.nz)

Ngā Komiti Kaunihera
COUNCIL COMMITTEES

Councils can set up committees (usually a standing committee appointed for the term of the council), sub-committees and other decision-making bodies that it considers appropriate.

The Local Government Act gives mayors of territorial authorities the power to appoint the deputy mayor, establish committees and appoint the chairperson of each committee.

The Audit and Risk Committee has an independent chairperson.

See our website for information about each committee's terms of reference.
Council Committees | Tararua District Council (tararuadc.govt.nz)

Audit and Risk Committee

- **Chairperson**
  Philip Jones
- **Deputy Chairperson**
  Mayor Tracey Collis

Chief Executive's Performance Appraisal Committee

- **Chairperson**
  Mayor Tracey Collis
- **Deputy Chairperson**
  Deputy Mayor Erana Peeti-Webber

Community Development and Wellbeing Committee

- **Chairperson**
  Councillor Alison Franklin
- **Deputy Chairperson**
  Councillor Scott Gilmore

Finance and Performance Committee

- **Chairperson**
  Mayor Tracey Collis
- **Deputy Chairperson**
  Councillor Michael Long

Infrastructure Climate Change and Emergency Management Committee

- **Chairperson**
  Councillor Kerry Sutherland
- **Deputy Chairperson**
  Councillor Steve Wallace

Strategy Growth and Planning Committee

- **Chairperson**
  Councillor Sharon Wards
- **Deputy Chairperson**
  Councillor Peter Johns

Ngā Poari Hapori me ngā Komiti
COMMUNITY BOARDS AND COMMITTEES

Community Boards and Community Committees play an important role in providing a link and point of contact with Council.

Community Board members are elected at the same time as the mayor and councillors. Council appoints up to two councillors to each Community Board. Community Boards exercise their roles as set out in legislation and as delegated by Council.

Community Committees follow their own electoral processes as incorporated societies. Council appoints a liaison councillor to each Community Committee. The role of a Community Committee is similar to a Community Board, but it carries out its functions under contract to the Council rather than through these being prescribed by statute.

Community Boards and Committees | Tararua District Council (tararuadc.govt.nz)

Dannevirke Community Board

Dannevirke Community Board meets at 9am on third Monday of the month.

- **Chairperson**
  Pat Walshe
- **Deputy Chairperson**
  Terry Hynes

Members
Ernie Christison
Ron Wallace
Councillor Erana Peeti-Webber

Eketāhuna Community Board

Eketāhuna Community Board meets 10am on second Monday of each month.

- **Chairperson**
  Steen McGhie
- **Deputy Chairperson**
  Larissa Barclay

Members
Everlyne Chase
Terry Carew
Councillor Mike Long

Tararua District Licensing Committee

The purpose of the District Licensing Committee is to administer Council's alcohol licensing framework as determined by the Sale and Supply of Alcohol Act 2012. The Act requires councils to appoint one or more District Licensing Committee to deal with licensing matters.

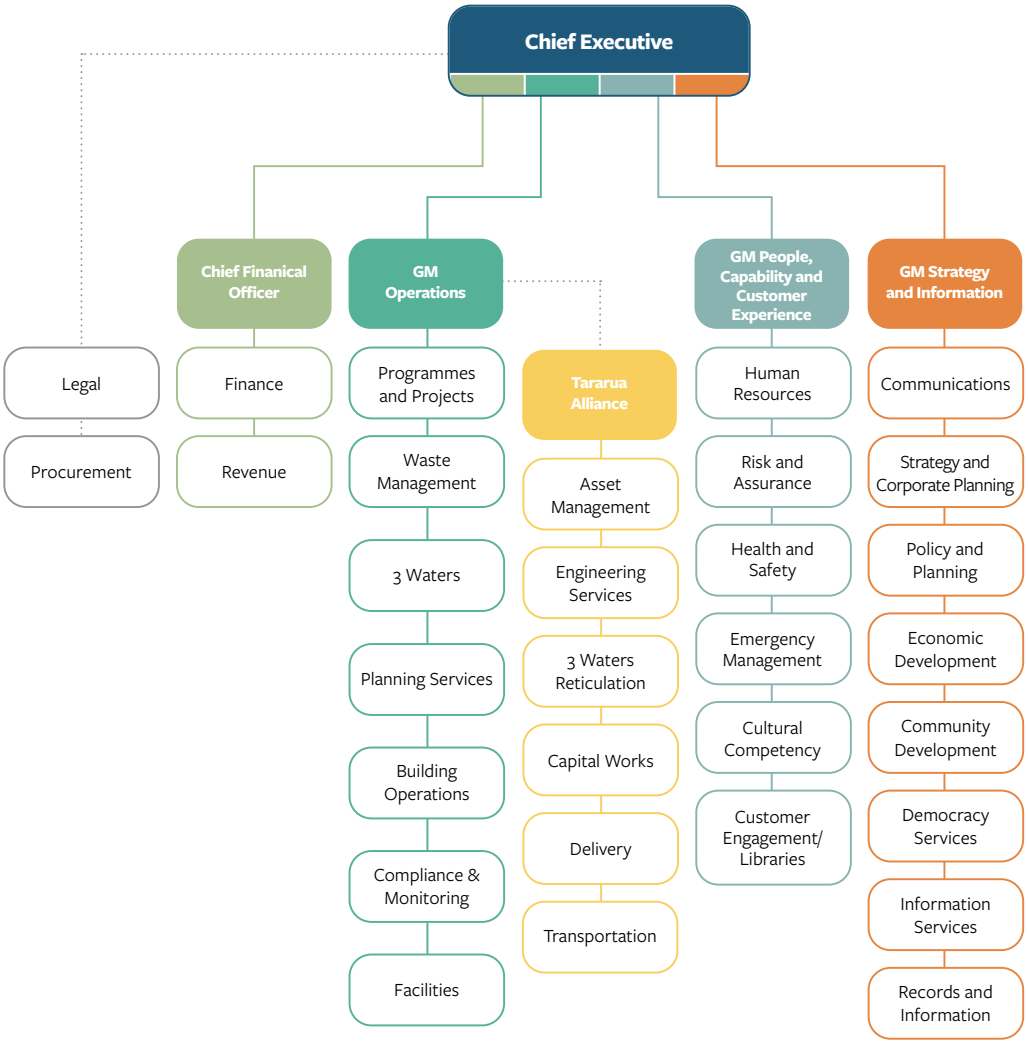
The chair of the committee acts in an independent and objective role and the members are a mix of appointed councillors and suitably qualified lay persons.

- **Chairperson**
  David Lea
- **Deputy Chairperson**
  Councillor Kerry Sutherland

Members
Mayor Tracey Collis
Councillor Alison Franklin
Councillor Scott Gilmore

Te Anga o te Rōpū Whakahaere

ORGANISATION STRUCTURE



Kuputaka
GLOSSARY

Activity The operation of a facility or the provision of a service.

Asset Management Plan A plan, which identifies the current status of an asset, future renewal programme and options to meet growth due to demand/expansion.

Assets Assets are things that the Council owns such as roads, parks, footpaths, buildings.

Capital Development Is the creation of new assets or the addition of new components to existing assets that extend any assets service potential.

Capital Expenditure This is spending on new Council assets or replacing existing assets.

Capital Renewal Is the replacement of existing assets when they have reached the end of their useful life.

Capital Value The probable sale price of the freehold interest of the property if offered for sale at the time of valuation.

Community Board Elected community members/ ward councillors to represent the interests of the community to Council.

Community Outcomes The community's priorities for the future of the district, identified through a community consultation process.

Cost of Service The true cost of performing an activity. Calculated as the total of direct costs, support costs, depreciation, interest and debt servicing.

Council-Controlled Organisation (CCO) means a council organisation that is:

a) a company—

i) in which equity securities carrying 50% or more of the voting rights at the meeting of the shareholders of the company are—

A) held by one or more local authorities; or

B) controlled, directly or indirectly, by one or more local authorities; or

ii) in which one or more local authorities have the right, directly or indirectly, to appoint 50% or more of the directors of the company; or

b) an organisation in respect of which one or more local authorities have, whether or not jointly with other local authorities or persons,—

i) control, directly or indirectly, of 50% or more of the votes at any meeting of the members or controlling body of the organisation; or

ii) the right, directly or indirectly, to appoint 50% or more of the trustees, directors, or managers (however described) of the organisation.

Council-Controlled Trading Organisation (CCTO) A council-controlled organisation that operates a trading undertaking for the purpose of making a profit, formerly known as a Local Authority Trading Enterprise (LATE).

Depreciation The cost or value of the economic benefit of an asset used during a financial year.

Groups of Activities The Council's services are divided into nine groups of activities based on their relationship and the rationale for providing them.

Indicator Flag or signal that represent an issue of concern or which measure change or progress toward a desired outcome.

Infrastructural Assets Fixed utility systems that provide a continuing service to the community that are not generally regarded as tradeable. These assets include roads, water and sewerage services and stormwater systems.

Internal Recoveries Payment by one Council department to another in return for a service provided.

Land Value The probable price that would be paid for the bare land as at the date of valuation. The value includes development work such as drainage, excavation, filling, levelling, retaining walls, clearing, fertility build-up, flood protection.

Long Term Plan A plan which outlines the Council's programme for the next 10 years and how it will contribute to achieving the community outcomes. Formerly referred to as the Long Term Council Community Plan (or Community Plan).

Measure The actual piece of information or data used to gauge an indicator.

Mission This describes Council's basic purpose (its fundamental reason for being) and specifies the role Council is going to play in its environment.

Operational Expenditure All funding for providing services on a day to day basis, excluding renewal and capital expenditure.

Operating Revenue Revenue received as part of day-to-day activities. Includes user charges and rates but not capital revenue (such as new loans).

Performance Measure Measure by which organisational performance may be judged in relation to objectives.

Policy A course of action or set of parameters adopted by the Council or by management within which decisions can be made and action can be taken.

Private Benefit This occurs when individuals who benefit from a service can be clearly identified and therefore charged for that service. It applies to user charges, application fees, purchase price, and water by meter, though there are exceptions to the rule.

Public Benefit This relates to spending which benefits the community in general and for which no individual beneficiaries can be clearly identified.

Renewal Expenditure Funding for works that replace the existing assets over their projected lifetime. Generally funded from the depreciation reserve fund.

Reserve Funds Money set aside for a specific purpose. (See also Special Funds.)

Resource Consent This is permission to use resources such as land, water and air, granted under the Resource Management Act 1991.

Restricted Assets Assets that cannot be disposed of because of legal or other restrictions and that provide benefit or service to the community. They include reserves vested under the Reserves Act 1977, endowments and property held in trust for specific purposes.

Revenue Money received by Council.

Revenue and Financing Policy This is a statement about who should pay for the services provided by Council. The policy outlines who will benefit for each Activity and who should pay for it, taking into account fairness and what is practical.

Separate Rate A rate levied over a particular group of properties that receive or are capable of receiving a specific service or benefit additional to that provided by general rate funding.

Service Delivery Plan Outlines each of the Council's activities including service levels, performance measures, issues and future demand.

Significance This is the degree of importance of an issue, proposal, decision, or matter, as assessed by the local authority, in terms of its likely impacts, and or likely consequences.

Special Funds Money set aside for a specific purpose. (See also Reserve Funds.)

Strategy Outlines how the district is going to undertake particular actions to deliver the community outcomes.

Submission Your opportunity to tell the Council your views on the Ten Year Plan. Submissions need to be made in writing.

Ten Year Plan A plan, adopted every three years, that sets the strategic direction for the Council over the next 10 years and outlines Council's contribution towards achieving the community outcomes. The Ten Year Plan is the same as the Long Term Plan. The term "Ten Year Plan" is used for ease of understanding.

Three waters Refers to drinking water, wastewater, and stormwater.

Toby A valve situated at the property boundary for the purpose of controlling the flow of water to the property.

User fees and charges Fees charged to the community for use of specific services and facilities provided by the Council.

Vision Council's view of the future state of its community. It is used to inspire people into action, define future direction and implies that what we do now can influence and change the future for the better.

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TARARUA
DISTRICT COUNCIL